

For Instructors

ARes Guide







shanghai.reserves@nyu.edu

Version: 0.0.1 August 31, 2019

Contents

Т	Introduction	Т
	1.1 What's in a name?	1
	1.2 Key features	1
2	Log in to ARes	2
	2.1 Fly to it	2
	2.2 By an old friend	2
3	Web Interface	4
	3.1 Main Menu	4
	3.2 Side Bar	4
	3.3 Course Home	5
4	Adding Reserve Items	6
	4.1 Book	6
	4.2 Chapter/Article	9
	4.3 Video	12
5	Clone	14
6	Proxy Users	15
7	View & Organize	16
	7.1 View Items	16
	7.2 Use Tags to Organize	16
	7.3 Filter Items with Tags	17
8	Check Processing Status	19
	8.1 Gold Ol' Time?	19
	8.2 ARes Era	19
9	Get Help	21
Δ1	nnendiv	22

Introduction

1.1 What's in a name?

ARes stands for Automated Reserves. It is a single access point for instructors and students for all course-related materials.

ARes allows instructors to put materials on reserve for their courses, either in print or electronically, That is then available to students enrolled in the courses. It can even be integrated with NYU Classes.

This Guide will navigate instructors through ARes web interface. For the impatient, you may directly go to Chapter 4 on adding reserve items.

1.2 Key features

ARes comes in handy in terms of managing your course reserves in collaboration with library staff. It can:

- Reduce reliance on email communication: Once submitted, the processing status of a request can be tracked within ARes system;
- Access all reserve materials (physical and electronic) at one central and secure site;
- Provide links to e-journal articles and e-books that are stable and accessible from on- and -off campus;
- Integrate with NYU Classes;
- Clone items from previous or current courses;
- Add proxy users who can request reserve items on behalf of an instructor;
- Customize interface when viewing course reserve readings.

NOTE

Please be advised, required textbooks that each student needs to purchase will be made available for your class through ARes by library staff. Therefore, instructors normally DO NOT need to submit request for required textbooks.

For reference materials, recommended readings (books, book chapters, journal articles etc.) and videos, please go ahead and submit them through ARes following the instructions.

Log in to ARes

There are two ways to access ARes system. While we suggest using the most straightforward approach, you are free to option for the another way, especially if you are an experience NYU Classes user.

2.1 Fly to it

The most straightforward way to log in to ARes is using your NYU credentials to visit https://ares.library.nyu.edu. Similarly, you can also access ARes through the Course Reserve tab on the library's homepage, which links to the same place.

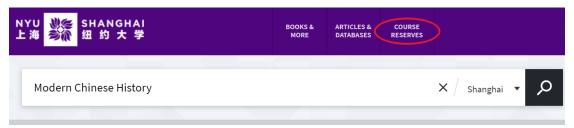


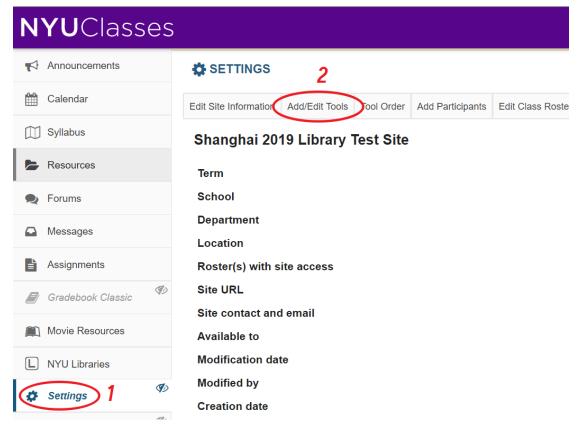
Figure 2.1: The Course Reserve Tab

2.2 By an old friend

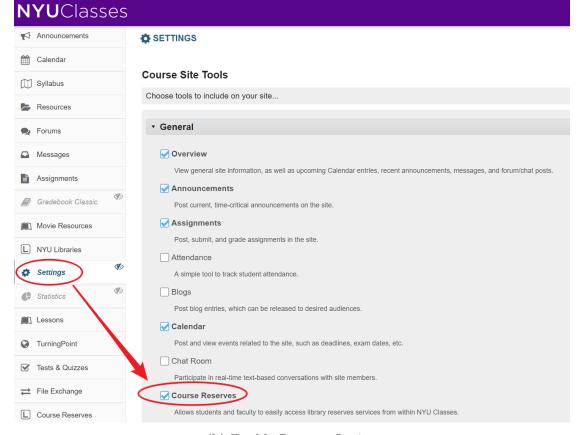
Another way to log in is through NYU Classes. Course reserves link can be added to any NYU Classes course so that the Course Reserves link appears within the NYU Classes course. The following steps show how (Figure 2.2):

- 1. Click on Settings on the left navigation bar;
- 2. Select Add/Edit Tools on the top menu;
- 3. Check the box \checkmark next to Course Reserves
- 4. Scroll down and click Continue at the bottom; then click Finish on the confirmation web page.

You are all set! Clicking on the Course Reserve link, instructors can add reserve items to the course while student users can view the available items for the course without any additional login to Ares.



(a) Add Reserve Option



(b) Enable Reserve Option

Figure 2.2: Enabling Course Reserves in NYU Classes

Web Interface

3.1 Main Menu

Upon logging in, the Main Menu will be in plain sight (as shown in Figure 3.1). It displays the Current Course table. If the instructor has promised to bring a personal copy to the library, there will appear an "Awaiting Supply by Instructor" table.

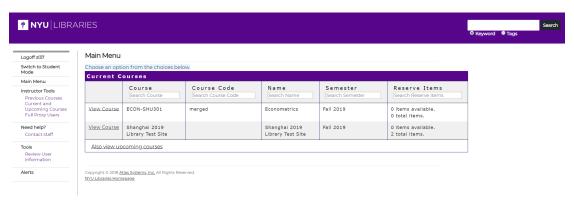


Figure 3.1: Main Menu of ARes Web Interface

If you do not find the course you are expecting, try "Also view upcoming courses" at the table bottom. But when the course information of future semesters has not been updated in ARes system, nothing new will appear.

3.2 Side Bar

The left side bar offers some more features to explore:

Instructors can switch to Student Mode to get a feel of their interface, quite similar though.

The Instructor Tools provides some key functions. "Previous Courses" allows to view your past courses and items. "Current and Upcoming Courses" will display courses that belong to the current semester, as well as those of any upcoming semesters that instructors have early access to (as soon as course data is loaded in Albert). As to "Full Proxy Users", reference Chapter 6 for more information.

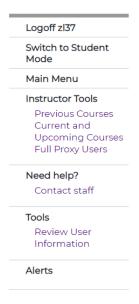


Figure 3.2: Side Bar

3.3 Course Home

Click <u>View Course</u> in the first column of the Current Courses table, and then you will enter the Course Home page, where **Course Details** are shown.

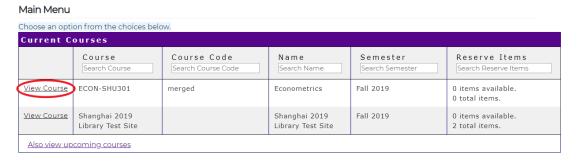


Figure 3.3: View Course

Once in a course, listed in the table are the Reserve Items for this course. The Show Details option allows you to view an item, which will be detailed in Chapter 7, and Edit to make changes to it.

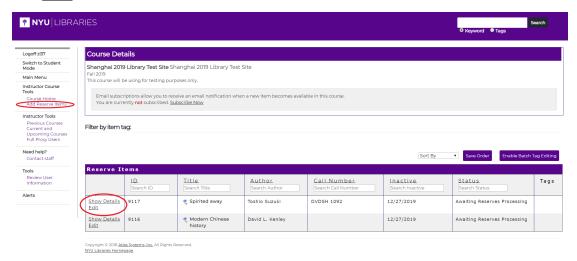


Figure 3.4: Course Home

NOTE

When you cannot edit an item, this means the library staff have started processing your requests and therefore the item has been locked. A notification will appear under Main Menu:

Due to staff processing, this item is currently unable to be modified.

Yet before looking into a specific item, let's first move to the most important part of this Guide—Add Reserve Items.

Adding Reserve Items

ARes allows for items of different types. This chapter will cover all these types in the order of Book (Section 4.1), Book Chapter or Article (Section 4.2) and Video (Section 4.3).

At the moment, we suppose you are already on the "Course Home" page (Section 3.3).

If you just rushed to this chapter after logging in, you can select Current and Upcoming Courses under Instructor Tools. Find the desired course and click View Course. Then you are there!

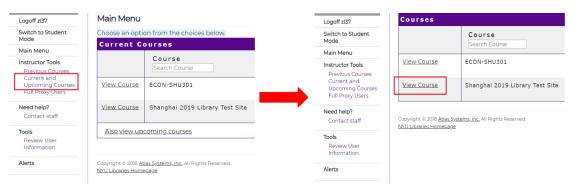


Figure 4.1: Get to the course page

Once in the desired course, click on Add Reserve Items under the Instructor Course Tools on the right side bar, and now you are able to select the appropriate course form: Article, Chapter, Book and Video.

What would you like to place on Reserves?



Figure 4.2: Types of Reserve Items

4.1 Book

See a full book form on the next page (Figure 4.4). To add a book:

- Use Book form for both physical book and e-book
- Make sure the pickup location is Shanghai Library
- Add Notes (e.g., things you'd like staff to know), Tags as needed
- Enter N/A if not sure.

- Specify if an alternate edition is acceptable and which edition(s), if needed.
- Select how the item will be supplied, two options:

I will bring a personal copy to the library

The material will be provided by you.

Please have library staff provide the material

The library will process owned material or purchase the material if not owned.

• When finished, click Submit Item

NOTE

The fields indicated on the form with an * are required fields. Please fill out as much information as possible.

As mentioned in Chapter 1, texts are NOT expected to be submitted through ARes system. Yet if you happen to do so, you may confirm this using the Notes field.

Reserve Item: Book	* Indicates required field				
Item Information					
Pickup Location for Physical Items	Shanghai Library ~				
*Title Please do not abbreviate unless your citation is abbreviated					
*Authors/Editors (Last Name, First Name)					
*Publisher If unknown, use N/A					
Place of Publication					
*Date of Publication If unknown, use N/A					
*Edition If unknown, use N/A					
*ISBN If unknown, use N/A					
Call Number					
Notes Put any information here that may help us find the item, as well as any other pertinent information.					

Figure 4.3: The Book Form 1

ogoff zl37	Reserve Item: B	Book			* Indicates required fi	
witch to Student lode	Item Information					
lain Menu						
nstructor Course cools	Pickup Location for P	Physical Items		Shangha	i Library ▼	
Course Home Add Reserve Items	*Title Please do not abbreviate u	unless your citation is abbre	viated			
tructor Tools	*Authors/Editors					
revious Courses Eurrent and	*Publisher					
pcoming Courses ull Proxy Users	If unknown, use N/A					
ed help?	Place of Publication					
ontact staff	*Date of Publication					
s view User	*Edition					
formation	If unknown, use N/A					
ts	*ISBN If unknown, use N/A					
	Call Number					
	Notes					
	other pertinent information	n.				
	Tags					
	Comma separated list of to	ags to be assigned to this It	em			
	Print Preferred?		Choose an Option Choose an Option Choose an Option Thoose an Option			
	*Is this a required boo	k that students must				
	*Alternate Edition Acc	eptable?				
	If Yes, Specify Alterna	te Edition				
	How will this item be supplied?			 I will bring a personal copy to the library Please have library staff provide the material 		
	Where did you find to Examples are Dissertation or book.	his item cited? Abstracts, specific databas	se or a specific journal			
	Reserve Res	trictions				
	Course Number	Name	Start Date		Stop Date	

Figure 4.4: Full Book Form

4.2 Chapter/Article

The forms for these two are very similar. To add a chapter or article:

- Choose Article if the request is a journal/newspaper article
- Choose Chapter if the request is a book chapter
- Follow the above steps to fill out the information for book chapter/article item
- Add Notes, Tags as needed
- Select how the item will be supplied:

I will upload a file

Please be advised the material must be lawfully obtained and adhere to applicable copyright laws. Materials borrowed from Interlibrary Loan SHOULD NOT be placed on E-Reserve without copyright clearance

I will bring a personal copy

The material will be provided by you

Please have library staff provide the material

The library will process owned material

The item should link to a website

The item should link to a website: you will provide a URL



Figure 4.5: Upload File Option

NOTE

If you upload an article PDF file, the library staff may replace it with the link to the article, which is more preferable and efficient in ARes system.

In terms of uploading a chapter scan (in PDF), please be advised that our guideline is to scan no more than 2 chapters or 15% of the whole book, whichever comes first. For chapter scan, a Copyright Notice (see Appendix 9) is needed at the very beginning of the scan.

Logoff zl37 Switch to Student	Reserve Item: Book	Chapter			* Indicates required fi	
Mode	Item Information					
Main Menu	JL					
Instructor Course Tools	*Book Title Please do not abbreviate unless y	our citation is abbreviated				
Course Home Add Reserve Items	*Chapter Number/Title	our citation is appreviated				
Instructor Tools Previous Courses	Author (Last Name, First Name)					
Current and		se enter both the book and chapter	r author names			
Upcoming Courses Full Proxy Users	Publisher					
Need help?	Place of Publication					
Contact staff	*Date of Publication					
ools	If unknown, use N/A					
Review User Information	Book Edition					
1	*Inclusive Pages					
lerts	*ISBN					
	If unknown, use N/A					
	Date Needed By					
	Notes					
	Put any information here that ma pertinent information.					
	Tags					
	Comma separated list of tags to b	e assigned to this Item				
	Where did you find this cit	ation?				
	How will this item be supp	lied?		○ I will uploa	ad a file	
					a personal copy to the	
				library O Please have	e library staff provide the	
				material	hould link to a website	
	Maria de la compansa			o me tem s	inodia iirik to a website	
	the URL	d link to a website above, pl	ease enter			
	Reserve Restric	tions				
	Course Number	Name	Start Da	ate	Stop Date	
	Shanghai 2019 Library Test Site	Shanghai 2019 Library Test Site	8/18/2019		12/27/2019	

Figure 4.6: Full Book Chapter Form

NYU LIBRA	ARIES			• Keyword	● Tags	
Logoff zl37	Reserve Item: Article	2			*Indicates required f	
Switch to Student Mode	Reserve rem. Article	•				
Main Menu	Item Information					
nstructor Course	*Journal Title					
ools Course Home	Please do not abbreviate unless yo	our citation is abbreviated				
Add Reserve Items	Journal Volume					
nstructor Tools	Journal Issue					
Previous Courses Current and	Journal Month					
Upcoming Courses	Journal Year					
Full Proxy Users	4					
Need help? Contact staff	*Article Title					
	*Article Author (Last Name, First Name)					
ools Review User						
Information	*Inclusive Pages					
Alerts	ISSN					
	DOI					
	Date Needed By					
	Notes Put any information here that may pertinent information.	y help us find the item, as well as a	ny other			
	Tags					
	Comma separated list of tags to b	e assigned to this Item				
	Where did you find this cita	ation?				
	How will this item be suppl	ied?		(This option and Dibner Please ha material	g a personal copy to the not available for Shanghai	
	If you chose the item shoul the URL	d link to a website above, pl	ease enter			
	Reserve Restrict	tions				
	Course Number	Name	Start D	ate	Stop Date	
	Shanghai 2019 Library Test Site	Shanghai 2019 Library Test Site	8/18/2019		12/27/2019	
	Submit Item Clear					

Figure 4.7: Full Article Form

4.3 Video

To add a video is quite straightforward, though it's better to explain a bit about the following two fields:

*Select an item type

You can select from Video, Audio or Other Media. "Audio" usually refers to VCD. If you choose "Other Media", please do let the library staff know what you are referring to by putting some explanation in the **Notes** field.

*Call Number

You can first do a quick search via BobCat. If the video you need happens to be in the library's Media Collection, you will find one (e.g. DVDSH 1230). Of course, you can just put "NA" there.

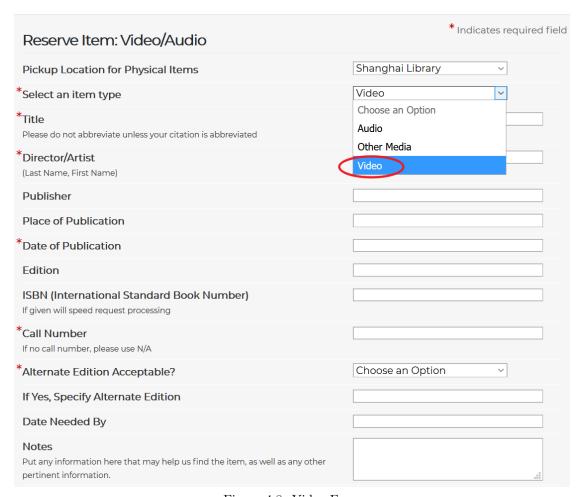


Figure 4.8: Video Form

Logoff zl37					* naliant=	roquired fi	
Logoff zl37 Switch to Student	Reserve Item: Vi	ideo/Audio			Indicates	s required fie	
Mode	Pickup Location for P	hysical Items		Shanghai Li	brary	•	
Main Menu Instructor Course	*Select an item type			Choose an (Option	▼	
Tools	*Title						
Course Home Add Reserve Items		nless your citation is abbreviat	ed				
Instructor Tools	*Director/Artist (Last Name, First Name)						
Previous Courses Current and	Publisher						
Upcoming Courses Full Proxy Users	Place of Publication						
Need help?	*Date of Publication						
Contact staff	Edition						
Tools Review User	ISBN (International St	andard Book Number)					
Information	If given will speed request						
Alerts	*Call Number If no call number, please us	se N/A					
	*Alternate Edition Acce			Choose an G	Option	▼	
	If Yes, Specify Alternat						
	Date Needed By						
	Notes						
		hat may help us find the item,	as well as any other				
	Tags						
	Comma separated list of ta	gs to be assigned to this Item					
	How will this item be	em be supplied?			 I will bring a personal copy to the library Please have library staff provide the material The item should link to a website 		
	If you chose the item enter the URL	should link to a website	above, please				
	Where did you lea	arn about this item?					
	Where did you find the Examples are Dissertation as specific journal or book.	nis item cited? Abstracts, Dialog (specify whic	h database), or a				
	Reserve Rest	Reserve Restrictions					
	Course Number	N a m e	Start Dat	е	Stop Date		
	Shanghai 2019	Shanghai 2019	8/18/2019		12/27/2019		

Figure 4.9: Full Video Form

Clone

ARes system offers a useful feature—Clone—which reduces the repeated work of adding the precisely same items every time. Items made available for previous courses can be **imported** from those courses to the current ones. Check out the following steps to see how.

- Enter Course Home and get ready:
 - 1. From Main Menu click on View Course
 - 2. Under Instructor Course Tools Click on Add Reserve Items
- Begin to import items (see Figure 5.1):
 - 1. Instead of selecting an item form request, select a course from the table labeled **Or would you like to import from another course?**
 - 2. Click on the **Import Items** link next to the course that you want to import from.
 - 3. On the next screen, select the items you want to import and then click on the Import Items button.
 - 4. Ares will bring you back to the **Course Details** page and confirm the import.

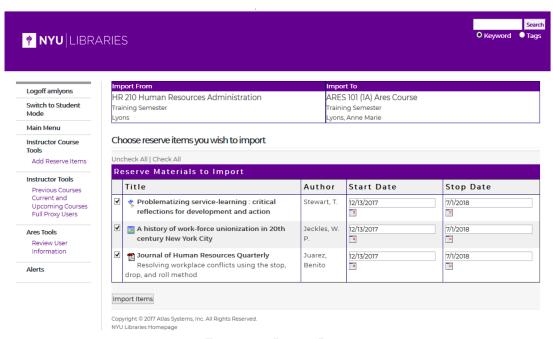


Figure 5.1: Import Items

Proxy Users

Instructors can designate ARes users as **Full Proxy Users** for all of their courses. Such a user has access to all of the instructor's privileges in Ares such as adding reserve items on the instructor's behalf.

To authorize an ARes user as a Full Proxy User by instructor:

- Click on Full Proxy Users under the Instructor Tools to open the Full Proxy Users form (see Figure 6.1)
- Input the NetID of the person to be designated as a Full Proxy User and click Add Proxy User button
- A message appears notifying instructor that the user has been added as a proxy user

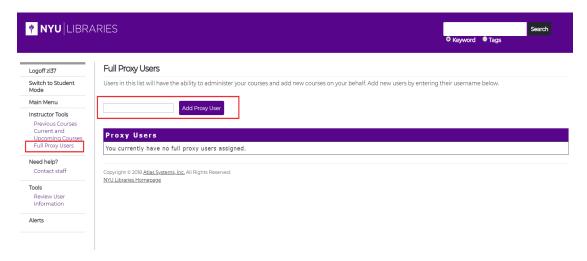


Figure 6.1: Adding Full Proxy Users

View & Organize

7.1 View Items

If you see <u>View Item</u>, that means the item is available electronically via a link or a scanned PDF document. An item can be edited before reserve staff start working on it. (see NOTE 3.3)

If <u>View Item</u> option does not appear after reserve staff finish processing, it is likely the item is only available in print in our reserve collection. Click on <u>Show Details</u> to find the call number. To get the real time availability in the library, click on <u>The Item is on Reserve at SH</u>.



Figure 7.1: Get More Info About Items

7.2 Use Tags to Organize

Instructors and students can add tags to items on the ARes web interface so they can categorize them for easy viewing and organizing. There are two kinds of tags:

7.2 Add Tags to A Single Item

Instructor Tags

These tags are visible to all instructors, proxies, and students in a course.

Personal Tags

They are for personal use and are not visible to anyone else.

To add tags:

- 1. On the ARes web interface, open a Course Details page.
- 2. Click Show Details on a reserve Item you want to add a tag to.
- 3. The **Reserve Item Details** page will open. It contains fields for entering Instructor and Personal Tags.

- 4. Enter any desired Instructor or Personal Tags. The words and phrases used as Tags need to be separated by a comma.
- 5. Click ModifyTags to save the list of tags.
- 6. Click Back to [Course Name] to go back to Course Details page.

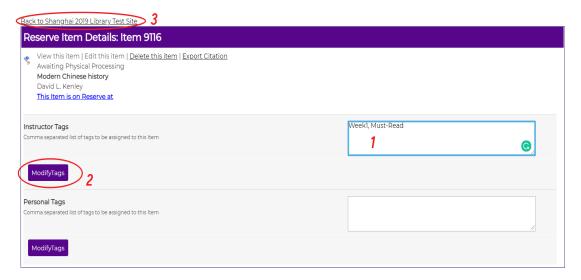


Figure 7.2: Modify Tags

7.2 Add Tags to A Group of Items

Sometimes instructors need to group materials by, for example, subject or simply chronologically (e.g. Week1, Week2, ... etc.). In ARes this need can be addressed by **Enable Batch Tag Editing**. Click on this button and add tags by following the steps shown in the pic below:

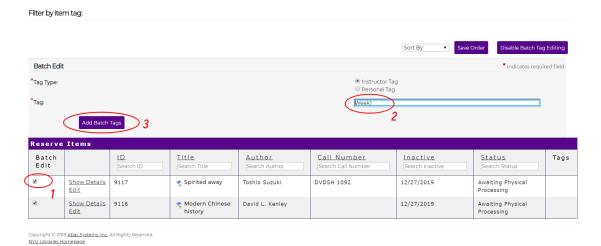


Figure 7.3: Add Batch Tags

7.3 Filter Items with Tags

Once the tags have been added, instructors and students can filter their list of reserve Items by tag on a **Course Details** page:

- Click on a tag from the list above the Reserve Items grid or
- Click on a tag link in the Tags column in the grid

Clicking on a tag will filter the view for that tag and show only Reserve Items containing that tag. The bracketed number following the tags show is the number of items labelled with that tag. To close a tag filter, click <u>View all items for [Course Name]</u>.

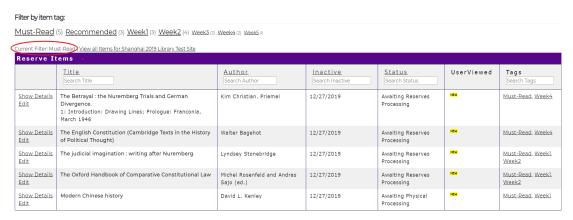


Figure 7.4: Filter Items Using Tags

Check Processing Status

8.1 Gold Ol' Time?

Before the advent of ARes , e-mail communication is the most common and important approach to following up the processing stage for a certain course reserve item.

Sometimes this could be frustrating because of an increasingly large and complicated loop which involves delayed interaction between faculty, staff and students.

8.2 ARes Era

Fortunately, ARes comes and serves as a hub where the three parties can be on the same page. This Guide, however, will focus mainly on the faculty-staff side.

To check the <u>Status</u> of a request in ARes , instructors can click on the course and view the far-right column under Status:



Figure 8.1: Check Status

Here is a list of some typical statuses you might see:

Awaiting Reserves Processing

Request has been submitted and is pending review by Library staff.

Awaiting Textbook Processing

Request has been submitted and is pending review by Library staff. You answered Yes to "Is this a required book that students must purchase"

Item Available Online

Item has been posted and is accessible. If the link to an item is not working, please contact shanghai.reserves@nyu.edu as soon as possible.

Item Available at Reserve Collection

Physical item has been processed, and is available at the NYUSH Library Reserve Collection.

Item Activation Pending

Item has been submitted, processed, and will be available on the class start date. If the students need access prior to the course start date, please contact the library.

Awaiting Supply by Instructor

Item has been submitted. This refers to such requests 1) that need more information from the instructor, or 2) that personal copies need to be received by the Library from the instructor, so that they can be made available on Reserve.

Item Cancelled by Staff

A requested reserve item may be cancelled by Library staff. Reasons may include not available for purchase.

Get Help

You may not be able to edit an item when it is under processing. When you contact us for a specific title in Ares, it is the best to provide the ARes ID number of that item. No citation is necessary.

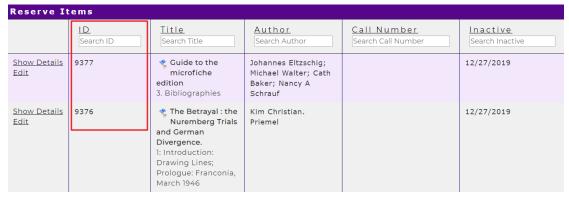


Figure 9.1: ARes ID—The Unique Identifier

Contact the library staff:

- Email library staff at shanghai.reserves@nyu.edu, or
- Within ARes, click on Contact Staff under Need Help? of the left side bar.



Figure 9.2: Contact Us

Appendix

Copyright Notice: The copyright law of the United States (Title 17, United States Code) governs the making of photocopies or other reproductions of copyrighted materials. Under certain conditions specified in the law, libraries are authorized to provide reproductions of copyrighted materials to their users.

This reproduction is provided solely for personal, noncommercial use in private study, scholarship, or research. Further distribution, or later uses in excess of fair use (17 USC 107), may expose the user to liability for copyright infringement.

NYU Libraries reserves the right to refuse to accept a reproduction order if, in its judgment, fulfillment would violate copyright law.

NOTE

The text above is just for demonstration purposes. To get a real notice page and insert it at the beginning of your scan file, download it here.