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14 May 2025

Zandile Vanqa
Recruiter
CSG International
Centurion or Cape Town Office, South Africa

Dear Ms. Vanqa,

Application for the CSG Roaming Probe Network Administrator Graduate Program – 2025

I am writing to express my interest in the CSG Roaming Probe Network Administrator Graduate Program for 2025. As a final-year Diploma student in ICT: Communication Networks at the Cape Peninsula University of Technology, I bring a solid technical foundation in networking and IT support, along with a passion for learning and a strong desire to grow within a global technology environment.

During my studies and hands-on internships, including my current role as an IT Support Intern at PLUM Systems, I have developed practical skills in troubleshooting, network diagnostics, and system performance support. Additionally, I have completed the Google IT Support Professional Certificate, which enhanced my capabilities in systems administration, customer service, and technical problem-solving.

What excites me most about this opportunity is the chance to contribute to a global probe network that ensures quality user experiences for roaming customers. My strong communication skills, attention to detail, and ability to work collaboratively with international teams make me a great fit for CSG's diverse and inclusive culture. I am confident in my ability to assist with monitoring network performance, supporting hosting partners, and growing with your high-performing team.

I meet the eligibility requirements for this program and am available to work from your Cape Town office for the required period. I am eager to bring my commitment, adaptability, and technical skills to CSG and to continue learning from industry experts.

Thank you for considering my application. I have attached my resume for your review, and I would welcome the opportunity to further discuss how I can contribute to CSG's success.

Warm regards,

Lindokuhle Lusiba