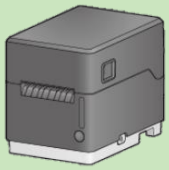
Mc-Label3 Printer



Card No. **PS237**

Detail Clean	
Frequency	Monthly
Model	Mc-Label 3
Estimated Time to Complete	5-10 Minutes

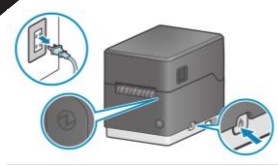
Health & Safety Hazards

- Power off equipment when cleaning
- Do not use sprays or damp cloths near electrical power supplies

Food Safety

- Wash & Dry hands after performing tasks
- Remove or cover all food & packaging
- Ensure nuts, bolts and screws are tight
- Inspect equipment, do not use if damaged

1

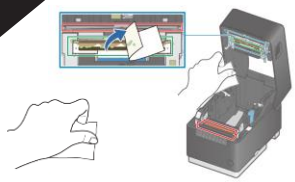


Power down the device before cleaning

2

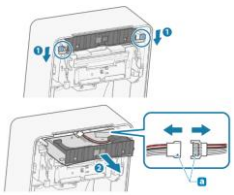
Open the printer cover by pulling the lever on the side of the unit

3



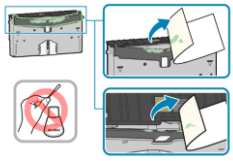
Clean thermal head using Adhesive paper, dabbing to remove any build up – alcohol wipe can be used

4



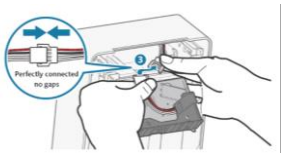
Remove the cutter head carefully and disconnect the cable connector

5



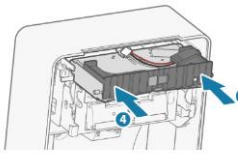
Remove any build up by dabbing adhesive paper removing any dirt or glue. , (Do not use any chemicals)

6



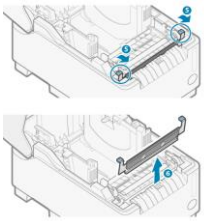
Re connect cutter cable connecters

7



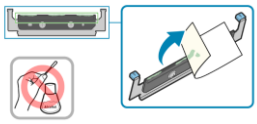
Mount cutter unit back into printer

8



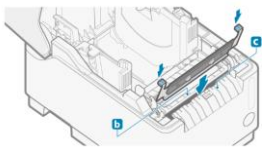
Remove stationary knife for cleaning

9



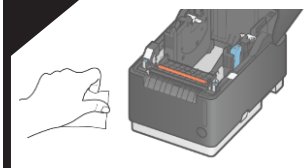
Remove any build up dirt & glue by dabbing adhesive paper over the area (Do not use any chemicals)

10



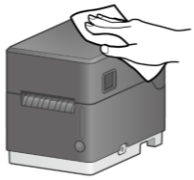
Put knife back into position, push in until it clicks

11



Clean platen roller using adhesive paper, dabbing to remove any dirt or glue build up (Do not use any chemicals)

12



Clean outer casing using a damp cloth

The amber LED to prompt cleaning has been disabled. Cleaning must be completed monthly as part of your planned and daily maintenance tasks.

For new or swapped out units:

Should the amber light show, the steps below can be followed to remove the light.

To get this disabled log a call with the Help Desk and they will remotely update your printers to prevent this from reoccurring.

1. **Turn off printer**
2. **Remove paper and close cover**
3. **Turn on the printer, the printer should flash a red LED indicating the paper is missing**
4. **Press and hold down the multi-function button on the front of the printer for 5 seconds / until the Amber LED disappears**
5. **Re load paper**
6. **Contact help desk to update printer to prevent from reoccurring**