



**servicenow** All Favorites History Workspaces **Catalog Item - Network Request** Application scope: Global Update with Default Scope

**Catalog Item - Network Request** Run Point Scan SN Ubbi Versions (24)

Variables (9) Variable Sets (3) Catalog UI Policies (2) Catalog Client Scripts Available For Not Available For Categories (1) Catalogs (1) Catalog Data Lookup Definitions Related Articles Related Catalog Items

Assigned Topics

Order Search Actions on selected rows... **New**

Catalog Item - Network Request

Type	Question	Order
Single Line Text	Please provide address here	200
Multiple Choice	Is this a new connection or a relocation	300
Single Line Text	If this is a relocation, Please provide...	310
Container Start	Location & Device Type	400
Container Start	Service Details	410
Select Box	Type of devices	420
Single Line Text	Provide device details	430
Container Start	Additional Information	500
Single Line Text	If any, Please write here	510

1 to 9 of 9

**Workflow Studio** Network Request Flow **Network Request** Test Deactivate Activate Save

**TRIGGER**

- Service Catalog

**ACTIONS** Select multiple

- Get Catalog variables from Network Request
- Create Network Database Table Record
- Ask For Approval
- If If Approve
  - then
- Update Network Database Table Record

Add an Action, Flow Logic, or Subflow

**ERROR HANDLER** ☐ If an error occurs in your flow, the actions you add here will run.

**Data** Collapse All

- Flow Variables
- Trigger - Service Catalog
  - Requested Item Record
    - Run Start Time UTC
    - Table Name
    - Run Start DateTime
- 1 - Get Catalog Variables
  - type\_of\_devices
  - if this is a relocation please provi...
  - is this a new network connection...
  - provide device details
  - if any please write here
- proof\_of\_documents
  - please provide address here
- opened on behalf of
  - phone\_number
  - user\_name
  - email\_id
- 2 - Create Record

Status: Published | Application: Global

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AllFavoritesHistoryWorkspaces

Order Status: REQ0010004

Application scope: Global  
Update settingsDefault (Global)

Order Status

Thank you, your request has been submitted

Order Placed: 2025-09-15 08:07:53

Request Number: REQ0010004

Estimated Delivery Date of Complete Order: 2025-09-15

Description	Delivery Date	Stage	Price (ea.)	Quantity	Total
Network request Management	2025-09-15			1	
				Total	-

Back to Catalog

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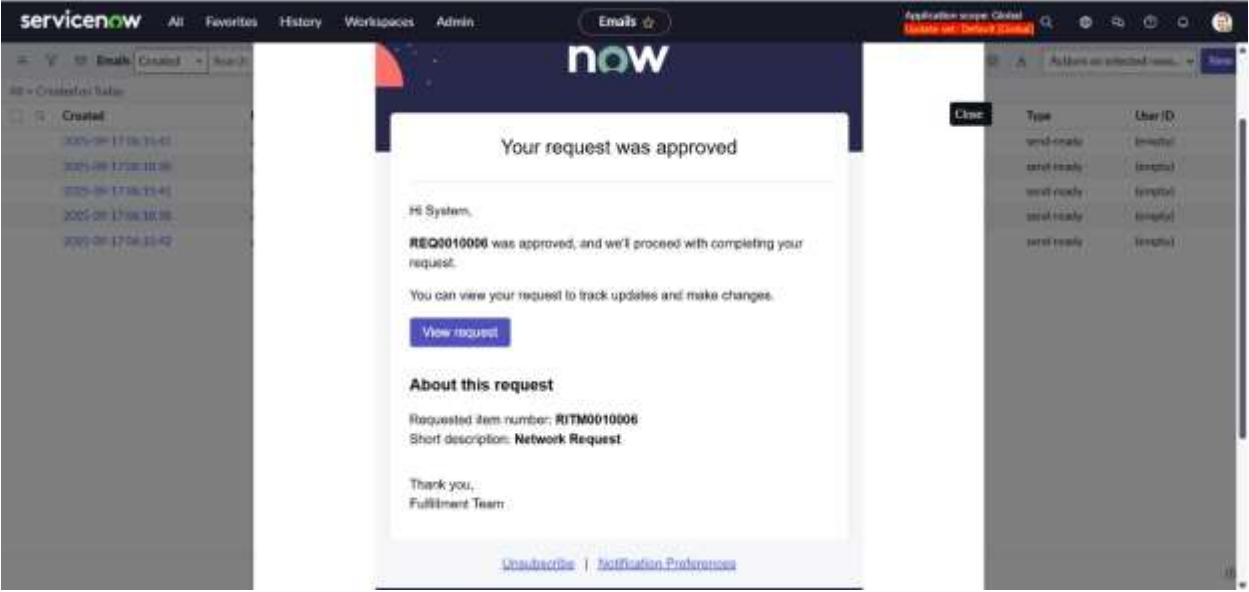
Submitted: 2025-09-17 06:18:27

Request Number: REQ0010006

Estimated Delivery: 2025-09-17

Item	Delivery Date	Stage	Price (each)	Quantity	Total
Network Request	2025-09-17		-	1	-
					Total: \$0.00





Created

Created
2025-09-17 06:33:42
2025-09-17 06:33:38
2025-09-17 06:33:41
2025-09-17 06:33:38
2025-09-17 06:33:42

Close

Type	User ID
send email	(email)
send email	(email)
send email	(email)
send email	(email)
send email	(email)