

EE 503 : Homework 10

Due : 12/05/2023, Tuesday online.

1. Two customers move about among three servers. Upon completion of service at server i , the customer leaves that server and enters service at whichever of the other two servers is free. (Therefore, there are always two busy servers). If the service times at server i are exponential with rate μ_i , $i = 1, 2, 3$, what proportion of time is server i idle?
2. A facility produces items according to a Poisson process with rate λ . However, it has shelf space for only k items and so it shuts down production whenever k items are present. Customers arrive at the facility according to a Poisson process with rate μ . Each customer wants one item and will immediately depart either with the item or empty handed if there is no item available.
 - a) Find the proportion of customers that go away empty handed.
 - b) Find the average time that the item is on the shelf.
 - c) Find the average number of items on the shelf.

Suppose now that when a customer does not find any available items it joins the “customers’ queue” as long as as there are no more than $n - 1$ other customers waiting at that time. If there are n waiting customers then the new arrival departs without an item.

- d) Set up the balance equations.
 - e) In terms of the solution of the balance equations, what is the average number of customers in the system?
3. Consider a single-server queue with Poisson arrivals and exponential service times having the following variation: Whenever a service is completed a departure occurs only with probability α . With probability $1 - \alpha$ the customer, instead of leaving, joins the end of the queue. Note that a customer may be serviced more than once.
 - a) Set up the balance equations and solve for the steady-state probabilities, stating conditions for it to exist.
 - b) Find the expected waiting time of a customer from the time he arrives until he enters service for the first time.
 - c) What is the probability that a customer enters service exactly n times, $n = 1, 2, \dots$?
 - d) What is the expected amount of time that a customer spends in service (which does not include the time he spends waiting in line)? **Hint:** Use part c)
 - e) What is the distribution of the total length of time a customer spends being served? **Hint:** Is it memoryless?

4. Consider a sequential-service system consisting of two servers, A and B . Arriving customers will enter this system only if server A is free. If a customer does enter, then he is immediately served by server A . When his service by A is completed, he then goes to B if B is free, or leaves the system if B is busy. Upon completion of service at server B , the customer departs. Assuming that the (Poisson) arrival rate is two customers an hour, and that A and B serve at respective (exponential) rates of four and two customers an hour,
 - a) what proportion of customers enter the system?
 - b) what proportion of entering customers receive service from B ?
 - c) what is the average number of customers in the system?
 - d) what is the average amount of time that an entering customer spends in the system?
5. Customers arrive at a two-server system according to a Poisson process having rate $\lambda = 5$. An arrival finding server 1 free will begin service with that server. An arrival finding server 1 busy and server 2 free will enter service with server 2. An arrival finding both servers busy goes away. Once a customer is served by either server, he departs the system. The service times at server t are exponential with rates μ_i , where $\mu_1 = 4$, $\mu_2 = 2$.
 - a) What is the average time an entering customer spends in the system?
 - b) What proportion of time is server 2 busy?
6. Consider a network of three stations. Customers arrive at stations 1, 2, 3 in accordance with Poisson processes having respective rates 5, 10, 15. The service times at the three stations are exponential with respective rates 10, 50, 100. A customer completing service at station 1 is equally likely to (i) go to station 2, (ii) go to station 3, or (iii) leave the system. A customer departing service at station 2 always goes to station 3. A departure from service at station 3 is equally likely to either go to station 2 or leave the system.
 - a) What is the average number of customers in the system (consisting of all three stations)?
 - b) What is the average time a customer spends in the system?
7. Consider a model of a computer CPU connected to m I/O devices as shown in Figure 1. Jobs enter the system according to a Poisson process with rate λ , use the CPU, and with probability $p_i, i = 1, \dots, m$ are routed to the i^{th} I/O device, while with probability p_0 they exit the system. The service time of a job at the CPU (or the i^{th} I/O device) is exponentially distributed with mean $\frac{1}{\mu_0}$ (or $\frac{1}{\mu_i}$, respectively). We assume that all job service times at all queues are independent (including the times of successive visits to the CPU and I/O devices of the same job). Find the occupancy distribution of the system and construct an equivalent system with $m + 1$ queues in tandem that has the same occupancy distribution.
8. Customers arrive at a single-server station in accordance with a Poisson process having rate λ . Each customer has a value. The successive values of customers are independent and come from a uniform distribution on $(0, 1)$. The service time of a customer having value x is a random variable with mean $3 + 4x$ and variance 5.
 - a) What is the average time a customer spends in the system?

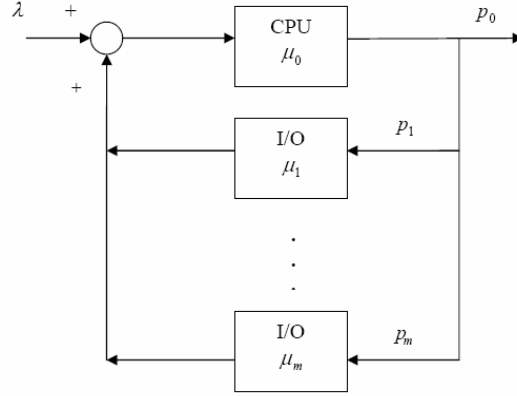


Figure 1: Figure for Problem 7.

- b) What is the average time a customer having value x spends in the system?
9. For the $M/G/1$ queue, let X_n denote the number in the system left behind by the n^{th} departure.
- a) If

$$X_{n+1} = \begin{cases} X_n - 1 + Y_n, & \text{if } X_n \geq 1 \\ Y_n, & \text{if } X_n = 0 \end{cases}$$

What does Y_n represent?

- b) Rewrite the preceding as

$$X_{n+1} = X_n - 1 + Y_n + \delta_n \tag{1}$$

where

$$\delta_n = \begin{cases} 1, & \text{if } X_n = 0 \\ 0, & \text{if } X_n \geq 1 \end{cases}$$

Take expectations and let $n \rightarrow \infty$ in (1) to obtain

$$E[\delta_\infty] = 1 - \lambda E[S]$$

- c) Square both sides of (1), take expectations and then let $n \rightarrow \infty$ to obtain

$$E[X_\infty] = \frac{\lambda E[S^2]}{2(1 - \lambda E[S])} + \lambda E[S]$$

- d) Argue that $E[X_\infty]$, the average number as seen by a departure, is equal to L .