

TIMOTHY LINDSEY

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EXECUTIVE SUMMARY

COMMITMENT | LEADERSHIP | INTEGRITY

I am a motivated professional with over 29 years experience with electronics and components. I have over 22 years of IT experience and over 18 years of telecommunications experience. I am also proficient in regulatory compliance including FCC Commission standards and privacy regulations for telecommunications requirements. Dedicated to maintaining a reputation built on quality, service, and uncompromising ethics.

TECHNOLOGICAL SUMMARY

Systems:

Windows OS, Mac OS and iOS, Android, Linux, Unix

Databases:

Relational/Wide range Databases

Languages:

HTML, XML, CSS, JavaScript, Typescript, SQL, React, API

Software:

LAN/WAN, TCP/IP, FTP, XML, HTML, CSS, JavaScript, Typescript, SQL, React, API development and editing software, Web hosting software including monitoring software CSG, CCOR, ICOM, AURORA, DOSIS 1.0/2.0/3.0, MS Office, MS Works, Word, Access, Excel, CAD, CNC, Red Wing Network and Accounting Software, Ecoline software.

Equipment:

Soldering equipment, Oscilloscope and multi meters, Signal Generators, Power loads and Power supplies, Personal and commercial routers, switches and access points, Point to Point and Point to Multipoint radios, VoIP equipment, RF equipment and amps and bidirectional amps, video surveillance and security equipment, Fiber, Fiber coax hybrid networking and Fiber to copper/twisted pair networking.

PROFESSIONAL EXPERIENCE

GRAINGER
ON-SITE SERVICE SPECIALIST

AUGUST 2022 – PRESENT

- Service/install multiple location sites, and service/install multiple inventory equipment models.
- Resolve customer equipment problems promptly to retain and promote customer loyalty.
- Test and repair utilizing diagnostic troubleshooting and diagnostic tools and applications for multiple models.
- Installed new firmware and application software to equipment.
- Diagnose/Troubleshoot and repair break/fixes of Grainger machinery/computers at the customer's site.
- Troubleshooting electrical components including circuit board, power supplies, motors, input devices, RFID/badge readers, computers, and networking equipment.
- Perform implementation responsibilities for new customers or new services.
- Complete Machinery relocation and discontinuation process.
- Manage equipment for over 100+ sites within 100-mile radius, ordering parts/supplies for necessary work to be performed including repairs and upgrades.
- Calendar management and trouble ticket/service management of various sites.
- Proficient with Soldering equipment and tools, Oscilloscope and multi meters, Signal Generators, Power loads and Power supplies.

CEDAR ELECTRONICS

APRIL 2021 – AUGUST 2022

QUALITY ASSURANCE TECHNICIAN/ELECTRONICS TECHNICIAN

- Test and repair Cobra CB (Citizen Band) Radios to Company and FCC Standards.
- Test Cobra Marine Radios to verify they meet Company and FCC Standards.
- Test and repair Cobra Power Packs and Power Inverters (multiple models).
- Installed new firmware and application software to equipment to provide a quality product.
- Troubleshoot and repair break/fixes of Cobra and Escort Products.
- Proficient with Soldering equipment and tools, Oscilloscope and multi meters, Signal Generators, Power loads and Power supplies.

AT&T

FEBRUARY 2014 – JUNE 2019

PREMISE TECHNICIAN

- Install and repair home and business networks and network equipment. Home and business installation of AT&T and DirecTV services. Installation and repairs of Fiber optics, VDSL, ADSL, and Directv Satellite Services.
- Troubleshoot and repair break/fixes of AT&T and DirecTV services.
- Integrated multiple services and systems to maximize performance and enhance usage for customers.
- Educated customers and technicians on proper use of service and equipment, including channel line-ups, and how to use online services and help.
- Provide application support for AT&T and DirecTV applications that enhance the customer's experience.
- Received Customer Service Excellence Award

WEST

JANUARY 2014 – FEBRUARY 2014

TECHNICAL SUPPORT SPECIALIST

- Consumer based technical support for AT&T Cell Phones and Cell services.

PRINCE OF THE ROAD – KEARNEY, NE

APRIL 2013- AUGUST 2013

IT Technical Support Specialist/Mobile Security Management

- Design, tested, implemented, and provided ongoing support for Ecoline application.
- Provided Corporate Consulting on IT solutions.
- Integrated 75 tablets state-wide to maximize company growth, performance, and satisfaction.
- Implemented scanning solution to improve efficiency with communication, increase compliance with regulations regarding state required paperwork for clients and increase customer satisfaction when handling questions.
- Server maintenance and support.
- Educated and trained 75 employees on proper use of equipment and software.
- Handled transactions with vendors in regards to new equipment, training solutions, faulty equipment and corrupt software.

CHARTER COMMUNICATIONS – KEARNEY, NE

SEPT. 2004- JUNE 2012

Broadband Tech III, Dispatcher I/Technical Support, High Speed Data Specialist I

- Acted as a Lead resource for 20 Technicians for training, safety, and quality guidelines.
- Assisted with on board training of new technicians.
- Assigned special projects that involved safety and quality audits and re-training of technicians.
- Assisted in documented process training regarding new services and products.
- Trained technicians on foreign voltage to ensure compliance with safety standards.
- Performed basic and complex installations, reconnects, service upgrades, and downgrades, disconnects and relocates for residential single family, multi-family/multi dwelling units and businesses.
- Integrated multiple services and systems to maximize performance and enhance usage for customers.
- Performed all work to TQA quality and safety standards. Ensuring proper signal quality within required specifications on active outlets. Repaired signal leakage with in FCC standards and Time requirement standards by leakage standards.
- Educated customers and technicians on proper use of service and equipment, including channel line-ups, and how to use online services and help.
- Assisted with implementation of CCOR hand held devices and training technicians. Assisted with updates of wireless hand held devices.
- Operated Company vehicles in a safe and responsible manner. Clean, maintain, stock, and secure assigned vehicle and equipment in proper accordance with company policies. Annual training and updates of smith driving system.
- Assisted Technicians and customers through phone technical support and dispatch of Technicians in Dispatch and HSD Departments using CSG.

GTEC INC. – GOTHENBURG, NE

Aug. 1999 – Sept. 2004

Senior Computer Network Administrator, IT and Web Development Manager,

- Application development and support of servers and company and web hosted applications.
- Engaged and tracked Priority 1 issues, with responsibility for timely resolution, escalation and closure of trouble tickets.
- Lead on multiple projects including repairs on local networks, installation of software and hardware, troubleshooting, HTML web development, editing and maintaining web applications.
- Managed help desk support services that assisted employees with troubleshooting and repairs.
- Developed and edited web pages.
- Provided desktop support for all hardware and software utilized throughout the company. Handled technical issues with installations, upgrades, downgrades, and troubleshooting within an enterprise environment, including system crashes, slowdowns and data recoveries.
- Install and repair business network and network equipment for multiple locations.

EDUCATION

Columbia University and Engineering – New York, NY

Full Stack Development
graduation April 2025)

(Oct 2024 to Present est.

Studies include:

HTML, XML, CSS, JavaScript, Typescript, SQL, API, React, Prompt, NoSQL, Python, Node.js

Western Governor’s University – Salt Lake City, UT

Cybersecurity and Information Assurance

(Jan 2020 to April 2021)

Studies include:

IT Foundations

Web and Cloud Security

IT Applications

Data Management

Fundamentals of Information Security

Information Systems Security

Business of IT – Applications

Business of IT - Project Management

Integrated Physical Sciences

Web Development Foundations

Network and Security - Foundations

Networks

Network and Security – Applications

Wireless and Mobile Technologies

APT College – Carlsbad, CA

FCC program

(2017) Received FCC License

Studies include: FCC Regulations and requirements as well as Frequencies

Wireless Technologies program

(2018) Received Wireless

Technologies Certifications

Studies include: Electronics, Mathematics, Computer Programming, Computer and Network History and Support, Applied Technologies.

Cisco Certification Program

Studies include: Computer and Network History and Support, Applied Technologies.

Western Nebraska Community College – Scottsbluff/Sidney, NE

Computer Information Systems program, Electronics

(1996 to 1998)

Studies include: Electronics, Mathematics, Computer Programming, Computer and Network History and Support, Applied Technologies, and General Studies.

Awarded for Excellence in Electronics.

Chadron State College – Chadron, NE

Electrical Engineering program

(1995 to 1996)

Studies include: Electronics, Mathematics, Applied Mathematics, Applied Technologies, and General Studies.

Awarded full Academic Scholarship for Scholastic Contest Winner, earned commendations for teamwork, and work excellence.