

## Common vocab

### Project manager

Analyst with diverse skill set responsible for project initiating planning executing closing down

### Project

Planned undertaking of related activities to reach an objective that has a beginning and an end

### Deliverable

End product of an SDLC phase

### SDLC(system development life cycle)

Traditional methodology used to develop maintain and replace info systems

### Feasibility study

A study that determines if proposed info system makes sense for org economically

### Project work book

An online or hard copy repository for all project correspondence

### Gantt chart

Graphical representation of a project that shows each task as a horizontal bar

## Data flow diagram- DFD

### Key concept

#### Balancing

Inputs and outputs that appear on level 0 must be preserved during decomposition

#### Decomposition

Iterative process of breaking down the description of a system into finer and finer detail

#### Primitive DFD

### Four symbols

#### Data flow

Data In motion, moving from one place in a system to another

#### Data store

Data at rest, represent physical location for data

#### Processes

Work or action performed on data so that they are transformed, stored, or distributed

#### 4 main processes

Caputering data from different sources

Maintening data stores

Producing and distributing data to different sinks

High level descriptions of data transformation operations

Can be coupled or decoupled

#### Coupled

Rely on each other for information

#### Decoupled

Independent of each other

#### Sources/sink

Origin or destination of the data

### Level - 0 diagram

Represents the primary individual processes at the highest possible level

### Level - n diagram

Represent a DFD generated from a n nested decomposition from a level 0 diagram

### Rules

Input to a process are different from the outputs

Objects have unique names

#### Processes

Cannot have only outputs

Cannot have only inputs

Has a verb phrase label

#### Data stores

Data cannot move directly from one data store to another

- Data cannot move directly from an outside source to an data store

- Data cannot move directly to an outside sink from a data store

- Has a noun phrase label

#### Source/sink

- Data cannot move directly from a source to a sink

- Has a noun phrase label

#### Data flow

- Has only one direction between symbols

- A fork in data flow means that data goes from a common location to separate location

- A join in data flow means that data goes from separate locations to a common location

- Cannot go directly back into the same process it just left

- Data flow to a data store means update, delete or change

- Data flow from a data store means retrieve or use

- Has to have a noun phrase label

#### Advanced rules

- A composite data flow can be split into component data flows at the next level but no new data

- The inputs to process must be sufficient to produce the output from process

- Lowest level DFD new data may be presented to represent data transmitted under exceptional conditions

- To stop data flow tangling you may repeat data stores or sources on a DFD

#### Use cases

- Show the behavior or functionality of a system

- Consist of a set of possible sequences of interactions between a system and user

#### Symbols

##### Actor

- User role, represented by stick figures, outside system boundary

##### Use case

- Single system function represented by ellipse

##### System boundary

- Represented by a box that includes all relevant use cases

#### Connections

- Actors connected with solid lines

- Use cases connected with arrows

- <<extend>>

- Arrow points use case extended

- Association between use cases where one adds new behaviors and actions

- <<include>>

- Arrow points use case included

- Association between use cases where one uses the functionality of the other

- Instantiated

- Concrete not abstract, with values and parameters

#### Level

##### Level of detail

- High general abstract

- Low detailed

- 5 levels

- White

- As seen from clouds

- Kite

- More detailed but still flying

- Blue

- Sea level

Fish

Below sea level with lots of detail

Black

Maximum detail provided

Trash

Stake holders

People who have vested interest in the system being developed

Preconditions

Things that must be true before use case can start

Minimal guarantee

Least amount promised to the stakeholder by a use case

Success guarantee

What a use case must do effectively to satisfy stakeholder

Trigger

Event that initiates a use case

Sequence diagram

Depicts interactions among objects during a certain period of time

Two forms

Generic

All possible sequences of interactions

Instance

Sequence for one scenario

UML

Path

Specific combination of conditions within the use case

Vertical axis

Represents time

Time increases as we go down vertical

Horizontal axis

Represents various participating objects

Shown as a vertical dash line called life line

Object symbol

Box with objects name underlines

Activation

Time period during which an object performs an operation

Represented by a superimposed rectangular box on the life line

Communication

Objects communicate by sending messages

Shown as a solid arrow from sending object to receiving object

Synchronous message

Show as a full solid arrowhead

A type of message in which the caller has to wait for the receiving object to finish executing before it can finish

Simple message

Shown by a transverse tick mark

A message that transfers control from the sender to recipient

Asynchronous message

Shown as a half arrowhead

A message in which the sender does not have to wait for the recipient to handle the message

Guard condition

Ensures the message will only be sent if condition met

X

Object dead

## Relational database systems model

Data represented as a set of related tables or relations

### Relation

A named two dimensional table of data

Each relation consists of a named columns and arbitrary number of unnamed rows

Each column corresponds to an attribute of that relation

Each row corresponds to a record that contains data values for an entity

### Primary key of the relation

Identifier attribute

### Well structured relation

A relation that contains minimum amount of redundancy and that allows user to insert modify and delete rows without error inconsistencies

### Normalization

Process of converting complex data structures into simple stable data structures

### Advanced rules

#### Second normal form (2nf)

Each non primary key attribute is identified by the whole key full functional dependency

#### Third normal form (3nf)

Non primary key attributes do not depend on each other no transitive dependency

### Functional dependency

A constraint between two attributes in which the value of one attribute is determined by the value of another

### Foreign key

Attribute that appears as a non primary key attribute in one relation and a primary key in another relation

### Description

Entry cells are simple, intersection of row and column have a single value

Entries in a given column are from the same set of values

Each row is unique

Sequence of columns is interchangeable

Rows are interchangeable

## Gantt chart

Graphical representation of a project that shows each task as a horizontal bar whose length is proportional to its time for completion

Do not show how task must be ordered

Show when task should begin and when they should end

Time overlap

## Network diagram

Is a critical path method

Diagram that depicts project task and their interrelationships

Show a ordering of task

No time flow

Shows which could be done in parallel no over lap

## PERT

Program evaluation review technique

Uses optimistic, pessimistic and realistic time estimates to calculate the expected time of task

Optimistic (o),

Minimum time

pessimistic (p)

Maximum time

realistic (r)

PM best guess

ET

$$(O+4r+P)/6$$

CPM -critical path method

construct a model of the project that includes the following:

A list of all activities required to complete the project

The time (duration) that each activity will take to complete,

The [dependencies](#) between the activities and,

Logical end points such as milestones or deliverable items.

CPM calculates the [longest path](#) of planned activities to logical end points or to the end of the project, and the earliest and latest that each activity can start and finish without making the project longer.

Cocomo

Constructive cost model

Estimates projects size and cost

Uses parameters derived from prior models of different complexity

predict human resources requirement for basic, intermediate, and very complex system

Appropriation of human skill to task at hand

Language, speed ect

Project size / duration

Number of individual projects and length of time needed to complete

Value chain analysis

Analyzing an organization activities to determine where value is added to products and or service and the cost incurred for doing so; usually also include a comparison with the activities added value and costs of other organizations for the purpose of making improvements in the organizations operation and performance

Extent to which activities add value and cost when developing products and service

Inputs to organization

Output products service

Break even analysis

At what point if ever do benefits = cost

PV

Present value

$$PV = Y \text{dollars} \cdot (1/(1+i)^{nthpower})$$

NPV

Net present value

Subtract one time cost and present value recurring cost from present value yearly benefits

Break even

$$(\text{Yearly NPV cash flow} - \text{overall NPV cash flow}) / \text{yearly NPV cash flow}$$

PADIM

Planning

Analysis

Design

Implementation

Maintenance

Traditional waterfall

Flows downhill

Planning -> analysis -> logical design -> physical design -> implementation -> maintenance

Little feed back between phases

CASE

Computer aided

Code generators enable automatic generation of program and database definition code

RAD

Rapid application development

Fast, user involvement, prototyping, integrated case tools and code generators

Requirements planning -> user design <-> construction -> cutover (delivery)

## Agile

Focus on adaptive rather than predictive methodologies

Focus on people rather than roles

Focus on self adaptive processes

Recommended for unpredictable/dynamic require responsible motivated developers customers involved

## Extreme programming

Short cycles incremental planning approach focus on automated tests relies on evolutionary approach to development that lasts throughout the life time of system

Two person programming team on site customer

Planning analysis design and construction are fused into one phase -> unique way of capturing and presenting system requirements and design specifications

Code while testing, coding testing listening and designing

Better communication among developers , higher level productivity , higher quality code, test discipline

## RUP

Rational unified process - interactive, incremental approach to systems development

### OOAD

Inception-define scope, feasibility requirement plan ->elaboration- detail user requirements base line architecture ->construction- coded tested documented ->transition- deployed users are trained and supported

## IETC

a. Divide things into basic units then fuse back together

## NTG (nominal group technique)

Individuals working together to solve a problem in name only

Work alone, written list of ideas ->end of idea generation time, members pool individual ideas  
->open discussion -> idea reduction

## JAD (joint application design)

Structured process where users managers analyst work together for several days in a series of intensive meetings to specify or review system requirements

JAD session leader -> users ->manager ->sponsor ->system analyst ->scribe ->IS staff

## Prototyping

Iterative process of system development in which requirements are converted to a working system that is continually revised through close collaboration between an analyst and user

Diagram initially put together ->system construct ->function+ data ->activate ->modify as needed  
<->reactivate as needed

### Evolutionary prototyping

Begin by modeling parts of target system, if successful evolve rest of system from parts  
Refined until completion

### Throwaway prototyping

Does not preserve the prototype

Demonstrate some aspect of the system that is unclear, helps users decide different features or characteristics

Discarded

## Software

### Outsourcing

Turning over responsibility for some or all of an organizations info system application and operations to an outside firm

### IT services

Custom systems

Packaged software producers (off shelf)

Pre made software with limited modifiability

ERP enterprise resource planning

System that integrates individual traditional business functions into series of modules so that a single transaction occurs seamlessly within a single info system rather than several separate systems

Cloud computing

Provisions of computing resources, apps over the internet, no investment needed to run and maintain the resources

Open-source

Free software created by caring communities

In house

Made by your organization

ISP -information system planning

Orderly means of assessing the information needs of an organization and defining the information systems databases and technologies that will best satisfy those needs

Three steps

Step 1

Current situation

Listing of manual and automated processes

Listing of manual and automated data

Technology inventory

Human resources inventory

Step 2

future situation

Blueprints of manual and automated processes

Blueprints of manual and automated data

Technology blueprints

Human resources blue prints

Step 3

Schedule of project

Mapped and graphed schedules of projects

Gant charts and shit

top down planning

High level organizational perspective with active involvement of top level management

Bottom up planning

Faster less costly but may fail to view informational needs of entire organization

Requires identification of business problems and opportunities that are used to define projects

## Wireless distributed systems

How it works

access point also known as a bridge has the capability to relay traffic from one segment to another. It performs this task with the use of a "Bridge Learn Table", where MAC addresses are stored in association with the LAN segment (or physical interface) where they reside (from the perspective of the bridge).

Traffic between wireless LAN devices that conform to the IEEE 802.11 standard require 4 MAC addresses instead of 2.

the MAC address of the sender,

the MAC address of the final destination,

the MAC address of the sending PC card in the access point,

MAC address of the receiving PC card in the other access point.

Roaming between cells that are interconnected by a WDS link works exactly the same as for cells that are interconnected via Ethernet. The effect of a relocation of a station from one cell to the other is that the Bridge Learn Tables will be updated to reflect the new location of the station. This is done by the hand-over request messages that are part of the IAPP (Inter Access Point Protocol).

## Pros

### Cost effective:

No additional expense in terms of adding a wireless link to an already installed Access Point. Adding a WDS link merely requires a reconfiguration of the Access Point, without having to pay the price for an additional PC Card

### Flexible:

Expanding an existing wired infrastructure network by adding coverage for office space that is not adjacent to the existing office can be easily achieved, providing great flexibility.

WDS is also an excellent solution to create a roaming network in an area where wired connections between the APs cannot be established.

## Cons

### Encryption:

It is not possible to use encryption with dynamic assigned and rotating keys, on the WDS link. Only fixed assigned WEP keys can be used to provide encryption.

### Performance:

Use of a single PC Card (and a single channel) results in sharing the same channel amongst the Access Points and the clients, the end-to-end throughput will be less than the maximum attainable value. Obviously using a second PC card can improve this situation but in that case the expense of a second card has to be accepted.

### Outdoor operation:

WDS allows creation of point to point connections, which would suggest that this could be applied to outdoor installations as well. Though in principle this is true, one has to remember that the IEEE802.11 standard has been devised primarily for LAN (indoor) operations, and that for use in outdoor situations (especially long distances and point to multi-point configurations) additional provisions are to be implemented.

## Possible configuration

### StarConfiguration:

WDS links are established between one AP and several others. The central AP could be part of a wired infrastructure network, while the "satellite" APs are positioned to cover an area which is larger than can be covered by a single cell, on all sides of the central AP

### ChainConfiguration:

Where the Star configuration can cover a more rectangular or square area, a Chain configuration allows coverage of a longer shape (for instance a long corridor). The AP's are chained together, where the first AP for example could have a connection to the existing infrastructure (with all the network resources).

## Issues

If a single PC card is used for all wireless traffic and wireless clients are operational as well, end-to-end throughput may be considered too low (depending on the applications).

In the chain configuration, if the chain becomes very long end-to-end latency issue might come into play.

## virtual private network (VPN)

extends a private network across a public network, such as the Internet. It enables a computer to send and receive data across shared or public networks as if it were directly connected to the private network, while benefiting from the functionality, security and management policies of the private network

done by establishing a virtual point-to-point connection through the use of dedicated connections, encryption, or a combination of the two.



To prevent disclosure of private information, VPNs typically allow only authenticated remote access and make use of encryption techniques.

VPNs provide security by the use of tunneling protocols and through security procedures[7] such as encryption. The VPN security model provides:

- confidentiality

  - such that even if the network traffic is sniffed at the packet level (see network sniffer and Deep packet inspection), an attacker would only see encrypted data

- sender authentication

  - to prevent unauthorized users from accessing the VPN.

- message integrity to

  - detect any instances of tampering with transmitted messages

Authentication

Tunnel endpoints must authenticate before secure VPN tunnels can be established.

User-created remote-access VPNs may use passwords, biometrics, two-factor authentication or other cryptographic methods.

Network-to-network tunnels often use passwords or digital certificates. They permanently store the key to allow the tunnel to establish automatically, without intervention from the user.

## OSI protocols -- Open Systems Interconnection protocols

family of information exchange standards

7 layers

Layer 1: physical layer

This layer deals with the physical plugs and sockets and electrical specification of signals only.

This is the medium over which the digital signals are transmitted. It can be twisted pair, coaxial cable, optical fiber, wireless, or other transmission media.

Layer 2: data link layer

The data link layer packages raw bits from the physical layer into frames

This layer is responsible for transferring frames from one host to another. It might perform error checking. This layer further consists of two sublayers : MAC and LLC

Layer 3: network layer

This level is in charge of transferring data between systems in a network, using network-layer addresses of machines to keep track of destinations and sources. This layer uses routers and switches to manage its traffic (control flow control, error check, routing etc.) So here it takes all routing decisions, it deals with end to end data transmission.

Examples

- Connectionless Network Service (CLNS)

- Connectionless Network Protocol (CLNP)

- Connection-Oriented Network Service (CONS)

- Connection-Oriented Network Protocol

- Network Fast Byte Protocol

Layer 4: transport layer

The transport layer transfers data between source and destination processes.

two connection modes are recognized, connection-oriented or connectionless.

Connection-oriented service

- establishes a dedicated virtual circuit and offers various grades of guaranteed delivery, ensuring that data received is identical to data transmitted.

Connectionless mode

- provides only best-effort service without the built-in ability to correct errors, which includes complete loss of data without notifying the data source of the failure.

#### Layer 5: session layer

The session layer controls the dialogues (connections) between computers.

It establishes, manages and terminates the connections between the local and remote application.

It provides for full-duplex, and half-duplex or simplex operation, and establishes checkpointing, adjournment, termination, and restart procedures.

#### Layer 6: presentation layer

This layer defines and encrypts/decrypts data types from the application layer.

Protocols such as MIDI, MPEG, and GIF are presentation layer formats shared by different applications.

#### Layer 7: application layer

The application that requesting connectivity and using it such as internet explorer or mail services

## DISTRIBUTED GRAPHICS SYSTEMS

No clue but heres random information

### Pattern Recognition

classification, which attempts to assign each input value to one of a given set of classes such as determining whether a given email is "spam" or "non-spam". Pattern recognition algorithms generally aim to provide a reasonable solution for all possible GUI inputs, and a "fuzzy" matching of inputs is done. This is compared using pattern matching algorithms, which look for the matches of the inputs with the pre-existing patterns. The results of pattern recognition comparison is very accurate due to the set of algorithms that matches the scanned inputs to the existing set of characteristics to determine what type of object it is

### The Net-Manager Concept

Existing programs should need only small adap-

tations for working inside the net, the net specific parts should be encapsulated from the rest of the program.

Programs adapted for the net-manager should still be able to run stand-alone without the net-manager in the background.

Programs should be able to exchange arbitrary data, not only some predefined data types the net-manager knows.

It should be possible to run programs stand-alone

first and then start the net-manager or connect to an already running net-manager.

The concept should be extendable to hierarchies of nets with local net-managers on different machines.

The net-manager should be easily configurable for the user.

### More net manager stuff

The net-manager is the control instance for building and maintaining the net of programs.

Programs can be added to and removed from the net by starting them or telling them to quit, the machines they run on and the displays they use can be configured. Information about the available programs, machines and displays is provided by the user.

Programs running under the control of the net manager communicate with the net-manager over a permanent command connection which is created when the program is started by the net manager or when a running program connects itself to the net for the first time and deleted when the program is disconnected from the net.

To send or receive information programs can create input and output ports which are registered with the net-manager. Each port has a fixed type which determines what kind of data it is able to handle.

The net-manager coordinates and supervises all data exchange in the net. The net-manager creates information channels between programs by connecting their input and output ports. The port types are used to determine which connections are valid. The programs are informed that their ports are connected, but the knowledge about the net of connections is kept within the net-manager.

## MAPREDUCE Operation

Cluster mapping of initial structured data sets in parallel nodes using distributed algorithm

Filtering of primary data into a secondary repository

Controlled by master servers at each step

Applications include

- sequential graphics data reduction implementing filtering mechanisms thereby creating and rendering a high resolution composite graphic on a much smaller data set
- Routing financial data for transactional processing using optimal filtering

## CLOUD SYSTEMS

Top reasons for cloud computing adoption

66% faster deployment of infrastructure

68% hardware systems

57% reduce systems management burden

Five characteristics of the cloud

On demand and self service

Broad network access

Resource pooling

Rapid elasticity

Measured service

Cloud computing service models

User cloud (SaaS) (SOFTWARE AS A SERVICE)

Single application, multi-tenancy, network based, one to many delivery of application all users have access to same features

Example --Salesforce.com, Google Docs, Red Hat Network/RHEL

Development cloud (Paas)(PLATFORM-AS-A-SERVICE)

Application developer model, Application deployed to

an elastic service that autoscales, low administrative overhead. No concept of virtual machines or operating system.

Code it and deploy it.

Example-- Google AppEngine, Windows Azure,

Rackspace Site, Red Hat Makara

Systems cloud (IaaS) (INFRASTRUCTURE-AS-A-

SERVICE)

Servers and storage are made available in a scalable way over a network.

Example-- EC2,Rackspace CloudFiles, OpenStack, CloudStack, Eucalyptus

Deployment models

Public

Amazon web services

Private

In house cloud

Hybrid

Vpn?

Cloud requires Architectural design

Cloud Computing isn't a "magical solution"

Need to design your architecture with the end in mind

As you build it make your infrastructure easily replicable

Automation unlocks the potential of the cloud

Devops and agile IT philosophy

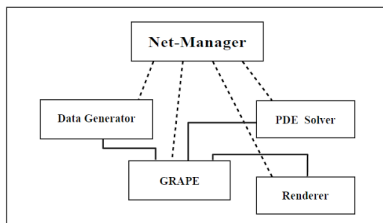
Script repetitive tasks

Use open source tools because

Aggressively Developed, Keep Pace with State of the Art

User-Developed and Instrumented

Easy to Assemble into Automated Toolchains



#### 4 Types of Management Tools

##### Provisioning

Installation of operating systems and other software

##### Configuration Management

Sets the parameters for servers, can specify installation parameters

##### Orchestration/Automation

Automate tasks across systems

##### Monitoring

Records errors and health of IT infrastructure

#### Toolchain (n):

A set of tools where the output of one tool becomes the input of another tool

#### Provisioning activity in order

##### 1. Bootstrapping

###### Cloud Image Launch

###### Use

Eucalyptus  
Openstack  
Cloud stack  
abiquo

###### OS install

###### Install

Kick start  
Cobbler  
Space walk

##### 2. Configuration

###### System Configuration

###### Use

BCFG2  
Cfengine  
Chef  
Puppet

##### 3. Command and Control

###### Application Service Orchestration

###### use

Capistrano  
RunDeck  
Fabric  
Func