

## TECHGEAR PRO: TERMS OF SERVICE AND USER AGREEMENT

### 1. DEFINITIONS

- "Active User": Any person with a verified account who has made a purchase in the last 12 months.
- "The Platform": Refers to the TechGear Pro website, mobile app, and API.

### 2. CANCELLATION OF SERVICES

Orders can be cancelled for a 100% refund only if the request is made while the order status is "Pending." Once the status changes to "Processing" or "Shipped," the user must follow the Return Policy. Typically, orders move to "Processing" within 2 hours of payment.

### 3. MANDATORY ARBITRATION

By using this platform, you agree that any dispute, claim, or controversy arising out of or relating to these Terms shall be settled by binding arbitration in the State of Delaware. You waive your right to a trial by jury or to participate in a class-action lawsuit.

### 4. INTELLECTUAL PROPERTY

All schematics, firmware code, and "TechGear" branding are the exclusive property of TechGear Pro. Any unauthorized reverse engineering of hardware firmware will result in an immediate lifetime ban from The Platform.