

STR PROJECT



PANDORA

A decorative banner featuring the word "PANDORA" in white serif capital letters. The banner is set against a background of soft, blended pink and purple washes, accented with delicate white floral and vine patterns. A gold-rimmed magnifying glass is positioned over the letter "A", its handle pointing towards the left.

PANDORA

Verified By: Gal Matalon
(Automation College)

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Introduction

This report provides an overview of the testing process for the Pandora Israel website, focusing on its functionality, usability, and overall performance. The goal is to ensure a seamless and reliable shopping experience for customers while maintaining high-quality standards.

Project Overview

The Pandora Israel website is an e-commerce platform that allows users to browse, customize, and purchase jewelry from the Pandora brand. The website provides various functionalities, including product searches, filtering, account management, and online transactions. The primary users of the system are customers looking to purchase jewelry online.

Purpose of the Report

The purpose of this document is to summarize the testing process conducted on the Pandora Israel website. It aims to:

- Evaluate the website's functionality and ensure it meets business and technical requirements.
- Identify potential defects and usability issues that could impact the user experience.
- Assess the stability and performance of key features, such as product browsing, cart management, and checkout.

Testing Scope

The testing process focused on key aspects of the Pandora Israel website, ensuring that all functionalities work smoothly and deliver an excellent user experience. The main areas tested include:

- Homepage and intuitive site navigation.
- Product search, filtering, and detailed product pages.
- Shopping cart functionality and a secure, efficient checkout process.
- User account registration, login, and order tracking.
- Payment methods and order confirmation flow.

Test Environment and Tools

For this project, we conducted testing on the official Pandora Israel website. The testing environment was designed to mimic real user interactions while maintaining stability and control for accurate testing.

We used a combination of manual tools to analyze the website's functionality, usability, and performance. The main tools we used for this project include:

Jira – for managing and tracking defects and documentation.

TestRail – for writing and managing test cases, including documenting test results.

Lessons Learnt

Throughout this project, we gained valuable insights into the testing process and the challenges associated with evaluating a live e-commerce website.

Some of the key lessons we learned include:



The importance of clear test planning – Well-structured test cases and scenarios helped us identify issues efficiently and maintain consistency in our testing approach.



Understanding user behavior – Testing from the perspective of real users allowed us to uncover usability concerns that might not be immediately obvious in functional testing.

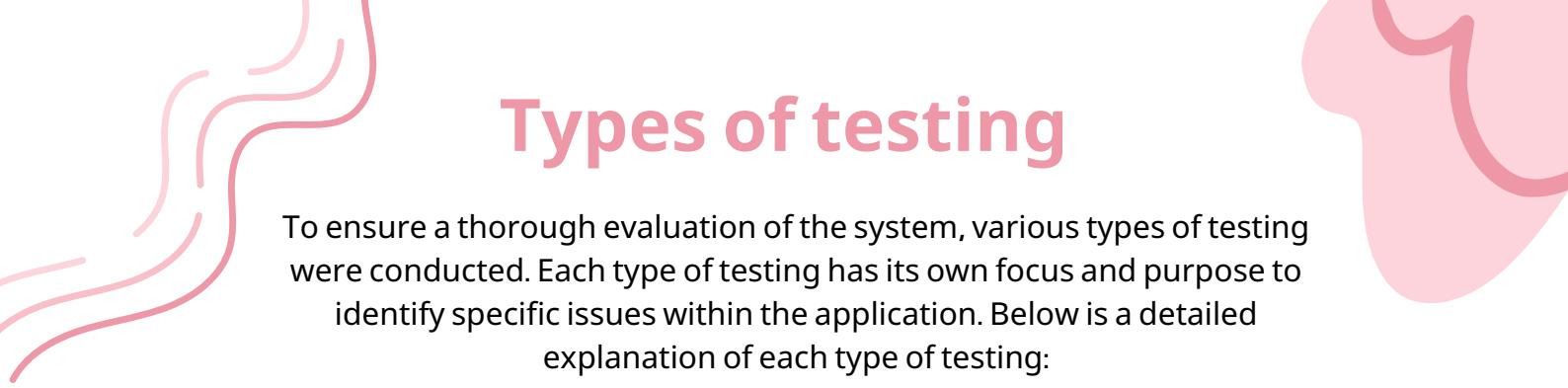


Effective bug reporting – Writing detailed and well-documented bug reports in Jira ensured smooth communication with stakeholders and developers.



The need for adaptability – Testing a live website required us to adjust to frequent updates, unexpected bugs, and environmental changes.

This project strengthened our analytical skills and deepened our understanding of structured testing methodologies, preparing us for real-world testing scenarios.



Types of testing

To ensure a thorough evaluation of the system, various types of testing were conducted. Each type of testing has its own focus and purpose to identify specific issues within the application. Below is a detailed explanation of each type of testing:

Functional Testing

Functional testing checks if all the features of the application work as expected. The goal is to make sure everything the website is supposed to do, like buttons, forms, and navigation, works correctly.

GUI Testing

GUI Testing checks how the visual elements of the website appear on the screen. The goal is to make sure that buttons, text, images, and the layout are displayed correctly on all devices and screen sizes. It also checks if the interface is easy to use and navigate.

Usability Testing

Usability testing focuses on how easy and user-friendly the website is. It checks if users can easily navigate the app and complete tasks without confusion.

Interface Testing

Interface Testing checks how different parts of the system communicate with each other. The goal is to make sure that data is sent and received correctly between the system's components, like from forms to databases or between the system and external systems.

Compatibility Testing

Compatibility testing makes sure the website works properly across different devices, browsers, and operating systems. This ensures the app looks and functions the same whether someone is using a phone, tablet, or desktop.

Security Testing

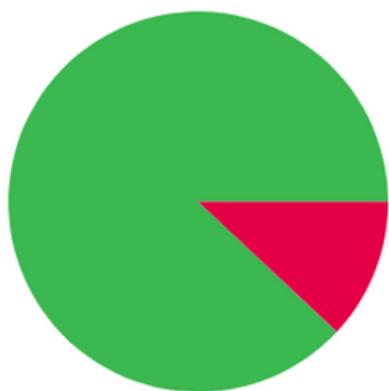
Security testing checks how secure the app is, making sure sensitive data is protected from hackers. It looks for vulnerabilities like weak passwords or unsecured data.

Accessibility Testing

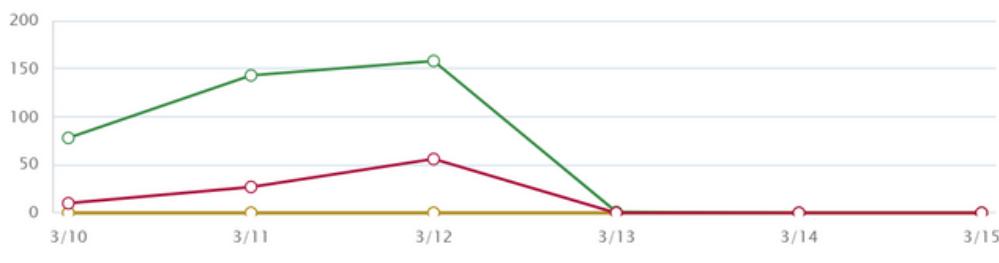
Accessibility Testing checks if the app can be used by people with disabilities. The goal is to make sure everyone, including those with vision, hearing, or movement difficulties, can use the app easily. This includes checking if the app works with screen readers, if images have text descriptions, and if it can be used with just a keyboard.

Metrics

Test case report

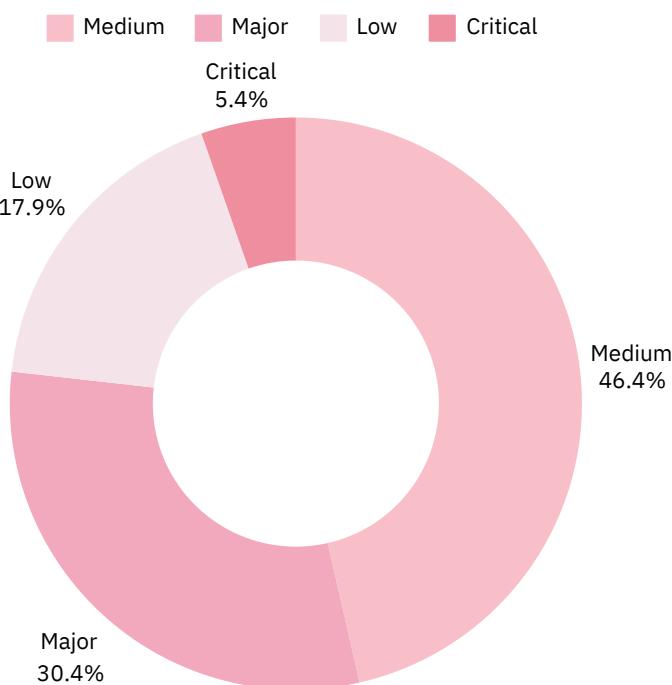


- 375 Passed**
88% set to Passed
- 0 Blocked**
0% set to Blocked
- 0 Retest**
0% set to Retest
- 51 Failed**
12% set to Failed



- In the past 5 days:
- 380 Passed**
80% set to Passed
 - 0 Blocked**
0% set to Blocked
 - 0 Retest**
0% set to Retest
 - 93 Failed**
20% set to Failed

Bug severity report





Recommendations

Back to Top Button:

It's recommended to add a "Back to Top" button to make navigation easier on long pages.

Wishlist Option:

The website lacks a wishlist feature. Adding this option, even without requiring login, could encourage users to return and complete purchases.

Signup Coupon or Gift:

Consider offering a discount coupon or a small gift upon registration to attract more users and enhance their shopping experience.

Website Performance:

The website loads slowly, especially the homepage. It's recommended to optimize image sizes and review overall loading times to improve performance.

Homepage Overload:

The homepage feels cluttered with repetitive banners, like the "Next-day delivery" and "Free shipping on orders over 200₹" messages. It would be beneficial to reduce these repetitions and keep only the essential information to create a cleaner, more focused layout.

Login with Username and Password:

There is no option to log in with a username and password, which limits the user experience. Adding this feature, alongside quick login options via Google or Facebook, would make it easier for users to access their past orders, wishlist, and personal rewards.

Navigation Bar Improvement:

The website's navigation bar feels messy and inconsistent, sometimes displaying categories as a list and other times grouped by topics. This inconsistency creates confusion and may lead users to leave the site. It's recommended to reorganize the navigation bar to be more structured and user-friendly, with clear categories and a dropdown menu for easier access.



Exit Criteria

In order to ensure a structured and effective testing process, we established clear exit criteria that define when testing activities can be considered complete. These criteria help maintain quality standards and ensure that the website meets the required functional and performance expectation.

The key exit criteria for this project include:

Execution Completion – All planned test cases have been executed at least once.

Defect Documentation – All detected defects, including critical and high severity ones, have been documented and reported.

Test Coverage – At least 90% of the test cases have been executed with valid test results recorded.

Regression Testing Consideration – A basic regression test has been performed to ensure no major disruptions occurred.

Analysis and Findings – A summary of key findings and recommendations has been documented.

Final Documentation – The STR document, defect reports and summary analysis have been finalized.

Meeting these criteria ensures that the website is stable, reliable and ready for public use.



Conclusion

The testing process for the Pandora website has been successfully completed according to the planned testing strategy. Various test cases were executed to evaluate the system's functionality, usability, and overall performance.

During testing, multiple defects were identified and documented.

Most of the bugs were of low to medium severity and were classified as functional issues. Additionally, some defects were found in the areas of security, site performance, and user experience. These issues may impact the system's usability and should be addressed as soon as possible.

The test coverage met the expected level, ensuring that the core functionalities of the system were thoroughly tested. A basic regression test was also performed to confirm that no significant new issues were introduced.

In conclusion, the testing results provide valuable insights into the system's stability and areas requiring improvement. At this stage, we recommend addressing the security, performance, and user experience issues before releasing the version. Once these issues are resolved, the system will be ready for deployment.

We appreciate the opportunity to be part of this testing process and look forward to the continued success and growth of Pandora Israel.

Thank you for your time and attention.

New

מתנות

kollekzija

שרשראות

עגילים

טבעות

צמידים

צ'יארמס



באנר הראשי

Discover a world of jewellery

הפריטים האהובים

משלוחים מהווים למחזר

FOR EVERY STORY

בואו להרכיב את התכשיט המושלם

BEST SELLER

הסטים המושלמים בשביילה

באנר מדיניות משלוחים

הצערות למועדון לקומות

PANDORA בישראל

סרגל בלוגים

סרגל אבטחה

האתר
הרשמי של
תכשיטי
פנדורה

FOOTER

איך אפשר
לעזרה?

מידע שימושי

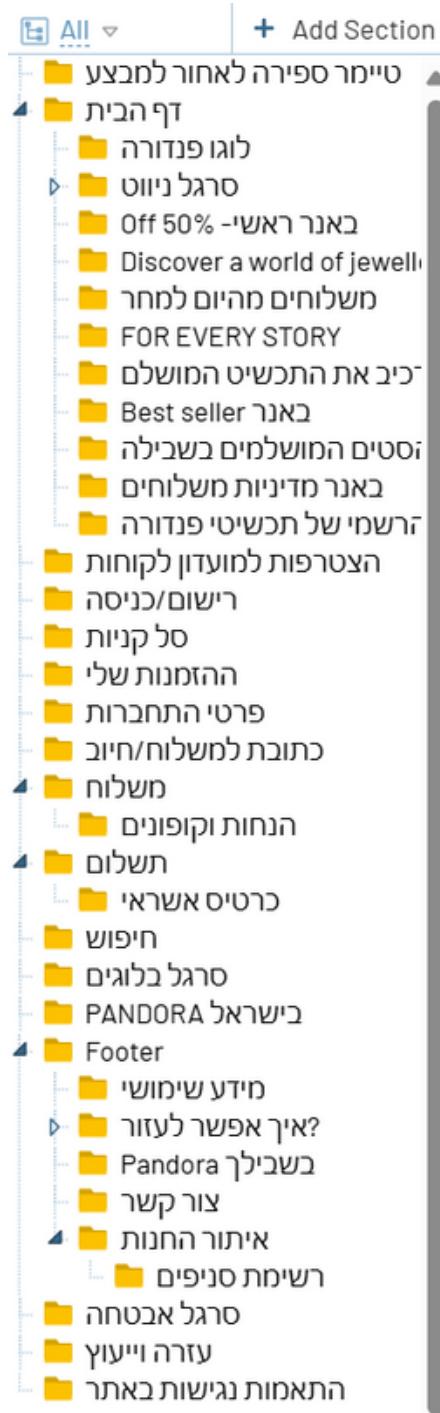
צור קשר

Pandora
בשבילך



עזרה
ויעוץ

Testing Tree



Working Tools

The screenshot shows a testing tool interface with the following details:

- Header:** Return to Dashboard, Pandora, Overview, Todo, Milestones, Test Runs & Results (selected), Test Cases, Reports, Administration.
- Test Run Summary:** Test Run 3/10/2025. A pie chart indicates 88% passed (375 Passed), 0% blocked, 0% retest, and 12% failed (51 Failed).
- Test Case List:** A table of 19 test cases (T914-T921) with columns for ID, Title, Assigned To (corrine.n.), and Status (Passed).
- Right Panel:** Shows a sidebar with 'Tests & Results' sections for Activity, Progress, and Defects, and a detailed tree view of system components like 'System Components' and 'Footer'.

The screenshot shows a Jira project issues page for 'pandora' (Software project). The interface includes:

- Header:** Jira, Your work, Projects, Filters, Dashboards, Teams, More, Create, 4 days left, Search.
- Left Sidebar:** Back to project, Default Filters (All issues, My open issues, Reported by me, Open issues, Done issues, Viewed recently, Resolved recently), and a note about being a company-managed project.
- Project Header:** Projects / pandora, Issues.
- Issue List:** A table showing 56 issues (PAN-51 to PAN-65) with columns for Type (Bug), Key, Summary, and Assignee (Lilach Fang, corrine).
- Bottom:** Buttons for Create, 50 of 56, and a link to the last page.

ID	Title	Section	Assigned To	Status
T914	Check that the headline ""Last hours for the deal"" is clear and accurate.	טימר ספירה לאחר למבצע	corrine	Passed
T915	Check that the connection between the headline and the rest of the information (time remaining for the offer) is clear and easy to understand.	טימר ספירה לאחר למבצע	corrine	Passed
T916	Check that the link in the headline directs to the correct page with the offer details.	טימר ספירה לאחר למבצע	corrine	Passed
T917	Check that the remaining time is displayed accurately and is updated in real-time so customers are not seeing incorrect or outdated information.	טימר ספירה לאחר למבצע	corrine	Passed
T918	Ensure the headline is clear and stands out.	טימר ספירה לאחר למבצע	corrine	Passed
T919	Verify the countdown timer is easy to read and draws attention.	טימר ספירה לאחר למבצע	corrine	Passed
T920	Make sure the headline and timer highlight the important offer details.	טימר ספירה לאחר למבצע	corrine	Passed
T921	Verify that the timer resets or stops correctly once the offer ends.	טימר ספירה לאחר למבצע	corrine	Passed
T922	Check that the ""X"" button next to the timer works properly and removes the timer when clicked.	טימר ספירה לאחר למבצע	corrine	Passed
T923	Ensure the ""X"" button is easy to find and doesn't interfere with other elements on the page.	טימר ספירה לאחר למבצע	corrine	Passed
T924	Verify that removing the timer using the ""X"" button doesn't cause layout issues or errors on the page.	טימר ספירה לאחר למבצע	corrine	Passed
T925	Check that the timer reappears if necessary (e.g., after refreshing the page or returning to the site).	טימר ספירה לאחר למבצע	corrine	Passed
T926	Check that ""Days"" is clearly labeled above the days section.	טימר ספירה לאחר למבצע	corrine	Passed
T927	Ensure that ""Hours"" is clearly labeled above the hours section.	טימר ספירה לאחר למבצע	corrine	Passed
T928	Verify that ""Minutes"" is clearly labeled above the minutes section.	טימר ספירה לאחר למבצע	corrine	Passed
T929	Make sure ""Seconds"" is clearly labeled above the seconds section.	טימר ספירה לאחר למבצע	corrine	Passed
T930	Ensure the labels for ""Days,"" ""Hours,"" ""Minutes,"" and ""Seconds"" are aligned with their corresponding numbers.	טימר ספירה לאחר למבצע	corrine	Passed
T931	Verify that the layout of the countdown (days, hours, minutes, seconds) is consistent and well-organized.	טימר ספירה לאחר למבצע	corrine	Passed

T932	Check the countdown function: Ensure the timer does not display unrealistic time (such as negative days or hours greater than 24).	ט"מ ספירה לאחר למבצע	corrine	Passed
T678	Enter the Pandora website (www.pandora-shop.co.il) and check if the page loads within a reasonable time of 2-3 seconds.	דף הבית	corrine	Passed
T686	Verify that navigating between pages (e.g., from "בָּיִת הַבָּיִת" to "שְׁרוֹתֶרֶת") takes no longer than 2-3 seconds.	דף הבית	corrine	Failed
T679	Check if the texts are clear and easy to understand.	דף הבית	corrine	Passed
T683	Check if there are any spelling errors in the text.	דף הבית	corrine	Passed
T684	Check if all website content is current.	דף הבית	corrine	Passed
T685	Check if the content on the website is relevant.	דף הבית	corrine	Passed
T680	Check that sensitive information (such as user details or payment data) is encrypted and secure.	דף הבית	corrine	Passed
T681	Check that the navigation is intuitive and user-friendly, ensuring that users can easily find the information they need.	דף הבית	corrine	Failed
T682	Check that the design (colors, fonts, spacing) follows the brand guidelines.	דף הבית	corrine	Passed
T705	Check that clicking the Pandora logo redirects to the Pandora homepage.	לוגו פנדורה	corrine	Passed
T706	Check that the logo is displayed properly, matches the product's brand image, and is not blurry.	לוגו פנדורה	corrine	Passed
T897	Verify that clicking the "צ'ארם" button in the navigation bar redirects to the main charms category page.	סרגל ניווט	corrine	Failed
T898	Ensure that hovering over the button opens a dropdown with subcategories, like pendants, clips and all charms.	סרגל ניווט	corrine	Passed
T899	Confirm that clicking the "צ'ארם" button leads to the bracelets category page.	סרגל ניווט	corrine	Passed
T900	Check that hovering shows subcategories like best seller, tennis bracelets and all bracelets.	סרגל ניווט	corrine	Passed
T901	Verify that clicking the "צ'ארם" button redirects to the main rings category page.	סרגל ניווט	corrine	Passed
T902	Ensure hovering reveals subcategories such as gold-plated rings, rose rings, and sterling silver rings.	סרגל ניווט	corrine	Passed
T903	Confirm that clicking the "צ'ארם" button leads to the earrings category page.	סרגל ניווט	corrine	Passed
T904	Check that hovering shows subcategories like hoops, studs, and dangle earrings.	סרגל ניווט	corrine	Passed
T905	Verify that clicking the "צ'ארם" button opens the main necklace category page.	סרגל ניווט	corrine	Passed

T906	Ensure hovering displays subcategories like classic necklaces, pendant necklaces, and layered styles.	סרגל ניוט	corrine	Passed
T907	"" button takes you to the full collection CONFIRM Confirm that clicking the "" page.	סרגל ניוט	corrine	Failed
T908	Ensure hovering reveals subcategories like best sellers, trending, pandora girls and movie lovers	סרגל ניוט	corrine	Passed
T909	"" button redirects to a curated gift page. VERIFY Verify that clicking the ""	סרגל ניוט	corrine	Passed
T910	Ensure hovering opens event-based subcategories (e.g., birthday, wedding, baby gifts).	סרגל ניוט	corrine	Passed
T911	Confirm that clicking the ""New"" button leads to the new arrivals page.	סרגל ניוט	corrine	Passed
T912	check if hovering displays subcategories like ""New in Silver"" or ""New in Gold."""	סרגל ניוט	corrine	Passed
T913	Check that clicking on a product link within any category that no longer exists or is out of stock leads to a ""Product not found"" page or an error message	סרגל ניוט	corrine	Passed
T969	"" page displays a valid כל הצל' ארמס Verify that each charm item on the "" image	כל הצל' ארמס	Lilach	Passed
T970	"" page displays a price כל הצל' ארמס Verify that each charm item on the ""	כל הצל' ארמס	Lilach	Passed
T971	"" page item isn't zero or negative כל הצל' ארמס Verify that the price of each charm on the ""	כל הצל' ארמס	Lilach	Passed
T972	"" page item matches the expected pricing כל הצל' ארמס Verify that the price of each charm item on the ""	כל הצל' ארמס	Lilach	Passed
T973	"" page displays the correct product name כל הצל' ארמס Verify that each charm item on the ""	כל הצל' ארמס	Lilach	Passed
T974	"" page is clickable in its title and redirects to the product detail page כל הצל' ארמס Verify that each charm item on the ""	כל הצל' ארמס	Lilach	Passed
T975	"" page are displayed in an organized and consistent grid layout כל הצל' ארמס Verify that the charm items on the ""	כל הצל' ארמס	Lilach	Passed
T976	"" page is readable כל הצל' ארמס Verify that the font size of each charm on the ""	כל הצל' ארמס	Lilach	Passed
T977	"" page has a high resolution כל הצל' ארמס Verify that the product image on each charm on the ""	כל הצל' ארמס	Lilach	Passed
T978	Verify that hovering the computer mouse over a product image displays the product name	כל הצל' ארמס	Lilach	Passed
T979	Verify that hovering the computer mouse over a product image displays a "" button לכנית מהירה CONFIRM Verify that clicking the ""	כל הצל' ארמס	Lilach	Passed
T980	"" button redirects to the correct quick buy page CONFIRM Verify that clicking the ""	כל הצל' ארמס	Lilach	Passed

T981	Verify that clicking on a product image redirects to the correct product details page	כל הצל'ארםס	Lilach	Passed
T982	"" page function correctlyVerify that "" כל הצל'ארםס on the "" כל הצל'ארםס""	כל הצל'ארםס	Lilach	Passed
T983	"" button successfully adds the item to the shopping cartVerify that on the product details page, clicking the ""	כל הצל'ארםס	Lilach	Passed
T984	"" page, the system displays an appropriate message instead of an empty or broken layoutVerify that when no products are available on the ""	כל הצל'ארםס	Lilach	Passed
T761	Verify the page loads the best-selling items.	Best seller	corrine	Passed
T762	Check that clicking the 'Best Sellers Charms' link opens a page displaying only charms, without other product categories	Best seller	corrine	Passed
T763	Check that clicking 'All Best Sellers' displays products from all categories, not just charms, including rings, bracelets, necklaces, and more.	Best seller	corrine	Passed
T764	Check that when entering the Pandora Moments category, there is an option to create your own bracelet through a step-by-step process.	Pandora moments	corrine	Passed
T765	Check that all the steps are present on the Pandora Moments page, starting from selecting the bracelet	Pandora moments	corrine	Passed
T766	Check that the steps for creating the bracelet are clear and organized in a structured order, such as Step 1, Step 2, etc.	Pandora moments	corrine	Passed
T767	"" button redirects to the full collectionCheck that clicking the "" page with all available collections listed.	קולקציה	corrine	Failed
T768	Verify that all collections shown in the dropdown are available for viewing and do not display as empty or unavailable.	קולקציה	corrine	Passed
T769	Check that each collection link redirects to the correct page, e.g., "" redirects to movie-themed jewelry.אווהבי סרטים	קולקציה	corrine	Passed
T770	,"" the subcategories work, e.g., under "" Disney"" option opens only the Disney collection.	קולקציה	corrine	Passed
T771	"" section is visually consistent with the rest of the website, including fonts, colors, and design elements.	קולקציה	corrine	Passed
T772	Check if the product images within each collection are clear and correctly displayed. For example, entering the ""Marvel"" category displays an image related to Marvel	קולקציה	corrine	Passed
T773	Check if there is an option to view all collections on a single page.	קולקציה	corrine	Failed
T774	") redirects to ספир אביסורCheck that clicking an influencer's name (e.g., "") her collection, with clear identification (e.g., her photo).	קולקציה	corrine	Passed
T775	Check if each influencer's collection displays their unique product selections clearly.	קולקציה	corrine	Passed

T776	Check that the influencer's page includes a visual cue (such as a photo or bio) to help identify them easily.	colekcija	corrine	Passed
T777	Check if the influencer's collection page includes any relevant social media links or references to their platforms.	colekcija	corrine	Failed
T778	Check that the ""TRENDING"" category redirects to a page displaying trending items.	colekcija	corrine	Passed
T779	Check that the ""BACK IN STOCK"" subcategory shows products that were previously out of stock and are now available again.	colekcija	corrine	Passed
T780	Check that all subcategories under ""TRENDING"" (e.g., ""BACK IN STOCK"", ""Online Exclusive"", ""Best-sellers"") load correctly without any errors.	colekcija	corrine	Passed
T781	Check that the images of products under each subcategory are clear and match the product type.	colekcija	corrine	Passed
T707	Check that clicking the banner redirects to the correct sale page with the discounted products.	Off 50% - ראשי	corrine	Passed
T708	Check that the discount is correctly applied at checkout for products listed in the sale.	Off 50% - ראשי	corrine	Passed
T709	Check that the banner disappears after the sale ends. (10.3.25)	Off 50% - ראשי	corrine	Passed
T710	Check that the discount percentage matches the actual price reduction on product pages.	Off 50% - ראשי	corrine	Passed
T711	Check that adding a second ring to the cart applies a 50% discount to the lower-priced item.	Off 50% - ראשי	corrine	Passed
T712	Check that the discount is only applied when exactly two rings are in the cart (and not for other products).	Off 50% - ראשי	corrine	Passed
T713	Check that the discount is removed if the second ring is deleted from the cart.	Off 50% - ראשי	corrine	Passed
T714	Check that the banner is visually clear and readable on all screen sizes (desktop, mobile, tablet).	Off 50% - ראשי	corrine	Passed
T715	Check that the banner is visually clear and readable on all screen sizes (desktop, mobile, tablet).	Off 50% - ראשי	corrine	Passed
T716	Check that the banner does not overlap or hide other elements on the page.	Off 50% - ראשי	corrine	Passed
T717	Check that the banner resizes correctly on different screen resolutions.	Off 50% - ראשי	corrine	Passed
T718	Check what happens if a product is removed from the sale while it's in the cart.	Off 50% - ראשי	corrine	Passed

T719	Check that adding multiple sale items still applies the discount correctly.	50% Off - ראשי	corrine	Passed
T720	Check that the discount is not applied when items from different product categories are added.	50% Off - ראשי	corrine	Passed
T721	Check that the user cannot apply the sale discount more than once for the same purchase.	50% Off - ראשי	corrine	Passed
T722	Check that the discount applies correctly when there is a very large number of items in the cart (e.g., 80 items).	50% Off - ראשי	corrine	Passed
T723	Check that a discount is not applied to out-of-stock items, even if they are still in the cart.	50% Off - ראשי	corrine	Passed
T724	Check that the discount cannot be combined with other promotions or discounts.	50% Off - ראשי	corrine	Passed
T725	Check that the system correctly handles high-priced items (e.g., a ring priced 600₪) and applies the discount correctly.	50% Off - ראשי	corrine	Passed
T726	Check that the discount is removed if an item that qualifies for the discount is removed from the cart.	50% Off - ראשי	corrine	Passed
T727	Check that the user is notified if they try to apply a discount on a product that is excluded from the promotion	50% Off - ראשי	corrine	Passed
T728	Check that the banner's content is translated correctly when switching languages.	50% Off - ראשי	corrine	Passed
T729	Check that the cheaper ring is automatically applied as the discounted item when purchasing two rings.	50% Off - ראשי	corrine	Passed
T730	Check that the discount is correctly calculated based on the cheaper ring when adding multiple rings to the cart.	50% Off - ראשי	corrine	Passed
T731	Check that the discounted ring is clearly marked as "50% off" in the shopping cart.	50% Off - ראשי	corrine	Passed
T732	Check that the discount is not applied to the more expensive ring.	50% Off - ראשי	corrine	Passed
T733	Check that the user is not able to apply the discount to a single ring purchase.	50% Off - ראשי	corrine	Passed
T734	Check that the user is informed of the discount applied when checking out.	50% Off - ראשי	corrine	Passed
T735	Check if the discount is applied when the same ring is added twice.	50% Off - ראשי	corrine	Passed
T736	Check that clicking on the product image or product name redirects to the correct product page.	הסיטם המושלמיים בשביליה	corrine	Passed
T737	Check that the product price is displayed correctly below the product.	הסיטם המושלמיים בשביליה	corrine	Passed

T738	Check that the "" button works correctly, allowing the user to add the item to the cart. לקייה מהירה לשלוח משלוח מהירה	הסיטים המושלימים בשביבלה	corrine	Passed
T739	Check that clicking the "" button opens the pop-up window where the user can select a size/option. לקייה מהירה לשלוח משלוח מהירה	הסיטים המושלימים בשביבלה	corrine	Passed
T740	Check that all available sizes or options are displayed clearly in the pop-up window.	הסיטים המושלימים בשביבלה	corrine	Passed
T741	Check that the pop-up window allows the user to select a size/option before confirming the item in the cart.	הסיטים המושלימים בשביבלה	corrine	Passed
T742	Check that the pop-up window closes properly once the size/option is selected, and the item is added to the cart.	הסיטים המושלימים בשביבלה	corrine	Passed
T743	Verify that selected product options (e.g., color, size) are displayed in the shopping cart.	הסיטים המושלימים בשביבלה	corrine	Failed
T744	Check that the "" button in the pop-up window works properly and adds the item to the cart only once a selection is made. לשלוח משלוח מהירות לשלוח משלוח מהירות	הסיטים המושלימים בשביבלה	corrine	Passed
T745	Check that users can easily exit the pop-up window without making a selection if they choose to cancel.	הסיטים המושלימים בשביבלה	corrine	Passed
T746	Check that clicking the "" section leads to the page with delivery terms and cutoff times (e.g., orders by 2 PM). משלח משלוח מהירות למשך זמן משלוח משלוח מהירות	באנר מדיניות משלוחים	corrine	Passed
T747	Ensure that the content on the linked page ("" accurately reflects the delivery policy mentioned on the banner. משלח משלוח מהירות למשך זמן משלוח משלוח מהירות	באנר מדיניות משלוחים	corrine	Passed
T748	Click on the "" section and confirm that it takes you to a page with details on the free shipping offer, including any conditions (such as the minimum purchase amount and exclusions). משלח משלוח חינם משלוח משלוח מהירות	באנר מדיניות משלוחים	corrine	Passed
T749	Make sure the linked page ("" includes the correct information about free shipping for orders over 199 NIS. משלח משלוח חינם משלוח משלוח מהירות	באנר מדיניות משלוחים	corrine	Passed
T750	Check that clicking the "" button leads to the page with return and exchange details at stores. החזרה וחלפה בכל הסניפים	באנר מדיניות משלוחים	corrine	Passed
T751	Ensure the linked page ("" includes return and exchange terms, timeframes, conditions, and locations. החזרה וחלפה בכל הסניפים	באנר מדיניות משלוחים	corrine	Passed
T752	Ensure clicking the "" section leads to a page explaining online transaction security, like SSL encryption and secure payments. רכישה מאובטחת	באנר מדיניות משלוחים	corrine	Failed
T753	Confirm the linked page ("" reassures customers about secure shopping. רכישה מאובטחת	באנר מדיניות משלוחים	corrine	Failed
T754	Ensure there are no broken links or ""404"" errors when clicking on any of the buttons.	באנר מדיניות משלוחים	corrine	Passed
T755	Check that clicking the button redirects to the login page.	הצטרפות למועדון לקוחות	corrine	Passed

T756	"" button disappears or is replaced by relevant content after logging in. הцентрופות למועדון לקוחות הCENTROPIOT מופיעות למועדון לקוחות על ידי כוננות לאחר כניסה.	הцентрופות למועדון לקוחות	corrine	Passed
T757	Check that if the user is already logged in, the "" button is not displayed. הцентрופות למועדון לקוחות הCENTROPIOT מופיעות למועדון לקוחות אם המשתמש כבר רשום.	הцентрופות למועדון לקוחות	corrine	Passed
T758	"" redirects to the login page הцентрופות למועדון לקוחות הCENTROPIOT מופיעות למועדון לקוחות אם המשתמש לא רשום.	הцентрופות למועדון לקוחות	corrine	Passed
T759	Check that the login page works properly and the user can successfully log in after clicking the "" button. הцентрופות למועדון lkochot after clicking the "" button.	הцентрופות למועדון לקוחות	corrine	Passed
T760	Check that the user sees a confirmation message or relevant information after successfully logging in.	הцентрופות למועדון לקוחות	corrine	Failed
T934	Successful login with a registered phone number	רישום/ כניסה	Lilach	Passed
T935	Login attempt with an unregistered phone number	רישום/ כניסה	Lilach	Passed
T936	Login attempt with an incorrect code	רישום/ כניסה	Lilach	Passed
T937	Login attempt without entering a phone number	רישום/ כניסה	Lilach	Passed
T938	Login attempt with an incorrect phone number format	רישום/ כניסה	Lilach	Passed
T939	Login via "Facebook" button	רישום/ כניסה	Lilach	Passed
T940	Login via "Google" button	רישום/ כניסה	Lilach	Passed
T941	Validation of SMS code expiry	רישום/ כניסה	Lilach	Failed
T942	System displays an error message for an invalid phone number	רישום/ כניסה	Lilach	Failed
T943	System displays an error message for an invalid SMS code	רישום/ כניסה	Lilach	Failed
T944	Ensure user remains logged into their account after leaving and returning to the website without clicking "Logout"	רישום/ כניסה	Lilach	Passed
T945	Verify that the login page is compatible with different operating systems (Windows, mac, Android, iOS)	רישום/ כניסה	Lilach	Passed
T946	Verify that the login page is compatible with different browsers (Chrome, Firefox, Safari, Edge, mobile browsers)	רישום/ כניסה	Lilach	Passed
T947	Verify that the system shows an appropriate error message when a server error occurs during the login process	רישום/ כניסה	Lilach	Passed
T948	Test that the system locks the account after multiple failed login attempts	רישום/ כניסה	Lilach	Failed
T949	Test that the system displays an error message and specifies a lockout period after multiple failed login attempts	רישום/ כניסה	Lilach	Failed
T950	Check what happens when clicking the "+" button, make sure you can increase the quantity of the product	ס Lukniot	Lilach	Passed

T951	Check what happens when clicking the " - " button, make sure you can decrease the quantity of the product.	סול קניות	Lilach	Passed
T952	Check if you can manually enter a positive number in the quantity input field	סול קניות	Lilach	Passed
T953	Check if you can manually enter a negative number in the quantity input field	סול קניות	Lilach	Passed
T954	Check what happens when entering a decimal number like " "1.5" " in the quantity input field, does it allow it?	סול קניות	Lilach	Passed
T955	Check what happens to the product's total price when entering a decimal quantity like " "1.5" ", does the price appear as a whole number or a fraction?	סול קניות	Lilach	Passed
T956	Check if the price updates correctly when you change the quantity of the product	סול קניות	Lilach	Passed
T957	' button removes the product from the cart הסורה Check if clicking the '	סול קניות	Lilach	Passed
T958	" " button takes you to the next page for מעבר לתשולם Check if clicking the " " purchase	סול קניות	Lilach	Passed
T959	Check what happens when entering a very high quantity like " "100,000" ", does the system warn about stock shortage with a message?	סול קניות	Lilach	Passed
T960	Check what happens to the product total when entering a high quantity like " "100,000" ", does the total price update accordingly?	סול קניות	Lilach	Passed
T961	Check if the system tells you when there's not enough stock and shows how many are left	סול קניות	Lilach	Passed
T962	Check what happens when the cart is empty, does a message like " " ריק? סול קניות" appear?	סול קניות	Lilach	Passed
T963	Check if there is a time limit for keeping an item in the cart after adding it, and if a message about this appears.	סול קניות	Lilach	Passed
T964	Check if it's possible to proceed with purchasing the product after the time limit for keeping it in the cart has expired.	סול קניות	Lilach	Failed
T965	Check if there is clear and readable information about shipping times and order policies.	סול קניות	Lilach	Passed
T966	Check if there is written information about the shipping cost (or how much more is needed for free shipping).	סול קניות	Lilach	Passed
T967	Check if the shipping cost is calculated correctly based on the details you enter.	סול קניות	Lilach	Passed
T968	Check if there is clear contact information for customer service (email, phone number, working hours).	סול קניות	Lilach	Passed
T1109	" " is empty, the system does not display the סול קניות message " "Items will be saved for 15 minutes." "	סול קניות	Lilach	Failed
T866	Check that the order history displays all previous purchases with date, product, price, and status.	הזמןנות של'	corrine	Passed

T867	Check that the order status updates correctly (e.g., pending, shipped, canceled).	ההזמנה שלי	corrine	Passed
T868	Check that clicking on an order opens a detailed view page.	ההזמנה שלי	corrine	Passed
T869	Check that it's possible to cancel an order if the status allows it.	ההזמנה שלי	corrine	Passed
T870	Check that an error message appears if there are no orders or if loading fails.	ההזמנה שלי	corrine	Passed
T871	Check that the order status updates correctly when the order is processed or shipped.	ההזמנה שלי	corrine	Passed
T886	Check that basic account details (e.g., username or email) are displayed without showing the password.	פרטי התconnexion	corrine	Passed
T887	"" signs the user out and redirects to the login page. Check that clicking "" page.	פרטי התconnexion	corrine	Passed
T888	Check if the ""Update"" button works after all the fields (first name, last name, email and phone number) are filled correctly.	פרטי התconnexion	corrine	Passed
T889	Check that users cannot save missing details (e.g., without first name or last name).	פרטי התconnexion	corrine	Passed
T890	Check that it is not possible to enter letters in the phone number field.	פרטי התconnexion	corrine	Failed
T893	Ensure that the phone number cannot be updated if it contains letters instead of numbers	פרטי התconnexion	corrine	Failed
T891	Check that it is not possible to enter numbers in the first name or last name fields.	פרטי התconnexion	corrine	Failed
T1104	Ensure that the name/last name cannot be updated if it contains only numbers	פרטי התconnexion	corrine	Failed
T892	Check that it is not possible to enter invalid characters (e.g., symbols) in the first name, last name, or phone number fields.	פרטי התconnexion	corrine	Failed
T894	Check that if a user tries to save a phone number already associated with another account, an error message appears.	פרטי התconnexion	corrine	Passed
T895	Check that users receive a success message when they successfully update their details.	פרטי התconnexion	corrine	Passed
T896	Check that the system does not allow users to save a phone number that is too short or too long.	פרטי התconnexion	corrine	Passed
T1105	Check that users can update their email address with verification.	פרטי התconnexion	corrine	Passed
T1106	Check that the user can only enter a valid email address in the email field.	פרטי התconnexion	corrine	Passed
T1107	Check that entering an invalid email address (e.g., missing ""@"" or domain) triggers an error message.	פרטי התconnexion	corrine	Passed
T1108	Check that the email field does not allow spaces or special characters that aren't valid in an email address.	פרטי התconnexion	corrine	Passed

T872	Check that the first name and last name fields can be updated and saved successfully.	כתובת למשלוח/חיבור	corrine	Passed
T873	Check that the current address is displayed correctly.	כתובת למשלוח/חיבור	corrine	Passed
T874	Check that it's possible to update address details and save changes successfully.	כתובת למשלוח/חיבור	corrine	Passed
T875	Check that a new address can be added and set as the primary address.	כתובת למשלוח/חיבור	corrine	Passed
T877	Check that an address cannot be saved without filling in required fields (e.g., street, city).	כתובת למשלוח/חיבור	corrine	Failed
T878	Check that invalid characters or symbols in address fields trigger an error message.	כתובת למשלוח/חיבור	corrine	Failed
T879	Check that saving an address without a first name or last name triggers an error message.	כתובת למשלוח/חיבור	corrine	Passed
T880	Check that invalid characters in the name fields (e.g., numbers or symbols) trigger an error message.	כתובת למשלוח/חיבור	corrine	Failed
T881	Check that the ""Update"" button works after filling in all the required details.	כתובת למשלוח/חיבור	corrine	Passed
T882	Check that a small checkbox is available to select the option ""Shipping address is different from billing address.""	כתובת למשלוח/חיבור	corrine	Passed
T883	Check that clicking the checkbox reveals additional address fields for entering a new shipping address.	כתובת למשלוח/חיבור	corrine	Passed
T884	Check that unchecking the checkbox hides the additional address fields.	כתובת למשלוח/חיבור	corrine	Passed
T885	Check that when typing a letter in the city field, it automatically suggests cities starting with that letter.	כתובת למשלוח/חיבור	corrine	Failed
T991	Check if there is an option to choose between delivery or self-pickup.	משלוח	Lilach	Passed
T992	Check if selecting self-pickup opens an option to choose the city and store location.	משלוח	Lilach	Passed
T993	Check what happens when entering an invalid phone number, like missing a digit or adding special characters like ""123@456""	משלוח	Lilach	Passed
T994	Check what happens when entering a valid phone number.	משלוח	Lilach	Passed
T995	"" field is left empty.Check if the system shows a warning message when the "" empty.	משלוח	Lilach	Passed
T996	"" field like Check if the system allows entering only letters in the "" ""A,B,C""	משלוח	Lilach	Failed

T997	אנו רוצה להכניס קרטייס ברכה.Check if it is possible to enter English letters in the "" field.	משליות	Lilach	Failed
T998	אנו רוצה להכניס 257/caracteres in the "" field.ברכה.Check if it is possible to enter 257 characters in the "" field.	משליות	Lilach	Passed
T999	אנו מסכים לאפשר תאי שימוש קראטאי.Check if it is possible to proceed with the purchase without clicking "" and "".	משליות	Lilach	Passed
T1000	"" works and redirects to the payment page.Check if clicking on "" leads to the payment page.	משליות	Lilach	Passed
T1110	רוחוק Check if the system allows entering only special characters in the "" field, like "#,%,&".	משליות	Lilach	Failed
T1111	KKoma Check if the system allows entering only special characters in the "" field, like "@,%,&".	משליות	Lilach	Failed
T1112	Dira Check if the system allows entering only special characters in the "" field, like "\$,%,&".	משליות	Lilach	Failed
T1113	Shem Prati Check if the system allows entering only numbers in the "" field, like "1,2,3".	משליות	Lilach	Failed
T1114	Shem Prati Check if the system allows entering unlimited character input in the "" field.	משליות	Lilach	Failed
T1001	Check if the discounts and coupons are applied correctly to the total amount.	הנחהות וקופונים	Lilach	Passed
T1002	Check what happens if the coupon code value is higher than the total amount, like "150" when the total is "100". Will the amount be in a "-" state?	הנחהות וקופונים	Lilach	Passed
T1003	Check if the system remembers the remaining balance when a coupon is partially used.	הנחהות וקופונים	Lilach	Passed
T1004	Check if it is possible to enter multiple coupons at once, and how many can be used together.	הנחהות וקופונים	Lilach	Passed
T1005	Check if the system warns about coupon usage limits or conflicts between multiple coupons.	הנחהות וקופונים	Lilach	Passed
T1006	Check the system's response when entering a non-existent coupon code, does it show a warning message?	הנחהות וקופונים	Lilach	Passed
T1007	Check if the total payment amount is displayed correctly and updates accurately based on changes.	תשלום	Lilach	Passed
T1008	Shem Mazzik crtis Check that the "" field remembers the entered name crtis after navigating between different pages.	כרטיס אשראי	Lilach	Passed
T1009	Shem Mazzik crtis Check that the "" field accepts only Hebrew text.	כרטיס אשראי	Lilach	Passed
T1010	Shem Mazzik crtis Check that the "" field accepts only English text.	כרטיס אשראי	Lilach	Passed

T1011	שם מחזק הクרטיס Check that the "" field does not accept illegal symbols such as "%, #".	כרטיס אשראי	Lilach	Failed
T1012	שם מחזק הクרטיס Check that the "" field does not accept numbers.	כרטיס אשראי	Lilach	Failed
T1013	שם מחזק הクרטיס Check that the "" field allows both Hebrew and English letters together.	כרטיס אשראי	Lilach	Passed
T1014	שם מחזק הクרטיס Check that the "" field allows Hebrew letters and symbols together.	כרטיס אשראי	Lilach	Passed
T1015	שם מחזק הクרטיס Check that the "" field allows Hebrew letters and numbers together.	כרטיס אשראי	Lilach	Passed
T1016	שם מחזק הクרטיס Check that the "" field allows English letters and symbols together.	כרטיס אשראי	Lilach	Passed
T1017	שם מחזק הクרטיס Check that the "" field allows English letters and numbers together.	כרטיס אשראי	Lilach	Passed
T1018	שם מחזק הクרטיס Check that the "" field does not accept too many characters (there is a character limit).	כרטיס אשראי	Lilach	Failed
T1019	שם מחזק הクרטיס Check that if too many characters are entered in the "" field, the system alerts about the error.	כרטיס אשראי	Lilach	Failed
T1020	מספר כרטיס אשראי Check that the "" field allows entering a valid 16 credit card number.	כרטיס אשראי	Lilach	Passed
T1021	מספר כרטיס אשראי Check if it's possible to enter 17 numbers in the "" field.	כרטיס אשראי	Lilach	Passed
T1022	מספר כרטיס אשראי Check if it's possible to enter only letters in the "" field.	כרטיס אשראי	Lilach	Passed
T1023	מספר כרטיס אשראי Check if it's possible to enter only numbers in the "" field.	כרטיס אשראי	Lilach	Passed
T1024	מספר כרטיס אשראי Check if it's possible to enter illegal symbols such as "\$,@" in the "" field.	כרטיס אשראי	Lilach	Passed
T1025	מספר כרטיס אשראי Check if it's possible to enter an invalid credit card number like "555" in the "" field.	כרטיס אשראי	Lilach	Passed
T1026	כרטיס אשראי Check how the system responds when nothing is entered in the "" field. Is there an alert?	כרטיס אשראי	Lilach	Passed
T1027	כרטיס אשראי Check that the MM/YY field allows entering a valid date like "03/26".	כרטיס אשראי	Lilach	Passed
T1028	כרטיס אשראי Check what happens when an invalid date is entered, such as "14/26".	כרטיס אשראי	Lilach	Passed
T1029	כרטיס אשראי Check what happens when an expired date is entered, such as "01/19".	כרטיס אשראי	Lilach	Passed
T1030	כרטיס אשראי Check if the system alerts about an expired date.	כרטיס אשראי	Lilach	Passed
T1031	כרטיס אשראי Check if more than two numbers are entered in the MM/YY field like "123/45", Does the system allow it?	כרטיס אשראי	Lilach	Passed

T1032	Check if the system allows entering illegal symbols in the MM/YY field like ""@,%"".	כרטיס אשראי	Lilach	Passed
T1033	Check that the ""CVV"" field allows entering 3 valid numbers.	כרטיס אשראי	Lilach	Passed
T1034	Check if it's possible to enter more than 3 numbers in the ""CVV"" field.	כרטיס אשראי	Lilach	Passed
T1035	Check if the system alerts about an error when more than 3 numbers are entered in the ""CVV"" field.	כרטיס אשראי	Lilach	Passed
T1036	Check if it's possible to enter only English letters in the ""CVV"" field.	כרטיס אשראי	Lilach	Passed
T1037	Check if it's possible to enter Hebrew letters and numbers in the ""CVV"" field.	כרטיס אשראי	Lilach	Passed
T1038	Check if it's possible to enter English letters and symbols in the ""CVV"" field.	כרטיס אשראי	Lilach	Passed
T1039	Check that the option to apply discounts and coupons is available in the credit card information section and can be modified.	כרטיס אשראי	Lilach	Passed
T1040	Check if there is an option to save credit card details for future use.	כרטיס אשראי	Lilach	Failed
T1041	Check if it's possible to change order details during the process, both forward and backward.	כרטיס אשראי	Lilach	Passed
T1042	Check if it's possible to cancel the purchase process and exit before making the payment	כרטיס אשראי	Lilach	Passed
T1043	Check the "" סכום תשלום "" field when there's a very high amount like ""100,000,000""". Will multiple payment installments appear?	כרטיס אשראי	Lilach	Passed
T1044	Check the "" סכום תשלום "" field when there's a very low amount like ""1""". Will only one payment appear?	כרטיס אשראי	Lilach	Passed
T1045	Check if the system alerts when the number of installments is limited for a very high amount.	כרטיס אשראי	Lilach	Passed
T1046	Check if it's possible to manually enter numbers in the "" מספר תשלום "" field that are not in the options.	כרטיס אשראי	Lilach	Passed
T1047	Check if the "" תעודת זהות "" field accepts a valid 9 digit number.	כרטיס אשראי	Lilach	Passed
T1048	Check if it's possible to enter an ID number with less than 9 numbers.	כרטיס אשראי	Lilach	Failed
T1049	Check if the system alerts about an ID number that's too short (less than 9 numbers).	כרטיס אשראי	Lilach	Failed
T1050	Check if the system alerts about an invalid ID number like ""000000000"".	כרטיס אשראי	Lilach	Failed
T1051	Check if the system alerts about entering illegal symbols in the "" תעודת זהות "" field.	כרטיס אשראי	Lilach	Passed
T1052	Check if the system alerts when nothing is entered in the "" תעודת זהות "" field.	כרטיס אשראי	Lilach	Failed

T1054	Check if the system hides the numbers while typing in the "" "" field , for example (*****)	כרטיס אשראי	Lilach	Failed
T1056	"" field is not saved in the browser.	כרטיס אשראי	Lilach	Passed
T1057	Verify that the customer can select the credit card payment option.	כרטיס אשראי	Lilach	Passed
T1058	Verify that the customer can select the ""Bit	כרטיס אשראי	Lilach	Passed
T1059	Verify that the customer can select the ""Google Pay"" payment option.	כרטיס אשראי	Lilach	Passed
T1060	"" redirects the user to the Bit payment details page.	כרטיס אשראי	Lilach	Passed
T1061	Verify that the Bit payment page retains the previously entered payment details.	כרטיס אשראי	Lilach	Passed
T1062	button on the Bit payment page works properly and performs the desired action.	כרטיס אשראי	Lilach	Passed
T1063	Ensure that clicking on ""Google Pay"" redirects you to the Google Pay credit card details page.	כרטיס אשראי	Lilach	Passed
T1064	Verify that when clicking on ""Google Pay"" the user's Google account is automatically linked on this page.	כרטיס אשראי	Lilach	Passed
T1065	Verify that in the Google Pay credit card details page, it is possible to enter or change the credit card information.	כרטיס אשראי	Lilach	Passed
T1066	Check that the credit card details in Google Pay are encrypted and hidden during entry.	כרטיס אשראי	Lilach	Passed
T1067	Check that there is a written message on Google Pay page indicating that the credit card details are secure.	כרטיס אשראי	Lilach	Passed
T1068	Check if there is an option to change the Google account from this page.	כרטיס אשראי	Lilach	Passed
T1069	Check that clicking ""Continue"" on the Google Pay page transfers the user to the next step in the purchase process.	כרטיס אשראי	Lilach	Passed
T1070	"" works properly and completes the purchase.	כרטיס אשראי	Lilach	Passed
T1071	Check if there is a clear message about the cancellation or order change policy before confirming the payment.	כרטיס אשראי	Lilach	Passed
T1072	Check if after confirming the payment, there is a clear confirmation that the transaction was completed, including the order number or payment details.	כרטיס אשראי	Lilach	Passed
T1073	Check how the credit card information page appears on mobile (iOS - Safari) , ensuring the layout is correct and user-friendly.	כרטיס אשראי	Lilach	Passed
T1074	Check how the credit card information page appears on mobile (Android - Google Chrome) , ensuring the layout is correct and user-friendly.	כרטיס אשראי	Lilach	Passed

T1075	Check what happens when attempting to make a payment from multiple open tabs simultaneously, does the system process duplicate charges?	כרטיס אשראי	Lilach	Passed
T1076	Check how the website responds if there is slow internet connectivity during payment, does the system display a message or freeze?	כרטיס אשראי	Lilach	Passed
T1077	Check what happens if the Chrome browser is closed in the middle of the purchase, does the purchase get saved?	כרטיס אשראי	Lilach	Passed
T687	Check that the magnifying glass icon is visible on the homepage and other relevant pages.	חיפוש	corrine	Passed
T688	Check that clicking the magnifying glass icon opens the search bar and allows input.	חיפוש	corrine	Passed
T689	Check that the search term shows the correct result.	חיפוש	corrine	Passed
T690	Check that a proper message (e.g., ""No results found"") appears for queries with no matching items.	חיפוש	corrine	Passed
T691	Check that suggested results appear while typing, and clicking a suggestion redirects correctly	חיפוש	corrine	Passed
T692	Check that clicking outside the search bar closes the search bar.	חיפוש	corrine	Passed
T693	Check that pressing the ""Esc"" key closes the search bar.	חיפוש	corrine	Passed
T694	Check that clicking the magnifying glass icon again closes the search bar.	חיפוש	corrine	Passed
T695	Search for products that return more than 20 results, for example: bracelet	חיפוש	corrine	Passed
T696	Search for a product with an apostrophe.	חיפוש	corrine	Passed
T697	Verify that searching for a non-existent product, such as ""המברגר"" displays a message indicating that the product is not found.	חיפוש	corrine	Passed
T698	Search for a product: silver necklace.	חיפוש	corrine	Passed
T699	"" for ""Search for partial keywords (e.g. "")	חיפוש	corrine	Passed
T700	Search with extra spaces (e.g. "" זהב שרשראת"" instead of "" זהב שרשראת __"")	חיפוש	corrine	Passed
T701	Search with special characters (e.g. "")	חיפוש	corrine	Passed
T703	Search using different languages (e.g., English).	חיפוש	corrine	Passed
T704	Search for a product with a spelling mistake, for example "" Sofbetbetut"" instead of "" Sofbetut""	חיפוש	corrine	Passed
T808	Check that the video loads quickly without delay when you access the page	PANDORA ישראל	corrine	Passed
T809	Check that the video begins to play as soon as the page is loaded.	PANDORA ישראל	corrine	Passed

T810	"" clickable. Check if the title is "" האתר הרשמי של תכשיטי פנדורה.	PANDORA בישראל	corrine	Passed
T811	Check if the accompanying information (title, text) is displayed after the video loads and is viewed	PANDORA בישראל	corrine	Passed
T812	Check if the text is clear and well-organized.	PANDORA בישראל	corrine	Passed
T813	Check if the text is easy to read with an appropriate font size.	PANDORA בישראל	corrine	Passed
T814	Check if the text has good contrast with the background for readability.	PANDORA בישראל	corrine	Passed
T815	Check if the video size is appropriate for the screen.	PANDORA בישראל	corrine	Passed
T816	Check if the video displays optimally without cropping.	PANDORA בישראל	corrine	Passed
T817	Check if the video is free from distortion.	PANDORA בישראל	corrine	Passed
T782	Check that the ""About Pandora"" link in the footer at the bottom of the page opens and redirects to the correct page with company information	מידע שימושי	corrine	Passed
T783	Check that the ""Returns/Exchanges Policy"" link in the footer at the bottom of the page opens and displays the updated policy	מידע שימושי	corrine	Passed
T784	Check that the ""Shipping Policy"" link in the footer at the bottom of the page opens and displays the shipping details clearly	מידע שימושי	corrine	Passed
T785	Check that the ""Jewelry Warranty"" link in the footer at the bottom of the page opens and displays the warranty details for the jewelry	מידע שימושי	corrine	Passed
T786	Check that the ""Jewelry Cleaning"" link in the footer at the bottom of the page opens and provides information about jewelry cleaning	מידע שימושי	corrine	Passed
T787	Check that the ""Website Terms and Conditions"" link in the footer at the bottom of the page opens and displays the website's terms and conditions clearly and correctly	מידע שימושי	corrine	Passed
T788	Check that the ""PANDORA Club Membership Terms and Conditions"" link in the footer at the bottom of the page opens and displays the club membership terms	מידע שימושי	corrine	Passed
T789	Check that the ""Transaction Cancellation"" link in the footer at the bottom of the page opens and explains the transaction cancellation process	מידע שימושי	corrine	Passed
T790	Check that the ""Privacy Policy"" link in the footer at the bottom of the page opens and displays the updated privacy policy	מידע שימושי	corrine	Passed

T791	Check that the ""Accessibility Statement"" link in the footer at the bottom of the page opens and provides information regarding the website's accessibility	מיצ'ר שימושי	corrine	Passed
T792	Check that the pages opened by the links in the footer at the bottom of the page load within an acceptable time and do not contain any loading errors	מיצ'ר שימושי	corrine	Passed
T818	Check that the link in the footer at the bottom of the page opens and navigates to the login/registration page.	כניסה והרשמה	corrine	Passed
T819	Check that the link in the footer at the bottom of the page opens and leads to the user profile page/login page	החשבון שלי	corrine	Passed
T820	Check that the link in the footer at the bottom of the page opens and displays the order history page.	ה zamówienia שלי	corrine	Passed
T821	Check that recent orders are listed with order numbers, dates, and statuses.	ה zamówienia שלי	corrine	Passed
T822	Check that clicking an order shows complete order details.	ה zamówienia שלי	corrine	Passed
T823	Check that a message appears if the user has no previous orders.	ה zamówienia שלי	corrine	Passed
T824	Check that the link in the footer at the bottom of the page opens the FAQ page.	שאלות ותשובות	corrine	Passed
T825	Check that clicking a question expands to reveal the answer	שאלות ותשובות	corrine	Passed
T826	Check that each answer matches the corresponding question and is accurate	שאלות ותשובות	corrine	Passed
T827	Check that the link in the footer at the bottom of the page opens the jewelry collection or category page.	התכשיטים שלנו	corrine	Passed
T828	Check that the link in the footer at the bottom of the page opens the bracelet size guide page	מדריך מידות לצמידים	corrine	Passed
T829	Check that the size charts and measurement guides show correctly.	מדריך מידות לצמידים	corrine	Passed
T830	Check that the guide is responsive and looks good on desktop and mobile	מדריך מידות לצמידים	corrine	Passed
T831	Check that the text is clear and free of spelling or grammatical errors.	מדריך מידות לצמידים	corrine	Passed
T832	Check that the link in the footer at the bottom of the page opens the ring size guide page	מדריך מידות לטבעות	corrine	Passed
T833	Check that the size conversion chart is accurate and visible	מדריך מידות לטבעות	corrine	Passed
T834	Check that the link in the footer at the bottom of the page opens the contact form or contact details page.	צור קשר	corrine	Passed
T835	Check that the form is submitted successfully after all required fields are completed.	צור קשר	corrine	Passed

T836	Check error messages for empty or incorrectly filled fields.	צור קשר	corrine	Passed
T837	Check that clicking an email address link opens the default email application.	צור קשר	corrine	Passed
T838	Verify that clicking the WhatsApp icon opens the conversation in the WhatsApp app.	צור קשר	corrine	Passed
T839	Check that clicking the Facebook icon opens the Pandora profile in the Facebook app.	צור קשר	corrine	Passed
T840	Check that clicking the location icon opens the Pandora store locations page	צור קשר	corrine	Passed
T841	Check that the ""Send"" button works and that a confirmation message appears after pressing it.	צור קשר	corrine	Passed
T793	Check that the ""Earrings"" link in the footer at the bottom of the page opens and redirects to the correct page displaying all Pandora earrings	Pandora בשביילר	corrine	Passed
T794	Check that the ""Bracelets"" link in the footer at the bottom of the page opens and redirects to the correct page displaying all Pandora bracelets	Pandora בשביילר	corrine	Passed
T795	Check that the ""Necklaces"" link in the footer at the bottom of the page opens and redirects to the correct page displaying all Pandora necklaces	Pandora בשביילר	corrine	Passed
T796	Check that the ""Rings"" link in the footer at the bottom of the page opens and redirects to the correct page displaying all Pandora rings	Pandora בשביילר	corrine	Passed
T797	Check that the ""Pendants"" link in the footer at the bottom of the page opens and redirects to the correct page displaying all Pandora pendants	Pandora בשביילר	corrine	Failed
T798	Check that the ""Jewelry & Fashion Blog"" link in the footer at the bottom of the page opens and redirects to the correct blog page	Pandora בשביילר	corrine	Passed
T799	Check that the ""Careers at Pandora"" link in the footer at the bottom of the page opens and displays all available job positions at Pandora across the country	Pandora בשביילר	corrine	Passed
T800	Check that the email icon in the footer at the bottom of the page opens the default mailbox with the Pandora email address pre-filled in the ""To"" field.	צור קשר	corrine	Passed
T801	Verify that clicking the WhatsApp icon opens the conversation in the WhatsApp app.	צור קשר	corrine	Passed
T802	Check that clicking the Facebook icon opens the Pandora profile in the Facebook app.	צור קשר	corrine	Passed
T842	"" button in the footer at the bottom of the page opens the Pandora store locations pageCheck that clicking the ""	איתור החנות	Lilach	Passed
T843	"" button loads the page quicklyCheck that clicking the ""	איתור החנות	Lilach	Passed
T1078	Verify that the text on the store list page is clear and readable for users, both in size and design.	רשימת סניפים	Lilach	Passed
T1079	"" section are correct.Verify that the cities listed under the ""	רשימת סניפים	Lilach	Passed

T1080	Verify that the branch locations listed under the cities in the "Branches" section still exist.	רשימת סניפים	Lilach	Passed
T1081	Verify that the cities listed under the "Branches" section are correct.	רשימת סניפים	Lilach	Passed
T1082	Verify that the branch locations listed under the cities in the "Branches" section still exist.	רשימת סניפים	Lilach	Passed
T1083	Verify that the cities listed under the "Branches" section are correct.	רשימת סניפים	Lilach	Passed
T1084	Verify that the branch locations listed under the cities in the "Branches" section still exist.	רשימת סניפים	Lilach	Passed
T1085	Verify that the cities listed under the "Branches" section are correct.	רשימת סניפים	Lilach	Passed
T1086	Verify that the branch locations listed under the cities in the "Branches" section still exist.	רשימת סניפים	Lilach	Passed
T1087	Check that there are no spelling mistakes in the city names displayed.	רשימת סניפים	Lilach	Passed
T1088	Verify that every store's information page clearly displays the store's address and that it is accurate.	רשימת סניפים	Lilach	Passed
T1089	Verify that every store's information page clearly displays the store's email and that it is valid.	רשימת סניפים	Lilach	Passed
T1090	Verify that every store's information page clearly displays the store's operating hours.	רשימת סניפים	Lilach	Passed
T1091	Verify that each store's information page contains a written description with details about the store.	רשימת סניפים	Lilach	Passed
T1092	Verify that each store's information page includes contact details, such as a phone number.	רשימת סניפים	Lilach	Passed
T1093	Verify that each city's store information page includes a navigation interface option, such as "Waze, Google Maps".	רשימת סניפים	Lilach	Failed
T1094	Verify that clicking on the "Waze" icon redirects the user to the Waze navigation interface.	רשימת סניפים	Lilach	Passed
T1095	Verify that the navigation interface screen displayed to the user shows the accurate address of the specific city on the map.	רשימת סניפים	Lilach	Passed
T1096	Verify that the "+" and "-" buttons work when clicked on them in the displayed screen of the navigation interface.	רשימת סניפים	Lilach	Passed
T1097	Verify that it is possible to zoom in and out using the mouse scroll on the map displayed in the navigation interface.	רשימת סניפים	Lilach	Passed
T1098	Verify that there is an explanation message or tooltip for the user on how to zoom in and out within the navigation interface.	רשימת סניפים	Lilach	Passed
T1099	Verify that when selecting a specific building area on the map, there is a message displayed on the side with the name of the place and the city.	רשימת סניפים	Lilach	Passed

T1100	"" button on the store list page for searching by city or address through manual typing.	רשימת סניפים	Lilach	Failed
T803	Check that all credit card icons (Visa, Mastercard, etc.) appear clearly, without broken images or distortions.	סרגל אבטחה	corrine	Passed
T804	Check that the icons displayed match the actual credit cards accepted by the sit	סרגל אבטחה	corrine	Passed
T805	Check that the login mechanism locks the account after multiple failed login attempts and requires a strong password.	סרגל אבטחה	corrine	Passed
T806	Check that session management works correctly — the user is logged out after inactivity, and secure cookies are used0	סרגל אבטחה	corrine	Passed
T807	Check that users can only access content they are authorized to view, and that sensitive pages are not accessible without appropriate permissions	סרגל אבטחה	corrine	Passed
T1101	Verify that the chat logo is clear and easy to find.	עזרה ויעוץ	corrine	Failed
T844	Check that the help and advice button (chat) functions correctly — clicking on it opens the chat window and allows the user to interact with it without errors.	עזרה ויעוץ	corrine	Passed
T845	"" button opens a new conversation שינה חדשה Check that clicking the "" window.	עזרה ויעוץ	corrine	Passed
T846	Check that the user can type their name correctly	עזרה ויעוץ	corrine	Passed
T847	Check that the ""Confirm"" button works and leads to the next step	עזרה ויעוץ	corrine	Passed
T848	Check that the user can type their phone number correctly without errors	עזרה ויעוץ	corrine	Passed
T849	Check that the user can type only numbers in the phone number field and not letters	עזרה ויעוץ	corrine	Passed
T850	Check that clicking the WhatsApp icon opens the conversation in the WhatsApp app.	עזרה ויעוץ	corrine	Passed
T851	Check that clicking the Facebook Messenger icon opens the conversation in Facebook Messenger	עזרה ויעוץ	corrine	Passed
T852	Check that clicking the email icon opens the default email application with the correct email address	עזרה ויעוץ	corrine	Passed
T1102	Verify that the chat button is present on every page.	עזרה ויעוץ	corrine	Failed
T853	Check that the accessibility button is displayed on all pages.	התאמות נגישות באתר	corrine	Failed
T1103	Check that the accessibility button is easy to find for users who need it.	התאמות נגישות באתר	corrine	Failed
T854	Check that clicking the accessibility button opens a window with all accessibility options	התאמות נגישות באתר	corrine	Passed

T855	Check that the language button works and lets the user choose the relevant language	התאמות נגישות באתר	corrine	Passed
T856	"" button removes all accessibility options and returns the interface to its default state. ביטול נגישות	התאמות נגישות באתר	corrine	Passed
T857	"" button does not cause any errors or unexpected behavior on the page. ביטול נגישות	התאמות נגישות באתר	corrine	Passed
T858	"" button opens a page or a modal hatchbar הנגישות. Check that clicking the "" with the full accessibility statement.	התאמות נגישות באתר	corrine	Passed
T859	Check that the accessibility statement provides clear information on the website's accessibility features and commitment.	התאמות נגישות באתר	corrine	Passed
T860	"" button hides the accessibility options menu הסתרת נגישות	התאמות נגישות באתר	corrine	Passed
T861	"" does not cause any errors or unexpected behavior on the page. הסתרת נגישות	התאמות נגישות באתר	corrine	Passed
T862	"" button displays a confirmation message that explains what the user needs to do to restore the accessibility interface. הסתרת נגישות	התאמות נגישות באתר	corrine	Passed
T863	Check that all accessibility options work correctly and that a person with a disability can adjust the website according to their needs.	התאמות נגישות באתר	corrine	Passed
T864	Check that the website can be fully navigated using only a keyboard (e.g., without needing a mouse).	התאמות נגישות באתר	corrine	Passed
T865	Check that all images have alternative text (alt text) that describes the image's content or function.	התאמות נגישות באתר	corrine	Passed

][PAN-1] [Missing confirmation message after successful login.](#) Created: 10/Mar/25 Updated:

12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

Description:

No confirmation message appears after a successful login. The user receives no feedback indicating that the login was successful, which creates confusion about the login status.

Steps to reproduce:

1. Go to pandora URL : <https://www.pandora-shop.co.il/>
2. Go to the login page.
3. Enter a valid phone number.
4. Click the "Login" button.
5. Wait for the login process to complete.

Expected result:

The user should receive a confirmation message indicating a successful login (e.g., "Welcome, [Username]!").

Actual result:

No message appears after a successful login.

[PAN-2] No confirmation shown after logging in through "הצטרפות למועדון ל��חות" button

Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

Description:

After logging in via the "הצטרפות למועדון ל��חות" button, there is no confirmation message indicating a successful login. This lack of feedback causes uncertainty regarding the login status.

Steps to reproduce:

1. Go to the website's homepage.
2. Scroll to the bottom of the homepage
3. Click on the "הצטרפות למועדון ל��חות" button.
4. Enter valid login credentials (phone number) .
5. Click the "Login" button.
6. Wait for the login process to complete.

Expected result:

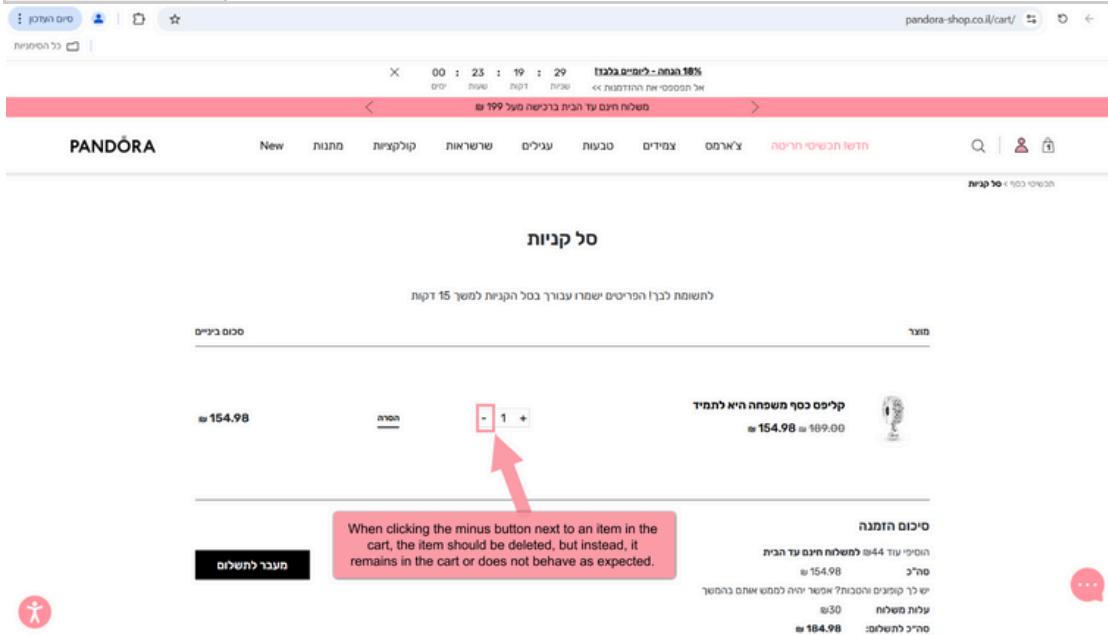
A confirmation message should appear confirming the successful login (e.g., "Welcome, [Username]!").

Actual result:

No confirmation message appears after logging in.

[PAN-3] [Clicking the minus button in the cart does not delete the item as expected.](#) Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



The screenshot shows a shopping cart page from pandora-shop.co.il. At the top, there's a navigation bar with links for 'New', 'Cart', 'Checkout', 'Search', and a user profile. Below the navigation is a header with the Pandora logo and some text in Hebrew. The main content area is titled 'סל קניות' (Shopping Cart) in Hebrew. It shows a single item: 'קליפס כסוף משפחתי היא למתדי' (Family photo clip) priced at 154.98₪. The quantity is set to 1, indicated by a red box around the minus and plus buttons. A red arrow points to the minus button. A callout box with a red border contains the text: 'When clicking the minus button next to an item in the cart, the item should be deleted, but instead, it remains in the cart or does not behave as expected.' To the right of the cart summary, there's a sidebar with 'סיכום ההזמנה' (Order Summary) and a 'סוחט' (Delivery) section.

Description

Description:

When clicking the minus button next to an item in the cart, the item should be deleted, but instead, it remains in the cart or does not behave as expected.

Steps to reproduce:

1. Add an item to the shopping cart.
2. Go to the cart page.
3. Click the minus button next to the item in the cart.
4. Observe the item behavior.

Expected result:

The item should be deleted from the cart when the minus button is clicked.

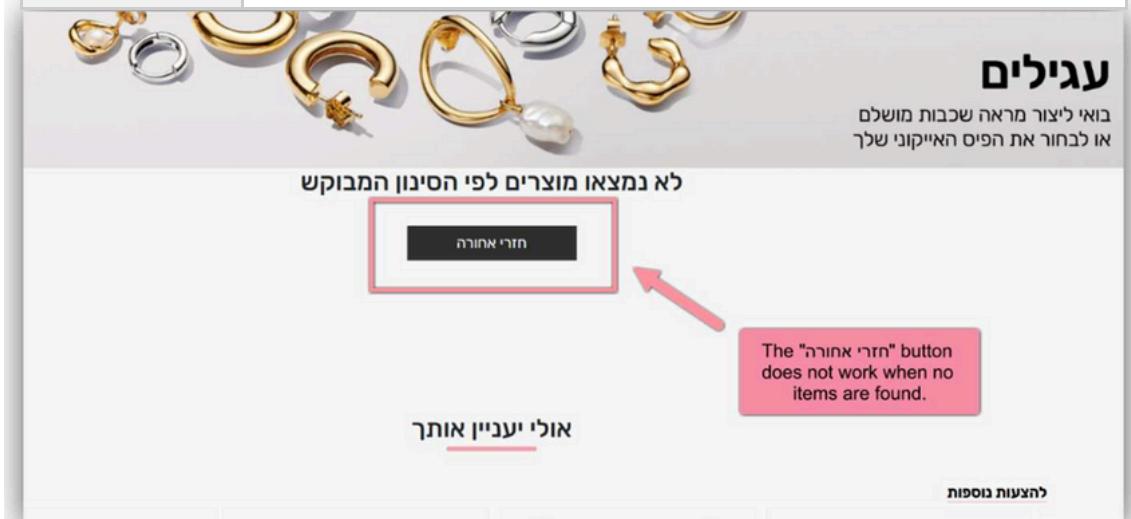
Actual result:

The item remains in the cart or doesn't get deleted.

[PAN-4] [The "חזור אחריה" button does not work when no items are found.](#) Created:

10/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

Description:

When a user selects an option where no items are found (such as a search or filter returning no results), a "Back" button appears. However, the button does not work as expected and does not return the user to the previous page or state.

Steps to reproduce:

1. Go to the homepage.
2. Click on the "עגלים" category in the navigation bar.
3. In the results filter, click on the "מחיר" category.
4. Select the price range of **8,000₪**.
5. A message appears, with a "חזרי אחורה" button below it.
6. Observe that the button does not work or does not redirect as expected.

Expected result:

The user should be redirected to the previous page or the previous option they selected before encountering the "לא נמצא מוצרים לפי הבחירה" page .

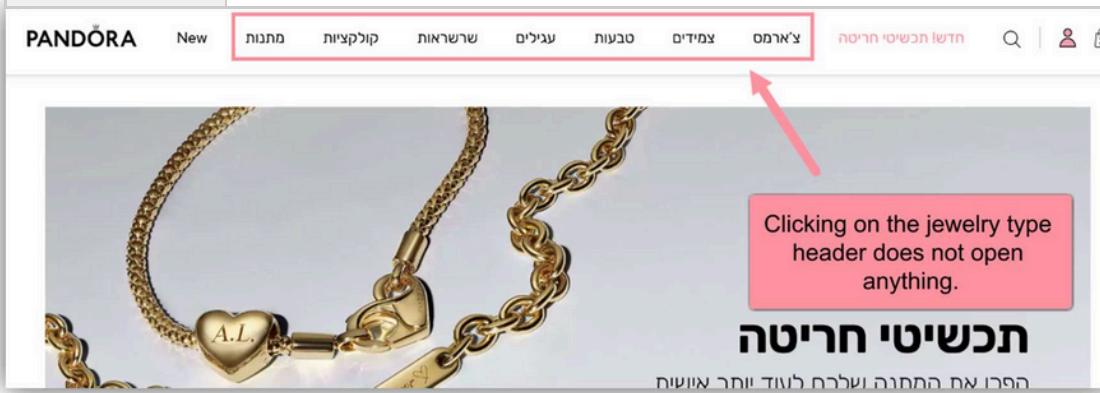
Actual result:

The "חזרי אחורה" button does not work and does not redirect the user.

[PAN-5] Clicking on the jewelry type header does not open anything. Created:

10/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

When clicking on the jewelry type header (e.g., "עגילים"), nothing happens. To open the relevant page, you need to click on one of the options within the list (e.g., "עגילים צמודים"). The header should be clickable and open the relevant page without needing to select an option from the list.

Steps to reproduce:

1. Go to a page where a jewelry type is displayed (e.g., "עגילים").
2. Click on the "עגילים" header.
3. Notice that there is no response or page opened.
4. Now, click on one of the options in the list, such as "Stud Earrings."
5. The page will open.

Expected result:

Clicking on the main jewelry type header (e.g., "Earrings") should open the relevant page or display details of the jewelry.

Actual result:

You need to click on one of the options in the list (e.g., "Stud Earrings") to open the page.

[PAN-6] Clicking on "All Charms" leads to a specific category ("כף") instead of the full collection of charms Created: 10/Mar/25 Updated: 13/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None
Type:	Bug
Reporter:	corrine
Assignee:	corrine
Resolution:	Unresolved
Votes:	0
Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original estimate:	Not Specified
Environment:	Browser : Chrome Version 133.0.6943.127
Severity:	Low

צמידים כufflinks תבניות עגילים שרשראות כל קולקציות צ'ארםס

צמידים לצ'ארםס קליפסים צ'ארםס

Clicking on "All Charms" leads to a specific category ("כף") instead of the full collection of charms

Description

Description:

When clicking on "All Charms," the page that appears shows a specific category ("שרשראות ביטחון → צ'ארםס → תכשיטי כסף") instead of the expected category("all charms")

Steps to reproduce:

1. Go to the pandora homepage.
2. Hover over "Charms" in the navigation bar.
3. Click on "All Charms."
4. Observe that the page does not display the expected category. But instead shows a specific other category. ("שרשראות ביטחון → צ'ארםס → תכשיטי כסף")

Expected result:

Clicking on "All Charms" should display the full collection of charms on the Pandora website.

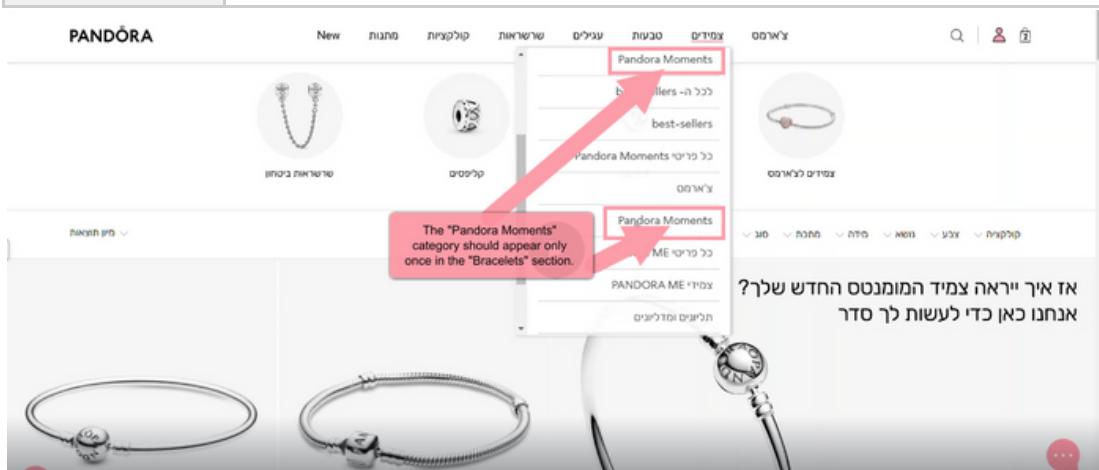
Actual result:

Clicking on "All Charms" shows a specific category instead of all the charms.

[PAN-7] The "Pandora Moments" category appears 3 times in the "Bracelets" section. Created:

10/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

In the "צמידים" category, the "Pandora Moments" category appears three times, which is confusing. It should be corrected so that the category appears only once.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Hover over "שרשראות" in the navigation bar.
3. Search for the "Pandora Moments" category.
4. Notice that it appears three times.

Expected result:

The "Pandora Moments" category should appear only once in the "Bracelets" section.

Actual result:

The "Pandora Moments" category appears three times in the "Bracelets" section.

[PAN-9] Clicking on the "Topics" header in the Charms category does not respond. Created:

10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

The screenshot shows a search results page for the query "charms". The results are categorized into several sections: "כל חארם" (All Charms), "תלינים" (Laptops), "קליפס" (Clips), "שרשראות בסיכון" (Risks), "מרכיבים ביחס מיוחד מונענס" (Components in a special relationship), and "כל תצלומים" (All images). A red box highlights the "כל חארם" section, and another red box highlights the "גשאים" (Topics) header under the "charms" category. A red arrow points from the text "Clicking on the 'Topics' header in the Charms category does not respond." to the "Topics" header.

Description

When clicking on the "Topics" header in the Charms category, nothing happens. The header does not open the category or trigger any expected action.

Steps to reproduce:

1. Go to the Charms category.
2. Click on the "Topics" header.
3. Notice that there is no response and no category opens or action occurs.

Expected result:

Clicking on the "Topics" header should open the category or display the related subcategories.

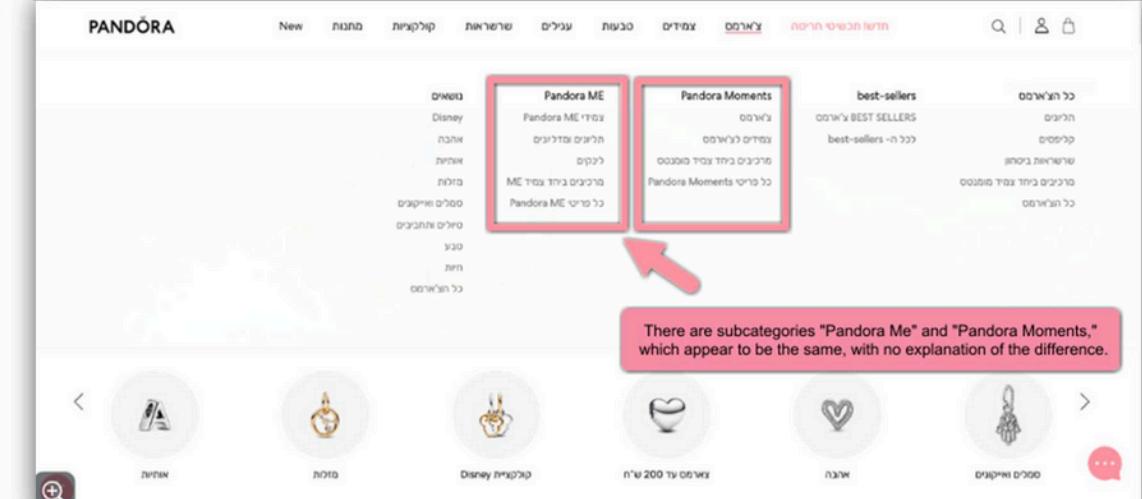
Actual result:

Clicking on the "Topics" header does not respond, and no category or action is triggered.

[PAN-10] In the Charms and Earrings categories, there are subcategories "Pandora Me" and "Pandora Moments" which appear to be the same, with no explanation of the difference.

Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		



The screenshot shows a navigation menu at the top with Hebrew labels: New, מומנטס, קיליקוטים, שרשראות, עכילים, בכנות, ציפויים, קארם, and גלוב. Below the menu, there's a sidebar with links like Disney, אוניברס, תליינים, ליפס, ובריכת בוז נזוץ, and נטפליקס. The main content area displays two subcategories under 'Charms': 'Pandora ME' and 'Pandora Moments'. A red arrow points from a callout box at the bottom right to these subcategories. The callout box contains the text: 'There are subcategories "Pandora Me" and "Pandora Moments," which appear to be the same, with no explanation of the difference.' At the bottom of the page, there are links for 'אוחנה', 'אוחנה', and 'אוחנה'.

Description

In the Charms and Earrings categories, there are subcategories named "Pandora Me" and "Pandora Moments" but they seem to be the same – both are for assembling bracelets, and there is no clear distinction between them. Additionally, there is no explanation provided about the difference.

Steps to reproduce:

1. Go to the Charms or Earrings category on the navigation bar.
2. Notice the subcategories "Pandora Me" and "Pandora Moments".
3. Observe that there is no clear difference between the two, and both appear to be for assembling bracelets, with no explanation of their distinction.

Expected result:

The subcategories "Pandora Me" and "Pandora Moments" should either be differentiated or at least have an explanation of the difference for the user.

Actual result:

There is no clear distinction between "Pandora Me" and "Pandora Moments," and no explanation is provided to the user about the difference.

[PAN-11] In the navigation bar, in the "קולקציותות" category, some of the subcategories are in English, and some are in Hebrew. Created: 10/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		

The screenshot shows the Pandora website's navigation bar at the top. The "Collections" button is highlighted with a red box and an arrow pointing to it from the text below. The navigation bar also includes links for "New", "Favorites", "Search", and user profile information.

אוחני סרטים	pandora girls	TRENDING	Best sellers	קולקציותות
Disney קולקציית דנית גראנברג	הבחריות של דנית גראנברג	BACK IN STOCK	סבועות Best sellers	BY THE OCEAN
Pandora X STRANGER THINGS	הבחירה של ספир אביסטרו	Online Exclusive	_best sellers_ Best sellers	Pandora Moments
MARVEL x PANDORA	הבחירה של ליבר בליטוי	best-sellers	Shoppers Best sellers	Pandora ME
Game of Thrones X Pandora	הבחירה של עמי קבלי		C'ארם Best sellers	Disney X Pandora
	הבחירה של הילה רבינו		C'ארם Best sellers	Marvel x Pandora
	הבחירה של מאיה אברעום		C'ארם Best sellers	Pandora Signature
	הבחירה של שון 972			Pandora Timeless
	הבחירה של מילן הופמן			Queens collection
	הבחירה של תמי פורי			תכשיטי לבבות
	הבחירה של מיר סOID			

In the navigation bar, in the "קולקציותות" category, some of the subcategories are in English, and some are in Hebrew.

Description

In the "קולקטיות" category in the navigation bar, some of the subcategories are displayed in Hebrew, and some in English, which causes inconsistency in the interface. All subcategories should be displayed in a single consistent language.

Steps to reproduce:

1. Go to the "קולקטיות" category in the navigation bar.
2. Notice that some subcategories are in Hebrew, and some are in English.

Expected result:

All subcategories in the "קולקטיות" category should appear in the same language (either Hebrew or English).

Actual result:

Some subcategories are in English, and some are in Hebrew, causing inconsistency.

[PAN-12] In the navigation bar, in the "コレクション" category, some subcategories are displayed in uppercase English, and some in lowercase English, causing inconsistency. Created:

10/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		

The screenshot shows a user interface for a website. At the top, there is a navigation bar with several categories: 'New', 'コレクション' (highlighted with a red box), 'マッチング', 'アラート', 'ログイン', and '登録'. Below the navigation bar is a grid of items. Some items have arrows pointing to specific subcategory names, which are highlighted in a pink box with the text: 'Some subcategories are displayed in uppercase English, and some in lowercase English, causing inconsistency.' The subcategory names shown are 'pandora girls' and 'TRENDING'.

コレクション	ディズニー	オンライン	人気商品	新作
おもちゃ	Disney ディズニーコレクション	オンライン専用	人気商品	新作コレクション
キャラクター	Pandora X STRANGER THINGS	在庫あり	人気商品	新作コレクション
ゲーム	MARVEL x PANDORA	オンライン専用	人気商品	新作コレクション
映画	Game of Thrones X Pandora	在庫あり	人気商品	新作コレクション
音楽	972	在庫あり	人気商品	新作コレクション
アート	gebchitot shel milin haclifon	在庫あり	人気商品	新作コレクション
スイーツ	gebchitot shel toro soide	在庫あり	人気商品	新作コレクション

Description

In the "קילציות" category in the navigation bar, some subcategories are displayed in uppercase English, and others in lowercase English, which causes inconsistency in the interface. The font size and case should be uniform across all subcategories.

Steps to reproduce:

1. Go to the "Collections" category in the navigation bar.
2. Notice that some subcategories are displayed in uppercase English, and some in lowercase.

Expected result:

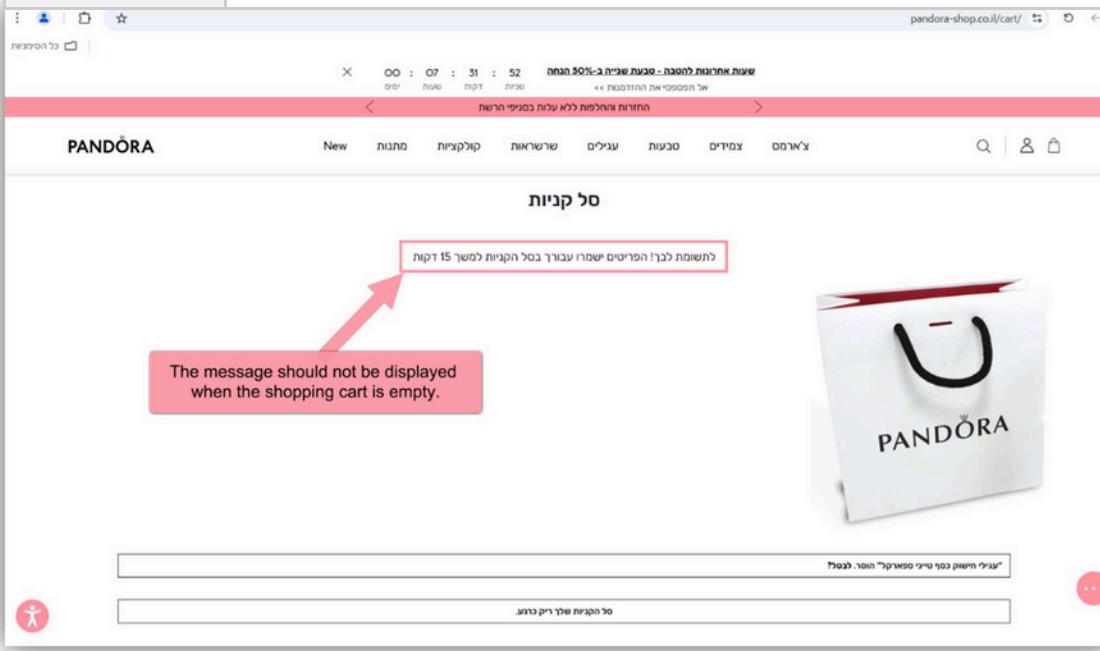
All subcategories in the "Collections" category should appear in a uniform font size and case.

Actual result:

Some subcategories are displayed in uppercase English, and some in lowercase, causing inconsistency.

[PAN-13] When the cart "סל קניות" is empty, the system displays a message indicating that the items will be saved for 15 minutes Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		



Description

When I add an item to the "סל הנקניות" and then remove it, the system shows a message stating that the items will be saved for 15 minutes, even though the cart is empty. This message should only appear when there are actually items in the cart.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "עגילים"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הנקניות" at the bottom of the screen.
8. Remove the item from the shopping cart, by clicking on "הסרה".
9. Observe that the message "להשומת לבך! הפריטים ישמרו עבוקר בסל הנקניות למשך 15 דקות" appears, even though the cart is now empty.

Expected Result:

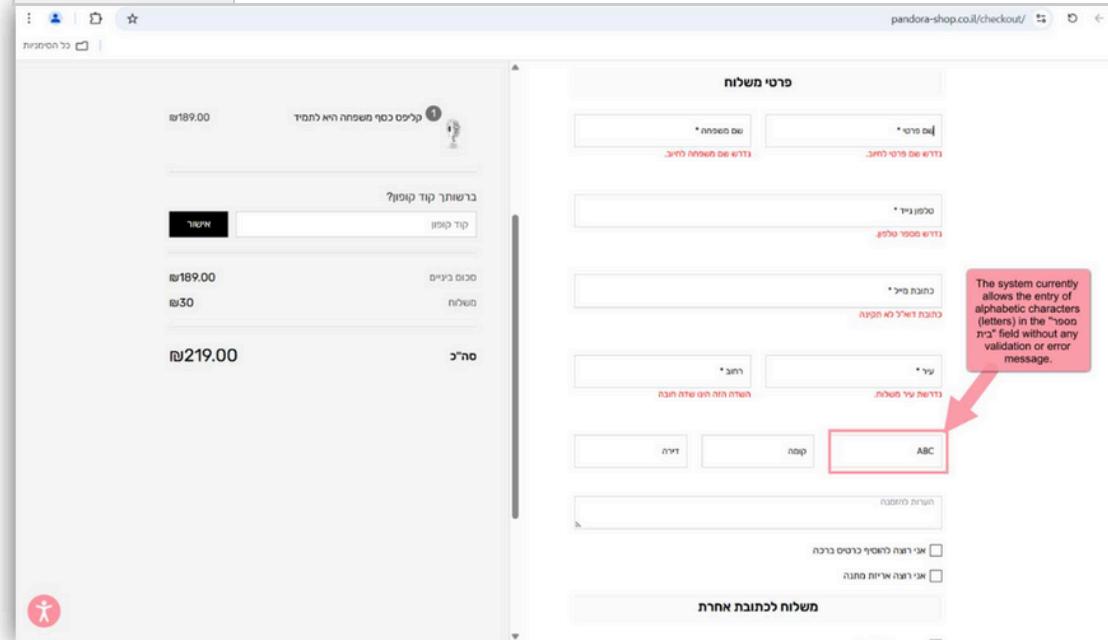
The message should not be displayed when the shopping cart is empty.

Actual Result:

The message "להשומת לבך! הפריטים ישמרו עבוקר בסל הנקניות למשך 15 דקות" is displayed even though the cart is empty after the item is removed.

[PAN-14] [The "מספר בית" field in the shipping section allows standalone of alphabetic characters \(letters\)](#). Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



The screenshot shows a web browser window with a checkout form. On the left, there's a summary table with items and their prices. On the right, there's a 'פרטי משלוח' (Shipping Details) section. In the 'כתובת משלוח' (Delivery Address) field, the letters 'ABC' are entered. A red callout box with a tooltip points to this field, stating: 'The system currently allows entry of alphabetic characters (letters) in the "loop" field without any validation or error message.'

Description

This issue occurs when the user tries to enter the house number during the checkout process in the shipping section. The "מספר בית", field is intended to accept only numeric values, as it refers to the physical address of the user. However, the system currently allows the input of alphabetic characters (letters) in this field without any error or validation message. This could lead to invalid addresses being entered, which may cause issues with shipping and delivery.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "**טגליים**"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "**הוספה לסל**" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "**לסל הקניות**" at the bottom of the screen.
8. Click on "**מעבר לתשלומים**"
9. On the shipping section, click on the "**מספר בית**" input field.
10. Type alphabetic characters like "A,B,C..."
11. Checkmark the option "**קראתי ואני מסכימן לאתגר תנאי שימוש**"
12. Click "**שלmmo באשרא**"

Expected Result:

The system should not allow alphabetic characters (letters) to be entered in the "**מספר בית**" field. The user should be prompted with an error message indicating that only numbers are allowed.

Actual Result:

The system currently allows the entry of alphabetic characters (letters) in the "**מספר בית**" field without any validation or error message.

[PAN-15] [The "רחוב" field in the shipping section accepts standalone special characters \(#,%,&\)](#)

Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	LilachFang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

The screenshot shows a web browser window with a URL bar containing "pandora-shop.co.il/checkout/". The main content is a form for entering shipping information. On the right side, there is a section labeled "פרטי משלוח" (Shipping details) with several input fields. One of these fields, which appears to be for the street name ("רחוב"), contains the character "#". A red arrow points from a callout box at the bottom left towards this field. The callout box contains the text: "The system accepts special characters in the 'רחוב' field without any validation or error message." The rest of the form includes fields for name, address, city, and zip code, along with some checkboxes at the bottom.

Description

The "רחוב" input field allows users to enter special characters (e.g., @, #, \$, %, &), which should not be permitted. This issue may lead to invalid address entries and potential errors in processing deliveries.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "**עגלים**"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "**הוספה לסל**" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "**לסל הקניות**" at the bottom of the screen.
8. Click on "**מעבר לתשלומים**"
9. On the shipping section, click on the "רחוב" input field.
10. Type special characters such as "@, #, \$, %".
11. Checkmark the option "**קראתי ואני מסכימן לאותר תנאי שימוש**"
12. Click "**שלמו באשראי**"
13. Observe that the system accepts the input without displaying an error message.

Expected Result:

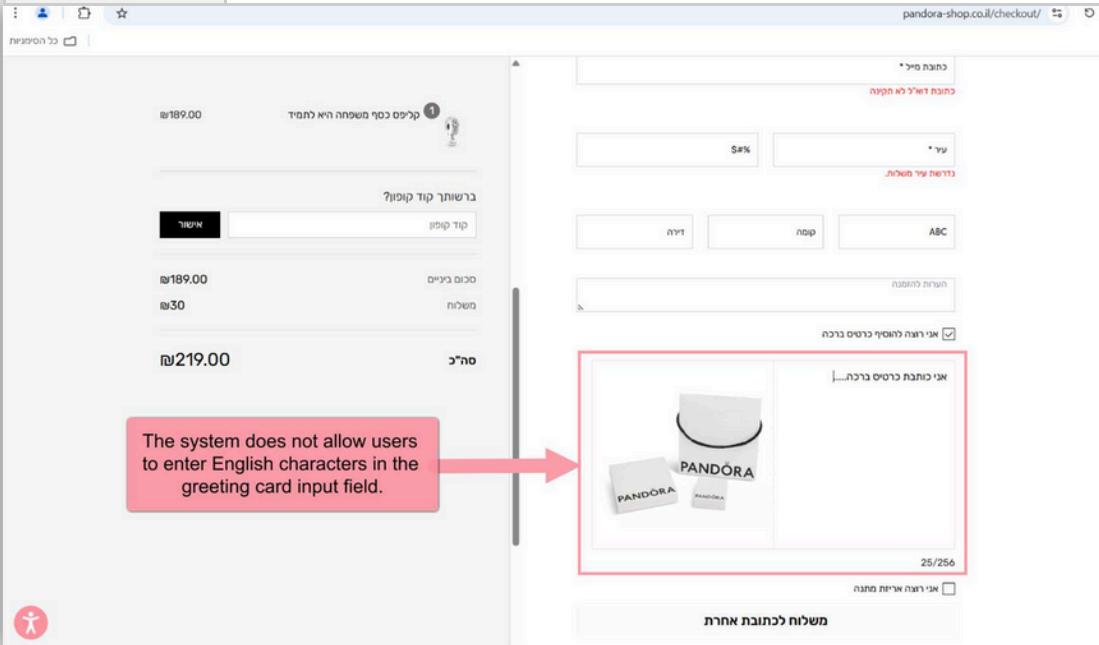
The system should validate the input and restrict the use of special characters in the "רחוב" field. If invalid characters are entered, an error message should be displayed.

Actual Result:

The system accepts special characters in the "רחוב" field without any validation or error message.

[PAN-16] [ניסיונו לא להוסיף כרטיס ברכה](#) "Input field does not allow english characters
 Created: 10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



The screenshot shows a payment interface for 'pandora-shop.co.il/checkout/'. The user has entered a total amount of ₪219.00 and selected a delivery date of ₪30. A red callout box points to the 'תג' (Greeting Card) input field, which contains the placeholder 'נני ותבת כרטיס ברכה...'. A pink arrow originates from this callout and points to the input field. The input field is highlighted with a red border, indicating it is the focus of the bug report.

Description

In the "אני רוצה להוסיף כרטיס ברכה" input field, users are unable to enter text using English characters, (only Hebrew) This issue limits users who prefer or need to write their greeting message in English.

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "טבניות"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the "למשלוחים" at the bottom of the screen.
8. On the shipping section, checkmark the option "אני רוצה להוסיף כרטיס ברכה"
9. Attempt to type a message using English letters. (A,B,C)
10. Observe that the system does not allow English characters to be entered.

Expected Result:

The system should support both Hebrew and English characters in the greeting card allowing users to write messages in their preferred language.

Actual Result:

The system does not allow users to enter English characters in the greeting card inp

[PAN-17] Slow page transitions within the website. Created: 10/Mar/25 Updated: 12/Mar/25						
Status:	To DO					
Project:	pandora					
Components:	None					
Affects versions:	None					
Fix versions:	None					
Type:	Bug	Priority:	High			
Reporter:	corrine	Assignee:	corrine			
Resolution:	Unresolved	Votes:	0			
Labels:	None					
Remaining Estimate:	Not Specified					
Time Spent:	Not Specified					
Original estimate:	Not Specified					
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127					
Severity:						
Description						
<p>Steps to reproduce:</p> <ol style="list-style-type: none"> 1. Open the website in a browser. (https://www.pandora-shop.co.il/) 2. Click on any internal link to navigate to a different page, such as "שרשראות". 3. Observe the time it takes for the new page to load. <p>Expected result: Page transitions should complete within 2–3 seconds for smooth and responsive navigation.</p> <p>Actual result: Page transitions take noticeably longer than 2–3 seconds, affecting site performance and usability.</p>						

[PAN-18] [Clicking the "Charms" title in the navigation bar does not respond.](#) Created:
10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

When users click on the "צ'ארםס" title in the navigation bar, nothing happens — the page does not load or navigate to the relevant section.

Steps to reproduce:

1. Open the pandora web (<https://www.pandora-shop.co.il/>)
2. Locate the "צ'ארםס" option in the navigation bar.
3. Click on the "צ'ארםס" title.

Expected result:

Clicking the "צ'ארםס" title should open a new page displaying all available charms.

Actual result:

Clicking the "צ'ארםס" title does nothing — no response or navigation occurs.

[PAN-19] [Clicking the "קולקטיות" title in the navigation bar does not respond.](#) Created:

10/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

When users click on the "קולקציות" title in the navigation bar, nothing happens — the page does not load or navigate to the relevant section.

Steps to reproduce:

1. Open the pandora URL (<https://www.pandora-shop.co.il/>)
2. Locate the "קולקציות" option in the navigation bar.
3. Click on the "קולקציות" title.

Expected result:

Clicking the "קולקציות" title should open a new page displaying the main collections category.

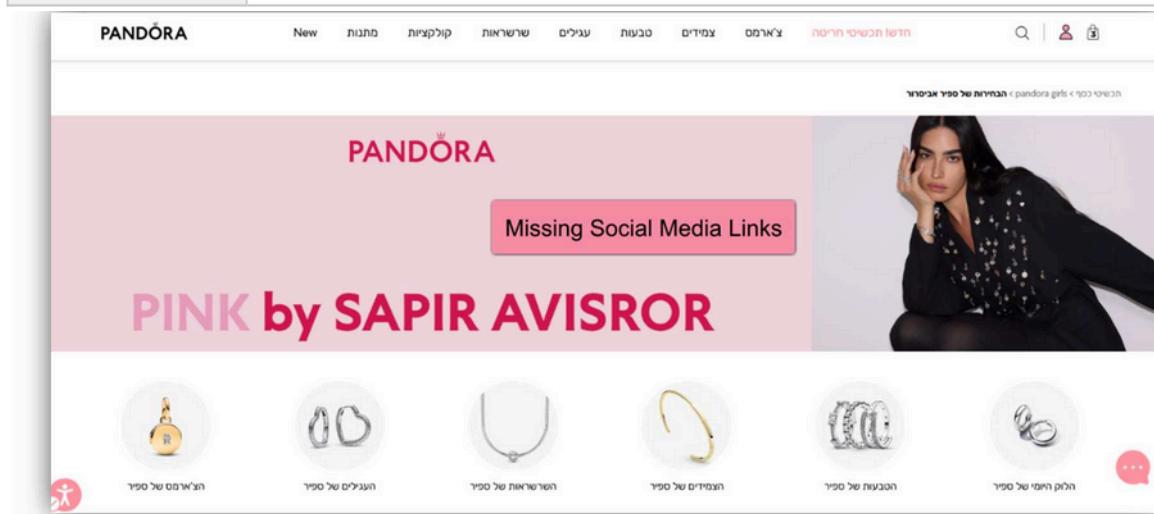
Actual result:

Clicking the "קולקציות" title does nothing — no response or navigation occurs.

[PAN-20] Missing Social Media Links on Influencer Collection Page.

Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	<ul style="list-style-type: none"> • Browser : Microsoft Edge Version 132.0.2957.127 • Browser : Chrome Version 133.0.6943.127 		
Severity:	Low		



Description

When navigating to an influencer's collection page, there are no visible links or references to their social media platforms. This makes it harder for users to verify the influencer's association with the collection or follow them for more curated content.

Steps to Reproduce:

1. Go to the website homepage.
2. Place the cursor over the "Collection" category.
3. Select the "pandora girls" subcategory.
4. Click on an influencer's name (e.g., "Sapir Avisror").
5. Observe the influencer's collection page.

Expected Result:

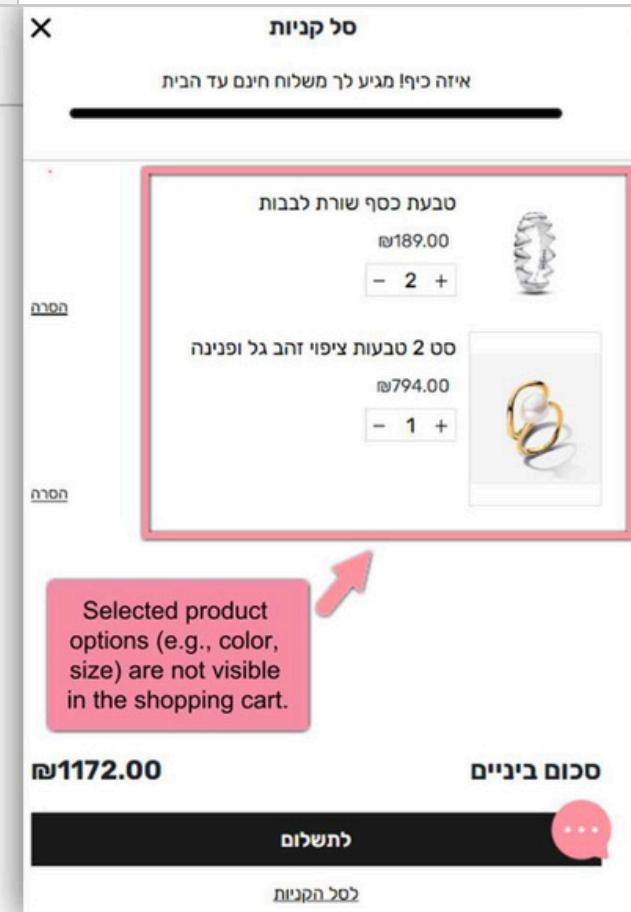
The page should display relevant social media links (e.g., Instagram, TikTok) or references, such as their handle or a linked icon.

Actual Result:

No social media links or references are visible on the influencer's collection page.

[PAN-21] [Selected product options \(e.g., color, size\) are not visible in the shopping cart.](#) Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

When adding a product to the cart, the selected options, such as color or size, do not appear in the cart summary.

Steps to reproduce:

1. Open the homepage.
2. Navigate to the “**כטבָּנִים**” category.
3. Select a bracelet.
4. Choose product options (e.g., size and type).
5. Add the bracelet to the cart.
6. Go to the shopping cart page.

Expected result:

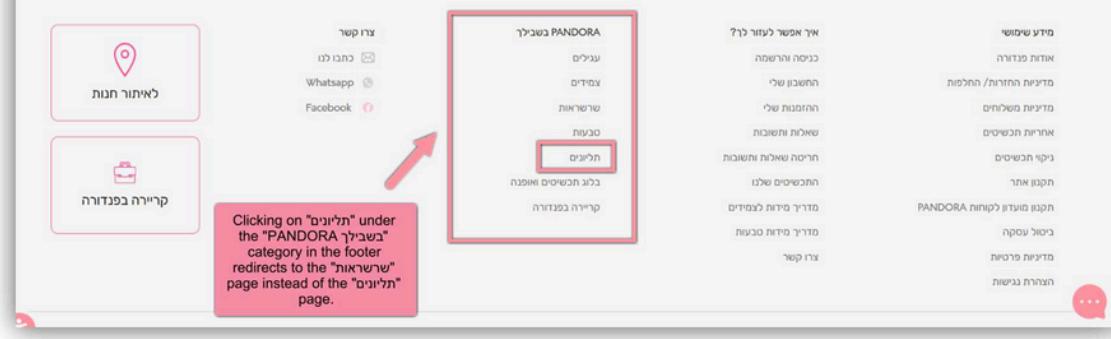
The shopping cart should display the selected product options (e.g., chosen color and size).

Actual result:

The product appears in the cart, but the selected options are missing.

[PAN-22] Clicking on "תליונים" under the "PANDORA" category in the footer redirects to the "תליונים" page instead of the "שרותאות" page. Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

When clicking on the "טלינום" link in the "PANDORA בשבילך" section in the footer, the user is incorrectly redirected to the "שרשראות" category instead of the expected "טלינום" category.

Steps to reproduce:

1. Open the homepage.
2. Scroll down to the footer of the website.
3. Locate the "PANDORA בשבילך" category.
4. Click on the "טלינום" link.
5. Observe the page that loads.

Expected result:

The "טלינום" page should open.

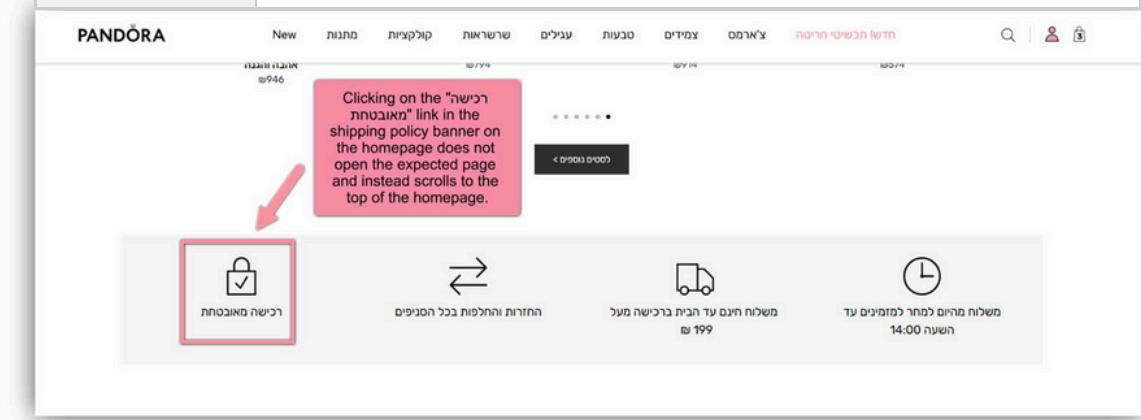
Actual result:

The "טלינום" page opens instead of the "שרשראות" page.

[PAN-23] [Clicking on the "רכישה מאובטחת" link in the shipping policy banner on the homepage does not open the expected page and instead scrolls to the top of the homepage.](#) Created:

11/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		



Description

When clicking on the "רכישה מאובטחת" link, the page on the homepage does not open as expected, and the user is instead scrolled to the top of the homepage without any information about secure transactions, SSL encryption, or secure payments.

Steps to reproduce:

1. Open the homepage.
2. Scroll down to the "מדיניות המשלוחים" banner.
3. Click on the "רכישה מאובטחת" link.
4. Observe the result.

Expected result:

Clicking the "רכישה מאובטחת" link should lead to a page explaining online transaction security, including SSL encryption and secure payments.

Actual result:

Clicking the link scrolls the user to the top of the homepage, and no page is opened.

[PAN-24] [Chat button is only visible on the homepage.](#) Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

The chat button is only visible on the homepage and is missing on other pages of the website, making it inaccessible for users who wish to use the chat feature on pages other than the homepage.

Steps to reproduce:

1. Open the website's homepage.
2. Confirm that the chat button is visible.
3. Navigate to different pages (e.g., product pages, cart, etc.).
4. Check if the chat button is visible on each page.

Expected result:

The chat button should be visible on all pages of the website, not just the homepage.

Actual result:

The chat button is only visible on the homepage and is missing on other pages.

[PAN-25] Chat logo/button keeps disappearing. Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

Description

The chat logo/button intermittently disappears when scrolling on the homepage, making it difficult for users to access the chat feature consistently.

Steps to reproduce:

1. Open the website's homepage.
2. Scroll down the page.
3. Observe if the chat logo/button disappears at any point during the scroll.

Expected result:

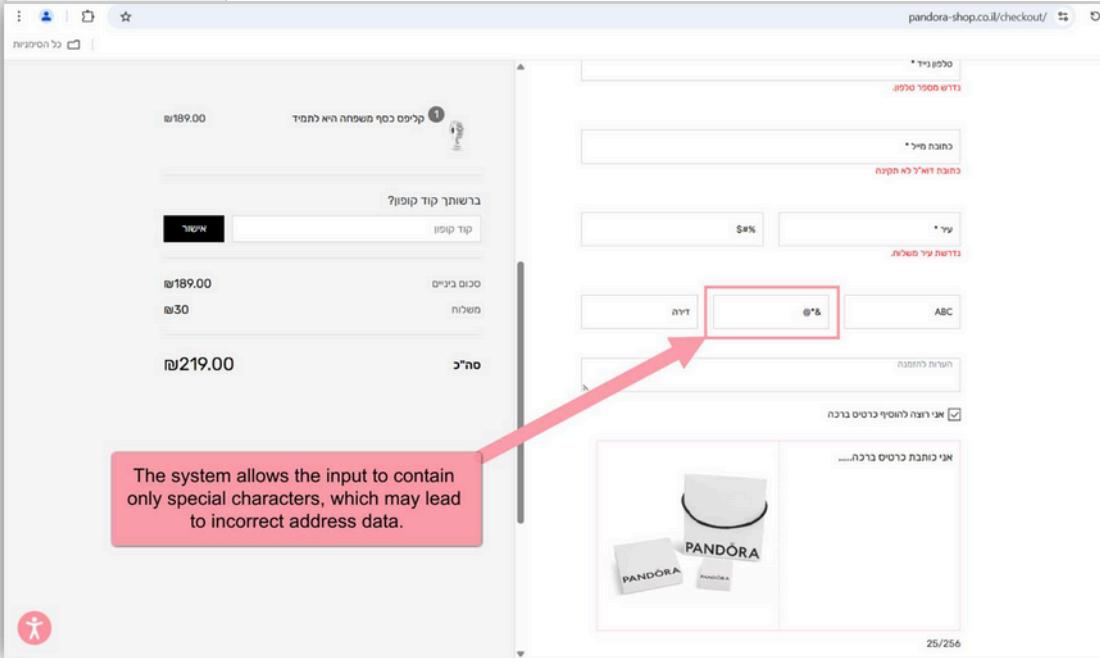
The chat logo/button should remain visible and accessible while scrolling on the homepage.

Actual result:

The chat logo/button disappears intermittently while scrolling, making it hard for users to find and use the chat feature.

[PAN-26] **The "כתובת" field in the shipping section allows standalone special characters (@, #, !, %, &)** Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



The system allows the input to contain only special characters, which may lead to incorrect address data.

Description

In the "כתובת" input field, users can enter special characters as a standalone input without any numbers or letters. This may cause invalid or unclear address information, potentially affecting the shipping process.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "עגילים"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. On the shipping section, click on the "כתובת" input field.
10. Type special characters such as "@, #, \$, %".
11. Checkmark the option "קרוואטי ואני מסכימים לאותר תנאי שימוש"
12. Click "שלמו באשראי"
13. Observe that the system accepts the input without displaying an error message.

Expected Result:

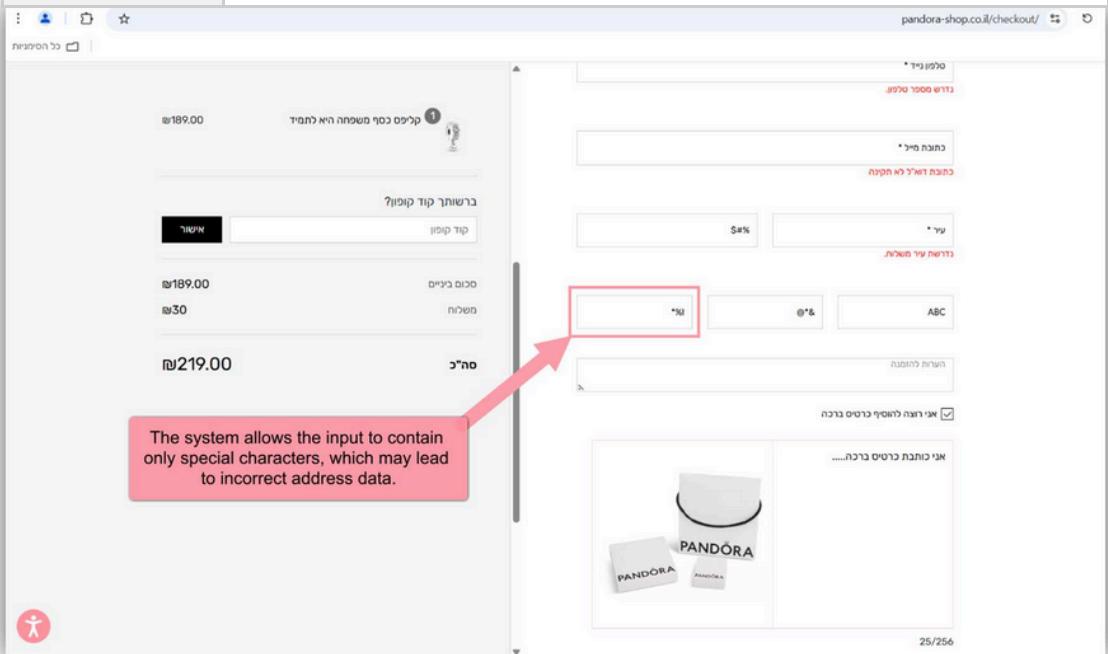
The "כתובת" input field should validate the input and require at least one number or letter to ensure a correct address format.

Actual Result:

The system allows the input to contain only special characters, which may lead to incorrect address data.

[PAN-27] The "דִּירָה" field in the shipping section allows standalone special characters (@, #, !, %, &) Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



The screenshot shows a web browser displaying the checkout page of a Pandora store. The URL in the address bar is pandora-shop.co.il/checkout/. The page contains fields for shipping information, including a large input field for the shipping address. A red arrow points from a callout box to this address field. The callout box contains the text: "The system allows the input to contain only special characters, which may lead to incorrect address data." Above the address field, there is a note: "ברשותך קיד קיינן?" (Is it in your interest to keep it secret?).

Description

In the "דִּרְהָה" input field, users can enter special characters as a standalone input without any numbers or letters. This may cause invalid or unclear address information, potentially affecting the shipping process.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "עגילים"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. On the shipping section, click on the "דִּרְהָה" input field.
10. Type special characters such as "@, #, \$, %".
11. Checkmark the option "קרוואתי ואני מסכימים לאותר תנאי שימוש" "שלמו באשראי"
12. Click "המשך"
13. Observe that the system accepts the input without displaying an error message.

Expected Result:

The "דִּרְהָה" input field should validate the input and require at least one number or letter to ensure a correct address format.

Actual Result:

The system allows the input to contain only special characters, which may lead to incorrect address data.

[PAN-28] [The "שם פרטי" field in the shipping section allows standalone numbers \(1,2,3\)](#) Created:

11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

The screenshot shows a web application interface. On the left, there's a main page with a shopping cart summary and a 'Checkout' button. On the right, a modal dialog is open titled 'בחר שיטת משלוח' (Select Shipping Method). The dialog lists two options: 'משלוח מהיר עד השעה 14:00 ב-13/03/2025' (Fast delivery until 14:00 on 13/03/2025) and 'משלוח ואוטומטי מהвитה הרשות - עד 4 ימי עסקים' (Automatic delivery via VAT - up to 4 business days) with the date '19/03/2025'. Below the dialog, a red arrow points to a text box in a form. The form contains fields for 'שם פרטי' (First Name) with the value '123', 'שם משפחה' (Last Name), 'טלפון נייד' (Mobile Phone), 'כתובת מיל' (Billing Address), and 'כתובת דוא"ל' (Email Address). A red callout box with the text 'The system allows the input to contain only numbers, which may lead to incorrect or invalid name entries.' is positioned near the first name field.

Description

In the shipping details section, the "שם פרטי" input fields allow users to enter only numbers without any letters. This can result in invalid name entries, potentially causing issues with order processing and delivery.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארם"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. On the shipping section, click on the "שם פרטי" input field.
10. Enter only numbers (e.g., **123456**) without any letters
11. Checkmark the option "קראתי ואני מסכם לאתגר תנאי שימוש"
"שלמו באשראי"
12. Click "המשך"
13. Observe that the system accepts the input without displaying an error message.

Expected Result:

The input fields for "שם פרטי" should validate the input and require at least one letter to ensure proper name formatting.

Actual Result:

The system allows the input to contain only numbers, which may lead to incorrect or invalid name entries.

[PAN-29] [The "שם פרטי" field in the shipping section allows unlimited character input](#) Created:

11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

The screenshot shows the Pandora checkout process. On the left, the shipping section is visible, featuring fields for address, city, state, and zip code. On the right, the payment section is shown, including a delivery method selection (standard delivery selected) and a payment method selection (credit card selected). The payment method section includes a 'שם פרטי' (First Name) input field, which is highlighted with a red box and contains numerous underscores (~). A callout bubble points to this field with the text: 'The system allows the input of an unlimited number of characters in the "שם פרטי" field without any restrictions or error messages.'

Description

In the "שם פרטי" field under shipping details, the system allows the user to input an unlimited number of characters. This can result in the input of excessively long names, which might break the layout of the page or cause issues with the system processing the information correctly. The system should also notify the user if they try to input more than a reasonable number of characters and restrict the input accordingly.

Steps to Reproduce :

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. On the shipping section, click on the "שם פרטי" input field.
10. Begin typing a long first name (e.g., more than 50 characters)
11. Notice that the field allows you to continue typing without any restriction or error message
12. Checkmark the option "קראתי ואני מסכם לאותר תנאי שימוש"
13. Click "שלמו באשראי"
14. Observe that the system accepts the input without displaying an error message.

Expected Result:

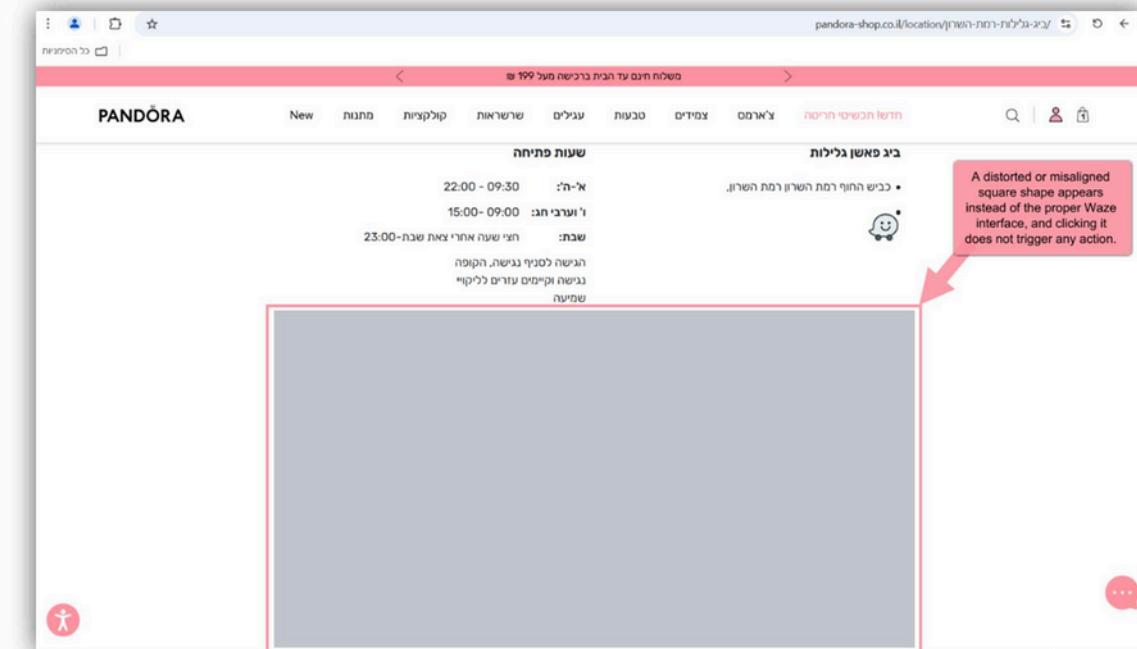
The system should impose a character limit on the "שם פרטי" field, ensuring that users can only input a reasonable number of characters. If the user exceeds the character limit, the system should display an error message informing the user that the input is too long, and the system should restrict further input.

Actual Result:

The system allows the input of an unlimited number of characters in the "שם פרטי" field without any restrictions or error messages.

[PAN-30] [Waze navigation interface for " in the branch list is not displayed correctly and does not work](#) Created: 11/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		



Description

The Waze navigation interface for the "ביג גליות רמת השרון" in the branch list is not displayed correctly. Instead of showing the proper Waze interface, a distorted or misaligned square shape appears on the screen, and it does not function when clicked. Users are unable to use the Waze navigation feature to find the branch.

Steps to Reproduce:

1. Go to the website's homepage.
2. Scroll down to the bottom of the screen, on the left side, and find the "לאיתור חנות" button.
3. Click on it
4. Locate and click on "ביג גליות רמת השרון" in the list .
5. Click on the Waze navigation interface icon .
6. Click on the grey square screen .
7. When clicking on the icon or the grey screen, the action does not work, and the Waze interface is not displayed.

Expected Result:

The Waze navigation interface should be displayed correctly and allow users to navigate to the "ביג גליות רמת השרון" branch location via Waze.

Actual Result:

A distorted or misaligned square shape appears instead of the proper Waze interface, and clicking it does not trigger any action.

[PAN-31] [The accessibility button is not always visible on pages other than the homepage; sometimes it appears, and sometimes it disappears.](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

Description

The accessibility button, which provides features like contrast adjustments and text resizing, is inconsistent in its visibility. On some pages other than the homepage, the button appears, while on others it disappears, limiting access to accessibility features for users who need them.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Use the navigation bar to select a category (e.g., Earrings).
3. Check if the accessibility icon remains visible on the selected category page.

Expected result:

The accessibility button should be visible on all pages of the website.

Actual result:

The accessibility button is not always visible on pages other than the homepage. Sometimes it appears, and sometimes it disappears.

[PAN-32] [The accessibility icon sometimes appears throughout the entire page and sometimes only after scrolling down.](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

Description

The accessibility icon, which should be visible across the entire page, sometimes appears only after scrolling down, creating an inconsistent experience for users who rely on accessibility features.

Steps to reproduce:

1. Open the pandora homepage.
2. Check if the accessibility icon is visible throughout the entire page without scrolling.
3. Scroll down the page and observe if the accessibility icon appears after scrolling.

Expected result:

The accessibility icon should be visible across the entire page, regardless of scrolling.

Actual result:

The accessibility icon is sometimes only visible after scrolling down, and other times, it appears throughout the entire page.

[PAN-33] [The system allows updating the name/last name field even if it contains only numbers on the "פרטי התחברות" page.](#) Created: 12/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		

פרטי חשבון 53535 מ"מ

פרטי התחברות

שם משפחה *	שם פרטי *
32323	53535
מספר טלפון *	כתובת מייל *
0548160500	corrinadedahani@gmail.com

עדכן

ההזמנות שלי

כתובת למשולח / חיבור

פרטי התחברות

The system allows updating the name/last name field even if it contains only numbers on the "פרטי התחברות" page.

Description

The system allows updating the first name or last name even if they only contain numbers, whereas saving should only be allowed if the first name or last name contains both letters and numbers or only letters, but not only numbers.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click on the login icon in the top-right corner of the page.
3. Log in by entering a phone number.
4. Enter the received code to verify the phone number.
5. Click the login icon again to go to the profile page.
6. Click on the “פרטי התחברות” section.
7. Enter only numbers for the first name (e.g., "12345").
8. Click the "Update" button.
9. Notice that the system allows saving, even though it should not.

Expected result:

The system should not allow updating the first name or last name if they only contain numbers. It should either require both letters and numbers or only letters for the name field.

Actual result:

The system allows updating the first name or last name even if they only contain numbers, which should not be allowed.

[PAN-34] **The system allows entering letters in the phone number field, whereas only numbers should be allowed on the "פרטי התחברות" page.** Created: 12/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

פרטי חשבון

פרטי התחברות

The system allows entering letters in the phone number field, whereas only numbers should be allowed on the "פרטי התחברות" page.

פרטי החשבון שונו בהצלחה.

שם פרטי *	שם משפחה *
53535	32323
כתובת מייל *	מספר טלפון *
corrinedahan6@gmail.com	tryruru
עדכן	

Description

The system allows entering letters in the phone number field, whereas only numbers should be allowed. on the “פרטי התחברות” page.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click on the login icon in the top-right corner of the page.
3. Log in by entering a phone number.
4. Enter the received code to verify the phone number.
5. Click the login icon again to go to the profile page.
6. Click on the “פרטי התחברות” section.
7. In the phone number field, try typing letters (e.g. “א奔”)

Expected Result:

Only numbers should be allowed in the phone number field. Letters should not be accepted.

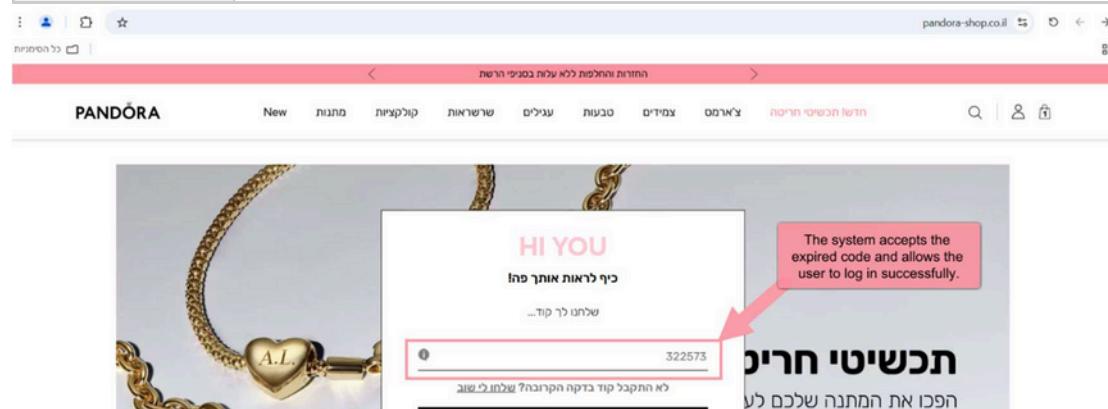
Actual Result:

The system allows letters to be entered in the phone number field

[PAN-35] [Validation of SMS code expiry during login account](#) Created: 12/Mar/25 Updated:

12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Critical		



Description

When logging into a personal account on the website, the system does not properly validate the expiration of the SMS verification code, allowing expired codes to be used for authentication.

Steps to Reproduce:

1. Go to the website's homepage.
2. Navigate to the login page on the top-right corner .
3. Enter a valid phone number.
4. Request an SMS verification code.
5. Wait until the expected expiration time of the code has passed.
6. Enter the expired SMS code and attempt to log in.

Expected Result:

The system should display an error message stating that the code has expired and prompt the user to request a new one.

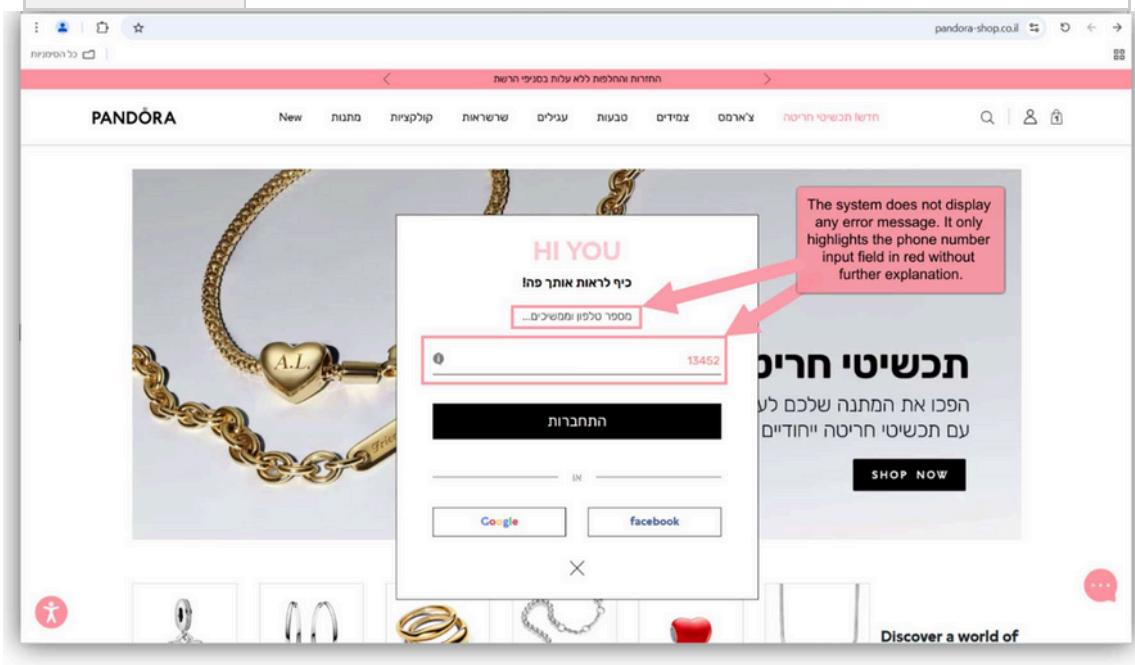
Actual Result:

The system accepts the expired code and allows the user to log in successfully.

[PAN-36] No error message displayed for an invalid phone number input on the login page

Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		



Description

On the login page, when entering an invalid phone number, the system does not provide an error message to inform the user of the incorrect input. Instead, it only highlights the phone number field in red. This can cause confusion as the user is not explicitly informed about the issue or how to correct it.

Steps to Reproduce:

1. Go to the website's homepage.
 2. Navigate to the login page on the top-right corner
 3. Enter an invalid phone number (e.g., "123" or "abcd1234").
 4. Click on the "התconnexion" button.
5. Observe that the system does not display an error message but only highlights the input field in red.

Expected Result:

The system should display a clear validation message, such as:

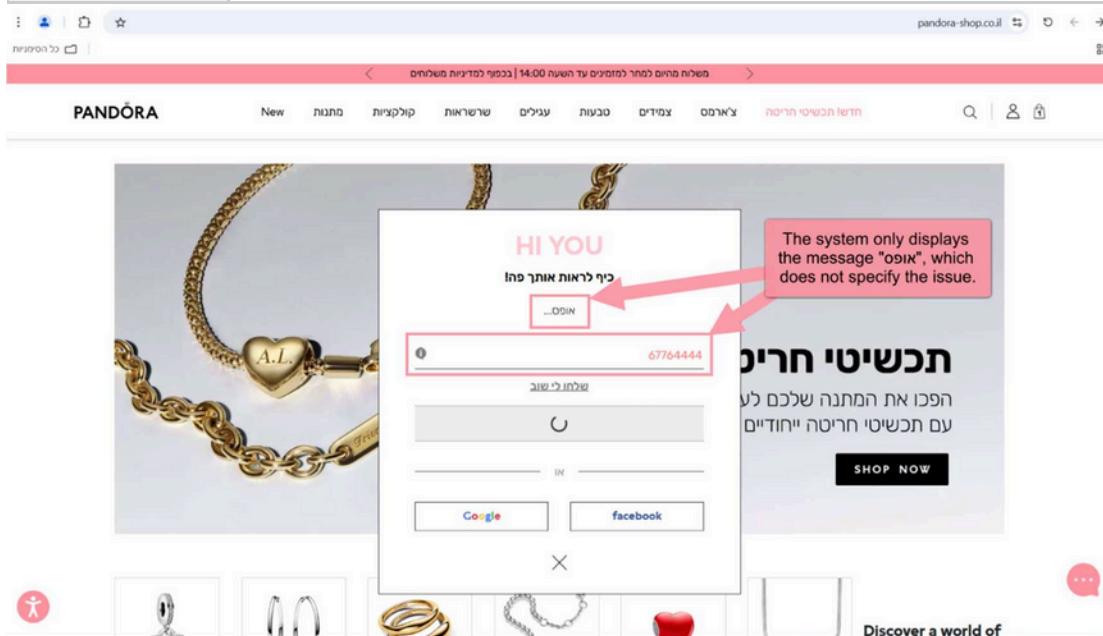
"מספר טלפון לא חוקי, הzon מספר טלפון חוקי"

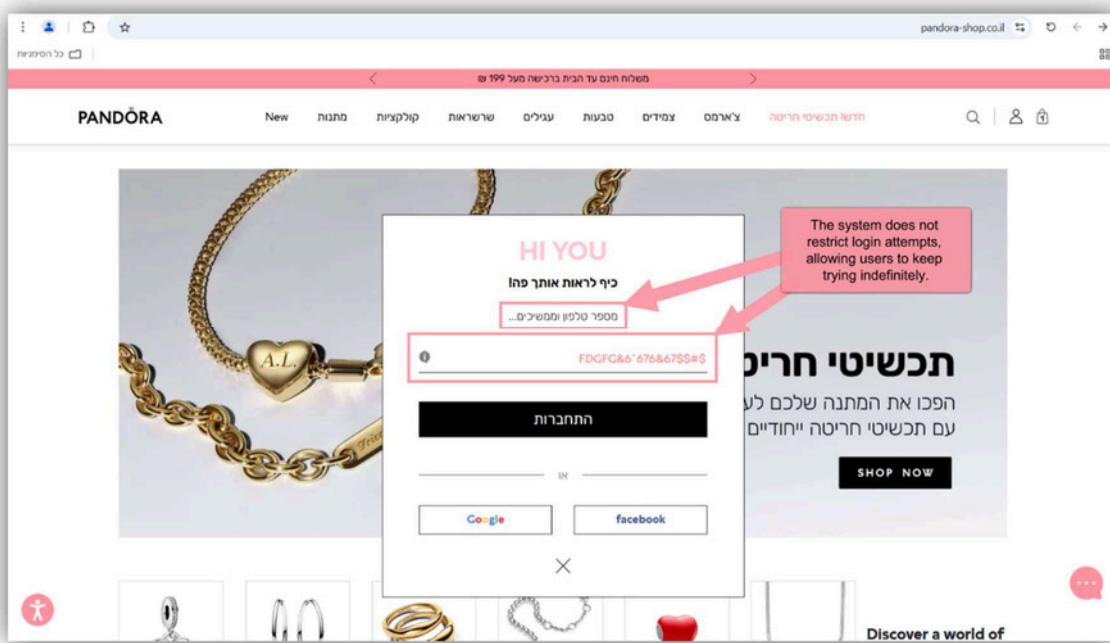
Actual Result:

The system does not display any error message. It only highlights the phone number input field in red without further explanation.

[PAN-37] [System does not provide a clear warning message for an incorrect SMS code during login](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		





Description

When entering an incorrect SMS code on the account login page, the system does not display a clear and informative error message. Instead, it only shows the generic message "Oops", which does not explain the issue or guide the user on how to proceed. This can lead to confusion and a poor user experience.

Steps to Reproduce:

1. Go to the website's homepage.
2. Navigate to the login page on the top-right corner .
3. Enter a valid phone number
4. Request an SMS verification code.
5. Input an incorrect SMS code.
6. Click the "אישור" "Sign In" button.
7. Observe the system response.

Expected Result:

The system should display a clear error message, such as:

"**קוד אינו תקין, נסה שנית או שלר בקשה לקוד מחדש**"

Actual Result:

The system only displays the message "**אופס**", which does not specify the issue.

[PAN-38] [System does not block user login after multiple failed attempts](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Critical		

Description

The system does not block the user from attempting to log in after multiple failed login attempts. This can lead to potential security risks, as a malicious user could continuously try to log in without any restrictions.

Steps to Reproduce:

1. Go to the website's homepage.
2. Navigate to the login page on the top-right corner
3. Enter incorrect login credentials (e.g., wrong password or SMS code) multiple times.
4. Observe that the system does not block or restrict further attempts after a certain number of failed logins.

Expected Result:

The system should block or temporarily lock the account after a specified number of failed login attempts, to prevent brute force attacks.

Actual Result:

The system does not restrict login attempts, allowing users to keep trying indefinitely.

[PAN-39] System does not display warning message or countdown timer after multiple failed login attempts Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The system does not provide any warning message or countdown timer, leaving the user unaware of when they can try logging in again.

The screenshot shows a Pandora website page. In the center, there is a login form with fields for email and password, and social media login buttons for Google and Facebook. To the left of the form, a gold chain with a heart-shaped charm is displayed. To the right, there is promotional text in Hebrew about Pandora's history and a "SHOP NOW" button. A red callout box with white text points to the top right of the login form, highlighting a user interface issue regarding failed login attempts.

Description

After multiple failed login attempts, the system neither displays a warning message nor provides a countdown timer indicating when the user can attempt to log in again. This lack of feedback can confuse users and doesn't provide them with information regarding when they can try again.

Steps to Reproduce:

1. Go to the website's homepage.
2. Navigate to the login page on the top-right corner .
3. Enter incorrect login credentials (e.g., wrong password or SMS code) multiple times.
4. Observe that after several failed attempts, the system does not show a warning message or provide a countdown for when the user can attempt to log in again.

Expected Result:

The system should display a warning message indicating that the user has reached the maximum number of failed attempts and show a countdown timer for when the user can try logging in again.

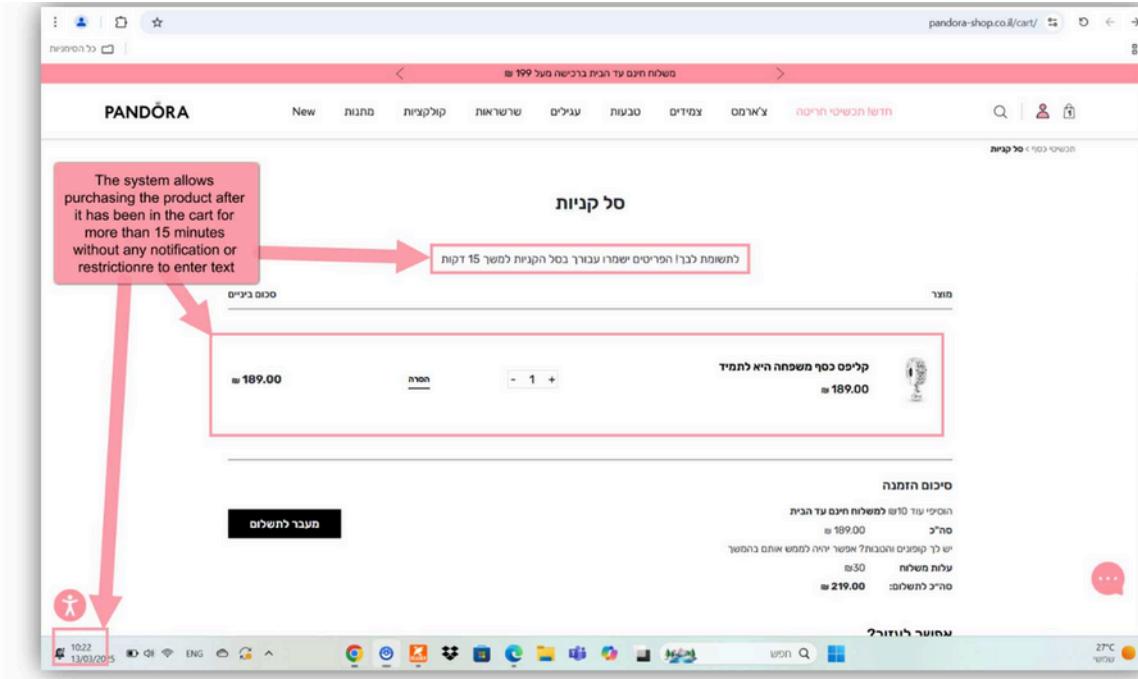
Actual Result:

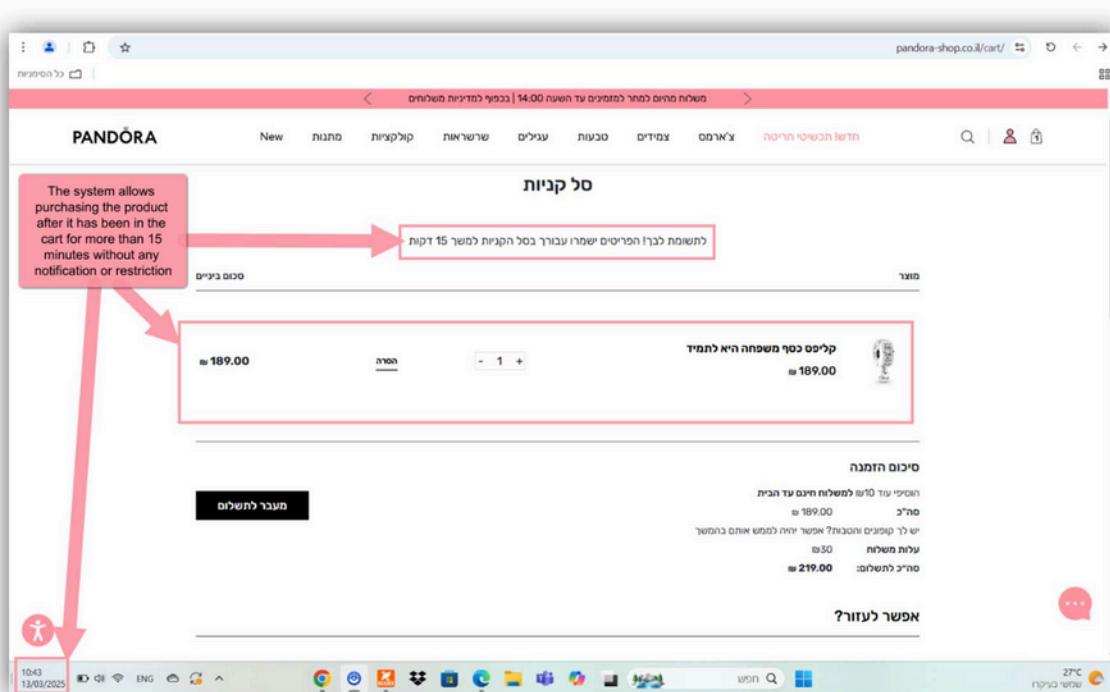
The system does not provide any warning message or countdown timer, leaving the user unaware of when they can try logging in again.

[PAN-40] System allows purchasing a product after being in the cart for over 15 minutes Created:
12/Mar/25 Updated: 12/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		





Description

The system displays a message “**להשומת לב! הפריטים ישמרו עבורך בסל הקניות למשך 15 דקות**” but in practice, it does not enforce this rule. Users are still able to proceed with the purchase after 15 minutes, even though the message suggests otherwise. Ideally, the cart should expire or notify the user that the product is no longer available for purchase after this period.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like “**עגילים**”
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the “**הוספה לסל**” button.
6. Leave the product in the cart for more than 15 minutes without proceeding to checkout.
7. Try to proceed with the purchase of the product after 15 minutes have passed.
8. Observe that the system allows completing the purchase without notifying the user of the time expiration or cart invalidation.

Expected Result: The system should either prevent the user from proceeding with the purchase or display a notification about the expiration of the cart after 15 minutes.

Actual Result: The system allows purchasing the product after it has been in the cart for more than 15 minutes without any notification or restriction.

[PAN-41] The system allows saving a phone number containing letters on the "פרטי התחברות" page. Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

פרטי חשבון

The system allows saving a phone number containing letters on the "פרטי התחברות" page.

פרטי התחברות

שם משפחה *	שם פרטי *
32323	53535
מספר סלפון *	כתובת מייל *
054אקדא000	corrinedahan6@gmail.com

ההזמנה שלי
כתובת לשלוח / חוב
פרטי התחברות

Description

The system allows saving a phone number even if the field contains letters, instead of restricting input to numbers only.

Steps to Reproduce:

1. Go to the Pandora homepage.
2. Click the login icon at the top right of the page.
3. Log in by entering a phone number and verification code.
4. Click the login icon again to access the profile page.
5. Click on the "פרטי התchapיות" section.
6. In the phone number field, try typing letters (e.g., "000אלה054נ").
7. Click **Update**.

Expected Result:

The system should not allow saving a phone number with letters.

Actual Result:

The system saves the phone number even if it contains letters.

[PAN-42] [שם מחזיק הלקוח](#) " שם מחזיק הלקוח " field allows standalone special characters in the credit card details section (#,@,*). Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a payment interface for Pandora. At the top, it displays the total amount of 219.00 and the currency NIS. Below this, there's a payment method selection area with options for Pay with G Pay and Shlomo Um. The main focus is a credit card input form. The card number field contains the special characters '@&&@%'. A red callout box points to this field with the text: 'The system allows special characters to be entered in the "name on card" field and does not show any error message.' The card details shown are: Card Holder Name: גליה קדרון, Card Number: 0001 1111 2222 3333, Expiry Date: 2025/13, CVV: 123.

Description

The "שם מחזיק הクרטיס" field in the credit card details section allows the entry of special characters (e.g., &, %, \$, etc.), even though the field should only accept alphabetic characters (letters). While the field accepts other characters as well, it should reject special characters and only allow valid input.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. In the "שם מחזיק הクרטיס" field, enter a special character (e.g., &, %, \$, etc.).
11. Observe that the system allows special characters to be entered and does not display any error or warning message.

Expected Result:

The "שם מחזיק הクרטיס" field should reject special characters and only allow alphabetic characters (letters) and spaces.

Actual Result:

The system allows special characters to be entered in the "שם מחזיק הクרטיס" field and does not show any error message.

[PAN-43] [ה"שם מהזק הכספי" field allows standalone numbers in the credit card details section \(1,2,3\)](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a payment interface for 'PANDORA'. At the top, it displays the total amount as ₪219.00, the date as 2025/03/13, and the order number as 10353075. On the left, there's a sidebar with payment method options: 'bit.' and 'Pay with Google Pay'. The main form is titled 'תשלום ב僇יטיס אשראי' (Credit Card Payment). It includes fields for 'שם הבנק' (Bank Name), 'מספר כרטיס אשראי' (Credit Card Number) containing the value '123243435', 'שם בעל' (Holder Name), 'שם המשפחה' (Family Name), 'מספר כרטיס אשראי' (Credit Card Number), 'שם הבנק' (Bank Name), 'MM / YY' (Expiration Date), 'CVV', and a dropdown for 'ודף תעודת זהות' (ID Card Page). A green button at the bottom right says 'שלם עכשיו' (Pay Now). A red callout box with an arrow points to the 'שם המזק הכספי' field, which contains the number '123243435'. The callout box contains the text: 'The system allows numbers to be entered in the "שם המזק הכספי" field and does not show any error message.' Below the payment form, it says 'Powered by Z-Credit'.

Description

The "שם מחזיק הクרטיס" field in the Credit Card details section allows the entry of numbers (e.g., 123, 456), even though this field should only accept alphabetic characters (letters) and spaces. The system should reject numeric values and only accept valid characters for a cardholder's name.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "ק'ארטס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוסף לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. In the "שם מחזיק הクרטיס" field, enter a number (e.g., 123, 456)
11. Observe that the system allows numbers to be entered and does not display any error or warning message.

Expected Result:

The "שם מחזיק הクרטיס" field should reject numbers and only allow alphabetic characters (letters) and spaces.

Actual Result:

The system allows numbers to be entered in the "שם מחזיק הクרטיס" field and does not show any error message.

[PAN-44] [שם חניה הלקוח](#) "שם חניה הלקוח" field in credit card details section allows unlimited number of letters
 Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a shopping cart page for PANDORA. The total amount is ₪219.00. The payment method selected is 'bit' (BitPay). The credit card details section is highlighted with a red box. Inside this box, the 'Name on Card' field contains a very long string of characters: GF77437473474FHFFHF474766R74747666. A red callout box points to this field with the text: 'The system allows an unlimited number of characters to be entered in the "Name on Card" field.'

Description

The "שם מחזיק הクרטיס" field in the credit card details section does not impose a limit on the number of characters that can be entered. Users are able to input an unlimited number of letters, which may lead to incorrect or invalid data being entered in the system. A character limit should be applied to ensure proper data entry.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. In the "שם מחזיק הクרטיס" field, begin typing an unlimited number of letters.
11. Observe that the system allows an infinite number of letters to be entered without any restriction.

Expected Result:

The "שם מחזיק הクרטיס" field should impose a reasonable limit on the number of characters that can be entered (e.g., 50-100 characters).

Actual Result:

The system allows an unlimited number of characters to be entered in the "שם מחזיק הクרטיס" field.

[PAN-45] [The "שם מחזק הクרטיס" field in credit card details section allows unlimited number of letters without warning message](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do				
Project:	pandora				
Components:	None				
Affects versions:	None				
Fix versions:	None				
Type:	Bug		High		
Reporter:	Lilach Fang	Priority:	Lilach Fang		
Resolution:	Unresolved	Assignee:	0		
Labels:	None	Votes:			
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original estimate:	Not Specified				
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127				
Severity:	Major				

The screenshot shows a shopping cart page from pandora-shop.co.il. The total amount is ₪219.00. The payment method selected is 'שלמה עם bit' (Shlomo with bit). The credit card details section is highlighted with a red box. The cardholder name field contains a long string of random letters: 'GF77437473474FHFFHF474766R74747666'. A red callout bubble points to this field with the text: 'The system lets you type unlimited letters and doesn't show a warning.'

Description

The "שם מחזיק הクרטיס" field in the Credit Card details section allows users to enter as many letters as they want without any limit. However, the system does not show a warning message when this happens. There should be a limit on the number of characters, and a warning should appear if the user enters too many letters.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארם"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. In the "שם מחזיק הクרטיס" field, type as many letters as you want.
11. Notice that the system doesn't stop you and doesn't show any warning.

Expected Result:

There should be a limit on how many letters you can type in the "שם מחזיק הクרטיס" field, and a warning should appear if you type too many.

Actual Result:

The system lets you type unlimited letters and doesn't show a warning.

[PAN-46] [No option to save credit card details for future use in the "Payments" section.](#)

Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a shopping cart page from pandora-shop.co.il. The total amount is 219.00. The payment section includes fields for card number, expiration date, and CVV. A red callout box with the text "There is no option to save credit card details for future use." points to the bottom right of the payment form.

Description

הסitem does not provide an option to save credit card details for future use in the "פרטי כרטיס אשראי" section. This feature is missing, which means users cannot save their payment information for quicker future transactions.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. Observe that there is no option to save the credit card details for future use.

Expected Result:

The system should offer an option to save credit card details for future use to streamline the checkout process.

Actual Result: There is no option to save credit card details for future use.

[PAN-47] [The "מספר תעודה זהות" field in credit card details section allows input of less than 9 digits \(345\)](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a payment interface for a Pandora purchase. The total amount is 219.00. On the right, there's a section for "תשלומים בקרטיס אשראי" (Credit Card Payments) which includes fields for card number, expiration date, and CVV. A red box highlights the "מספר תעודה זהות" (ID number) field, which contains the value "345". A red arrow points from a callout box to this field. The callout box contains the text: "The system allows users to enter and submit an ID number with fewer than 9 digits without any validation."

Description

The "מספר תעוזת זהות" field in the Credit Card details section allows users to enter a number with fewer than 9 digits without displaying an error message or preventing submission. This could lead to invalid or incorrect data being stored in the system. The system should enforce a 9-digit minimum to ensure valid input.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארם"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוסף לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. Locate the "מספר תעוזת זהות" input field.
11. Enter a number with fewer than 9 digits.
12. Observe that the system allows submission without an error message.

Expected Result:

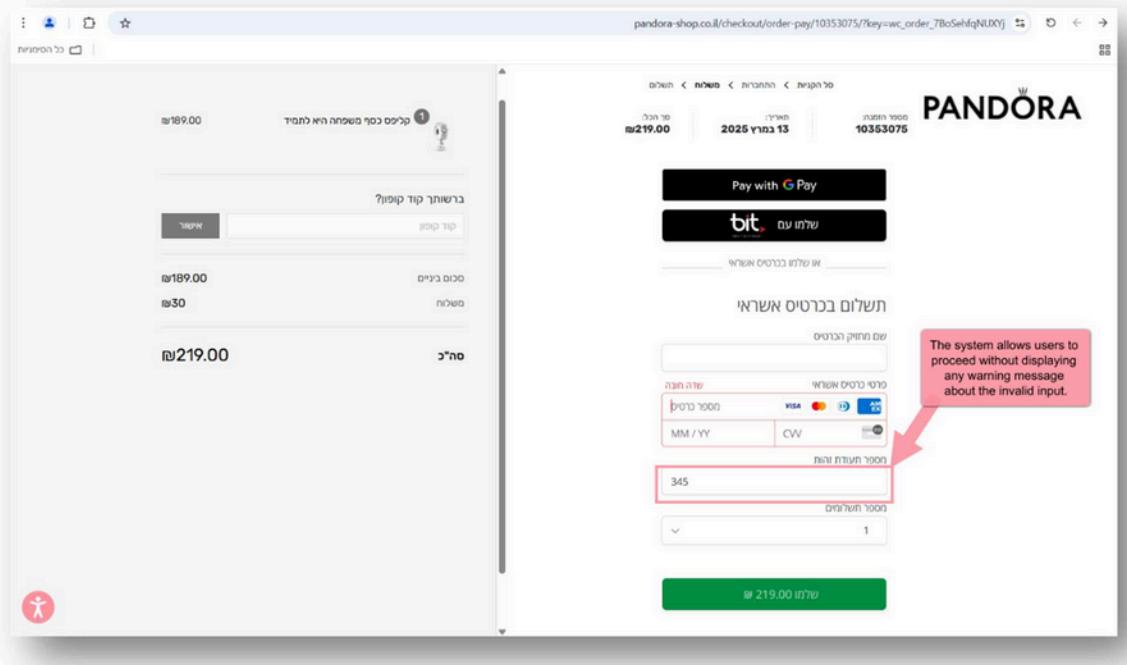
The system should validate the input and prevent users from entering an ID number with fewer than 9 digits. A proper error message should be displayed.

Actual Result:

The system allows users to enter and submit an ID number with fewer than 9 digits without any validation.

[PAN-48] No error message displayed when entering less than 9 digits in the "Card number" field in the credit card details section Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		



The screenshot shows a shopping cart page from pandora-shop.co.il. The total amount is 219.00. The payment method selected is 'Credit Card'. The payment form includes fields for card number, expiration date (2025/13), CVV, and a dropdown for the number of items (set to 1). A red callout box with an arrow points to the CVV field, which contains only three digits (345). The text in the callout box states: 'The system allows users to proceed without displaying any warning message about the invalid input.'

Description

In the credit card details section, the "מספר תעוזת זהות" field allows users to input a number with fewer than 9 digits. However, the system does not display any warning or error message to notify the user of the invalid input. This lack of validation may lead to incorrect or incomplete ID numbers being submitted. The system should provide a clear warning and prevent submission until a valid 9 digit ID number is entered.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. Locate the "מספר תעוזת זהות" input field.
11. Enter a number with fewer than 9 digits.
12. Attempt to proceed with the transaction.
13. Observe that no error message appears, and the system does not alert the user about the invalid input.

Expected Result:

The system should display an error message warning the user that the ID number must contain at least 9 digits and prevent submission.

Actual Result:

The system allows users to proceed without displaying any warning message about the invalid input.

[PAN-49] **System allows entry of an invalid 9 digit ID number (e.g. "000000000") in the credit card details section without validation** Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do
Project:	pandora
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a payment interface for a Pandora order. The total amount is ₪219.00. The card number field contains the invalid value '000000000'. A red callout box highlights this field with the text: 'The system accepts any 9 digit number, even if it is incorrect, without displaying an error message.' A red arrow points from this callout to the card number input field.

Description

In the Credit Card details section, the "מספר תעוזת זהות" field allows users to enter a 9 digit number, even if the number itself is invalid. For example, entering "000000000" or "123456789" is accepted, despite these not being real ID numbers. The system does not validate whether the entered ID number is correct or exists, allowing users to proceed with incorrect information. Proper validation should be implemented to ensure only valid ID numbers are accepted.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארםס"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. Locate the "מספר תעוזת זהות" input field.
11. Enter a 9 digit number that is clearly invalid, such as "000000000" or "123456789".
12. Attempt to proceed with the transaction.

13. Observe that the system accepts the invalid ID number and does not display any error message.

Expected Result:

The system should validate whether the entered 9 digit ID number is correct and alert users if it is invalid.

Actual Result:

The system accepts any 9 digit number, even if it is incorrect, without displaying an error message.

[PAN-50] System does not display a warning message when the "מספר תעודה זהה" field is left empty in the credit card details section Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Major		

The screenshot shows a payment interface for Pandora. On the left, there's a sidebar with payment method options: 'KlickPay' (selected), 'Credit Card', 'Debit Card', 'Bank Transfer', and 'Pay with G Pay'. The main area displays a summary of charges: 189.00, 30, and 219.00. To the right, there's a large form for entering credit card details. The fields include 'Name on card', 'Card number', 'Expiry date', 'CVV', and a dropdown for 'Card type'. A green button at the bottom right says 'Send payment'. A red callout box with a pink arrow points to the 'Expiry date' field, which is currently empty. The text inside the callout box reads: 'The system allows the field to be left empty and does not provide any warning message.'

Description

In the credit card details section, the "מספר תעודה זהות" field can be left empty without the system displaying any warning message or validation error. Users can proceed without entering an ID number, which may lead to transaction failures or incorrect data submission. The system should provide a clear error message and prevent submission until the field is properly filled.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "נעליים"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלומים"
9. Navigate to the credit card details section
10. Locate the "מספר תעודה זהות" input field.
11. Leave the field empty and attempt to proceed with the transaction.
12. Observe that the system does not display any warning message and allows the user to continue.

Expected Result:

The system should display a clear validation message like "דרוש מספר תעודה זהות תקין" and prevent submission until a valid ID number is entered.

Actual Result:

The system allows the field to be left empty and does not provide any warning message.

[PAN-51] System does not mask the entered credit card number in the input field.

Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Critical		

The screenshot shows a shopping cart page from the Pandora website. The total amount is ₪219.00. On the right side, there is a payment section titled "תשלום בקרטיס אשראי". In this section, there is a large input field for the credit card number. A red arrow points to this field, which contains the full number: 2323 6672 3356 5723. A red callout box with white text highlights this field, stating: "The system displays the full credit card number without masking, posing a security risk."

Description

In the credit card details section, when entering a credit card number in the "מספר כרטיס" input field, the system does not mask the digits for security purposes. The full number remains visible, which can pose a security risk if the user is in a public or shared environment. The system should automatically mask the entered digits, displaying only the last four digits for security.

Steps to Reproduce:

1. Go to the website's homepage.
2. Click on the top-right button and log into your account.
3. Click on one of the product pages, like "צ'ארם"
4. Choose a product and click on it.
5. Add it to the shopping cart, by clicking the "הוספה לסל" button.
6. Go to the shopping cart by clicking on the shopping cart logo in the top right corner.
7. Click on the link "לסל הקניות" at the bottom of the screen.
8. Click on "מעבר לתשלים"
9. Navigate to the credit card details section
10. Click on the "מספר כרטיס" input field.
11. Enter a valid credit card number (e.g., **1234 5678 9012 3456**).
12. Observe that the system displays the full credit card number instead of masking it.

Expected Result:

The system should mask the entered credit card number for security purposes, showing only the last four digits (e.g., ****** **** **** 3456**).

Actual Result:

The system displays the full credit card number without masking, posing a security risk.

[PAN-52] [It is possible to save an address without filling in required fields \(e.g., street and house number\) on "כתובת לשלוח/חייב" page..](#) Created: 12/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

כתובות

It is possible to save an address without filling in required fields (e.g., street) on "כתובת לשלוח/חייב" page.

שם משפחתי *

דירה

מספר בית

טלפון

רחוב *

עיר *

כתובת חיוב נשמרה בהצלחה


Description

When trying to save an address, the system allows saving even if required fields like street and house number are left empty.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click the login icon at the top right of the page.
3. Log in by entering a phone number and verification code.
4. Click the login icon again to access the profile page.
5. Click on the "כתובת למשlöח / חיב" section.
6. Leave the "Street" and "House Number" fields empty.
7. Click **Update**.

Expected result:

An error message should appear, preventing the user from saving the address until all required fields are filled.

Actual result:

The address is saved successfully, even without filling in mandatory fields like street and house number.

[PAN-53] [Invalid characters or symbols in "עיר" "עיר" fields do not trigger an error message on the page.](#) Created: 12/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		

כתובות

כתובת חיב נשמרת בהצלחה

כתובת חיב נשמרת בהצלחה

כתובת חיב נשמרת בהצלחה

כתובת לשלוח/חיב ב"עיר" "עיר" page.

שם משפחה * 32323

שם פרטי * 53535

דירה 11

טלפון 0548160500

רחוב חוף

עיר * fdfdgdr@

כתובת לשלוח במידה והכתובת שונא

עדכ

Description

When entering invalid characters or symbols (e.g., @, #, \$, %) in “עיר” fields, the system allows saving the address without showing an error message.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click the login icon at the top right of the page.
3. Log in by entering a phone number and verification code.
4. Click the login icon again to access the profile page.
5. Click on the "כתובת לשלוח / חיבור" section.
6. Enter invalid characters or symbols in fields “עיר” (e.g., “fdfdgdr@”).
7. Click **Update**.

Expected result:

An error message should appear, preventing the user from saving the address until invalid characters are removed.

Actual result:

The address is saved successfully, even with invalid characters in the fields.

[PAN-54] [כתובת "Invalid characters in name fields do not trigger an error message on the "למשלוח/חוב page.](#)

Created: 12/Mar/25 Updated: 13/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		

כתובת חייב נשמרה בהצלחה

ההזמנות שלי

כתובת לשלוח / חוב

פרטי התחברות

שם משפחה *	32323
דירה	11
טלפון	0548160500
רחוב	\$##@@
עיר *	fdfdgdr@

כתובת לשלוח במידה והכתובת שונגה

עדכן

Invalid characters in name fields do not trigger an error message on the "כתובת לשלוח/חוב" page.

Description

When entering invalid characters, such as numbers or symbols (e.g., "\$##@@") in the name fields on the shipping or billing address page, the system allows saving the address without showing an error message.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click the login icon at the top right of the page.
3. Log in by entering a phone number and verification code.
4. Click the login icon again to access the profile page.
5. Navigate to the "כתובת למשליות / חיבור" section.
6. Enter a name with numbers or symbols in the first or last name fields (e.g., "\$##@@")
7. Click Update.

Actual result:

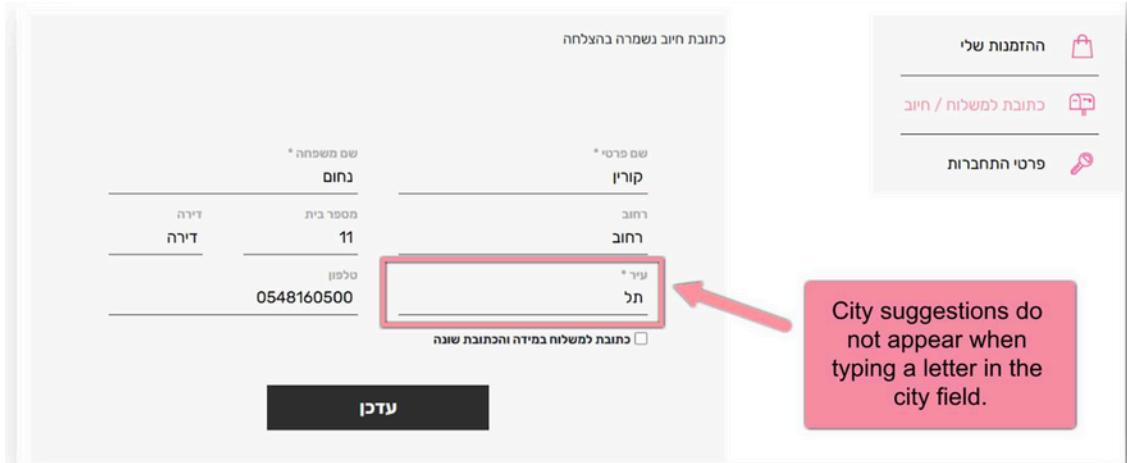
The address is saved successfully, even with invalid characters in the name fields.

Expected result:

An error message should appear, preventing the user from saving the address until the invalid characters are removed.

[PAN-55] [City suggestions do not appear when typing a letter in the city field.](#) Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	Medium
Reporter:	corrine	Assignee:	corrine
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Low		



כתובת חיב נשמרת בהצלחה

הזהמנות שלי

כתובת לשלוח / חיב

פרטי התחברות

כתובת חיב נשמרת בהצלחה

שם משפחה *

שם פרטי *

כתובת *

טלפון *

כתובת *

שם *

מספר בית *

דרכון *

רחוב *

דירה *

טלפון *

עיר *

כתובת לשלוח במידה והכתבות שומה

עדכן

City suggestions do not appear when typing a letter in the city field.

Description

When typing a letter in the "City" field on the "כתובת למשלחות/חיב" page, the system does not display suggestions for cities that start with the typed letter. This functionality is expected to auto-suggest cities as the user types.

Steps to reproduce:

1. Go to the Pandora homepage.
2. Click the login icon at the top right of the page.
3. Log in with a phone number and verification code.
4. Click the login icon again to access the profile page.
5. Navigate to the "כתובת למשלחות / חיב" section.
6. Click on the "City" field.
7. Type a letter (e.g., "ת").

Expected result:

A dropdown should appear, suggesting cities that start with the typed letter.

Actual result:

No city suggestions appear when typing in the city field.

[PAN-56] [רשימת סניפים](#) "רשימת סניפים" page. Created: 12/Mar/25 Updated: 12/Mar/25

Status:	To Do		
Project:	pandora		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	High
Reporter:	Lilach Fang	Assignee:	Lilach Fang
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	Browser : Microsoft Edge Version 132.0.2957.127 Browser : Chrome Version 133.0.6943.127		
Severity:	Medium		

The screenshot shows a web browser window with the Pandora system interface. The URL bar indicates the page is 'pandora-shop.co.il/branches'. The main content area displays a grid of branches categorized by city: צפון (North), מרכז (Center), ירושלים (Jerusalem), and דרום (South). Each category has several items listed under it. A red arrow points from a tooltip to the search input field at the top right of the grid. The tooltip text is: 'No search option is available on the branch list page to manually search for branches.'

Description

On the “רשימת סניפים” page, there is no option available for manually searching for specific branches. Users are unable to quickly find a branch by entering a city or address in a search bar or field. A search feature should be implemented to improve user experience and facilitate easier navigation.

Steps to Reproduce:

1. Go to the website's homepage.
2. Scroll down to the bottom of the screen, on the left side, and find the "לאיתור חנות" button.
3. Click on it
4. In the “רשימת סניפים” page attempt to find a specific branch by using a manual search option (e.g., entering a city or address).
5. Observe that there is no option to manually search for branches.

Expected Result:

There should be an option for users to manually search for branches by entering a city, address, or branch name in a search field.

Actual Result:

No search option is available on the branch list page to manually search for branches.