Joseph Chu

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Github: https://www.github.com/LinerFox
Portfolio: www.*josephchu.digital*

Professional Summary

Detail-oriented, organized employee. Works at fast pace to meet tight deadlines.

Skills

Skills

• Git | GitHub	• SCRUM	• C#	• APIs	• HTML	• CSS3	• JQuery
• Material UI	• UI Layout	• React.js	• Next.js	• Fast Learner	• JavaScript	• Java
• Next.js	• Python	• Agile Methods	• MySQL	• GraphQL	• Django	

Experience

Senior Technical Support - APPS, Infosys Limited – Richardson, Texas   06/2022 – Current

- Successfully completed Front End Web Developer Certification and **300**hrs in hi-tech environment
- Remote development of applications in Full-Stack programming.

Tech Support Representative, Concentrix – Jacksonville, FL   04/2020 – 05/2020

- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users globally.
- Provided Tier 1 support to non-technical internal users through desk side support services.
- Monitored 2 systems in operation and input commands to troubleshoot areas.

Vue Developer, Swaggit – Alberta, Canada   03/2020 – 03/2020

- Collaborated with 1 developer to identify and alleviate software errors and inefficiencies
- Revised and updated 30% of old code bases to modern development standards, reducing operating costs and improving functionality
- Boosted efficiencies in software with consistent updates to deliver a better overall user experience.

Education and Certifications

Woz/Apprentice Now Java Developer Program - Arizona   03/2022 – 05/2022
- Java Developer Certification

Generation USA Junior Web Development Program- Washington, DC   01/2022 – 04/2022
- W3Schools Javascript Certification

Bottega University Full Stack Engineer Bootcamp Program – Salt Lake City, Utah   12/2019 – 11/2020
- Full Stack Engineer

Florida Technical College – Lakeland, Florida   07/2005 – 12/2006
- Associate of Science in AutoCAD (Computer Aided Drafting and Design)