Watchdog

Version 1.8

User Guide

Date: 14/04/2024

Table of Contents

Introduction

Overview

Watchdog is designed to protect systems from malware threats, ensuring safe browsing, data protection, and smooth performance. This guide will cover installation, setup, and usage of the software, as well as common troubleshooting tips.

Audience

This guide is for IT administrators, end users, technical staff, and designed to protect systems from malware threats, ensuring safe browsing, data protection, and smooth performance. This guide will cover installation, setup, and usage of the software, as well as common troubleshooting tips.

System Requirements

- **Operating Systems**:
  - Windows 10 or higher
  - macOS 10.14 (Mojave) or later
  - Linux (Ubuntu 20.04+)
- **Hardware**: Minimum 4GB RAM, 500MB available disk space.
- **Network**: Stable internet connection (recommended minimum 10 Mbps for optimal performance).

Note: Watchdog may require administrative permissions to complete installation and connect to network drives.

Installation Steps

1. **Download the Installer**: Access the Watchdog installer from the official website (watchdog.dev/download) and save it to your device.
2. **Run the Installer**: Locate the installer file and double-click to begin. If prompted, allow the installer to make changes to your system.
3. **Select Setup Language**: Select the language to use during Installation (e.g., English, Spanish)
4. **Grant Permissions**: You may need to provide administrator rights, especially for enterprise networks.
5. **License Agreement**: Read and accept the license agreement before continuing with the installation.
6. **Select Installation Preferences**: Customize installation settings as needed (e.g., storage location, auto-launch options).
7. **Select additional Task**: choose the additional task you'd like the setup to perform while installing Watchdog.
8. **Complete Installation**: Follow the on-screen prompts, and once finished, click "Install" to install and exit the installer.

Initial Setup

- **Create or Log In to Account**: Open Watchdog, then log in or create a new account.
- **Activate License**: Enter your license key (provided upon purchase) to activate full protection.
- **Run Initial Scan**: Begin with a system scan to detect existing threats by selecting **Quick Scan** or **Full Scan** under the **Scan** tab.

Key Features

- **Real-Time Protection**: Blocks malware, spyware, and other threats in real-time.
- **Scheduled Scans**: Set automated scans to run daily, weekly, or monthly.
- **Threat Quarantine**: Isolates detected threats in a secure quarantine area for review.
- **Performance Optimization**: Identifies and resolves threats to improve system performance.

Common Tasks

- **Running Manual Scans**: Select **Quick Scan** for faster detection or **Full Scan** for in-depth analysis.
- **Updating Virus Definitions**: Go to **Settings** > **Updates** > **Check for Updates** to ensure you have the latest malware protection.
- **Configuring Scheduled Scans**: Under **Settings** > **Scan Schedule**, choose preferred scan times.

Troubleshooting

- **Failed Scans**: Restart Watchdog and try scanning again. For persistent issues, check for software updates.
- **Activation Errors**: Confirm license key accuracy and check internet connection.
- **Real-Time Protection Disabled**: Ensure settings are configured correctly under
- **Protection Settings**. Restart the program if necessary.

Contact Support

- **Email**: support@watchdog.dev
- **Phone**: +1 855 213 4400
- **Support Hours**: Monday to Friday, 9 AM - 6 PM EST

Glossary

- **Malware**: Malicious software designed to harm or exploit systems.
- **Quarantine**: A secure area where detected threats are isolated.
- **Real-Time Protection**: Continuous monitoring to detect and block threats as they appear.