

## Privacy Policy

Eurohotel respects every guest's right to privacy. This Privacy Policy explains what personal data we collect, for what purpose, how we use, store, and protect it.

By using the website <https://eurohotel.lviv.ua>, the user consents to the storage of cookies on their device.

This is necessary for the following purposes:

- improving navigation convenience on the website,
- analyzing its usage,
- providing personalized marketing offers.

Additionally, by using the site, the user automatically agrees to the terms of the Privacy Policy posted on the website.

If you do not agree with the use of cookies or the provisions of the Privacy Policy, please refrain from using the website further or adjust your browser settings accordingly.

The website <https://eurohotel.lviv.ua> (hereinafter referred to as the Site or Website) reserves the right to make any changes to this Privacy Policy at its own discretion. Such changes shall not contradict the applicable laws of Ukraine or international agreements recognized by Ukraine. The user is solely responsible for reviewing the updated version of the Privacy Policy, which governs the terms of use of the website <https://eurohotel.lviv.ua>.

The administration of the website does not verify the accuracy of the personal data provided by the User. This Privacy Policy defines the obligations of the website administration regarding non-disclosure and protection of personal data provided by the User during registration or when placing an order for products or services.

### **The personal data permitted for processing under this Policy may include:**

- Full name of the User;
- Contact phone number of the User;
- Email address of the User.

### **Purposes of personal data collection:**

- Identification of the User registered on the website for the purpose of placing an order and/or entering into a sales contract for goods or services remotely or otherwise.
- Providing feedback to the User, including sending notifications and responses to inquiries related to the website, as well as handling service requests.
- Verifying the accuracy and completeness of the personal data provided by the User.
- Informing the User about the status of their orders.
- Providing effective customer and technical support in case of issues related to website usage.

The website administration reserves the right to amend this Privacy Policy without obtaining the User's consent.

The new Privacy Policy takes effect from the moment it is posted on the website, unless otherwise specified in the updated version.

Any suggestions or questions related to this Privacy Policy may be submitted via the "CONTACTS" section.