LIJIN D.N

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6/72 Noth Mada Street, Kovur, Chennai-128

Profile

Aspiring Web Developer with strong skills in HTML, CSS, JavaScript, and React. Passionate about building responsive websites and eager to contribute to real-world projects and grow as a developer.

Skills				
• Javascript	• React	• REST API	• Bootstrap	
• Tailwind	• CSS	• HTML	• SQL	
• Python				
		Education		
Alpha arts and science college B.Sc. Computer Science Percentage: 81.21 %			Sep 2021 – May 2024 Chennai	
St.Mary's matriculation and Higher secondary school HSC Percentage: 84.33 %			Jun 2020 – Mar 2021 Chennai	
St.Mary's matriculation and Higher secondary school SSLC Percentage: 77 %			Jun 2018 – May 2019 Chennai	

Professional Experience

Revature Oct 2024 - Apr 2025 Chennai

Intern - Product Support

- Assist users with inquiries related to the product.
- Manage user accounts and permissions within the application.
- Maintain ticket logs, and track issues using JIRA.
- Document new releases, bug fixes, improvements, and changes.
- Participated in weekly meetings with other departments in order to discuss upcoming projects and initiatives related to product support.
- Provided technical product support for customers including installation, troubleshooting and repair services.
- Analyzed customer feedback to identify trends and prioritize product support needs
- Provided training to new hires on product support processes and procedures.

FreeLancer May 2021 – present

PC builder

- Built custom PCs tailored to customer requirements.
- Provided consultations to recommend optimal hardware upgrades.
- Performed PC hardware troubleshooting, operating system installations, and router configurations.

• Resolved software-related issues for PCs, ensuring optimal performance.

Certificates

Cambridge English: Business Certificates (BEC)

B1 Level

Microsoft office 365 productivity suite

Apr'23

Awards	
proficiency award for excellence in MAJOR COMPUTER SCIENCE Alpha arts and science college	Apr 2024
proficiency award for excellence in ALLIED MATHEMATICS Alpha arts and science college	Apr 2022
Won the 1st Place in Student Seminar Event Alpha arts and science college	Sep 2023
Won the 2nd Place in intra college Debugging Event	Oct 2023
extra curricular activities	
President of Futors club	Sep 2023 – May 2024

President of Futors club

Sep 2023 - May 2024

A club of Bsc.CS department

Organized college events (Matrixz'24, Futora'23)

Inter college events