Privacy and Personal Data Collection Disclosure

Certain features available in the Kompany products collect and send feedback regarding product usage and detection information to the Kompany. Some of this data is considered personal in certain jurisdictions and under certain regulations. If you do not want the Kompany to collect personal data, you must ensure that you disable the related features.

The following link outlines the types of data that the Kompany collects and provides detailed instructions on how to disable the specific features that feedback the information.

https://www.kompany.com/data-collection-disclosure/

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Preface

This installation guide introduces installing and deploying the CS Platform™. Topics in this chapter include:

- About the Documentation *(on page v)*
- Audience *(on page v)*
- Document Conventions *(on page v)*
- Terminology *(on page vii)*

About the Documentation

The CS Platform™ documentation includes the following:

Table 1. Documentation types

Documentation	Description
Readme file	A .txt file that contains known issues and basic installation steps. It may also contain latest product information that is not available in other documents.
Installation Guide	A PDF document that covers the requirements and steps for installing the CS Platform™.
Administrator's Guide	A PDF document that covers the CS Platform™ installation, system setup, features, integrations with other Kompany series products, and other asset management information.

Audience

The CS Platform™ documentation is intended for experienced administrators and IT specialists that are responsible for the CS Platform™ management, including installation. These users are expected to have advanced networking and server management knowledge.

Document Conventions

The documentation uses the following conventions.

Table 2. Conventions

Convention	Description
UPPER CASE	Acronyms, abbreviations, certain commands, and keys on the keyboard
Bold	Menus and menu commands, command buttons, tabs, and options
Italics	References to other documents
`Monospace`	Sample command lines, program code, web URLs, file names, and program output
Note:	Configuration notes
Tip:	Recommendations or suggestions
Important:	Information regarding required or default configuration settings and product limitations
Warning:	Critical actions and configuration options

Terminology

The following table provides the official terminology used throughout the CS Platform™ documentation:

Table 3. Terms

Term	Description
Assets	Refers to devices in your organization's Operational Technology (OT) system, such as workstations, Programmable Logic Controllers (PLCs), Human Machine Interfaces (HMIs), and others.
Consoles	Refers to the Kompany management consoles used for monitoring OT devices or the Kompany devices, for example Platform B™, Platform A™, and Platform C™.
B-Devices	Refers to Platform B™ hardware devices, such as routers, firewalls, and Intrusion Prevention System (IPS) devices.
System disk	The disk space allocated for installing and running the CS Platform™ system.
Data disk	The disk space dedicated for storing various types of event logs and other data on the CS Platform™.

Chapter 1. About the CS Platform™

The CS Platform™ is an Operation Technology (OT) zero trust cybersecurity platform specifically designed for identifying and protecting assets within production or mission-critical environments, ensuring their security throughout the entire asset life cycle.The platform comprises three critical pillars that work mutually to strengthen operational resilience through the coordination and monitoring of various sensors across the following levels:

- Attack surface management
- Life cycle protection
- Detection and response

With the CS Platform™, you can monitor and check asset security status through different stages of the production life cycle, keep track of security tasks, and promptly address any ongoing security vulnerabilities. System logs and audit logs are kept securely on the on-premise platform to assist you in resolving security vulnerabilities.

The CS Platform version 1.0.13 features are limited to asset security posture, sensor management, and only support integration with Product B series products. Future releases will gradually add on features, such as vulnerability management, detection and response, while expanding the Kompany solutions integration with Product A and Product C series products. Later versions of CS Platform™ will provide more comprehensive and centralized asset security management features.

Chapter 2. System Requirements

The following section lists all hardware and software requirements for installing and running the CS Platform™ on your computer.

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Sizing Requirements

Important:

- To prevent data loss, make sure you have sufficient disk space. By default, the CS Platform™ will automatically purge the oldest and largest log file when the available data disk space is less than 10 percent.
- The CS Platform™ requires a data disk with a minimum of 100 GB disk space.

Before deploying CS Platform™, ensure you have allocated sufficient disk space for managing all assets and logs. Kompany recommends you set up two separate disk spaces for system operations and log storage. In the table below, the system disk refers to the disk space for installing and running CS Platform™, while the data disk refers to the designated disk space for storing logs and other data. For the optimal number of assets that a deployed CS Platform™ can manage in the VMware environment, please see the following table.

Table 4. Sizing requirements for assets

Number of Assets	Minimum number of vCores	Memory	System Disk Space	Data Disk Space
2,500	4	12 GB	20 GB	100 GB
10,000	8			150 GB
20,000	8	16 GB		250 GB
40,000	12	32 GB		400 GB
80,000	16	64 GB	20 GB	800 GB

The total disk space required for your data disk is based on the number of stored logs. For details, see the table below.

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Table 5. Sizing requirements for event logs

Event Logs	Total Disk Space
1,000,000	100 GB
2,000,000	
3,000,000	
4,000,000	
5,000,000	
10,000,000	150 GB
30,000,000	250 GB
50,000,000	400 GB
100,000,000	800 GB

To estimate the storage capacity required for your data disk, you can use the following formula to estimate the total number of logs stored:

Each asset's average log output per day x Log retention period x Total assets

For example, a data disk for 2,000 assets that has the following conditions:

- Each asset's average log output per day is 100 events
- The log retention period is 30 days
- The total number of assets is 2,000

Total number of logs = 200 x 30 x 2,000

Total number of logs = 12,000,000

Since the estimated number of event logs stored is around 12,000,000, the total disk space required is 150 GB, as listed in the table above. In this case, Kompany recommends allocating a disk space of 150 GB for the data disk.

Software Requirements

The CS Platform™ is a web-browser based management platform packaged in an Open Virtual Appliance (OVA). To install the CS Platform™, your computer must have one of the following supported hypervisors and browsers.

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Supported Hypervisors

- VMware ESXi 6.5 or later versions
- VMware Workstation 17 Pro or later versions

Supported browsers

- Google Chrome 87 or later versions
- Microsoft Edge 79 or later versions
- Mozilla Firefox 79 or later versions

Note:

The recommended screen resolution for the CS Platform™ is 1440 x 900 pixels.

Ports and FQDN Configurations

The CS Platform™ uses several ports for system operations. Make sure you keep the following ports open in your firewall settings for the CS Platform™ operations.

CS Platform™ Occupied Ports	Port Number
SSH	22
Web	443
NTP	124

Chapter 3. Installation

The CS Platform™ is packaged as an Open Virtual Appliance (OVA). You need to deploy the CS Platform™ into a hypervisor environment to install and operate it on a computer. This chapter will guide you through deploying the CS Platform™ on to VMware ESXi and VMware Workstation.

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- Installation Overview *(on page 12)*
- Deploying the CS Platform on to VMware ESXi *(on page 12)*
- Deploying the CS Platform on to VMware Workstation Pro *(on page 19)*
- Initializing the CS Platform *(on page 28)*

Installation Overview

Follow the steps below to install CS Platform™:

1. Deploy CS Platform™ on to a hypervisor.

   For details, see the following topics:

   - Deploying the CS Platform on to VMware ESXi *(on page 12)*
   - Deploying the CS Platform on to VMware Workstation Pro *(on page 19)*
2. Add a data disk of at least 100 GB disk space to the CS Platform virtual machine.

   For details, see the following topics:

   - Deploying the CS Platform on to VMware ESXi *(on page 12)*
   - Deploying the CS Platform on to VMware Workstation Pro *(on page 19)*
3. Sign in to CS Platform™ and set up your admin account.
4. Activate your CS Platform™ license and configure the date and time settings.

   For details, see Initializing the CS Platform *(on page 28)*.

Deploying the CS Platform on to VMware ESXi

Warning:

Your data disk must have a minimum capacity of 100 GB disk space or the CS Platform virtual machine cannot be initialized nor booted.

For more details, see System Requirements *(on page 8)*.

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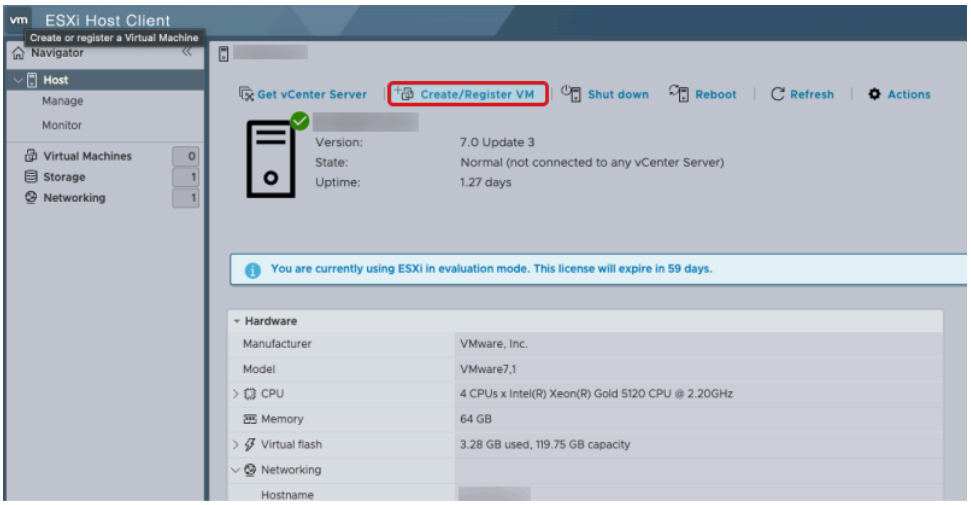
Important:

- The CS Platform OVA package must be available and accessible to VMware ESXi.
- VMware ESXi 6.5 or later version is required.
- You have created the required networks for VMware ESXi.
- It may take a few minutes for the CS Platform™ to be deployed, please do not close the VMware window until the upload is finished.

1. Log in to VMware vSphere.
2. Go to **Navigator > Host > Create/Register VM**.



The **New Virtual Machine** wizard appears.

3. **Deploy CS Platform from the OVA file.**

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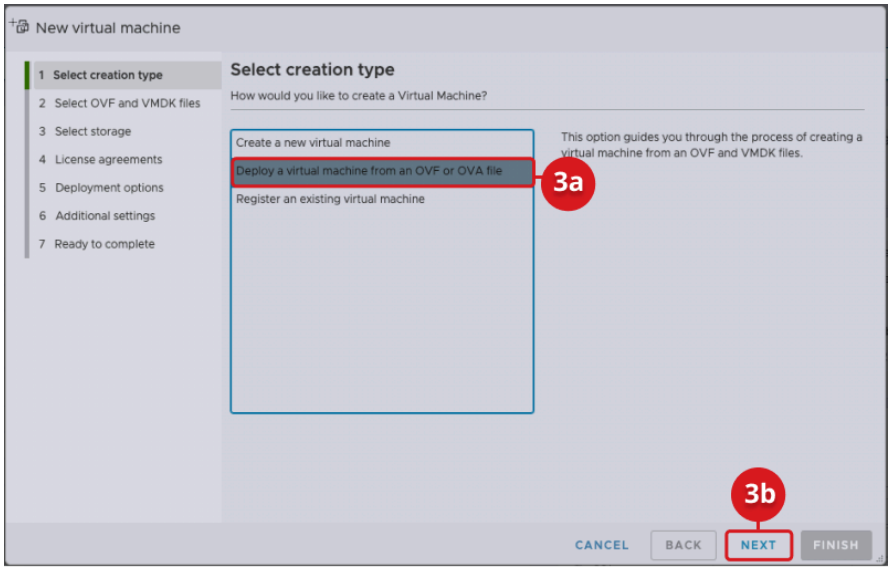
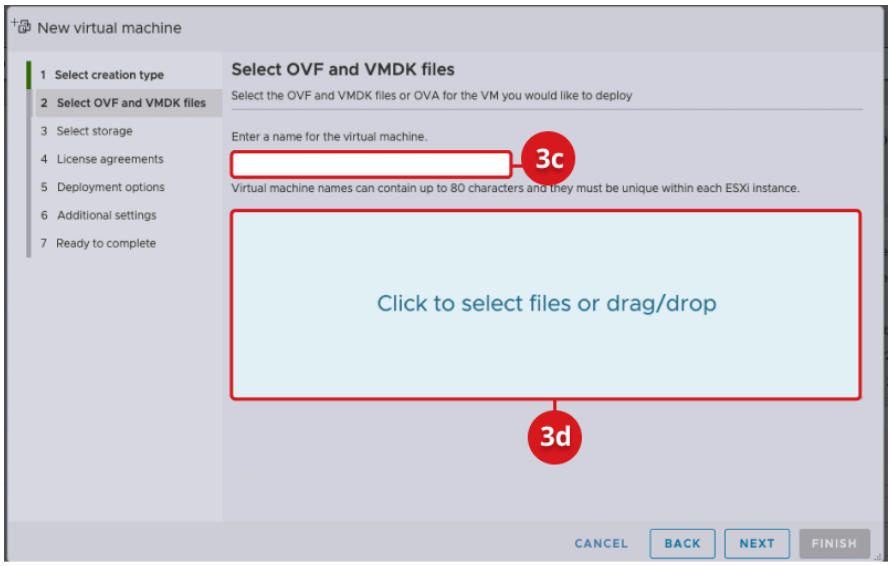
a. Select **Deploy a virtual machine from an OVF or OVA file**.

b. Click **Next**.



c. Specify the CS Platform as the virtual machine name.

d. Upload the CS Platform disk image.



e. Click **Next**.

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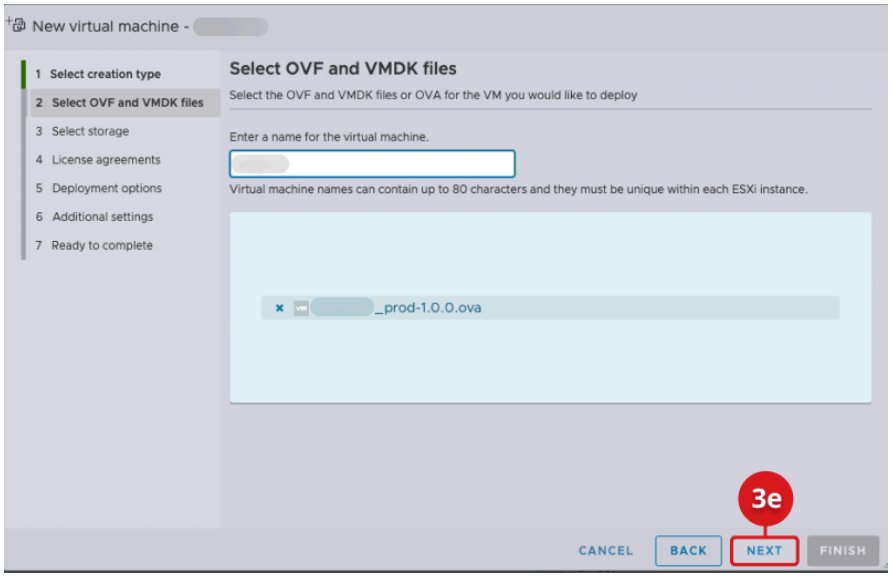
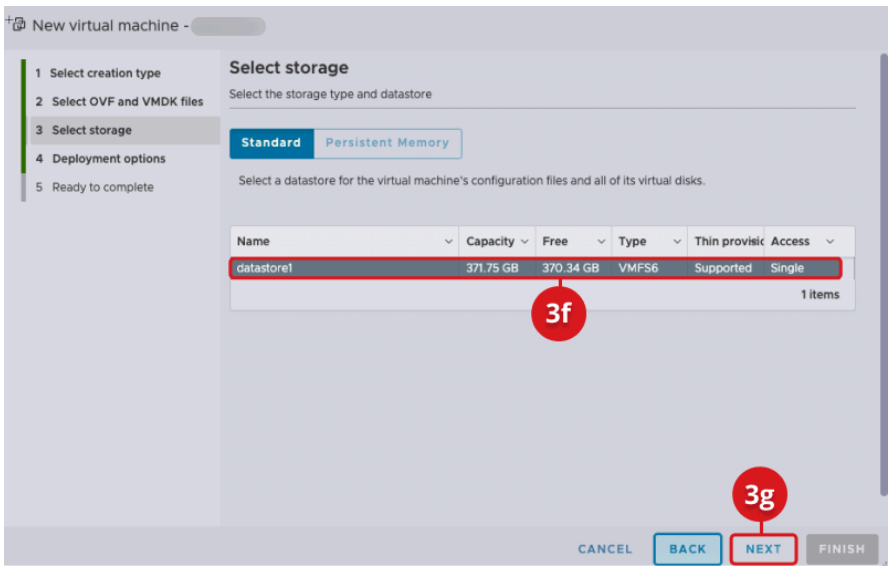


f. Select a datastore.

g. Click **Next**.



h. Select a network mappings method.

i. Select a disk provisioning option.

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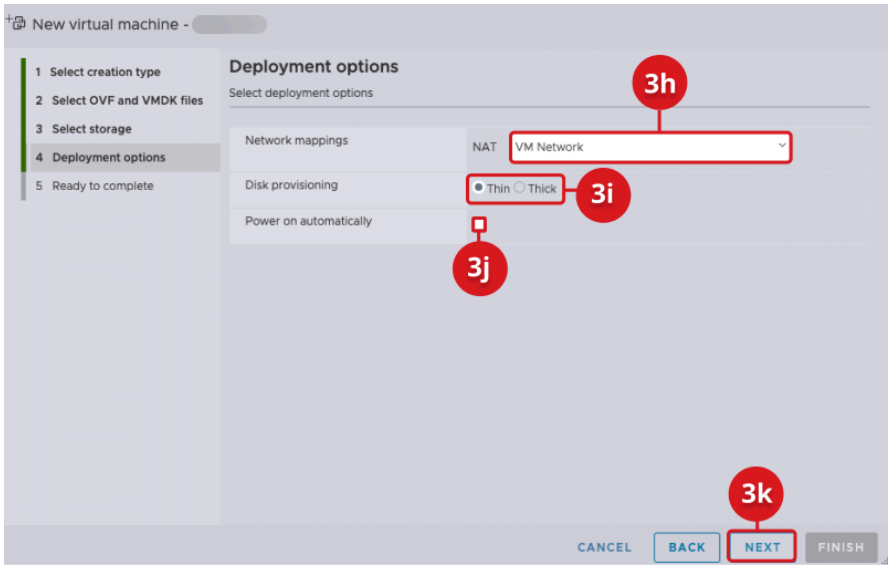
Tip:

Selecting the thin provisioning option can help save storage space.

j. **Required:** Disable **Power on automatically**.

k. Click **Next**.



The **Ready to complete** page appears.

l. Review the CS Platform virtual machine settings.

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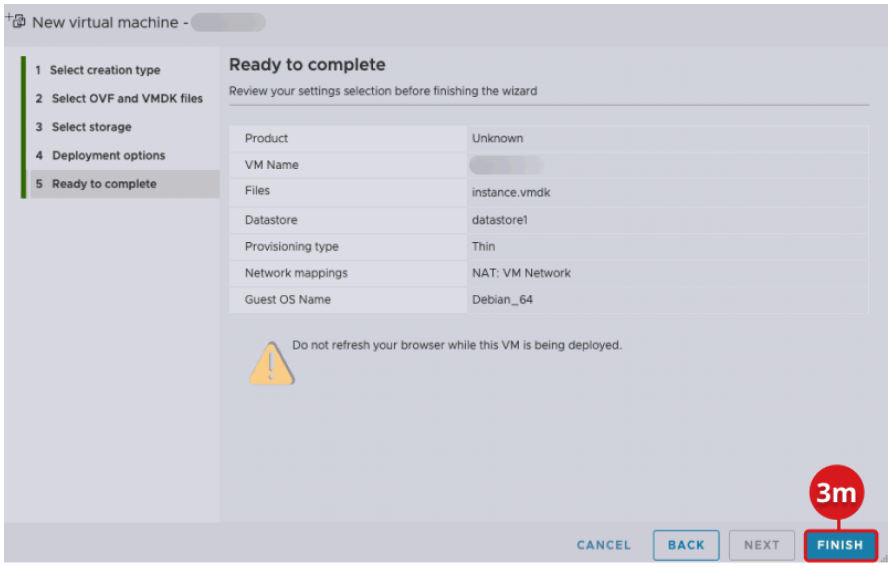
m. Click **Finish**.



CS Platform will be uploaded and deployed.

> **Tip:**
>
> You can view the CS Platform's upload progress in the **Recent Tasks** pane.

4. **Add a data disk to the CS Platform virtual machine.**

   a. **Optional:** Shut down the virtual machine if it is powered on.

   b. Go to **Actions > Edit Settings**.

   c. Select **Virtual Hardware**.

   d. Click **Add hard disk**.

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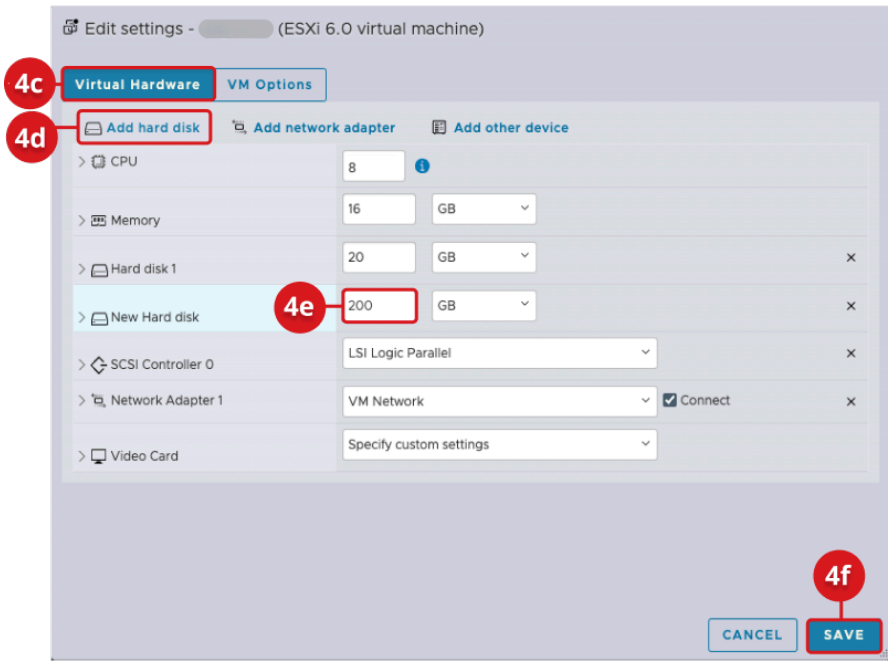
e. Set the new hard disk space to 200 GB.

> **Note:**
>
> The data disk space is based on the number of logs stored. For details, see Hardware Requirements *(on page 9)*.

f. Click **Save**.



5. **Optional: Expand data disk space.**

   a. Shut down the CS Platform virtual machine.

   b. Increase the data disk space to meet the storage requirements.

   c. Restart the CS Platform virtual machine.

   The data disk storage capacity is expanded and can store more log files.

6. **Optional: Configure the CS Platform virtual machine resources.**

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a. Shut down the CS Platform virtual machine.

b. Go to **Actions > Edit settings**.

   The **Edit settings** window appears.

c. Configure the number of CPU cores.

d. Configure the memory allocated to the CS Platform virtual machine.

e. Boot the CS Platform virtual machine.

Deploying the CS Platform on to VMware Workstation Pro

Warning:

Your data disk must have a minimum capacity of 100 GB disk space or the CS Platform virtual machine cannot be initialized nor booted.

For more details, see System Requirements *(on page 8)*.

Important:

- The CS Platform OVA package must be available and accessible to VMware Workstation Pro.
- Only VMware Workstation 17 Pro or later versions are supported.
- You have created the required networks for VMware Workstation 17 Pro.
- It may take a few minutes for the CS Platform™ to be deployed, please do not close the VMware window until the upload is finished.

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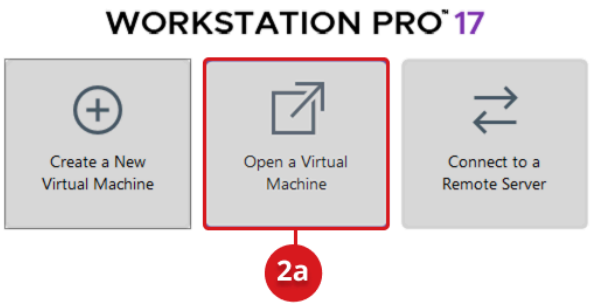
1. Log in to VMware Workstation Pro.
2. **Import the CS Platform package.**

    a. Select **Open a Virtual Machine**.



    The **Import Virtual Machine** window appears.

    b. Specify the CS Platform as the virtual machine name.

    c. Specify the storage location.

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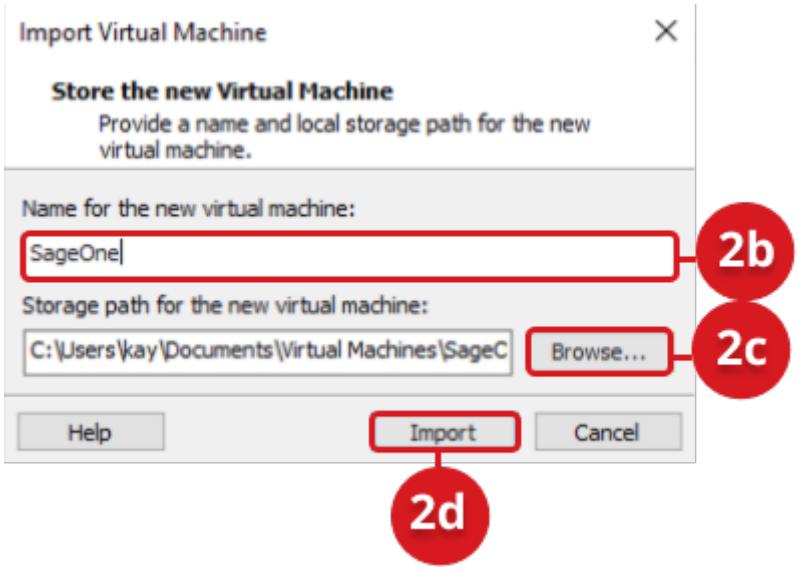
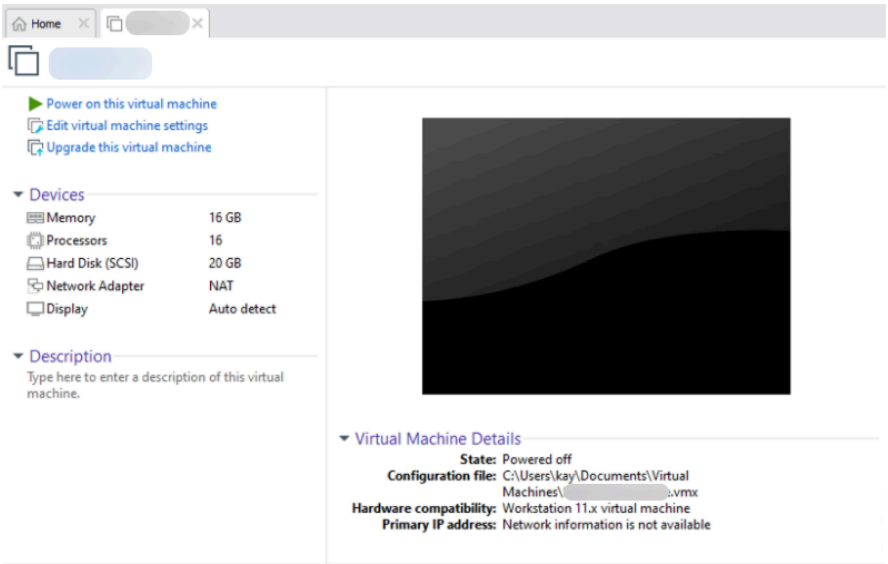
d. Click **Import**.



The CS Platform will be uploaded and deployed.



3. **Add a data disk to the CS Platform virtual machine.**

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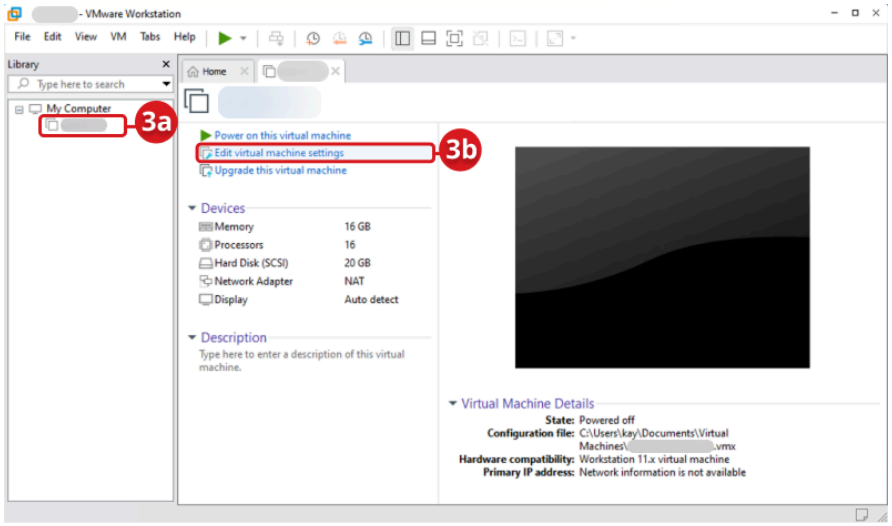
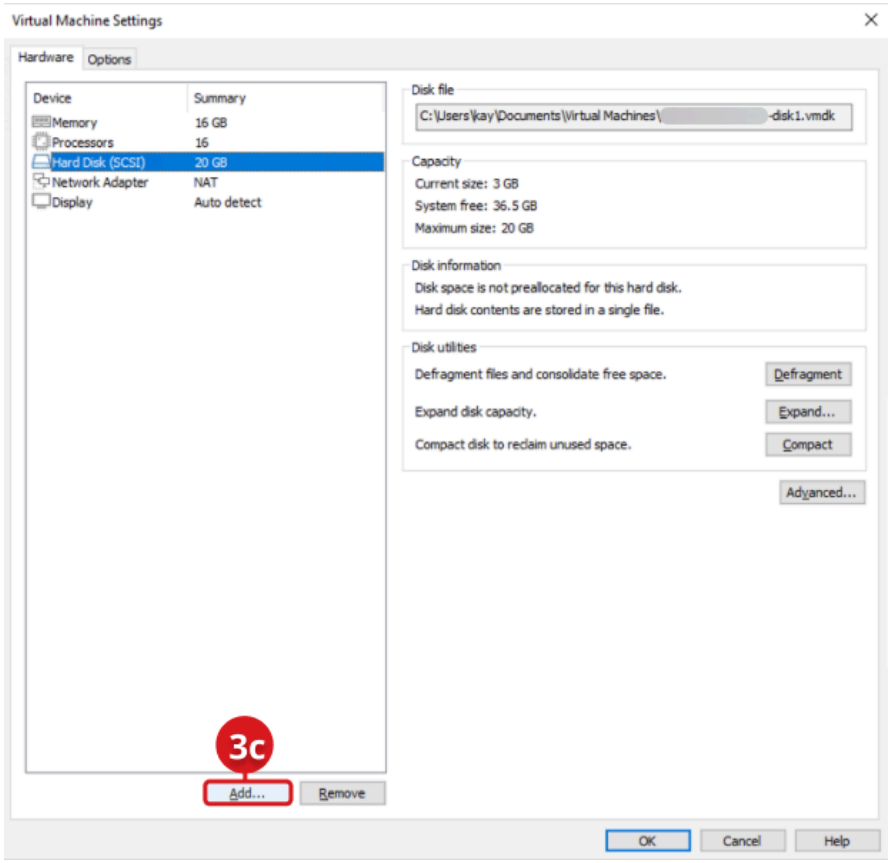
a. Go to **Library > CS Platform**.

b. Click **Edit virtual machine settings**.



c. Click **Add...**



The **Add Hardware Wizard** appears.

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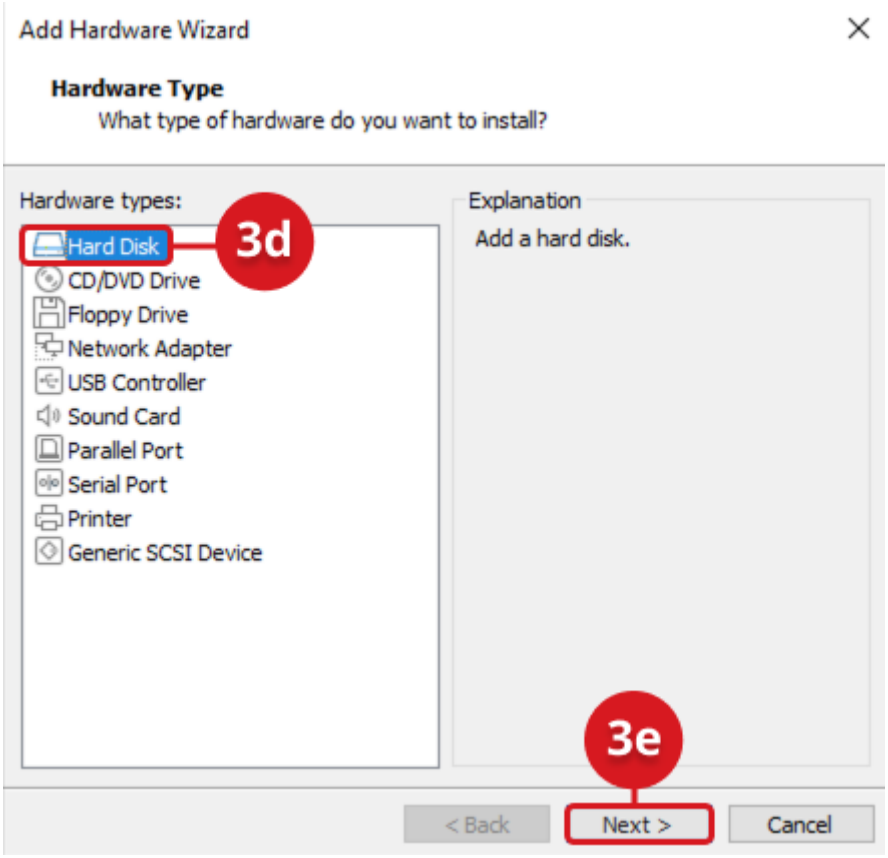
d. Select **Hard Disk**.

e. Click **Next**.



f. Select **Create a new disk**.

g. Select the virtual disk type.

h. Click **Next**.

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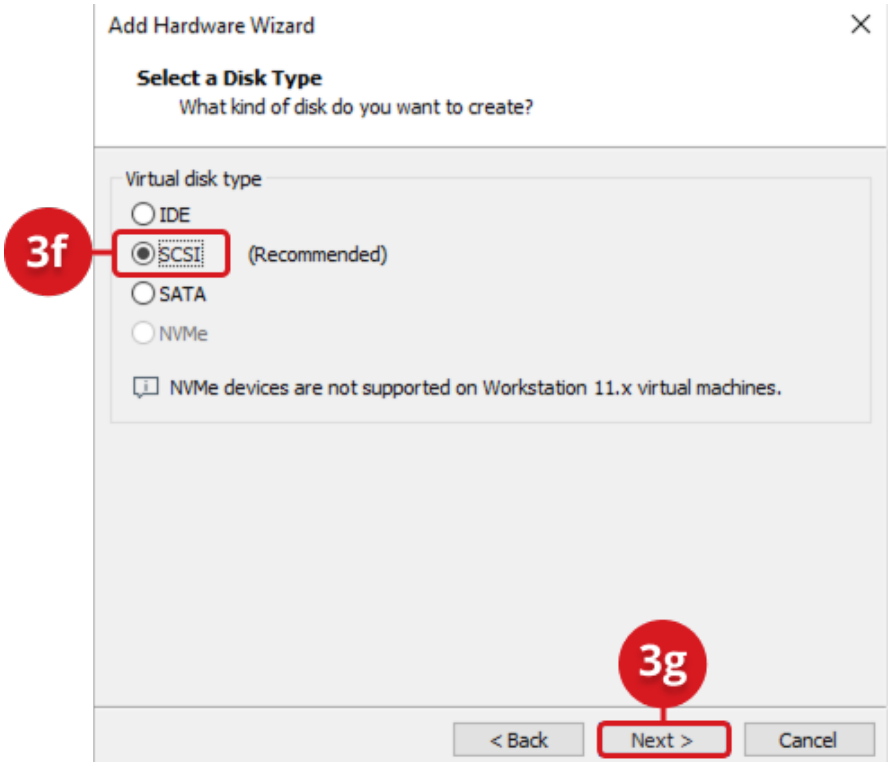

i. Specify the maximum disk size.

j. Select the disk file storage method.

k. Click **Next**.

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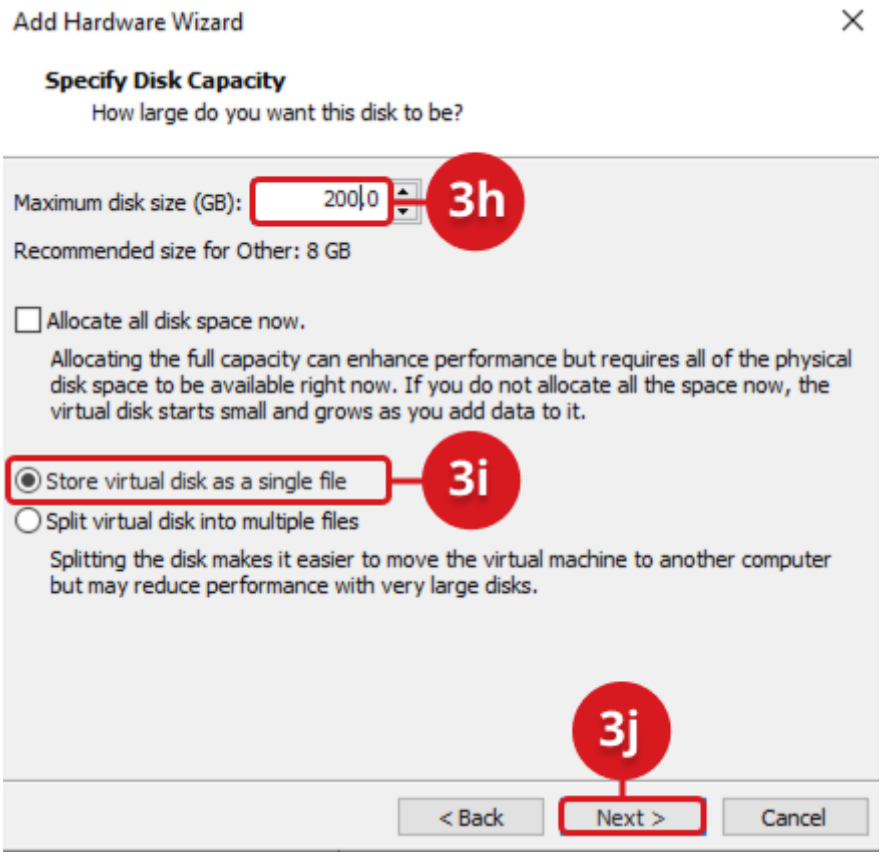

Tip:

The Kompany recommends storing the virtual disk as a single file for future data disk migrations.

l. Specify the disk file storage location.

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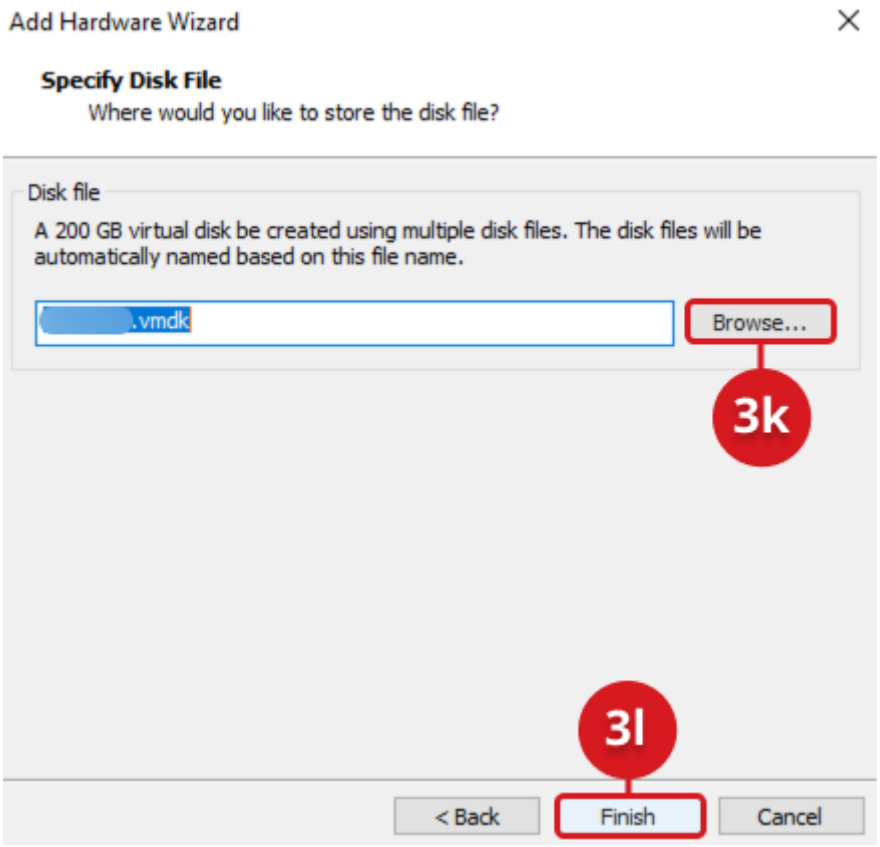
m. Click **Finish**.



The data disk is added to the CS Platform virtual machine.

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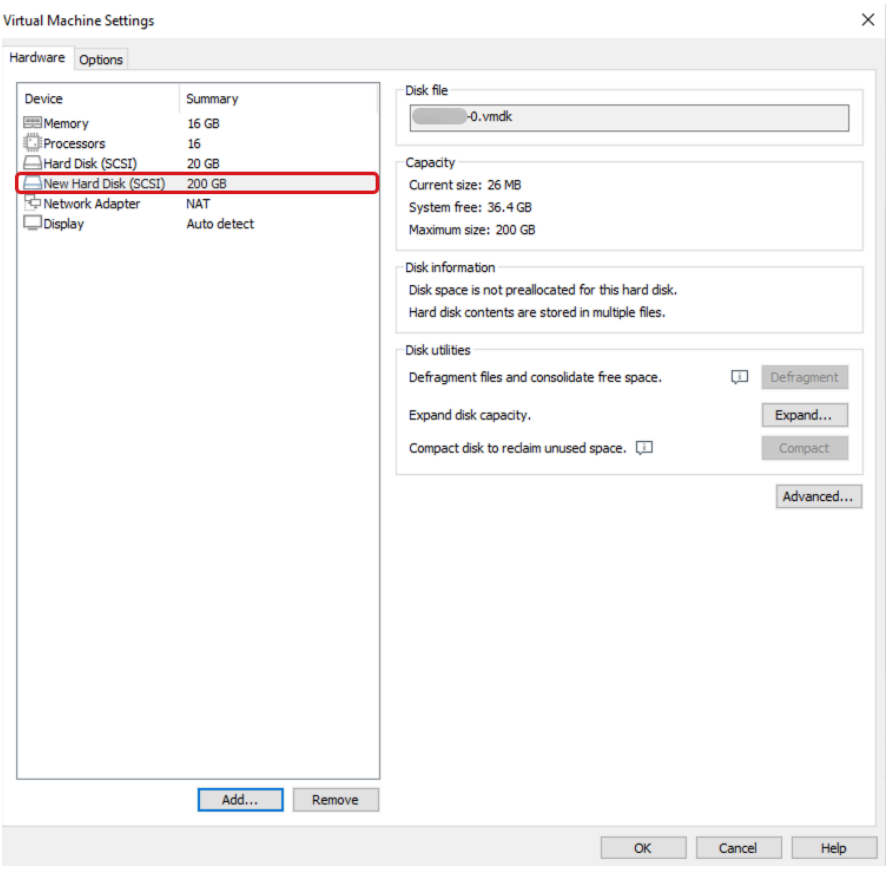

4. **Optional: Expand data disk space.**

> **Note:**
>
> The data disk space is based on the number of logs stored. For details, see Hardware Requirements *(on page 9)*.

a. Shut down the CS Platform virtual machine.

b. Click **Edit virtual machine settings**.

c. Select **Hardware**.

d. Select the data disk.

e. Click **Expand**.

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f. Specify the maximum disk size.

g. Click **Finish**.

h. Restart the CS Platform virtual machine.

The data disk storage capacity is expanded and can store more log files.

5. **Optional: Configure the CS Platform virtual machine resources.**

a. Shut down the CS Platform virtual machine.

b. Click **Edit virtual machine settings**.

The **Edit settings** window appears.

c. Configure the number of processors.

d. Configure the memory allocated to the CS Platform virtual machine.

e. Boot the CS Platform virtual machine.

Initializing the CS Platform

After installing the CS Platform, an initialization wizard will appear and guide you through the setup process. You must initialize the software before you can operate the platform and connect the Kompany solutions to the CS Platform.

Tip:

You can get the CS Platform IP address using the Command Line Interface (CLI). For details, see Configuring the IP Address Using the CLI *(on page 37)*.

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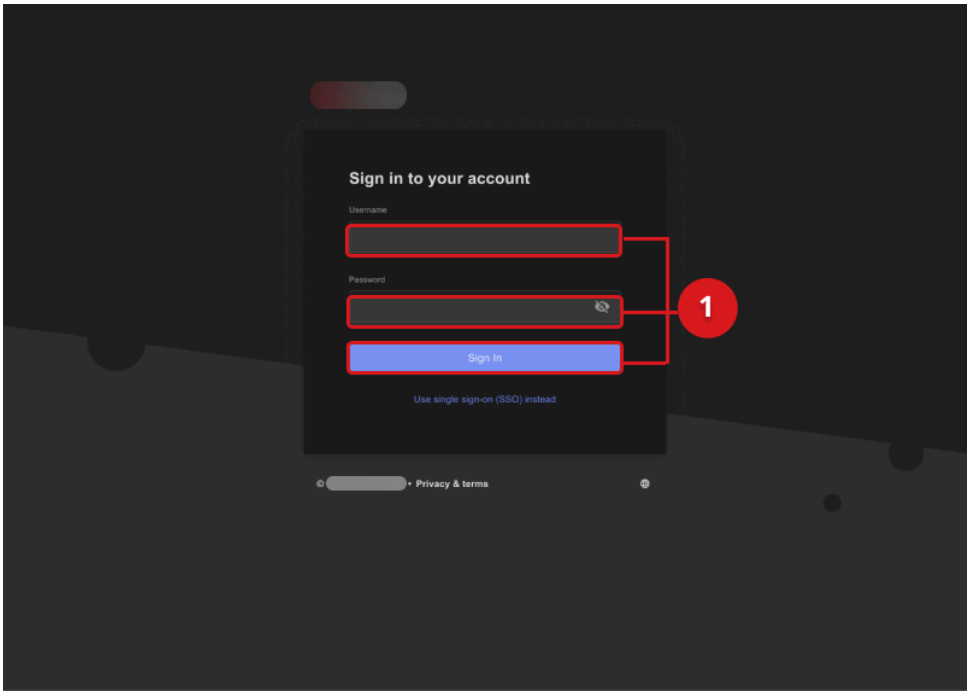
1. Enter the CS Platform web portal address in a browser.

   The CS Platform web portal address format is `https://<target IP address>`.

   Example:

   For example, if you configured the CS Platform to the IP address `123.123.123.123`, the web portal sign-in address will be: `https://123.123.123.123`

2. Sign in to the CS Platform.



Note:

Use the following default administrator credentials for first time sign-in.

- **Username:** admin
- **Password:** ******

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3. **Change password.**

    a. Enter a new password.

    b. Confirm the password.

    c. Click **Confirm**.

    Your admin password is changed and you will be logged out of the CS Platform.

4. Sign in to the CS Platform again.

    The **License** page appears.

5. **Activate your license.**

    Important:

    - You must have a license key to activate your license.
    - You need to have an Internet connected device to download the license file.

    You can activate your license using any of the following methods based on your network connection:

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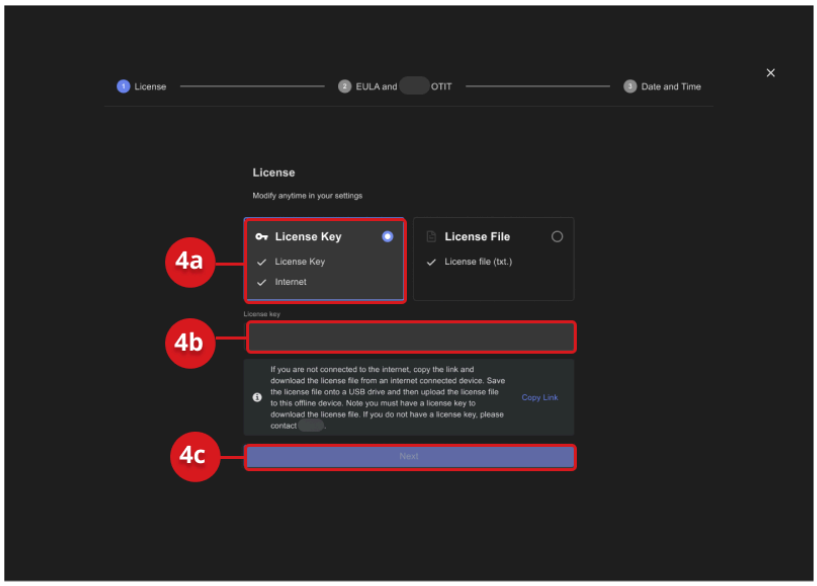
- **Activate license online with a license key.**

  a. Select **License Key**.

  b. Enter the license key.

  c. Click **Next**.



- **Activate license on an air-gapped device with a license file.**

  For details, see Activating a License with a License File *(on page 41)*.

The license is activated and the **End User License Agreement and the OT Intelligent Trust** page appears.

6. Read and agree to the end user license agreement.
7. **Optional:** Read and agree to the OT Intelligent Trust agreement.
8. **Optional: Enable OT Intelligent Trust**.

> **Important:**
>
> You must accept the OT Intelligent Trust agreement to enable this feature.

9. Click **Next**.

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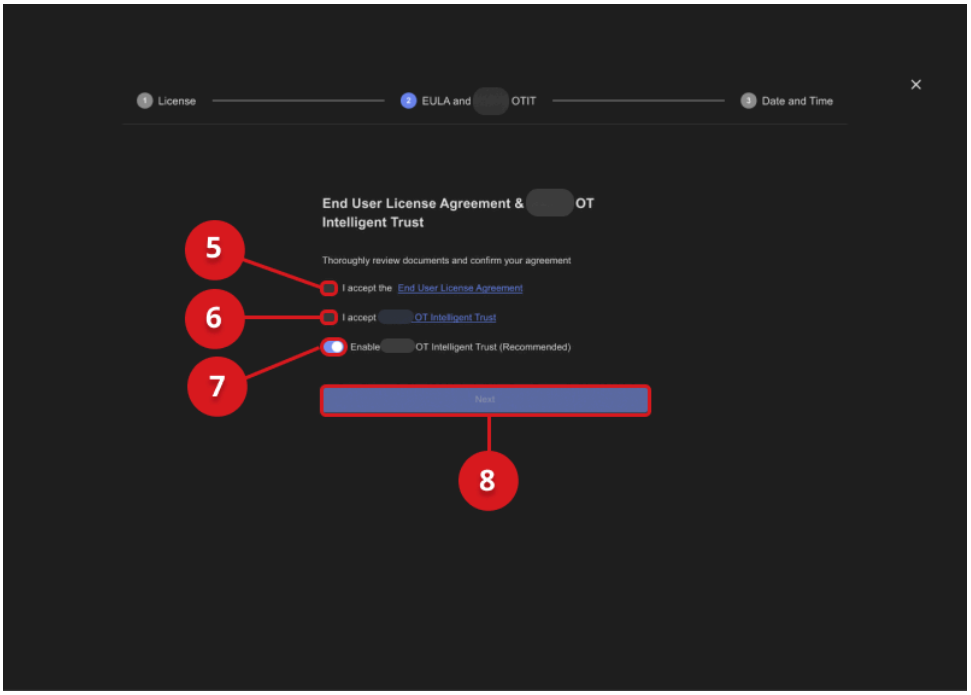

The **Date and Time** page appears.

10. **Configure the date and time.**

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a. Select a time zone.

b. Specify the current time.

c. **Optional: Enable synchronize system time with an NTP server**.

   i. Enter the NTP server address.

   ii. Click **Sync now**.

d. Click **Save**.

The system settings are saved and the **Welcome to The CS Platform** page appears. You can select **Create an API key** to link other Kompany solutions to CS Platform or click **Go to Dashboard** to get an overview of different security statuses.

Chapter 4. Configuring the CS Platform Through the Command Line Interface (CLI)

This chapter covers the steps for accessing and setting up the platform through the Command Line Interface (CLI) that you can use to troubleshoot sign-in issues from the web portal.

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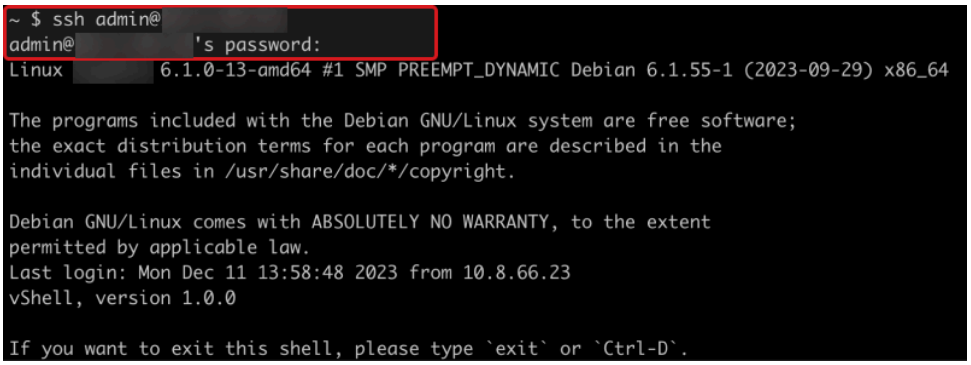
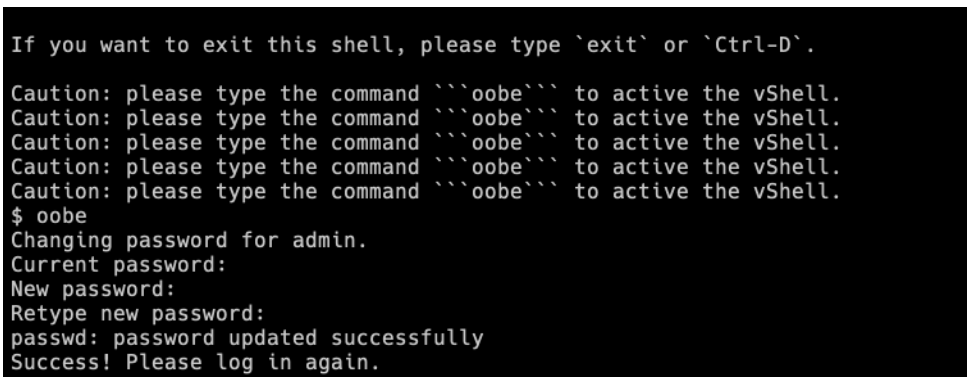
Using the CS Platform CLI

1. Open the CS Platform VM console.
2. Sign in with the following default credentials:
    - **Username:** `admin`
    - **Password:** `*******`



Note:

If this is your first time signing in to the CS Platform using the Command Line Interface (CLI), you must enter the `oobe` command and follow the instructions on the screen to change the default admin password. For details, see the following image.



You are signed in to the CS Platform platform.

3. Type `help` to get the following list of available commands:

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```
vShell, version 0.0.14

If you want to exit this shell, please type `exit` or `Ctrl-D`.
$ help
vShell, version 0.0.14
The commands provided in:
  env             Manage system environment variables
  exit            Exit this shell
  help            List all command usage
  iface           Manage the network interfaces
  ping            Test the reachability of a host
  poweroff        Shut down the machine immediately
  pwd             Change the root user password
  reboot          Restart the machine immediately
  resolv          Manage the domain name server
  scp             Send files via scp
  web             Manage the web settings
  sftp            Send files via sftp

Shortcut table:
  Tab             Auto-complete or choose the next suggestion on the list
  Ctrl + A        Go to the head of the line (Home)
  Ctrl + E        Go to the tail of the line (End)
  Ctrl + D        Delete the character located at the cursor
  Ctrl + L        Clear the screen
```

See tables below for the detailed command descriptions.

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Table 6. Description of the CS Platform available commands

Commands	Actions
`env`	Manage the system environment variables.
`exit`	Exit the current shell session.
`help`	List all available commands.
`iface`	Manage the network interface.
`ping`	Test a host's reachability.
`poweroff`	Immediately shut down the CS Platform virtual machine.
`pwd`	Change the root password.
`reboot`	Immediately restarts the CS Platform virtual machine.
`resolv`	Manage the domain name server.
`scp`	Send files using Secure Copy Protocol (SCP).
`sftp`	Send files using Secure File Transfer Protocol (SFTP).
`web`	Manage web settings.

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Table 7. Description of the CS Platform command hot keys

Hot Keys	Actions
TAB	Completes a command syntax or lists recommended command options.
`Ctrl + A`	Go to the start of the command line (Home).
`Ctrl + E`	Go to the end of the command line (End).
`Ctrl + D`	Delete characters selected by the cursor.
`Ctrl + L`	Clear the screen.

Configuring the IP Address Using the CLI

1. Log in to the CLI.
2. **Edit the network interface settings.**

   a. Enter the command `iface ls`.

   The IP address of the CS Platform is displayed.

   b. Enter the command `iface update`.

   Updates the current network interface settings.

Example:

The following example uses the `iface update` command to set the interface **eth0** static IP address to `10.7.19.157` and the gateway IP address to `10.7.19.254`.

```
iface update eth0 --method static -- address
 10.7.19.157 --netmask 255.255.255.0 --gateway
 10.7.19.254
```

Note that the IP address and netmask should be on the same command line in the CLI.

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c. View the network interface settings changes.

d. Enter the command `iface restart eth0`.

The network interface setting changes are executed.

e. Enter the command `iface ls` again.

The latest network interface settings are displayed.

3. **Add a DNS server.**

a. Enter the command `resolv add`.

Adds the specified DNS server.

Example:

The following example uses the `resolv add` command to add a DNS server with the IP address `8.8.8.8`.

```
resolv mode custom
resolv add 8.8.8.8
```

b. Enter the command `resolv ls`.

Lists the DNS server list.

4. Enter the command `reboot`.

The CS Platform virtual machine is rebooted and the IP address settings are updated.

Resetting the Web Admin Password Using the CLI

1. Log in to the CLI.
2. Enter the command `web reset-password`.

The `reset OK!` message appears and the admin password is reset.

3. Sign in to the CS Platform web portal with the following default credentials:

- **Username:** `admin`
- **Password:** `******`

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Note:

Enter the CS Platform web portal address in a browser using the following format: `https://<Target IP address>`.

The change password window appears.

4. Enter a new password.
5. Enter the password again.
6. Click **Confirm**.

   You will be signed out of the CS Platform web portal and the sign-in page appears.
7. Sign in to the CS Platform with the new password.

Chapter 5. License Activation

You can add and activate licenses with a license key or by uploading a license file after initializing the CS Platform™. The following section will guide you through both license activation methods. Note that a license key is required for both activation methods. To get a CS Platform™ license key, please contact your local Kompany office. For details, see https://www.kompany.com/contact/.

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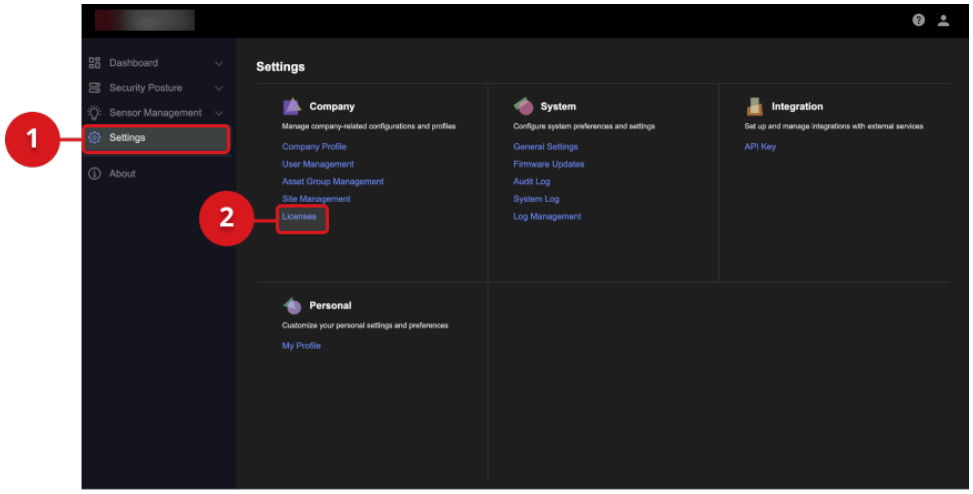
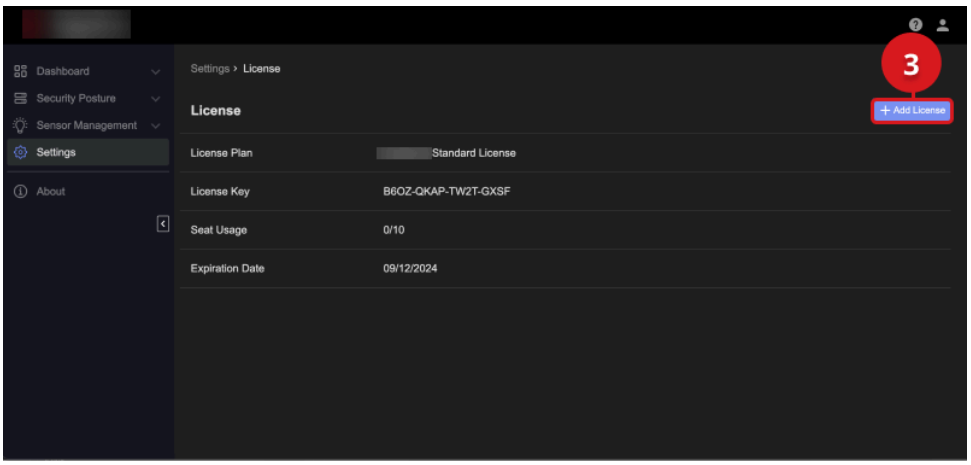
Activating a License with a License Key

1. Sign in to the CS Platform™.
2. Go to **Settings > License**.



3. Click **+ Add License**.



The **Add License** page appears.

4. Click **License Key**.

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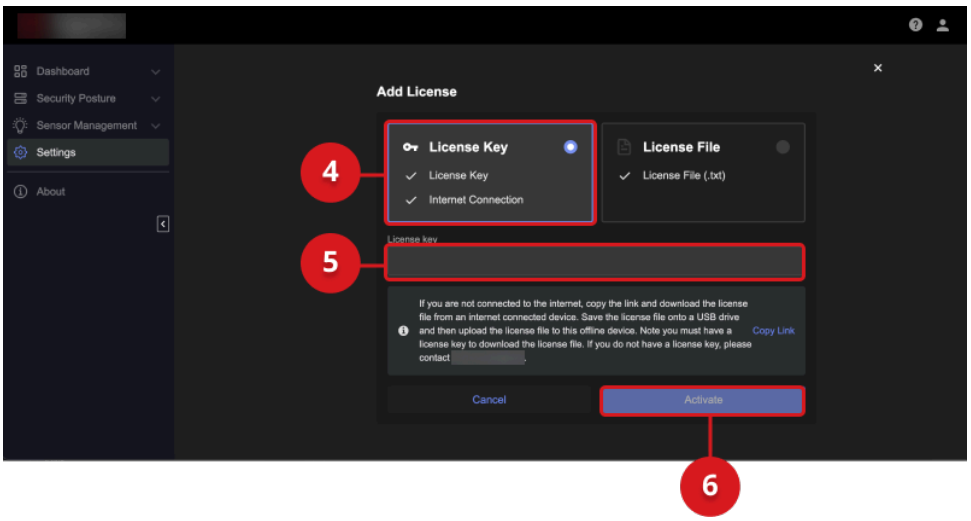
5. Enter the license key.
6. Click **Activate**.



The license is activated.

Activating a License with a License File

Important:

- You need to have access to an Internet connected device to download the license file.
- The CS Platform™ installed device must be connected to the local network.
- You need to have the product serial number and a license key to download the license file. Click **About** to find your CS Platform™ product serial number. Check your email for the license key details.

The Kompany recommends using license files for activating licenses on air-gapped devices.

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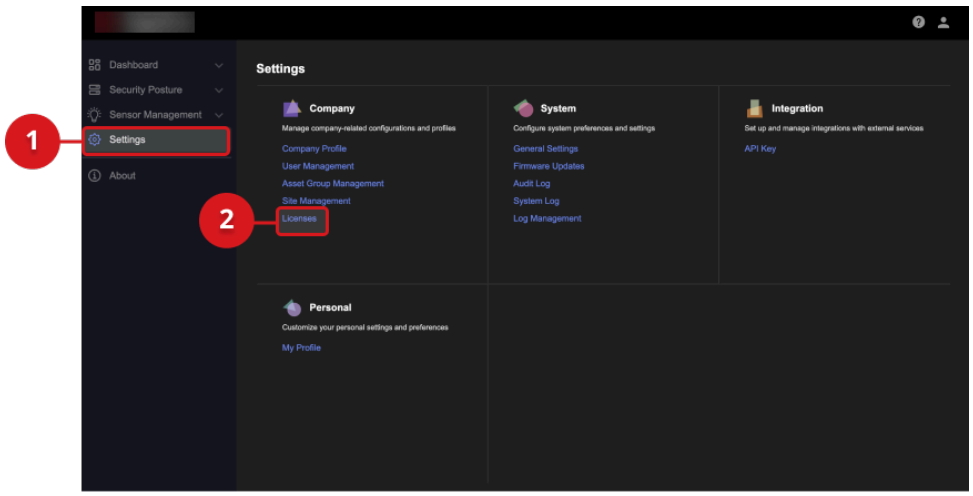
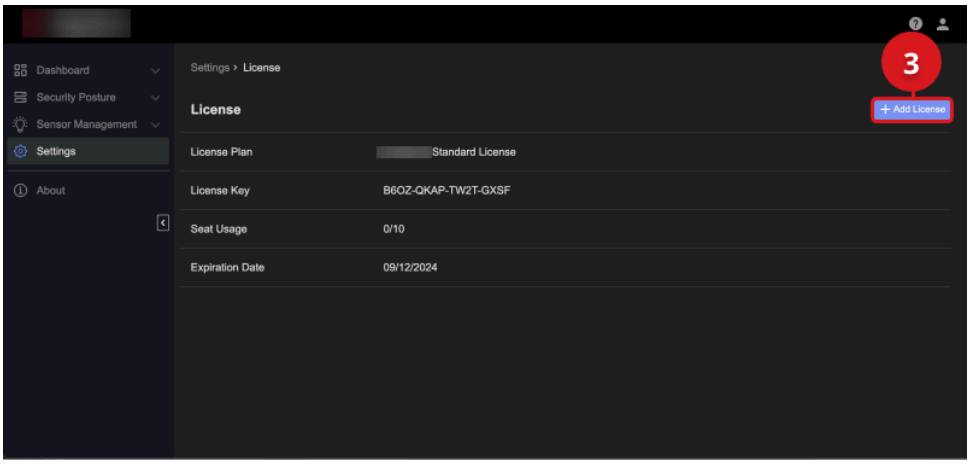
1. Sign in to the CS Platform™.
2. Go to **Settings > License**.



3. Click **+ Add License**.



The **Add License** page appears.

4. Click **License File**.

> **Important:**
>
> Do not close the **Add License** page. You will need to return to this page later.

5. **Download the license file.**

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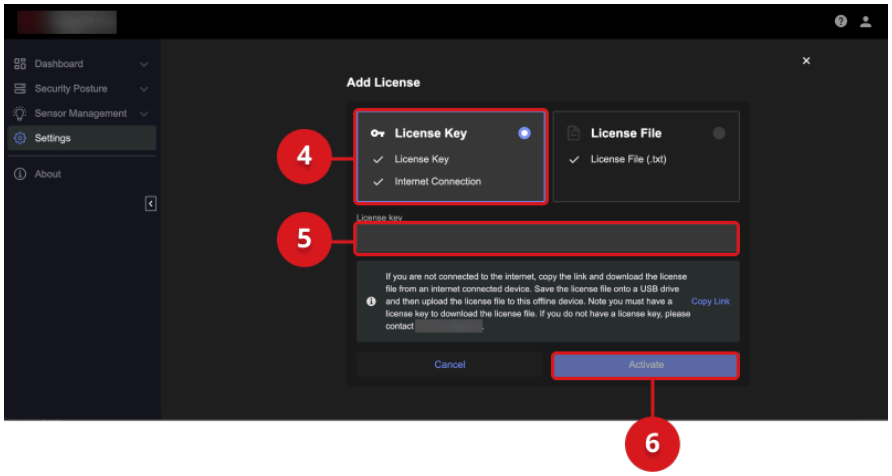
a. Click **Copy Link**.



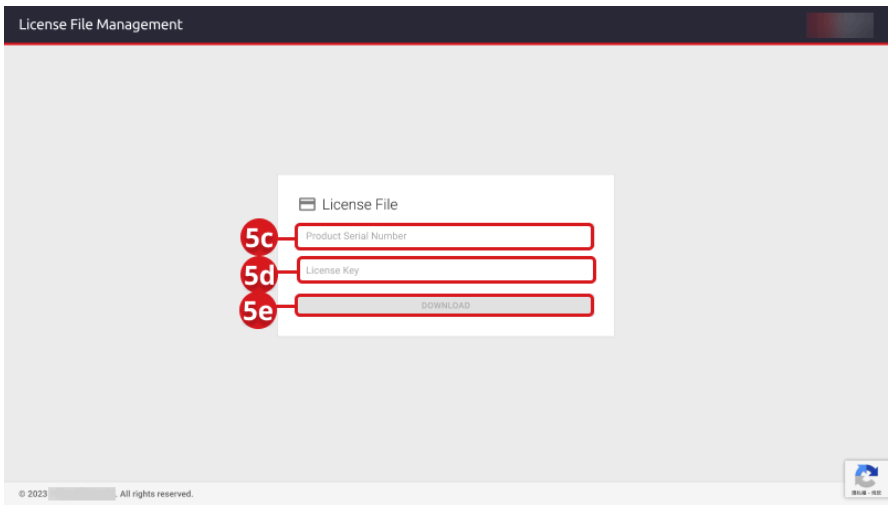
b. Paste the copied link into the browser on an Internet connected device.

The **License File Management** page appears.

c. Enter the product serial number.

d. Enter the license key.

e. Click **Download**.



The license file is downloaded.

6. Save the license file.
7. Transfer the license file to a device connected to the CS Platform™ installed device.
8. Upload the license file.

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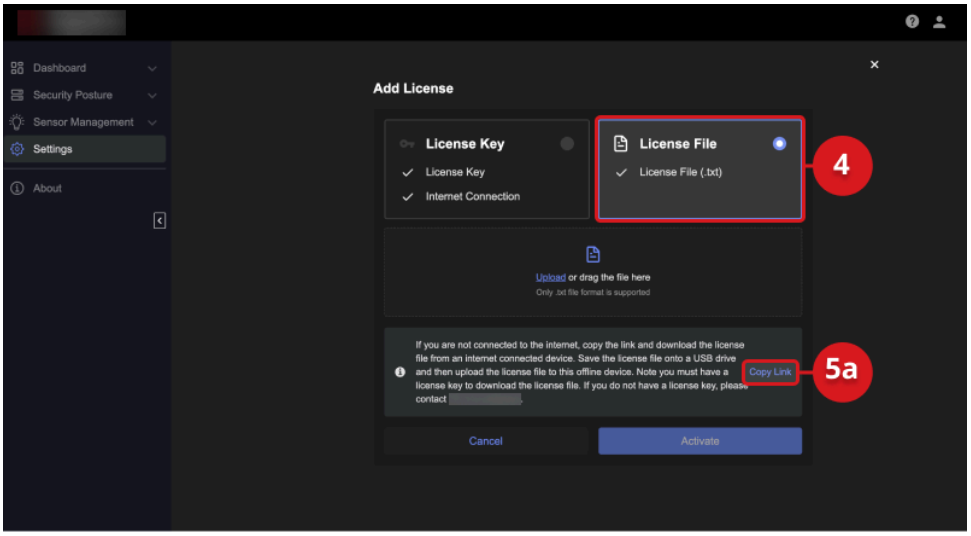
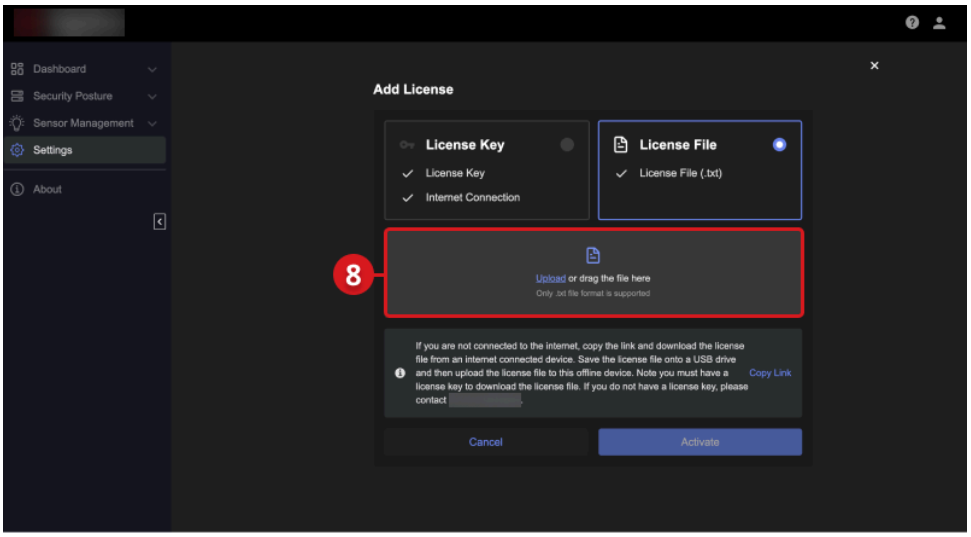


Click **Upload** and select the file from the upload window or drag the file into the highlighted box.

9. Click **Activate**.



The license is activated.

Chapter 6. Troubleshooting

Before contacting the Kompany's technical support team, you can try troubleshooting the CS Platform™ with the following online resources.

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The Encyclopedia

Most malware today are blended threats that combine two or more technologies to bypass computer security protocols. The Encyclopedia combats complex malware with products that create a custom defense strategy. The Encyclopedia provides a comprehensive list of names and symptoms for various blended threats, including known malware, spam, malicious URLs, and known vulnerabilities.

Go visit https://www.encyclopedia.kompany.com/ to learn more about:

- Malware and malicious mobile code currently active or "in the wild"
- Correlated threat information pages to form a complete web attack story
- Internet threat advisories about targeted attacks and security threats
- Web attacks and online trend information
- Weekly malware reports

Contacting the Kompany

In the United States, Kompany representatives can be reached through the following contact information:

Table 8. Contact details

Contact methods	Details
Address	Kompany, Incorporated 222 West Las Colinas Boulevard, Suite 1650 Irving, TX 75039 U.S.A
Phone number	+1 (214) 225-0198
Website	https://www.Kompany.com
Email address	Americas@Kompany.com

For global support: https://www.kompany.com/contact/

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Knowledge Base

The Knowledge Base provides online resources that contain up-to-date information for troubleshooting common and specific issues.

Visit https://help.kompany.com/ to submit a support ticket or learn more about Kompany:

- Latest news and releases
- Technical advisory
- Security advisory

You can also contact Kompany through support@kompany.com.

Other Resources

In addition to solutions and support, there are many other helpful resources available online to stay up to date about the latest security trends. You can also visit Kompany OT Threat Research (https://www.kompany.com/company/ot-threat-research/) page for more information.

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