

Information about product item_number: 8
Alpine Explorer Tent, price \$350,

Brand
AlpineGear

Category
Tents

Features

- Waterproof: Provides reliable protection against rain and moisture.
- Easy Setup: Simple and quick assembly process, making it convenient for camping.
- Room Divider: Includes a detachable divider to create separate living spaces within the tent.
- Excellent Ventilation: Multiple mesh windows and vents promote airflow and reduce condensation.
- Gear Loft: Built-in gear loft or storage pockets for organizing and storing camping gear.

Technical Specs

****Best Use****: Camping
****Capacity****: 8-person
****Season Rating****: 3-season
****Setup****: Freestanding
****Material****: Polyester
****Waterproof****: Yes
****Floor Area****: 120 square feet
****Peak Height****: 6.5 feet
****Number of Doors****: 2
****Color****: Orange
****Rainfly****: Included
****Rainfly Waterproof Rating****: 3000mm
****Tent Poles****: Aluminum
****Pole Diameter****: 12mm
****Ventilation****: Mesh panels and adjustable vents
****Interior Pockets****: 4 pockets
****Gear Loft****: Included
****Footprint****: Sold separately
****Guy Lines****: Reflective
****Stakes****: Aluminum
****Carry Bag****: Included
****Dimensions****: 12ft x 10ft x 7ft (Length x Width x Peak Height)
****Packed Size****: 24 inches x 10 inches
****Weight****: 17 lbs

Alpine Explorer Tent User Guide

Thank you for choosing the Alpine Explorer Tent. This user guide provides instructions on how to set up, use, and maintain your tent effectively. Please read this guide thoroughly before using the tent.

Package Contents

Ensure that the package includes the following components:

- Alpine Explorer Tent body
- Tent poles
- Rainfly
- Stakes and guy lines
- Carry bag
- User Guide

If any components are missing or damaged, please contact our customer support immediately.

Tent Setup

****Step 1: Selecting a Suitable Location****

- Find a level and clear area for pitching the tent.
- Remove any sharp objects or debris that could damage the tent floor.

****Step 2: Unpacking and Organizing Components****

- Lay out all the tent components on the ground.
- Familiarize yourself with each part, including the tent body, poles, rainfly, stakes, and guy lines.

****Step 3: Assembling the Tent Poles****

- Connect the tent poles according to their designated color codes or numbering.
- Slide the connected poles through the pole sleeves or attach them to the tent body clips.

****Step 4: Setting up the Tent Body****

- Begin at one end and raise the tent body by pushing up the poles.
- Ensure that the tent body is evenly stretched and centered.
- Secure the tent body to the ground using stakes and guy lines as needed.

****Step 5: Attaching the Rainfly****

- Spread the rainfly over the tent body.
- Attach the rainfly to the tent corners and secure it with the provided buckles or clips.
- Adjust the tension of the rainfly to ensure proper airflow and weather protection.

****Step 6: Securing the Tent****

- Stake down the tent corners and guy out the guy lines for additional stability.
- Adjust the tension of the guy lines to provide optimal stability and wind resistance.

Tent Takedown and Storage

****Step 1: Removing Stakes and Guy Lines****

- Remove all stakes from the ground.
- Untie or disconnect the guy lines from the tent and store them separately.

****Step 2: Taking Down the Tent Body****

- Start by collapsing the tent poles carefully.
- Remove the poles from the pole sleeves or clips.
- Collapse the tent body and fold it neatly.

****Step 3: Disassembling the Tent Poles****

- Disconnect and separate the individual pole sections.
- Store the poles in their designated bag or sleeve.

****Step 4: Packing the Tent****

- Fold the tent body tightly and place it in the carry bag.
- Ensure that the rainfly and any other components are also packed securely.

Tent Care and Maintenance

- Clean the tent regularly with mild soap and water.
- Avoid using harsh chemicals or abrasive cleaners.
- Allow the tent to dry completely before storing it.
- Store the tent in a cool, dry place away from direct sunlight.

Contact Information

If you have any questions or need further assistance, please contact our customer support:

- Customer Support Phone: +1-800-123-4567
- Customer Support Email: support@alpineexplorer.com

We hope you enjoy your Alpine Explorer Tent and have a great outdoor experience!

Cautions:

1. ****Stable Setup****: Ensure the tent is pitched on level ground and avoid uneven or sloping terrain to maintain stability.
2. ****Safe Location****: Choose a safe and secure location away from hazardous areas like cliffs, rivers, or flood-prone zones.
3. ****Windproof****: Do not leave the tent unattended during strong winds or severe

weather conditions; properly secure all guy lines and stakes for added stability.

4. **Flame-Free**: Never use open flames or heating equipment inside the tent to prevent fire hazards and damage to the tent material.

5. **Gentle Glide**: Avoid dragging or pulling the tent body on rough surfaces to prevent tears or abrasions; lift and move the tent with care.

6. **Dry and Mold-Free**: Ensure the tent is completely dry before storing to prevent mold and mildew growth; avoid packing a damp or wet tent.

7. **Sunshine Protection**: Avoid storing the tent in direct sunlight for extended periods to prevent UV damage to the fabric; find a cool and shaded storage area.

8. **Capacity Check**: Do not exceed the tent's recommended weight capacity to maintain its structural integrity and prevent potential damage.

9. **Sharp Object Safety**: Keep sharp objects and tools away from the tent to avoid punctures or fabric damage; handle the tent and its components with care.

10. **Original Structure**: Do not modify or alter the tent structure or components, as it may compromise the tent's performance and void the warranty.

By following these cautionary guidelines, you can ensure safe and optimal use of the Alpine Explorer Tent.

Warranty Information:

- **Warranty Duration**: The Alpine Explorer Tent is covered by a 2-year limited warranty from the date of purchase.

- **Warranty Coverage**: The warranty covers manufacturing defects in materials and workmanship, including issues such as seam separation, zipper malfunction, or fabric defects.

- **Exclusions**: The warranty does not cover damages caused by improper use, accidents, normal wear and tear, unauthorized modifications, or failure to follow care and maintenance instructions.

- **Warranty Claim Process**: In the event of a warranty claim, please contact our customer support with your proof of purchase and a detailed description of the issue. Our support team will guide you through the necessary steps to assess the claim and provide a resolution.

- **Warranty Remedies**: Depending on the nature of the warranty claim, we will either repair or replace the defective product. If the exact product is no longer available, we may offer a comparable replacement at our discretion.

- **Limitations**: The warranty is non-transferable and applies only to the original purchaser of the Alpine Explorer Tent. It is valid only when the product is purchased from an authorized retailer.

- **Legal Rights**: This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

For any warranty-related inquiries or to initiate a warranty claim, please contact our customer support using the provided contact information.

Please retain your proof of purchase as it will be required to verify warranty eligibility. Kindly note that the warranty information provided here is for reference purposes. For the most accurate and up-to-date warranty details, please refer to the warranty card included with your Alpine Explorer Tent.

Return Policy

- ****If Membership status "None":**** Returns are accepted within 30 days of purchase, provided the tent is unused, undamaged and in its original packaging. Customer is responsible for the cost of return shipping. Once the returned item is received, a refund will be issued for the cost of the item minus a 10% restocking fee. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

- ****If Membership status "Gold":**** Returns are accepted within 60 days of purchase, provided the tent is unused, undamaged and in its original packaging. Free return shipping is provided. Once the returned item is received, a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

- ****If Membership status "Platinum":**** Returns are accepted within 90 days of purchase, provided the tent is unused, undamaged and in its original packaging. Free return shipping is provided, and a full refund will be issued. If the item was damaged during shipping or if there is a defect, the customer should contact customer service within 7 days of receiving the item.

Reviews

36) ****Rating:**** 5

****Review:**** The Alpine Explorer Tent is amazing! It's easy to set up, has excellent ventilation, and the room divider is a great feature for added privacy. Highly recommend it for family camping trips!

37) ****Rating:**** 4

****Review:**** I bought the Alpine Explorer Tent, and while it's waterproof and spacious, I wish it had more storage pockets. Overall, it's a good tent for camping.

38) ****Rating:**** 5

****Review:**** The Alpine Explorer Tent is perfect for my family's camping adventures. It's easy to set up, has great ventilation, and the gear loft is an excellent addition. Love it!

39) ****Rating:**** 4

****Review:**** I like the Alpine Explorer Tent, but I wish it came with a footprint. It's comfortable and has many useful features, but a footprint would make it even better. Overall, it's a great tent.

40) ****Rating:**** 5

****Review:**** This tent is perfect for our family camping trips. It's spacious, easy to set up, and the room divider is a great feature for added privacy. The gear loft is a nice bonus for extra storage.

FAQ

34) How easy is it to set up the Alpine Explorer Tent?

The Alpine Explorer Tent features a quick and easy setup, thanks to color-coded poles and intuitive design. Most users can set it up in just a few minutes.

35) Can the Alpine Explorer Tent accommodate two queen-sized air mattresses?

Yes, the Alpine Explorer Tent is spacious enough to accommodate two queen-sized

air mattresses, making it an ideal choice for comfortable family camping.

36) What is the purpose of the room divider in the Alpine Explorer Tent?

The room divider in the Alpine Explorer Tent allows you to create separate sleeping and living spaces, providing privacy and organization for your camping experience.

37) How does the gear loft in the Alpine Explorer Tent work?

The gear loft in the Alpine Explorer Tent is a suspended mesh shelf that provides additional storage space for small items, keeping them organized and easily accessible.

38) Can the Alpine Explorer Tent be used in snowy conditions?

The Alpine Explorer Tent is designed primarily for three-season use. While it can withstand light snowfall, it may not provide adequate structural support and insulation during heavy snow or extreme winter conditions.