# LILLIAN ALLGOOD

■ lillyallgood@ucf.edu

(321) 704-4909

Orlando, FL

## **SKILLS**

- Responsive Web Design
- · Front End Development
- Adobe Photoshop & Illustrator
- Programming Languages: HTML, CSS,
- Javascript, React.js
- Wireframe & Prototyping Figma
- Web Accessibility
- Digital Marketing
- Version Control/Git
- Customer Service
- Hand Drawing Proficiency

### **EDUCATION**

University of Central Florida
Orlando, FL • Expected May 2024

Bachelor of Arts: Digital Media

### **Honors and Achievements:**

- Dean's List
- Director's Honor Roll
- 4.0 GPA- President's Honor Roll

Eastern Florida State College Melbourne, FL • December 2017

Associate of Arts

The Salon Professional Academy Melbourne, FL • June 2019

Esthetician's License

### **WEBSITES**

www.lillyallgood.myportfolio.com www.linkedin.com/in/lillianallgood-39213a127

### PROFESSIONAL SUMMARY

Digital Media student with a strong passion for user-centric design and creative problem-solving. Skilled in designing and developing responsive user interfaces, combining aesthetics and functionality seamlessly. Proficient in various design tools and techniques, adept at creating impactful solutions in today's digital landscape. Passionate contributor to local galleries and markets, showcasing artistic talents and fostering self-expression through art.

### WORK HISTORY

Black Dog DESIGNS - Design Intern Remote • January 2024 - Present

- Designed engaging layouts for effective email marketing campaigns, enhancing customer outreach.
- Utilized marketing analytics tools to gather insights and improve campaign performance.
- Produced digital assets for social media platforms, maintaining brand coherence across various channels.
- Worked closely with cross-functional teams to understand marketing goals and translated them into visually appealing design solutions.
- Developed aesthetically pleasing and user-friendly web page designs, focusing on optimal user experience and brand consistency.

# Revolution Lash Studio - Manager / Licensed Esthetician Orlando, FL • July 2019 - December 2023

- Led redesign of company's brand identity during rebrand.
- Created a variety of marketing collateral, including brochures, manuals, and promotional materials, ensuring a cohesive brand image.
- Assisted in developing monthly promotional campaigns to attract new clients.
- Designed digital assets and composed copy for marketing campaigns.
- Fostered friendly, warm, and exceptional customer experience.
- Analyzed business performance to identify areas of improvement and make necessary adjustments.
- Trained new estheticians on proper techniques and safety protocols to develop capabilities of individuals and improve team efficiency.

# Dr. Jeanette G Warner, MD - Administrative Assistant Melbourne, FL • February 2018 - July 2019

- Conducted insurance verification and pre-authorizations and managed patient charts.
- Managed over 50 customer calls per day, routed messages and resolved patient inquiries within target timeframes.
- Built and maintained excellent customer relationships through timely response to inquiries and going above and beyond to accommodate unusual requests.