Test plan Identifier = TC_nopCommerce_module8_2025

Introduction = Ensure the functionality of the Customer service module in the nop Commerce website.

Test Items = Customer service ,Site,news,Blog,Recently viewed products,Compare products list,New products.

Features to be tested : Compare products list,New products, Recently viewed products

Features not to be tested = news,Blog, Site.

Approach = Manual Testing (Black Box Testing), Functional testing.

Item pass/Fail criteria = Functionality works as expected (Pass) or shows an error or incorrect behavior (Fail).

Test deliverables = Test case Documents, Test Reports, Test plan, Test Summary, Bug Analysis Reports.

Environmental Needs = Windows 11, PC, Browser (Chrome, Firefox), Network.

Responsibilities = Likhitha(Prepare test cases and test analysis reports)