### Drucker's 7 1/2 Sources of Innovation

#### A detailed discussion of an innovation method

Peter F. Drucker defines "innovation" in his 1985 book "Innovation and Entrepreneurship" as:

Innovation is the specific tool of entrepreneurs, the means by which they exploit change as an opportunity for a different business or a different service.

It is capable of being presented as a discipline, capable of being learned, it is capable of being presented as a discipline, capable of being practiced.

Entrepreneurs need to search purposefully for the sources of innovation, the changes and their symptoms that indicate opportunities for successful innovation, and they need to know and apply the principles of successful innovation.

Group 2: Ruilin Fan, Jianqiao Zhao, Zheyuan Huang

The Change Process

## The Unexpected

Each unexpected success or setback can pave new paths. The unexpected encapsulates those serendipitous events that defy our forecasts and business models. It's when market anomalies or unusual customer feedback reveal underlying shifts that have been overlooked.

## Incongruities

Incongruity arises when there's a discrepancy between what is and what ought to be. It's found in the gaps between customer expectations and industry assumptions. This can lead to the reimagining of products to better align with consumer needs or the creation of entirely new markets.

### **Industry & Market** Structure Change

Stay sensitive to industry trends. Monitor mergers, acquisitions, and policy shifts, turning them into competitive advantage. Changes in industry and market structures are about the fundamental shifts that reshape the competitive landscape. This could be driven by regulatory changes, new entrants disrupting the market, or the collapse of traditional industry barriers.



### **Process Needs**

Search for inefficiencies and flaws in daily procedures and practices. Every minor improvement can lead to leaps in efficiency, setting new instury standards. Process needs highlight the demand for improvement within operational flows. It's about turning inefficiencies into efficiency, transforming how work gets done. For instance, the introduction of automation in a manufacturing process can drastically reduce costs and increase speed, creating a ripple effect of innovation across the entire value chain.

### Demographics 5

Understand and anticipate demographic shifts, from age and region to lifestyle evolutions. Each variable could spawn new market demands.

Demographic changes refer to shifts in the structure of the population, such as age distribution, sex ratio, household size, level of education, geographic migration, and so on. These changes can affect market demand and consumption patterns, providing opportunities for the creation of new products and services.

### Change in Perception

Fluctuations in public opinion reflect shifts in values. Insight into these changes can shape a new era's image and meaning for your brand. Perceptual change involves changes in people's perceptions and attitudes towards a product, service or concept. This may be due to cultural shifts, the evolution of societal values, or increased awareness more broadly. For example, growing concern about environmental issues may drive

innovation in clean energy and sustainable products.

within the organization or the industry sector

# Inspirations Inspiration doesn't always knock, but to ensure no sudden idea passes by

unnoticed, always stay alert and ready. A fleeting thought can sometimes light up a lasting luminescence.

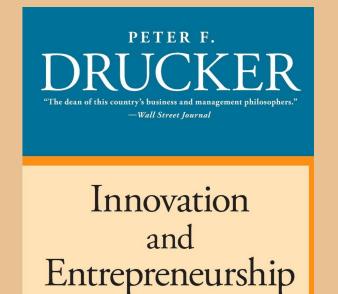
Flashes of inspiration are those sudden, unconventional ideas that can come from a person's intuition, creative thinking or making new connections between seemingly unrelated fields. It is unpredictable, but it can lead to unique and disruptive new ideas, which are essential for innovation.

## New Knowledge

"Keep pace with scientific advancements, drawing inspiration from the latest research findings. Today's theory could be the cornerstone of tomorrow's products."

Advances in new technologies such as artificial intelligence, biotechnology or materials science can lead to the emergence of entirely new products or services. New knowledge provides the raw material for innovation and is key to driving technological progress and industry change. New knowledge can come from scientific discoveries, technological breakthroughs, changes in the law or any form of knowledge growth.

The ease of implementing these sources of innovation within an organization, ranked from most challenging to least, is as follows: the unexpected, incongruities, process needs, industry and market structure change, demographics, change in perception, new knowledge, and sudden flash of inspiration, reflecting a spectrum from tangible, analyzable opportunities to the unpredictability of a sudden flash of inspiration.





outside the organization or the industry sector most prominent but most unreliable source

Sudden Flash of 1/2