Lindiwe Thabsile Dlomo

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Driver's License

Aspiring Junior Software Developer/ Data Analyst with a passion for creating efficient and innovative software solutions, seeking to leverage my strong technical skills, problem-solving abilities, and hands-on experience from internships at SBV and ORT SA to contribute to a dynamic development team and drive impactful projects that align with the company's goals and values. Dedicated to continuous learning and growth, aiming to deliver high-quality code and collaborative solutions that enhance user experiences and business outcomes.

Skills / Strengths

- Problem solving and critical thinking
- Time Management
- Teamwork
- Self-efficacy
- Conflict Management

- Good Communication
- Team Collaboration
- Programing in Python, SQL and R
- Proficiency in React.js, Angular.js, Node.js

Experience

2023-May-02 – 2024-May-02

Junior Software Developer
SBV SERVICES (PTY)LTD

- **Developed and Maintained Software Solutions:** I contributed to the development of key software applications such as Steerco and maintenance of systems like SIMS, ISA, etc. ensuring they met the business requirements and ran smoothly. I worked on a ticketing system that prioritized issues based on urgency, which resulted in a 30% reduction in average ticket resolution time.

- **Implemented Network Security Enhancements:** I assisted in deploying updated network security protocols, including regular software updates and improved firewall configurations. This initiative led to a 25% reduction in security incidents, significantly improving the organization's overall security posture.

Implemented Automated Testing Framework: I spearheaded the implementation of an automated testing framework using Python and Selenium, reducing manual testing efforts by 40%. This framework ensured more reliable software releases and faster identification of bugs during development cycles.

Collaborative Project Management: I collaborated with cross-functional teams to deliver complex projects under tight deadlines. By leveraging Agile methodologies and tools like Jira, I facilitated transparent project tracking and streamlined communication, ensuring project milestones were met efficiently.

- **Collaborated with Cross-Functional Teams:** I worked closely with senior developers, project managers, and other stakeholders to ensure the successful delivery of projects. My collaborative efforts contributed to the timely and efficient completion of several key projects, including the rollout of new features for internal tools that streamlined workflow processes.

2022 - 2024   Business Directory Administrator & SEO Audit Specialist
ORT SA

- I played a key role in optimizing application performance by identifying and resolving inefficiencies in code and database queries. This initiative resulted in a 20% improvement in application response time, enhancing user experience and overall system efficiency.

- I conducted comprehensive SEO audits for various websites, identifying technical issues, content gaps, and backlink opportunities. By implementing targeted SEO strategies, I improved organic search rankings and increased website traffic by 30%.

- I developed detailed SEO reports using tools like Google Analytics and SEMrush, providing actionable insights to stakeholders. My reports highlighted key performance metrics and recommended strategies for ongoing optimization.

- I managed the business directory, ensuring accurate and up-to-date information for all listed businesses. By developing a standardized process for data entry and validation, I reduced inconsistencies and improved the overall quality of the directory.
- I implemented user feedback to improve the functionality and navigation of the business directory. This involved redesigning the user interface and optimizing search features to provide a seamless experience.

Education

Pending   **International University of Applied Sciences**
Germany
- BSc. In Computer Science
- Recently accepted an offer with IU.

August 2024   **Google Professional Certification**
Johannesburg
- Business Intelligence, Data Analytics

Training and Certifications

02 May 2024
YES4Youth Work Readiness Training
ORT (SA) Work Readiness Training

References

Name	Company	Contact Details
Lucky Mashigoane	S B V SERVICES (PTY)LTD	luckymas@sbv.co.za
Kgomotso Mokoena	S B V SERVICES (PTY)LTD	mokoenak@sbv.co.za
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