

# Eduardo Lima

Integration Analyst

Curriculum Vitae  
outubro 2021

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in eduardo1lima

## About:

I have been learning about software development projects since I finished college.  
I have seen many technologies coming and going.  
Many programming languages glowing and fading away.  
Many management approaches fighting to be number one.

What I have learned so far?

People create successful projects, not tools,  
Successful projects are defined by the customer,  
People should be the priority,  
Continuous Improvement is the only way to go,  
Communication plays a major role in achieving the objectives.

## Qualifications:

- Professional experienced in Software Development Projects, with many hours logged in projects using both, traditional approach as well as Agile methodologies.
- Jira Cloud administrator and Kanban user.
- Continuous learner, got certified in PMI-PMP®, PMI-ACP®, CSM and Lean IT Foundation.
- Familiar with working in multicultural overseas groups.
- Passionate for automation of daily routine tasks.
- Studing R, Rmd and Data Science.

## Education:

1986-1991	<b>Engineer's Degree, Electrical and Electronics Engineering</b>	Faculdade de Engenharia Industrial - FEI
1994-1995	<b>Engineer's Degree, Clinical Engineering</b>	Universidade Estadual de Campinas - UNICAMP
1998-2000	<b>Business Administration and Management, General</b>	Fundação Getulio Vargas - FGV
2003-2004	<b>Engineer's Degree, Object Oriented Programing</b>	Universidade Estadual de Campinas - UNICAMP

## Courses:

2020	<b>Jira Administration - Server - 8.5</b>	Atlassian University
2020	<b>Data Science: R Basics</b>	HarvardX
2017	<b>AFIGP - Academy of Project Management Instructors</b>	PMI-SP
2017	<b>Agile Lego Challenge</b>	PMI-SP
2011	<b>Finance Mathematics and Excel</b>	Universidade Estadual de Campinas - UNICAMP

## Experience:

- Feb 2018 – now **DHL Supply Chain**  
Senior Integration Specialist
- Integration Analyst, responsible for attending mapping sessions with customers aiming to translate customers' interface into WMS interface, discuss connection details and help providing cost estimations.
  - Responsible for introducing a new way of managing software projects, for NORAM and LATAM regions, using Atlas- sian Jira Management tool, help translating business requirements into stories and improving communication with developers.
  - Facilitator of a team of developers spread in Asia and Americas, managing scope, and time.
- 2015-2010 **Instituto de Pesquisas Eldorado**  
Senior Software Engineer
- Worked on a end to end project aimed to transfer Android certification process (Radio-Frequency, Safety and Radiation Absorption) from Motorola US to Lenovo headquarters in Asia.
- 2005-2013 **Ericsson Telecommunications**  
System Integration Engineer
- Worked as a point of contact for a particular product, RPC, in the Global Software Distribution Center, GSDC.
  - Our team, Modification Handling, achieved international recognition by avoiding data configuration errors with a simple set of scripts, saving hundreds of man-hours in three countries, Canada, Mexico and Brazil.
  - Worked in configuration/integration projects on telecommunication equipment at important telecom operators in Brazil and USA.
- 2004-2005 **Fundação para Inovações Tecnológicas - FITec**  
System Development Engineer
- Coordinated a group of 4 engineers in a project of a graphical command user interface, GUI for Lucent.
- 2003-2004 **Sanmina-SCI**  
Project Team Lead
- Overnight I stopped managing technology to start managing people, resources, budget and pieces of equipment.
  - It was a great experience establishing the brand new Sanmina Software Development Centre - BRDC, powered by the incentives of Brazilian R&D law.
  - I coordinated a group of 8 local engineers as well as two remote teams of developers, from important Brazilian Universities, in software development projects.
  - BRDC is up and running to these days
- 2000-2003 **Ericsson Telecommunications**  
Telecom System Analyst
- Worked as a functional tester for fixed telephony exchange applications.
  - Started training in project management.

- 1995-2000      **Fundação Dr. Amaral Carvalho**  
Clinical Engineer
- Responsible for assessing technology in a hospital environment and managing healthcare equipment life cycle.
  - Was able to enhance patient safety at the hospital environment by managing equipment procurement and retirement, as well as managing maintenance of a broad family of healthcare equipment.
  - Responsible for a group of 9 craftsman and 1 electrician.

### Certifications:

- Jul-2020      **Lean IT Foundation (LITA)**  
➤ 6342243.20795754  
➤ See credential
- Mar-2018      **PMI Agile Certified Practitioner (ACP)**  
➤ 2167691  
➤ See credential
- May-2017      **Scrum Alliance (Certified ScrumMaster CSM)**  
➤ 655107  
➤ See credential
- Feb-2015      **PMI Project Management Professional (PMP)**  
➤ 1789797  
➤ See credential
- Aug-2013      **Ericsson Certified (ECT-IP)**  
➤ IP Technology

### Volunteer:

- 2011 - present      **ATEAC**  
➤ Children assisted therapy with dogs.  
➤ We take dogs to the Pediatric ward, and walk with the kids, in exchange for a smile :)