

Lilian Tuyuc

Personal Information:

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Professional Summary:

Proactive software developer with hands-on experience in JavaScript, TypeScript, and modern web frameworks such as React and Node.js. Demonstrates a strong understanding of full-stack development, including secure user authentication and efficient database management.

Technical Skills

- **Frontend:** React, TypeScript, JavaScript, Tailwind CSS
- **Backend:** Node.js, Express, TypeScript
- **Database Management:** PostgreSQL, MongoDB
- **Version Control:** Git, GitHub
- **Languages:** Spanish (native), English (Intermediate)

Work Experience:

Freelance Web Developer

January 2024 - Present

- Developed a responsive web application using the PERN stack (PostgreSQL, Express, React, Node.js) to enhance user engagement and system efficiency.
- Integrated JWT and bcrypt for secure user authentication, ensuring data security and privacy.
- Improved application performance by optimizing API calls and refining data structures in the backend.

Customer Service Representative

April 2019 – August 2023

- Provided exceptional customer support across various channels (phone, email, chat), resolving inquiries efficiently while maintaining high customer satisfaction.
- Leveraged problem-solving skills and empathy to address customer concerns, improving service response times.

English Teacher

January 2018 – December 2018

- Designed and delivered engaging English lessons to basic-level students, utilizing interactive materials to enhance participation and retention

Education and Certification:

- **React & TypeScript – The Complete Guide: Hooks, Context, Redux, MERN** | *Udemy, 2024 – Present*
- **Systems Engineering** | *Mariano Gálvez University of the Department of Chimaltenango, Guatemala - UMG, January 2020 – June 2020*
- **Bachelor's Degree in Commercially Oriented Computing** | *Centro Educativo Formación y Ciencia, 2015 – 2017*

Core Skills

- Effective Communication
- Team Collaboration
- Problem Solving
- Empathy and Active Listening
- Creativity in Learning Approaches