Lindsey Katz

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Full-Stack Software Developer

As an Insurance Service Professional turned Web Developer, I incorporate the same passion for detail, drive to impress, and satisfaction for helping others with their problems into my code. My insurance background has honed my collaboration and information-sharing skills: teams and projects only work well with respectful, clear communication. I thrive on learning new things and improving myself as well as passing those lessons on to others.

Skills: Ruby, Rails, JavaScript, Vue.js, HTML, CSS, SQL, Git, Testing, Pair-Programming

Professional Experience

Actualize, Chicago, IL   *Jan. 2019 – Current*
Web Developer
- **Wine App** – Currently building an app with another member of my bootcamp. By utilizing a wine API, the user will be able to search for wines to find information including price, description, taste notes, etc. Users will be able to add wines to their "wine cooler" and keep track of their favorite wines. Built on a React.js frontend and a Google Firebase backend.
- **NEXT (Itinerary App)** – Personally built an app, which allows the user to create an itinerary and search for sights and restaurants in the area they plan on travelling to. The user is able to select which attractions they want to add to their itinerary. By utilizing Mapbox API, the user is able to calculate distance, walking directions, and amount of steps taken by traveling to each location in a day. Built on a Ruby-on-Rails backend and a Vue.js frontend, incorporating and modifying Bootstrap elements and Javascript transition elements.
- **Bootcamp** – Completed the intensive, 4-month Actualize bootcamp and learned Ruby, Rails, JavaScript, Vue.js, while also learning how to think like a software engineer and gaining the ability to tackle any new technology.

Assurance Agency, Chicago, IL   *Oct. 2014 – Current*
Account Manager: *Property & Casualty – Healthcare*   *Sept. 2017 – Current*
- Create measurable value and efficiencies in clients' business by collaborating directly with the Account Executive and Producers to execute, plan, and track customized service strategies for each client
- Build effective, personalized working relationships with clients and prospective clients by learning their risk and insurance program needs
- Manage creation of proposals, providing summary of programs and options, service plan, and other specific deliverables designed to support clients in making decisions about insurance programs
- Negotiate terms and conditions with insurance carriers and use expertise in placing coverage on behalf of clients

Senior Client Service Representative: *Property & Casualty – Healthcare*   *Mar. 2017 – Sept. 2017*
- Acted as Account Manager on small accounts while continuing to serve as a Client Service Representative
- Mentored new Client Service Representatives on the Healthcare team by providing training on essential responsibilities of the role and serving as a resource to address questions and concerns

Client Service Representative: *Property & Casualty – Healthcare*   *Aug. 2015 – Mar. 2017*
- Processed plan changes while checking for consistency and documenting in the appropriate system
- Obtained Illinois Property and Casualty Insurance Producer's License and Associate in General Insurance (AINS) Designation through mastery of material and passing multiple licensure exams

Insurance Support Coordinator   *Oct. 2014 – Aug. 2015*
- Maximized customer satisfaction by handling incoming calls from clients and prospects, and interacting with guests at reception

Education

University of Wisconsin, Madison: Bachelor of Business Administration, Madison, WI   *2014*
- Risk Management and Insurance Major and Health Care Management Specialization