

# CONTENTS

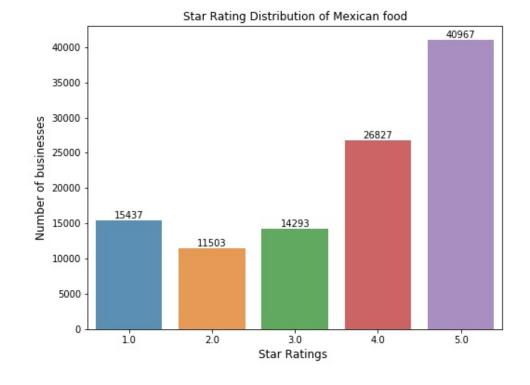
- · Goal & workflow
- EDA
- · Data Preprocessing
- Model

# GOAL

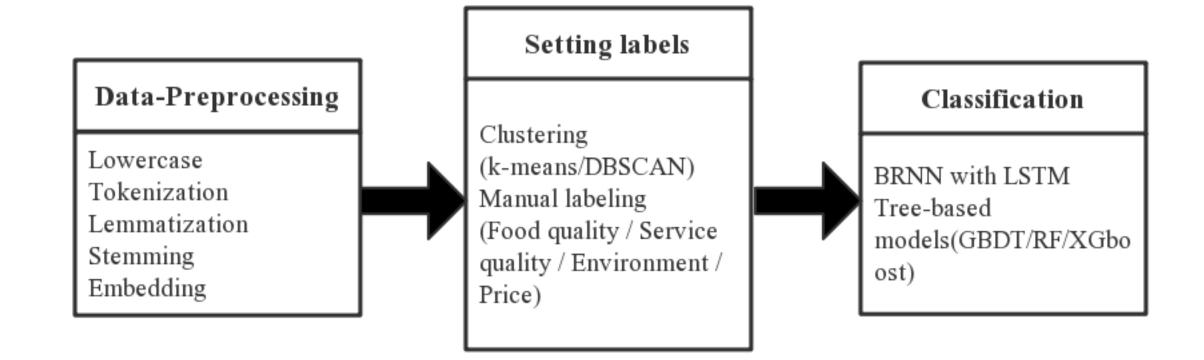
• Offer specific suggestions to restaurants 'owners based on reviews on Yelp.

### Why we choose Mexican restaurants?

- Large enough
   (1738 restaurants,
   109027 reviews).
- · Relatively balanced.



# WORKFLOW



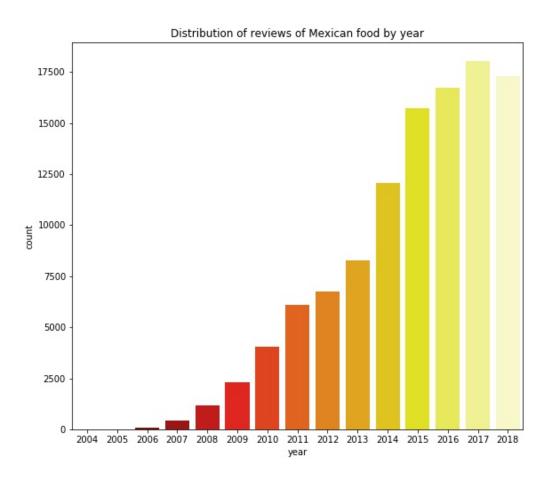
# EDA

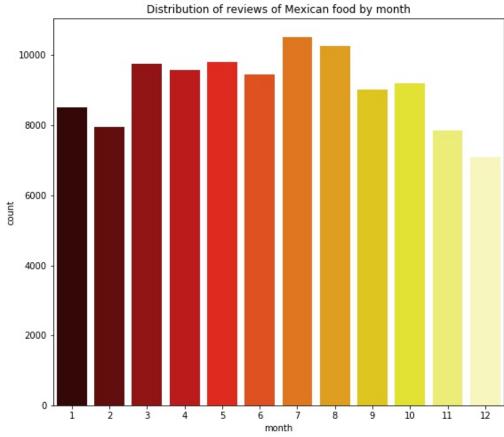
- · Location.
- · Time.
- · wordcloud.
- · words' frequency versus ratings.

### Location

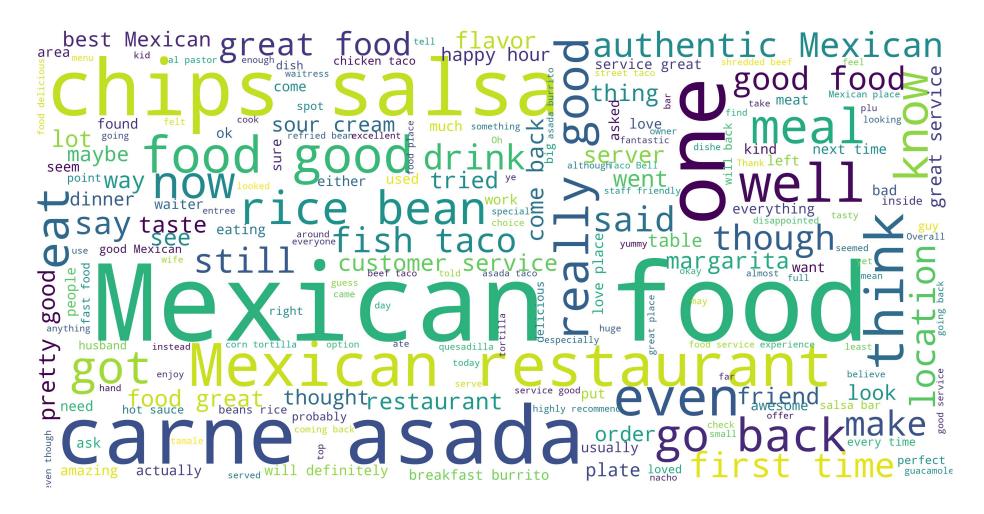


#### Time

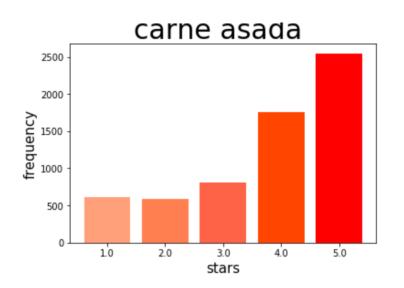


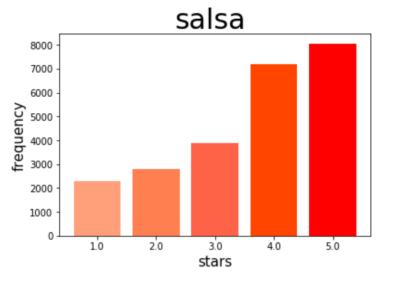


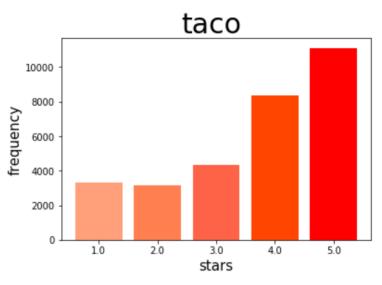
### Wordcloud



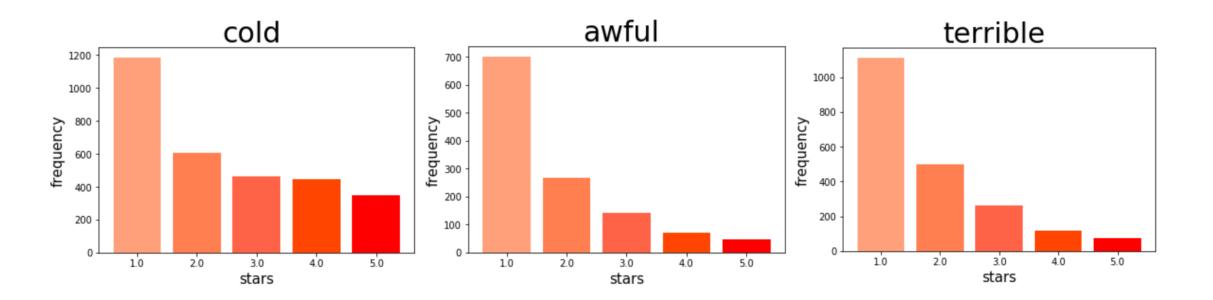
### Some Words' Frequency Versus Stars







## Some Words' Frequency Versus Stars



Great food in a homely Mexican setting. The tomato soup was amazingly delicious and their chicken dishes are great.



great food in a homely mexican setting. the tomato soup was amazingly delicious and their chicken dishes are great.

# DATA-PREPROCESSING

- · Lowercase text
- · Tokenization
- · Lemmatization & Stemming
- · Embedding

great food in a homely mexican setting. the tomato soup was amazingly delicious and their chicken dishes are great.



great/food/in/a/homely/mexican/setting/t he/tomato/soup/was/amazingly/delicious/ and/their/chicken/dishes/are/great

# DATA-PREPROCESSING

- · Lowercase text
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great/food/in/a/homely/mexican/setting/t he/tomato/soup/was/amazingly/delicious/ and/their/chicken/dishes/are/great



great/food/in/a/home/mexico/set/the/tom ato/soup/be/amaze/delicious/and/they/chi cken/dish/be/great

# DATA-PREPROCESSING

- · Lowercase text
- · Tokenization
- · Lemmatization & Stemming
- · Embedding

# Embedding (GloVe)

Man	Woman	King	Queen	Apple	Orange	
(5391)	(9853)	(4914)	(7157)	(456)	(6257)	
[0]	[0]	[0]	[0]	[0]	[0]	
0	0	0	0	0	0	
0	0	0	0	0	0	
0	0	0	0	0	0	One hat
:	:	:	:	:		One hot
11	11	1	11	11	11	
:	:	:	:	:	:	
0	0	0	0	0	0	
$\lfloor_0\rfloor$	$\lfloor_0\rfloor$	$\lfloor_0\rfloor$	$\lfloor_0\rfloor$	$\lfloor_0\rfloor$	$\lfloor_0\rfloor$	

Jeffrey Pennington, Richard Socher, Christopher D. Manning. 2014. Glove: Global vectors for word representation. https://www.deeplearning.ai/

# Embedding (GloVe)

	Man	Woman	King	Queen	Apple	Orange
	(5391)	(9853)	(4914)	(7157)	(456)	(6257)
Gender	-1	1	-0.95	0,97	0	0.01
Royal	0.01	0.02	0.93	0.95	-0.01	0
Age	0.03	0.02	0.7	0.69	0.03	-0.02
Food	0.04	0.01	0.02	0.01	0.95	0.97
	•••		•••		•••	

Jeffrey Pennington, Richard Socher, Christopher D. Manning. 2014. Glove: Global vectors for word representation. https://www.deeplearning.ai/

# SELECT LABELS FOR REVIEW

- · Clustering (k-means, DBSCAN)
- Manual labeling

```
1. Food quality Negative/ positive

11. Service quality 1. 1~3= Negative

111. Environment 11. 4~5= Positive
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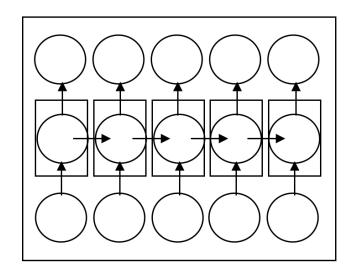
IV. Price

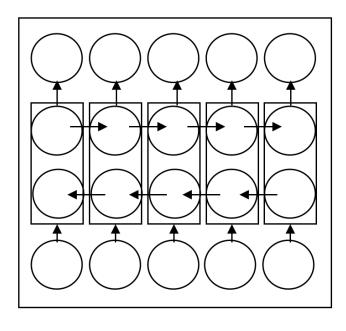
# MODEL (BIDIRECTIONAL LSTM RNN)

- · Bidirectional recurrent neural network (BRNN)
- · LSTM (Long short-term memory)
- Tree-based models (GBDT/Random Forest/ XGboost)

#### BRNN (Bidirectional Recurrent Neural Networks)

BRNN connect two hidden layers of opposite directions to the same output. With this form of generative deep learning, the output layer can get information from past (backwards) and future (forward) states simultaneously.





(b)

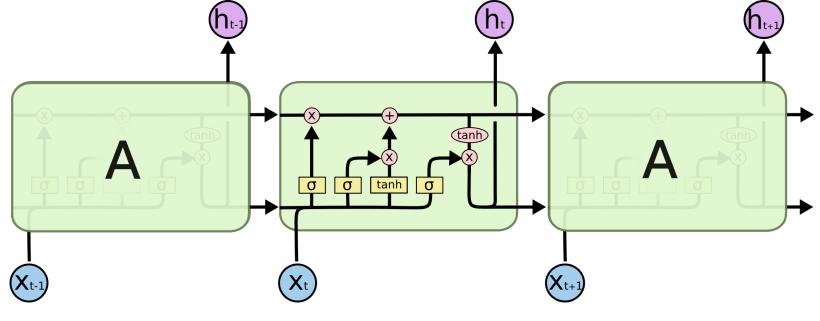
(a)

Structure overview

- (a) unidirectional RNN
- (b) bidirectional RNN

## Long Short-Term Memory (Istm)

Long Short Term Memory networks are a special kind of RNN, designed to avoid the long-term dependency problem.



### Further Consideration

- Number of useful votes received by reviews (to distribute the weight among them)
- A review may have z labels at the same time.

