

LILI CLIFT

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LinkedIn: [linkedin.com/in/lili-clift/](https://www.linkedin.com/in/lili-clift/) | GitHub: github.com/LiliCecilia23

Portfolio: lilicecilia23.github.io/portfolio/

SUMMARY

Front end web developer with extensive customer service experience educated at UT Austin. Strengths in meeting deadlines, creative problem solving, and communication. Positioned to provide unique perspectives on how clients interact with websites and software platforms by leveraging background in customer service and technical support.

TECHNICAL SKILLS

Languages: HTML5, CSS3, JavaScript

Applications: Bootstrap, Bulma, Node.js, jQuery, Moment.js, MySQL, Express, Sequelize, MongoDB

PROJECTS

Parks_n_Req | github.com/LiliCecilia23/Parks_n_Req | <https://salty-hamlet-73070.herokuapp.com>

- **Summary:** This app provides information about Texas NPS parks and campgrounds and allows the user to make a reservation at their selected site.
- **Role:** Responsible for database modeling and Sequelize interaction, also assisted with front-end design and JavaScript.
- **Technologies Used:** HTML5, CSS3, JavaScript, JQuery, Bootstrap, MySQL, Sequelize, Express.js, Node.js, ScrollTrigger

WatchIt | github.com/LiliCecilia23/WatchIt

- **Summary:** WatchIt is an app that filters a search for movies & TV shows by the streaming services the user subscribes to and provides direct streaming links to those services.
- **Role:** Responsible for the complete frontend of the search page, also assisted with backend development for the search page.
- **Technologies Used:** HTML5, CSS3, JavaScript, JQuery, Bulma

Work Day Scheduler | github.com/LiliCecilia23/work-day-scheduler

- **Summary:** This app uses moment.js to color code the time blocks according to the current hour. The user is able to save events by clicking the lock button.
- **Role:** Designer, Creator
- **Technologies Used:** HTML5, CSS3, JavaScript, JQuery, Bootstrap, Moment.js

EXPERIENCE

Customer Experience Associate

Feb. 2019 – Sept. 2019

Blue Apron

Austin, TX

Responded to customer questions over phone, email, and chat regarding products, order placement, shipping, ingredients, potential allergens and packaging. Applied critical thinking and problem solving skills to address each concern as efficiently as possible.

Key Accomplishments: Exceeded expectations for the department's productivity and quality metrics.

EDUCATION

Fullstack Bootcamp Certificate: University of Texas at Austin, Austin, TX

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS.

Bachelor of Arts: University of Texas at Austin, Austin, TX