

**Prof. Dr. Alfred Benedikt Brendel**

Chair of Business Information Systems, esp. Intelligent Systems and Services

# Data Science: Advanced Analytics

Dresden // 12.04.2023  
Sommersemester 2023

# The Team

## Lecture

Prof. Dr. Alfred Benedikt Brendel  
Hülße-Bau / Nordflügel, N 209A

Helmholtzstraße 10



## Exercises

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**Latest Information:**  
Opal

[Chair-Homepage](#)



CHAIR OF BUSINESS INFORMATION SYSTEMS  
ESP. INTELLIGENT SYSTEMS AND SERVICES



[Opal Course](#)



**Prof. Dr. Alfred Benedikt Brendel**

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# About Us

# We are an Interdisciplinary Research Team, Organized into Three Research Groups



Research Groups



Research Focus

- **Design of human-computer interaction** in different industrial contexts
- **Artificial intelligence** for optimal support of data- and information-intensive processes



**2020**  
Established



**1**  
Location



**>11**  
Employees



**>10**  
Publications  
per year



**>8**  
Lectures per  
year

**Technische Universität Dresden**  
Faculty of Business and Economics

**Chair of Business Information Systems,  
esp. Intelligent Systems and Services**

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# Our Three Research Groups Address Leading Edge Topics in Information Systems and Services Research



**Sascha Lichtenberg**  
Digital Work Research Group



The DWRG focuses on the digitalization of business models in SMEs, the use of information systems in work processes and crowd working.

#Crowdworking

#Onboarding

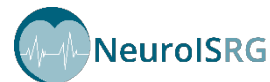
#NewWork

#WellBeing

#Gamification



**Dr. Stefan Greulich**  
Neuro-Information Systems Research Group



The research of NeuroISRG focuses on digital health, neuroadaptive and bio feedback systems, and practical application of brain-computer interfaces.

#Parkinson

#BCI

#Electroencephalography

#AdaptiveComputing

#Donation



**Prof. Dr. Alfred Benedikt Brendel**  
Intelligent Mobility Research Group



The IMRG addresses topics related to the sharing economy, smart city and sustainability in transportation.

#SharingVehicles

#Sustainability

#GreenIS

#BusinessModels

#DataScience

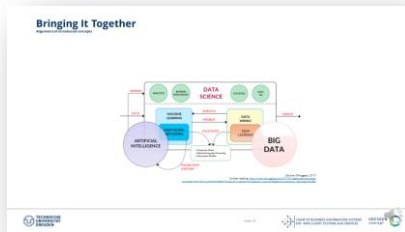


# Our IS&S Research Team



# Exemplary Insights Into Our Diverse Information Systems and Services Teaching Portfolio

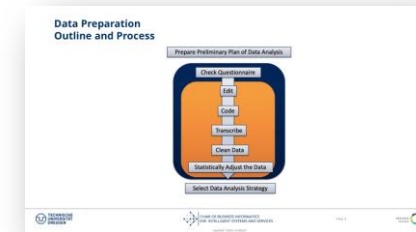
## Data Science - Advanced Analytics



## Programmieren & Datenbanken



## Applied Data Analysis



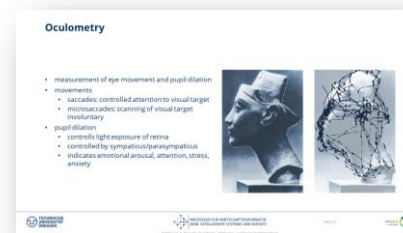
» Teaching orientated

» Application orientated

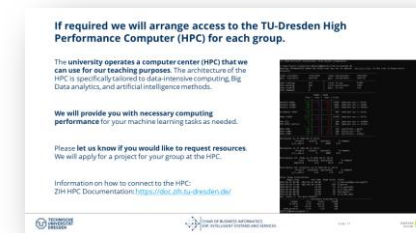
## Design Science und Design Thinking



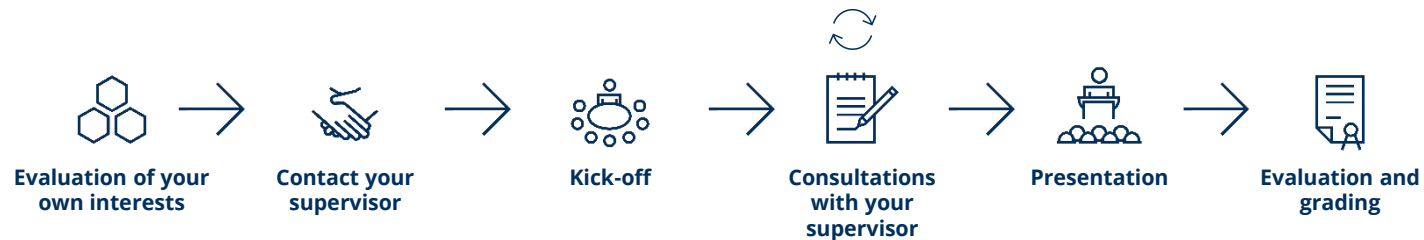
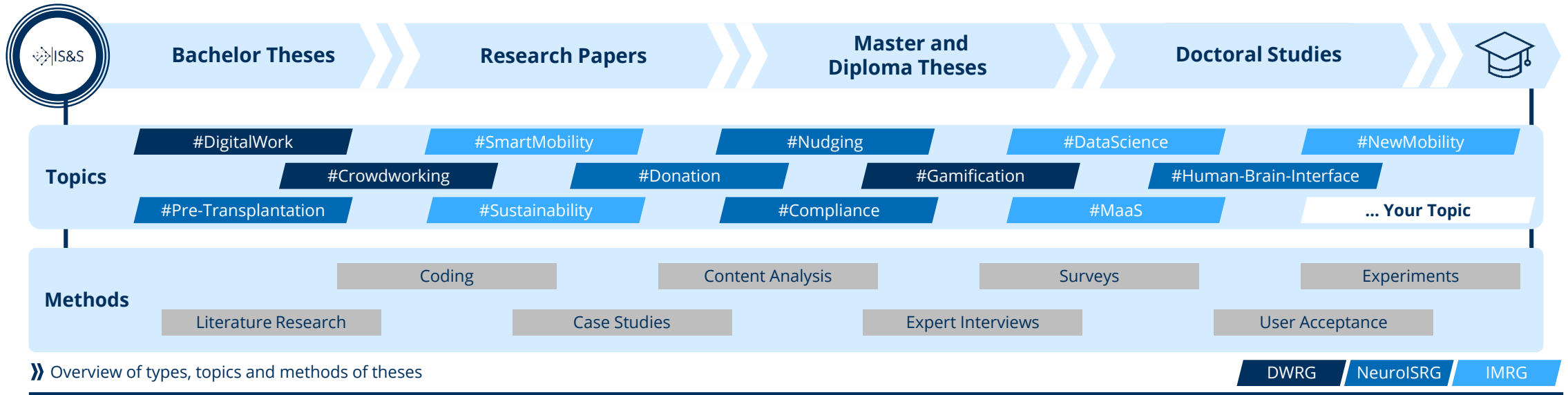
## Gestaltungsansätze der Wirtschaftsinformatik



## Applied Data Science: Case Studies



# We Offer Various Types, Topics and Methods for Theses

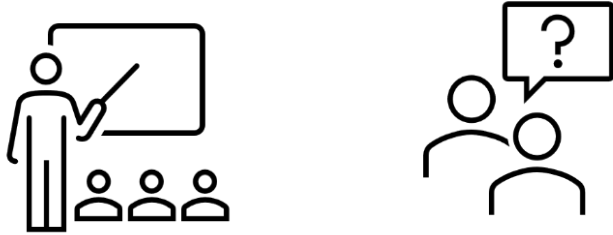


Take a look at our latest topics on our [website!](#)



# Concept of this course -> Flipped Classroom

## Traditional classroom:



Frontal teaching of main topics

Students expected to deepen understanding by exercises on their own

## Flipped classroom:



shift the classic explanation phases from frontal teaching to self-study

In depth understanding by working through exercise together with teaching staff

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# Organization

# Course Information – extracts of the module guide “Diplom Wirtschaftsinformatik”

## Creditability:

MA-WW-WINF-0416b D-WW-WINF-0416b

Master:                   BWL, VWL, Wing, Winfo, Wipäd

Diploma:                Wing, Winfo

## Credit points:

5

## Assessment:

120min exam (ONYX-Exam – further information during the semester)

**All information:** in [OPAL - https://bildungsportal.sachsen.de/opal/auth/RepositoryEntry/16864575517](https://bildungsportal.sachsen.de/opal/auth/RepositoryEntry/16864575517)

# Course structure

## Lecture:

- Will be provided on a weekly basis as video lectures on video campus Sachsen
- **first upload date: 19.04.2023**

## Exercises:

- 3 Virtual Exercises as MS Teams Call
- free **Python courses on DataCamp**

**Trial exam: 30 min online (OPAL)**

## Exam:

- 120 min online (hybrid PC-Pool via OPAL)
  - Thursday, August the 3-th.

Week number	Date	Holiday	Topic
14	05.04.2023	Eastern (Fr.)	-
15	12.04.2023	Eastern (Monday)	Kick-off
16	19.04.2023		Lecture - Introduction & Segmentation basis
17	26.04.2023		Lecture - Segmentation Methods
18	03.05.2023	1. May (Monday)	Lecture - Association Analysis
19	10.05.2023	Dies Academicus (Wednesday)	-
20	17.05.2023	Himmelfahrt (Thursday)	Exercise 1 - Segmentation
21	24.05.2023		Lecture - Text Mining
22	31.05.2023	Pfingsten (entire week)	-
23	07.06.2023		Exercise 2 - Text Mining
24	14.06.2023		Lecture - Deep Learning
25	21.06.2023		Lecture - Anomaly Detection
26	28.06.2023		Lecture - Process Analytics
27	05.07.2023		Exercise 3 - Deep Learning
28	12.07.2023		Trial Exam
29	19.07.2023	Begin of the exam period	

# DataCamp

## Create your account

To join the **Applied Data Analysis** group please [sign in](#) or create your account.

E-mail address 

Password

Get Started

By continuing, you accept our [Terms of Use](#), our [Privacy Policy](#) and that your data is stored in the USA. You confirm you are at least 16 years old (13 if you are an authorized Classrooms user).

Already have an account? [Sign in](#).

## Access (upon next week):

You will receive an invitation under [firstname.lastname@mailbox.tu-dresden.de](mailto:firstname.lastname@mailbox.tu-dresden.de)

## Account:

Follow the link in the mail to create an account.

If you already worked with DataCamp in prior courses, you could also sign in with your existent account.

**Either way make sure to use the @mailbox.tu-dresden.de email.**

# DataCamp

These are the main dashboards for the course. You can view your assignments, your progress and the progress of your fellow students.

The screenshot shows the DataCamp dashboard. The left sidebar has a dark blue background with white text and icons. The 'Assignments' link is highlighted with an orange box. Below it, the 'CATALOG' section is also highlighted with an orange box, containing links to Tracks, Assessments, Courses, Practice, Projects, and Live Events. The main content area is titled 'Assignments' and features a table with the following data:

TITLE	ASSIGNER	DUE BY	STATUS
Structural Equation Modeling with lavaan in R Course		Wed Jan 26 2022	IN PROGRESS >
Factor Analysis in R Course		Wed Jan 12 2022	IN PROGRESS >
Intermediate Regression in R Course		Wed Dec 15 2021	IN PROGRESS >
Introduction to Regression in R Course		Wed Dec 15 2021	IN PROGRESS >

## Assignments:

You can filter all your assignments for this course.

Fully completed tasks will be displayed as *completed*.

You can explore further courses and programming languages in the catalog.



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# Data Science: Advanced Analytics

## Introduction

# It's up to YOU!

## RECOMMENDATIONS



**Data Literacy for Everyone:** Data and analytics skills are spreading to new corners of the job market, and the torrents of information that firms are collecting will enable workers at all levels to make better data-driven decisions. However, organizations will only benefit from their data if workers across the value chain possess at least foundational data literacy. Otherwise, potential insights and innovations will go unnoticed, or even worse, misinterpretation of data will lead to poor decisions.

To achieve widespread data literacy, next generation students must be exposed to data and its relevance and applicability early. Ideally, students graduating from high school should already have reached a baseline data literacy that they can then apply across college and university departments. For those already in post-secondary education or in the workforce, data literacy can be factored into degree programs, online learning, or employer programs.

(Source: Burning Glass Technologies & IBM, 2017)

# The Image of a Data Scientist



# Different Expectations...

... what people think I do



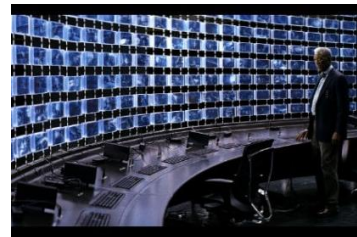
What my **friends** think I do



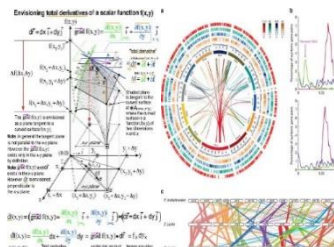
What my **mother** thinks I do



What my **boss** thinks I do



What **society** thinks I do



What **I** think I do



What I **really** do

# Some Definitions...

... collected by Chatfield et al. (2014)

Source	Definition: Data scientists are ...
Granville (2014)	"not statisticians, nor data analysts, nor computer scientists, nor software engineers, nor business analysts. They have some knowledge in <b>each of these areas</b> but also some outside of these areas."
Dhar (2013)	"requires an <b>integrated skill set</b> spanning mathematics, machine learning, artificial intelligence, statistics, databases, and optimization, along with a deep understanding of the craft of problem formulation to engineer effective solutions."
Davenport & Patil (2012)	"the people who <b>understand</b> how to fish out answers to important <b>business questions</b> from today's tsunami of unstructured information."
Mohanty et al. (2013)	"the practitioners of the analytics models solving business problems. They incorporate advanced analytical approaches using sophisticated <b>analytics</b> and data <b>visualization</b> tools to discover patterns in data. In many cases, these practitioners work with well-established analytics techniques such as <b>logistic regression</b> methods, <b>clustering</b> methods, and <b>classification</b> methods to draw insights from data. These practitioners have deep understanding of the business domain and apply that effectively to analyse data and deliver the outcomes in a business understandable intuitive manner through advanced data visualization tools."
SAS (2012)	"are hybrids of <b>technologists</b> and <b>quantitative analysts</b> ."
Microsoft Website (2013)	"so companies need to do a lot with their data: gather, collate, store, transform, clean, analyse, explore, visualise, share and discover. The people who help organisations do this are data scientists. They turn data into products, insights and stories by <b>adding value</b> to raw information."

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# Data Science: Advanced Analytics

## Content



# Agenda

## Content structure:

1. Introduction and Terms
2. Basics of Segmentation
3. Methods of Segmentation
4. Association Analysis
5. Text Mining
6. Deep Learning
7. Anomaly Detection
8. Process Analytics

# Agenda

## Content structure:

### 1. Introduction and Terms

2. Basics of Segmentation

3. Methods of Segmentation

4. Association Analysis

5. Text Mining

6. Deep Learning

7. Anomaly Detection

8. Process Analytics

1.1 Understanding Data Science

1.2 Principles

1.3 Concepts

1.4 Techniques

1.5 Technologies

# Agenda

## Content structure:

- 1. Introduction and Terms
- 2. Basics of Segmentation**
  - 2.1 Introduction to Segmentation
  - 2.2 Cluster types
  - 2.3 Distance measures
  - 2.4 Evaluation criteria
  - 2.5 Start heuristics
- 3. Methods of Segmentation
- 4. Association Analysis
- 5. Text Mining
- 6. Deep Learning
- 7. Anomaly Detection
- 8. Process Analytics

# Agenda

## Content structure:

1. Introduction and Terms
2. Basics of Segmentation
- 3. Methods of Segmentation** {
  - 3.1 Partitioned Cluster Methods
  - 3.2 Hierarchical Cluster Methods
4. Association Analysis
5. Text Mining
6. Deep Learning
7. Anomaly Detection
8. Process Analytics

# Agenda

## Content structure:

- 1. Introduction and Terms
- 2. Basics of Segmentation
- 3. Methods of Segmentation
- 4. Association Analysis**
  - 4.1 Introduction to Association Analysis
  - 4.2 Algorithm overview
  - 4.3 Measure of interest
  - 4.4 Taxonomies
- 5. Text Mining
- 6. Deep Learning
- 7. Anomaly Detection
- 8. Process Analytics

# Agenda

## Content structure:

- 1. Introduction and Terms
- 2. Basics of Segmentation
- 3. Methods of Segmentation
- 4. Association Analysis
- 5. Text Mining**
  - 5.1 Introduction to Text Mining
  - 5.2 Overview procedure model
  - 5.3 Components of procedure model
  - 5.4 Application Examples
- 6. Deep Learning
- 7. Anomaly Detection
- 8. Process Analytics



# Agenda

## Content structure:

1. Introduction and Terms
2. Basics of Segmentation
3. Methods of Segmentation
4. Association Analysis
5. Text Mining
- 6. Deep Learning**
  - 6.1 Interpretation problem
  - 6.2 Convolutional Neural Networks
  - 6.3 MNIST-Database
  - 6.4 Long Short-Term Memory
7. Anomaly Detection
8. Process Analytics

# Agenda

## Content structure:

1. Introduction and Terms
  2. Basics of Segmentation
  3. Methods of Segmentation
  4. Association Analysis
  5. Text Mining
  6. Deep Learning
  - 7. Anomaly Detection**
  8. Process Analytics
- { 7.1 Anomaly Detection Introduction
- { 7.2 Methods

# Agenda

## Content structure:

1. Introduction and Terms
2. Basics of Segmentation
3. Methods of Segmentation
4. Association Analysis
5. Text Mining
6. Deep Learning
7. Anomaly Detection
8. **Process Analytics**
  - 8.1 Introduction
  - 8.2 Process Warehouse
  - 8.3 Process Discovery
  - 8.4 Conformance Checking

# Advertising

Tutoren für Lehrveranstaltungen am Lehrstuhl IS&D



- Aufbereitung von Lehrinhalten
- Betreuung von Studierenden
- Pflege der Opalkurs



- Erfahrenes Team
- Einblicke in Forschung & Lehre
- 5-10h/Monat



Bewerbungen an:  
[shk-isd@tu-dresden.de](mailto:shk-isd@tu-dresden.de)



## Fireside Chat



- Unique opportunity to chat with Prof. Brendel in a relaxed atmosphere
  - A „Ask me anything“ sit in and interactive exchange



- Participation: We will send invitations to top students of the department (SHK, exam, term papers) at the end of semester





# Projektarbeit mit Unternehmen

Entwickle Lösungen für reale  
Herausforderungen in der Wirtschaft.  
Verknüpfe Dein Hochschulwissen mit der  
Praxis!



Einblick: <https://youtu.be/YyAsOeONZ74>  
Website: <https://www.paul-consultants.de/>



QM

Strategie

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Data Science

Personal

Nachhaltigkeit

Controlling

IT

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# Thank you for your attention