
Lindsey White

Software Developer

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I'm looking for a new space to further expand my experience developing software. I thrive most in roles with room for growth and innovation and love to learn new concepts to develop a broader skill set. My passions include identifying and solving problems to improve efficiency, organization, and user experience. I always keep my head on a swivel looking for opportunities to improve team processes.

SKILLS

Visual Studio 2017 and 2022	SQL Server
C# .NET Framework	SQL Server Management Studio
MVVM (Model-View-ViewModel)	Team Foundation Server
Nuget	JavaScript
Process Documentation	GIT/GITHUB
Responsive Web Design	VB.NET

EXPERIENCE

Sterling Computer Consultants, Troy MI - *Software Developer*

March 2023 - Present

- I am the primary developer for a designated client. I facilitate the implementation process for a property and casualty insurance management software called Finys.
- In this role I communicate with the client daily to provide technical solutions and troubleshoot any issues which may arise within their implementation.
- When necessary I will communicate with necessary development teams to resolve client requests.
- I complete all configuration and customization for the policy portion of the insurance suite based on loosely established product guidelines.
- This includes upgrading Nuget packages updated by our Product team as necessary. The Finys Suite is built using the MVVM and C#.NET Frameworks.
- On a daily basis I review all incoming communication for my client and prioritize incoming tickets submitted through Team Foundation Server.

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- At the beginning of each release cycle I ensure the tickets are properly estimated, release dates are scheduled and communicated with all stakeholders.
 - I resolve between 15-20 tickets every release cycle which approximately lasts 4-5 weeks.
 - This development occurs in Visual Studio 2017 and SQL Server.
 - As needed I will troubleshoot, test, and deploy necessary fixes to all environments including production.
 - I have implemented 6 custom reports querying the policy data to provide data insights to my client. When versions are ready for deployment to QA, UAT, or Production servers, I execute the automated deployment process and any additional steps necessary to communicate with necessary parties.
 - In addition to my base responsibilities I've also identified opportunities within our team process documentation and have made it a personal mission to build out a comprehensive resource for my fellow implementation developers and any other parties who may find this useful.

Rocket Mortgage, Detroit MI - *Software Engineer in Training*

July 2022 - December 2022

- In this program I completed the Rocket Mortgage DevBuild program through Grand Circus.
- This Rocket Mortgage tailored software development provided the opportunity to learn C#.NET, Angular, Typescript, MySQL, Dapper, and GitHub.
- Each week of this 5 month program we were tested on the content we learned by creating applications to demonstrate these skills.
- At the end of this program I worked with a team to create and present a capstone project demonstrating skills to create a MySQL Database, C# ASP.NET back end, and Angular/Typescript front end.

Unfortunately all team members in this program were laid off upon program completion due to a lack of available positions.

Rocket Mortgage Detroit, MI - *Trainer*

September 2020 - July 2022

- As a Trainer I was the primary trainer for 3 roles within Rocket Mortgage Operations.
- My responsibilities included hosting meetings with Directors and Team leaders from my designated business areas to develop training objectives.
- Once training objectives were established I would create training content to facilitate knowledge retention.
- During my 2 years as a trainer I facilitated or co-facilitated approximately 8 classes.

Rocket Mortgage Detroit, MI - *Vendor Resolution Specialist*

July 2016 - September 2020

- As a Vendor Resolution Specialist I would review escalated loans with outstanding operations tasks needed to resolve them as quickly as possible.
- This would include communicating with clients or third parties as needed to obtain necessary client documentation to expedite loan underwriting.

Quicken Loans (Rocket Mortgage) Detroit, MI - *Vendor Analyst (VOE Specialist)*

November 2014 - July 2016

- As a Vendor Analyst, later changed to VOE Specialist, I communicated with anywhere between 30-60 third-party contacts per day to obtain verbal and written client employment verifications. This included communicating with third parties via methods such as phone and email.

EDUCATION

Grand Circus, Detroit - *Full Stack C#.Net Bootcamp*

July 2022 - December 2022

Projects:

- [Habit Tracker](#) - MySQL | C# | ASP.NET Web API | Angular | TypeScript
- [Potluck Registry](#) - C# | ASP.NET Model View Controller (MVC)
- [Movie Console App](#) - C# | ASP.NET Console App
- [Find the Dopamine](#) - HTML | CSS | JavaScript

Harry S. Truman High School - *HS Diploma*

September 2008 - May 2012

Websites

LinkedIn: www.linkedin.com/in/lindseywhitedev/

Portfolio: lindseywhite053.github.io/MyPortfolio/