

What types of shoes do you offer?

We offer a wide range of shoes including sports, casual, formal, and outdoor footwear for all ages.

How do I determine my shoe size?

Please refer to our sizing guide on the website which includes a printable foot measuring tool.

Do you offer international shipping?

Yes, we ship worldwide. Shipping costs vary depending on the destination.

What is your return policy?

We accept returns within 30 days of purchase, provided the shoes are unworn and in their original packaging.

Do you have a loyalty program?

Yes, our loyalty program rewards customers with points for every purchase, which can be redeemed for discounts on future orders.

How can I track my order?

Once your order is shipped, you will receive a tracking number via email.

Do you offer any environmentally friendly shoes?

Yes, we have a range of eco-friendly shoes made from sustainable materials.

Can I change or cancel my order?

Orders can be modified or cancelled within 24 hours of placing them.

Do you offer gift cards?

Yes, we offer digital and physical gift cards in various denominations.

How can I contact customer service?

Our customer service team can be reached via email, phone, or live chat on our website.