

LINDA ACHIENG

CONTACT DETAILS

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PROFESSIONAL SUMMARY

Ambitious and results-driven Front-End Web Developer with a passion for creating engaging and user-friendly websites. Skilled in HTML, CSS, JavaScript, and modern frameworks such as React. Proven track record of improving website performance, user experience, and achieving high customer satisfaction. Experienced in collaborating with cross-functional teams, training new employees, and managing projects from concept to completion. Adept at problem-solving, troubleshooting, and optimizing code for efficiency. Currently enhancing my skills at ALX Nairobi, aiming to contribute innovative solutions and deliver exceptional digital experiences. Additionally proficient in various networking skills including troubleshooting, maintenance, crimping Ethernet cables, and setting up and managing network connections.

SKILLS

Technical Skills:

- HTML, CSS, JavaScript
- React, Bootstrap
- Responsive Web Design
- Version Control (Git)
- Network troubleshooting, maintenance, crimping Ethernet cables, setting up and managing network connections, understanding of network protocols and hardware, configuring routers and switches, basic network security practices

Soft Skills:

- Attention to detail
- Excellent communication skills
- Team collaboration
- Problem-solving

Tools & Technologies:

- VS Code
 - GitHub
 - Figma
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WORK EXPERIENCE

Industrial Attachment *January 2023 - March 2023* | *Muhoroni Sugar Factory*

- Managed data backup and storage, ensuring data integrity and security.
- Performed general maintenance of office equipment, enhancing operational efficiency.
- Installed and upgraded software, improving system performance and security.
- Verified and corrected ERP system errors, reducing data inconsistencies by 20%.
- Provided user support and basic troubleshooting, resolving 90% of issues independently.

Customer Service Attendant *February 2022 - September 2022* | *RUBIS Enjoy Shop (Q-sourcing Limited)*

- Quickly learned and efficiently handled employee and customer interactions.
- Trained new employees, contributing to a more cohesive and skilled team.
- Managed product availability and resolved discrepancies, ensuring smooth operations.
- Addressed customer queries and complaints, improving customer satisfaction by 15%.
- Conducted inventory management and maintained optimal stock levels.

Data Processor and Cyber Attendant *January 2020 - October 2020* | *Onapsoda Cyber*

- Processed data and performed web browsing tasks efficiently.
- Designed project preparations and facilitated online gaming sessions.
- Managed printing, scanning, and computer rentals, enhancing customer service.
- Assisted with passport applications and K.R.A pin services, streamlining processes.

EDUCATIONAL BACKGROUND

Africa Leadership Experience (ALX Nairobi) | March 2024 - Present

- Front-End Web Development (Software Engineering)

Rift Valley Institute of Science and Technology | 2021 - 2023

- Diploma in Information Communication and Technology (ICT)

Our Lady of Peace Secondary School | 2016 - 2019

- K.C.S.E

Menara Primary School | 2008 - 2015

- K.C.P.E
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INTERESTS

- Travelling and exploring new places
 - Community service
 - Volunteer work
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REFEREES

Loice Owade

- Manager, Onapsoda
- P.O. Box 345, Muhoroni
- Mobile: 0711 889 101

Diana Nyambura

- Manager, Enjoy Loresho
- P.O. Box 61587, Nairobi
- Mobile: 0722 401 687

Elizabeth Manyala

- Muhoroni Sugar Company
- P.O. Box 235, Muhoroni
- Mobile: 0727 980 399