

## SOFTWARE DEVELOPMENT SKILLS & SUMMARY

Software Engineer with over a year of experience in factory and site acceptance testing, Unix and Oracle database administration, troubleshooting, quality assurance and providing L2 support for mission-critical SCADA system. Proficient in Unix, Oracle, scripting, programming languages and Object-oriented programming, KornShell, JSP, Java, HTML, CSS, PHP, C, C++, C# and SQL. Objective, energetic, and disciplined, excited to utilize my skillsets in system administration, web development and system quality assurance while being a supportive force that drives business growth in the organization.

## WORK EXPERIENCE

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| <b>Power Automation</b>   | Jul 2022 – Present  |
| <ul style="list-style-type: none"> <li><b>Software Engineer</b> <ul style="list-style-type: none"> <li>Administered, provided L2 support, read system error logs, diagnosed, troubleshoot and fixed Singapore and Macau mission-critical SCADA system errors, Spectrum Power 4, during and after business hours as a standby Site Engineer</li> <li>Assisted Senior Engineers with functional, stress and reliability tests to ensure functional stability of SCADA programs</li> <li>Performed quarterly preventive maintenance activities to ensure SCADA system's stability, reliability and usability</li> <li>Developed KornShell scripts to monitor, identify, automate and evaluate SCADA performance and errors</li> <li>Modified and updated C++ programs to improve SCADA system's functionalities, scalability and user experiences</li> <li>Collaborated with cross-functional teams in functional, program, hardware, software factory and site acceptance testing for Macau SCADA system upgrade</li> <li>Regularly backed up file systems, program codes and databases to ensure system redundancy and quicker recovery</li> <li>Communicated with Singapore and Macau SCADA operators and developed KornShell and Oracle scripts to provide them with requested data from Oracle or SCADA's proprietary database</li> <li>Designed and implemented new Oracle elements after testing their compatibility with existing programs and data</li> <li>Documented system performances, errors, bugs and code changes and communicated with project and maintenance teams through written reports and oral presentations to identify and solve complex system issues</li> </ul> </li> </ul> | Singapore           |
| <b>Alpha Red Solutions</b>  | Aug 2021 – Jan 2022 |
| <ul style="list-style-type: none"> <li><b>E-Commerce Intern Web Developer</b> <ul style="list-style-type: none"> <li>Developed C# E-commerce shopping cart essential functions: select, save, delete, modify and purchase</li> <li>Developed C# E-commerce marketing feature that pops up promotions at checkout to increase sales and revenue</li> <li>Developed essential filter and sorting functions: recommended, featured, price and reviews</li> <li>Developed C# administrative and management system for sellers to manage shipping details of purchased goods</li> <li>Redesigned website's texts, images, tabs and buttons to be appealing, modern, responsive and mobile-friendly using bootstrap and CSS grid to increase customer engagement and website traffic</li> </ul> </li> </ul>   | Singapore           |

## EDUCATION

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|--|---|
| Tun Hussein Onn University of Malaysia   | 2018 – 2022   |
| <ul style="list-style-type: none"> <li><b>Bachelor of Computer Science (Software Engineering) with Honours, Upper Second Class Honours</b> <ul style="list-style-type: none"> <li>Algorithm, Data Structure, Object-oriented Programming, Software Quality Assurance, System Analysis &amp; Design</li> </ul> </li> </ul>  |   |
| Awards   |   |
| <ul style="list-style-type: none"> <li><b>Dean List 2018 Semester 1, Dean List 2021 Semester 1, CCNA: Introduction to Networks</b></li> </ul>  |   |
| Leaderships  |   |
| <ul style="list-style-type: none"> <li><b>President and committee of Chinese Cultural Club</b> <ul style="list-style-type: none"> <li>Organized funfair and Chinese culture events, trips to museums and promoted Chinese culture via various medias</li> </ul> </li> </ul>  |   |
| Final Year Project   |   |
| <ul style="list-style-type: none"> <li><b>Gym Management &amp; Booking System</b> <ul style="list-style-type: none"> <li>Surveyed gym business processes, did database design and ER Modeling that represent gym business rules</li> <li>Developed gym management system for gym administrators and booking system for gym members written in Java, SQL, HTML and CSS, using Eclipse, Tomcat 8.5 and AWS Elastic Beanstalk technologies</li> <li>Developed vital gym management functions: managing customer information, inventory and gym trainers, equipment booking and payment</li> </ul> </li> </ul> |   |
| Other projects   |   |
| <ul style="list-style-type: none"> <li><b>Fashion store</b>      Features product filter, searches, sorting, shopping cart, payment</li> <li><b>Printer stats</b>      Generates daily paper usage stats, calculates fees and shows ink status</li> <li><b>Dorm web app</b>      Features dormitory notices, school event promotions and forms</li> </ul>  | <p>PHP, SQL, JavaScript</p> <p>PHP, JavaScript</p> <p>.Net, Bootstrap</p> |