Joseph Chu

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Github: https://www.github.com/LinerFox

Portfolio: *In progress*

**Professional Summary**

Detail-oriented, organized employee. Works at fast pace to meet tight deadlines**.**

Skills

**Skills**

• Git | GitHub • SCRUM • C# • APIs • HTML • CSS3 • JQuery

• Material UI • UI Layout • React.js • Next.js • Fast Learner • JavaScript • Java

• Next.js • Python • Agile Methods • MySQL • GraphQL • Django

Experience

**Senior Technical Support - APPS,** Infosys Limited – Richardson, Texas 06/2022 – Current

* Currently training as a Service Now Technician

**Tech Support Representative,** Concentrix – Jacksonville, FL 04/2020 – 05/2020

* Resolved diverse range of technical issues across multiple systems and applications for customers and end-users globally.
* Provided Tier 1 support to non-technical internal users through desk side support services.
* Monitored 2 systems in operation and input commands to troubleshoot areas.

**Vue Developer,** Swaggit – Alberta, Canada 03/2020 – 03/2020

* Collaborated with 1 developer to identify and alleviate software errors and inefficiencies
* Revised and updated 30% of old code bases to modern development standards, reducing operating costs and improving functionality
* Boosted efficiencies in software with consistent updates to deliver a better overall user experience.

Education and Certifications

Woz/Apprentice Now Java Developer Program - Arizona 03/2022 – 05/2022

* Java Developer Certification

Generation USA Junior Web Development Program- Washington, DC 01/2022 – 04/2022

* W3Schools Javascript Certification

Bottega University Full Stack Engineer Bootcamp Program – Salt Lake City, Utah 12/2019 – 11/2020

* Full Stack Engineer

Florida Technical College – Lakeland, Florida 07/2005 – 12/2006

* Associate of Science in AutoCAD (Computer Aided Drafting and Design)