



Reset Instructions

Sometimes the worst of stuff happens, and it all goes pear-shaped. So you might want to manually uninstall everything and start over. Here's how:

Windows

So you might want to remove the 64-bit plug-in, the 32-bit plug-in and the stand alone application(if there is one), then remove all the configuration data held for the instruments.

64-Bit plug-in : This can be found in your 64-bit VST folder usually:

C:/Program Files/<your vst folder name>/ChannelRobot/<product name>x64.dll

32-Bit plug-in (if there is one) : This can be found in your 32-bit VST folder usually:

C:/Program Files(x86)/<your vst folder name>/ChannelRobot/<product name>x86.dll

Stand Alone Application: This along with the manual, presets and uninstall program can all be found in:

C:/Program Files/ChannelRobot/<product name folder>

- just delete the entire <product name folder>.

Configuration Data: This is in a couple of places:

C:/Users/<yourname>/AppData/Roaming/ChannelRobot/<product name folder>

- again just delete the entire <product name folder>

There may also be info in the Start Menu so that is held at:

C:/ProgramData/Microsoft/Windows/Start Menu/Programs/<program name>

- Again you can delete the folder <program name>



Mac

So you might want to remove the VST plug-in, the AU plug-in and the stand alone application(if there is one), then remove all the configuration data held for the instruments.

VST Plug-in: This can be found in your VST folder usually:

Macintosh HD/Users/<yourname>/Library/Audio/Plug-Ins/VST/<product_name.vst>

AU Plug-in: This can be found in your AU folder usually:

Macintosh HD/Users/<yourname>/Library/Audio/PlugIns/Components/<product_name.component>

Stand Alone App: If there is one this can be found in your Applications Folder usually:

Macintosh HD/Applications/ChannelRobot/<product name>

Finally there's the config data which can be in one of two places:

Macintosh HD/Users/<yourname>/Library/Applications Support/ChannelRobot/<product name folder>

Or

Macintosh HD/Library/Applications Support/ChannelRobot/<product name folder>

You can delete the entire <product name folder>