Pridar Chatbot

Developer Manual

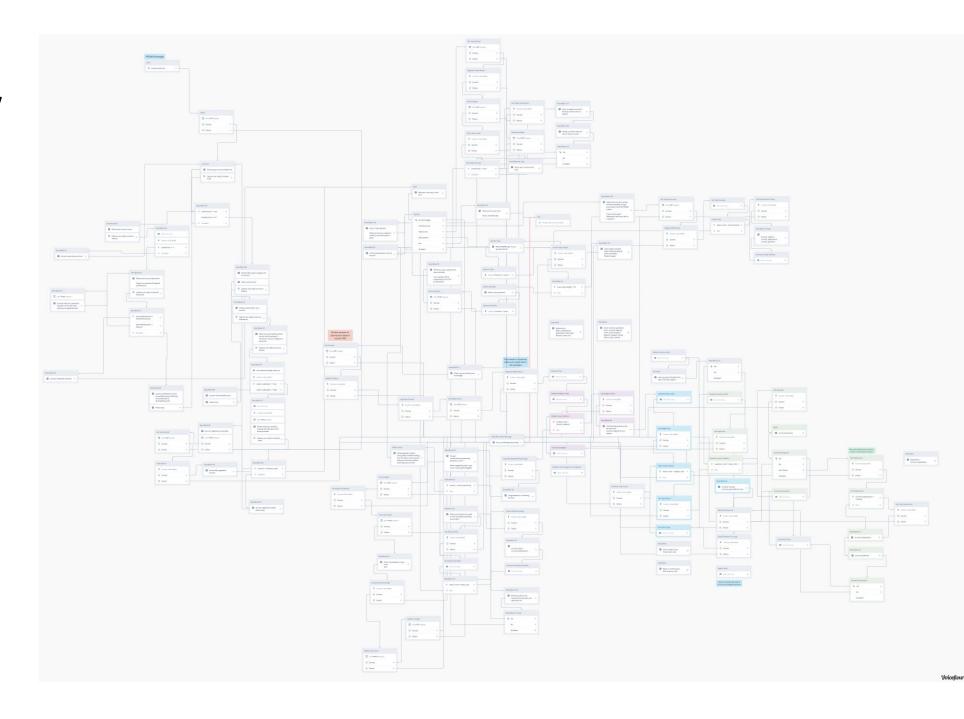
Main Functions:

- Login/register
- Test
- Q/A
- View Scores
- View Resources

Databases:

- Jotform
- Airtable

- Sendgrid
- QuickChart



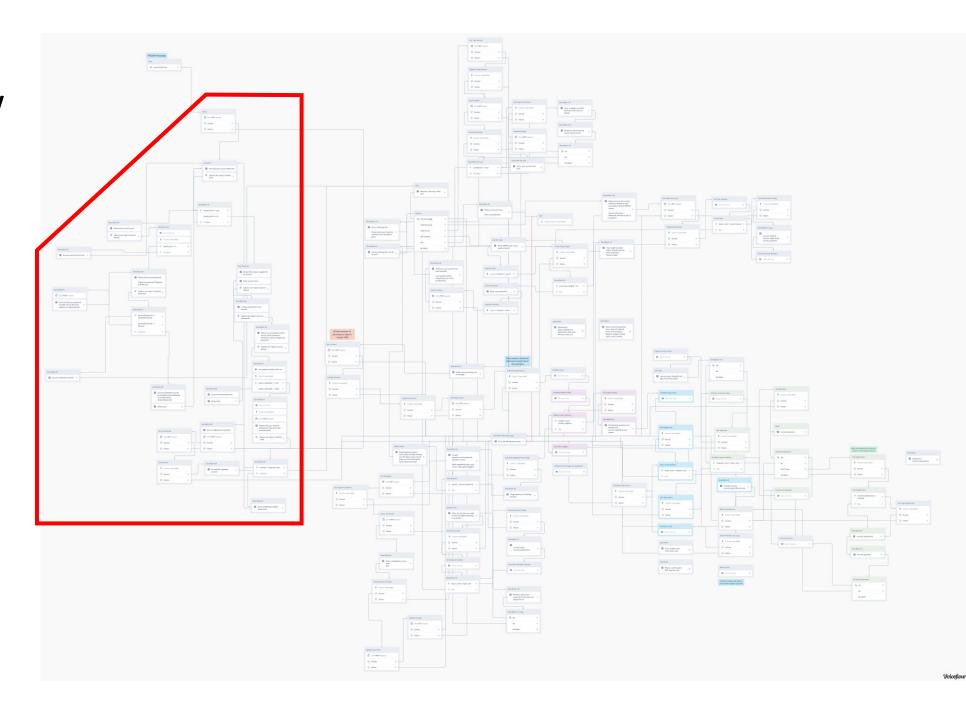
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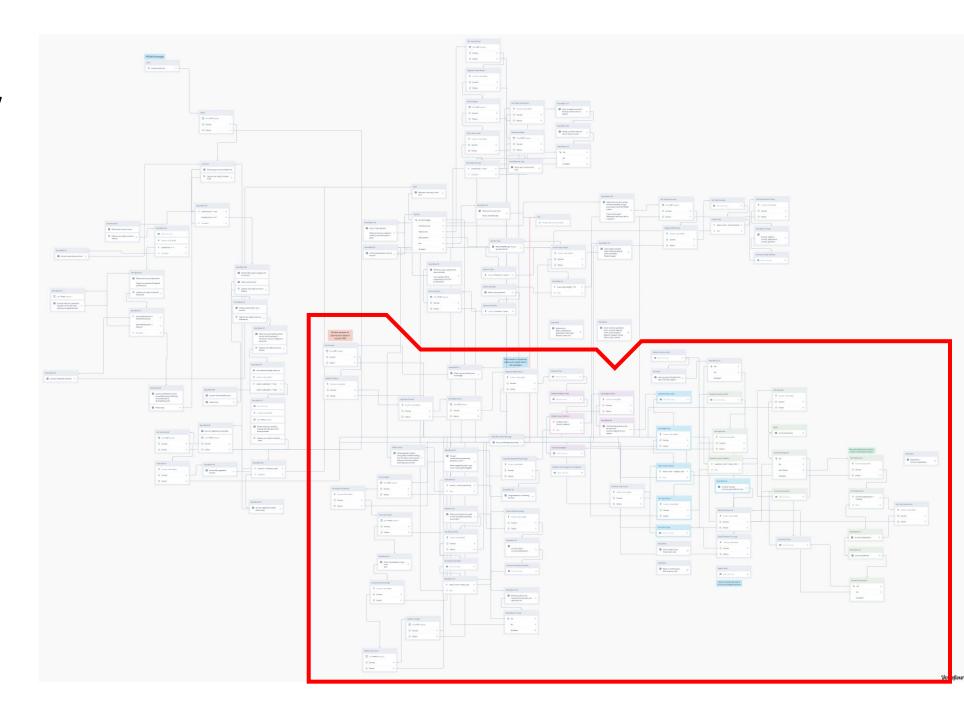
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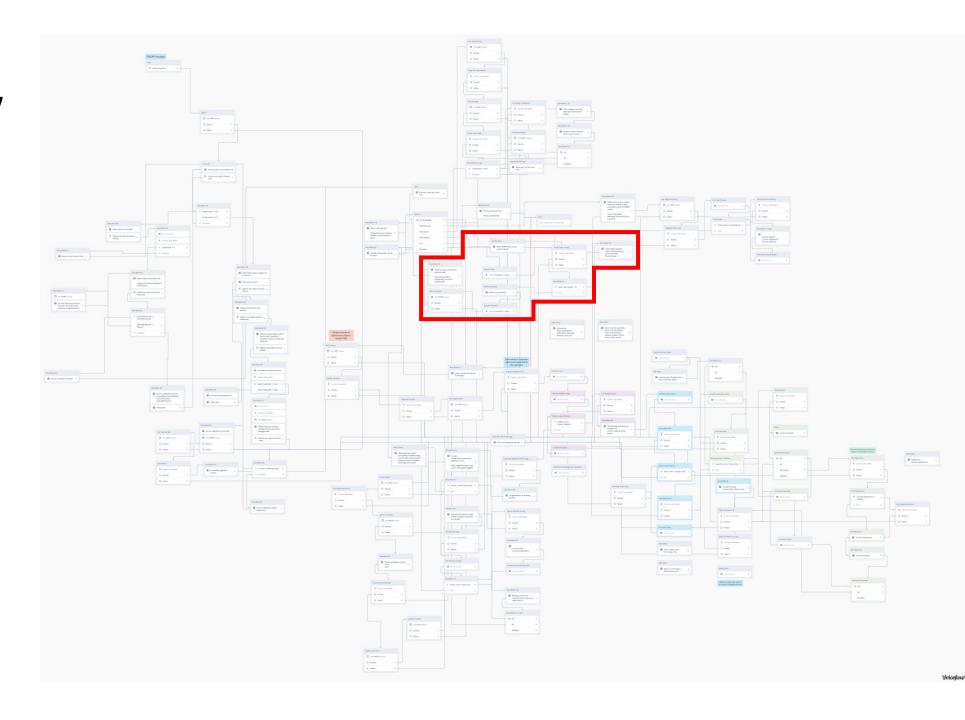
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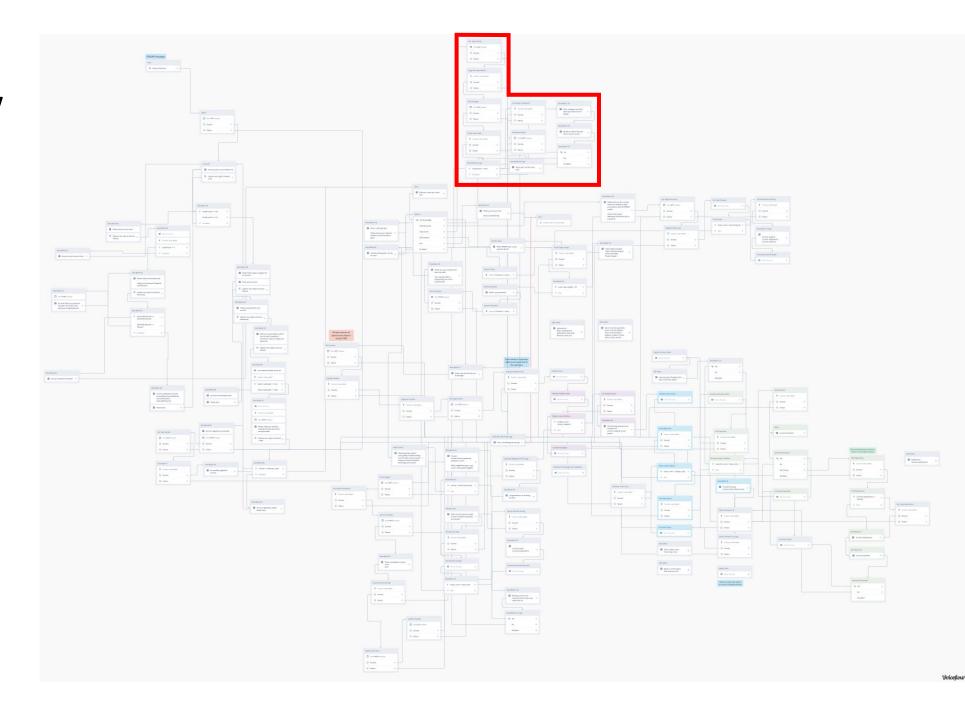
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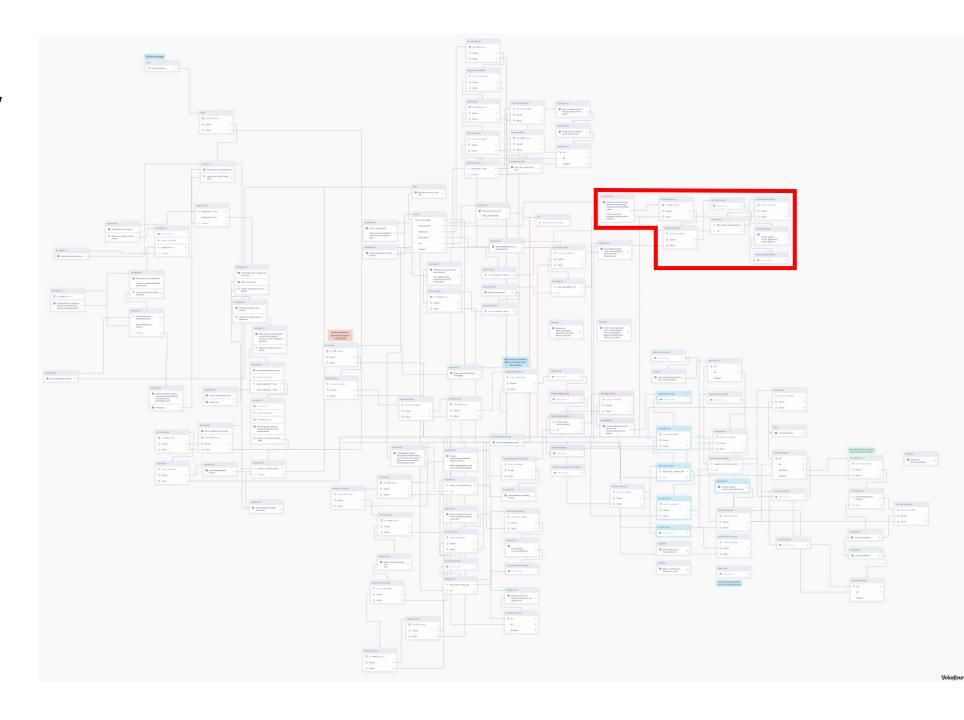
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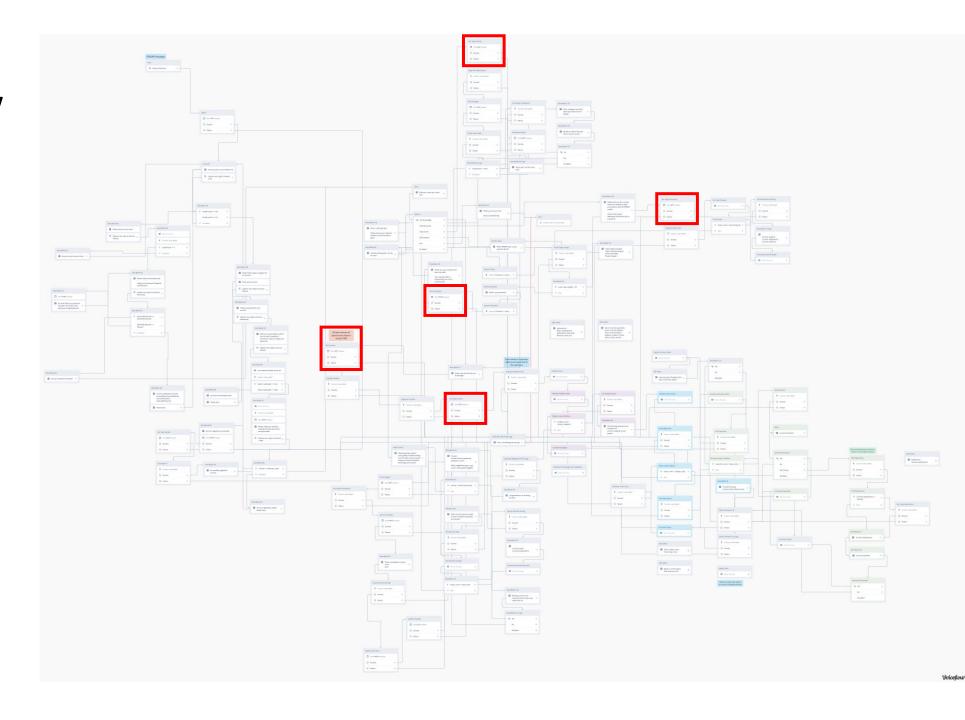
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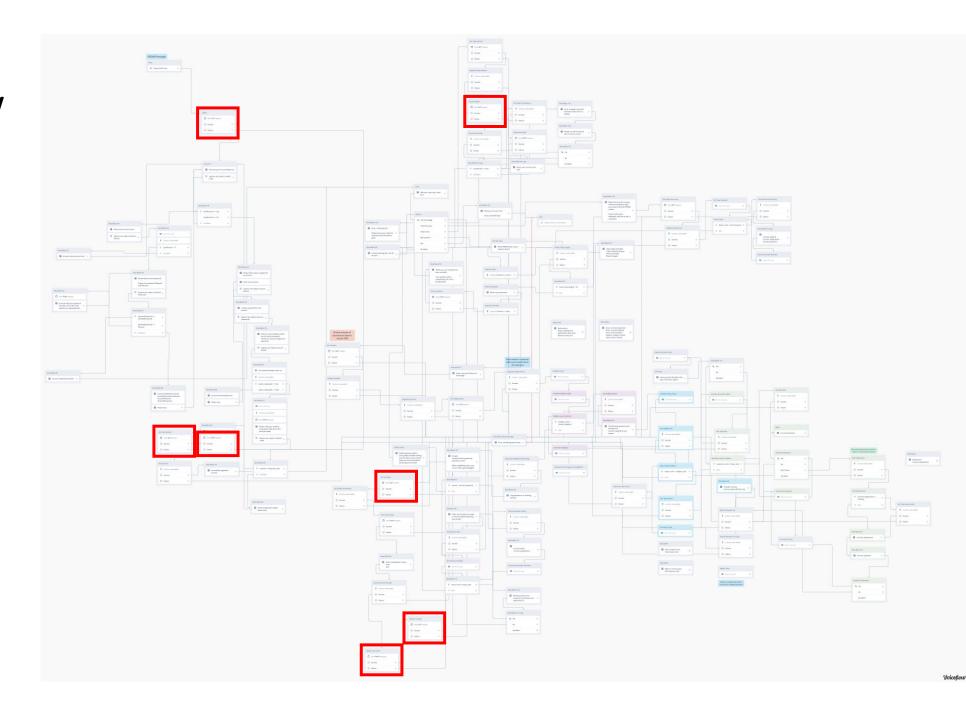
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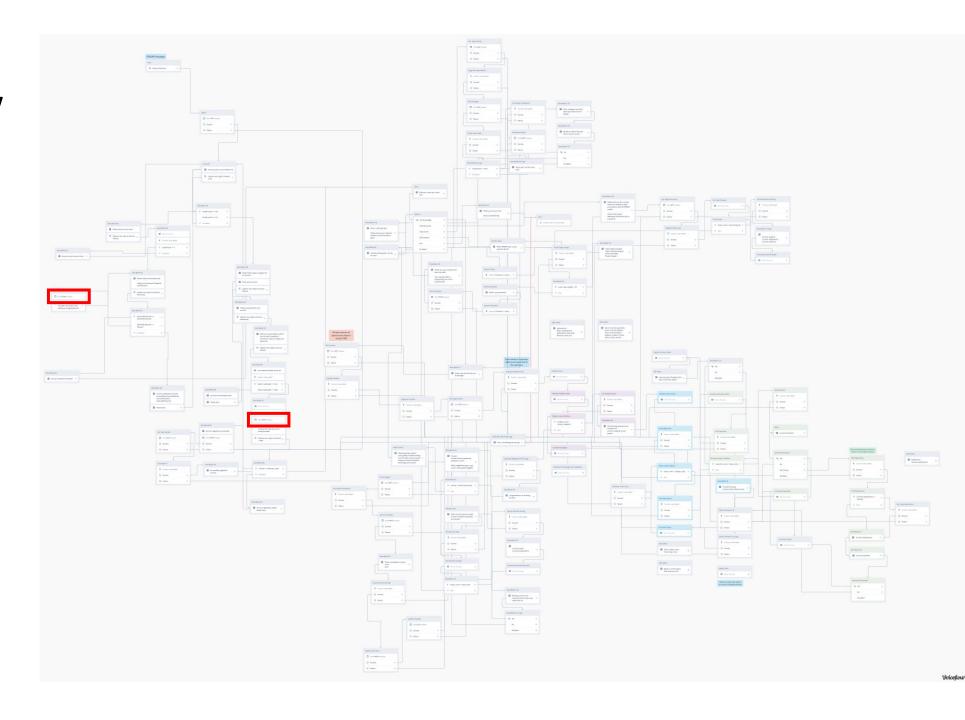
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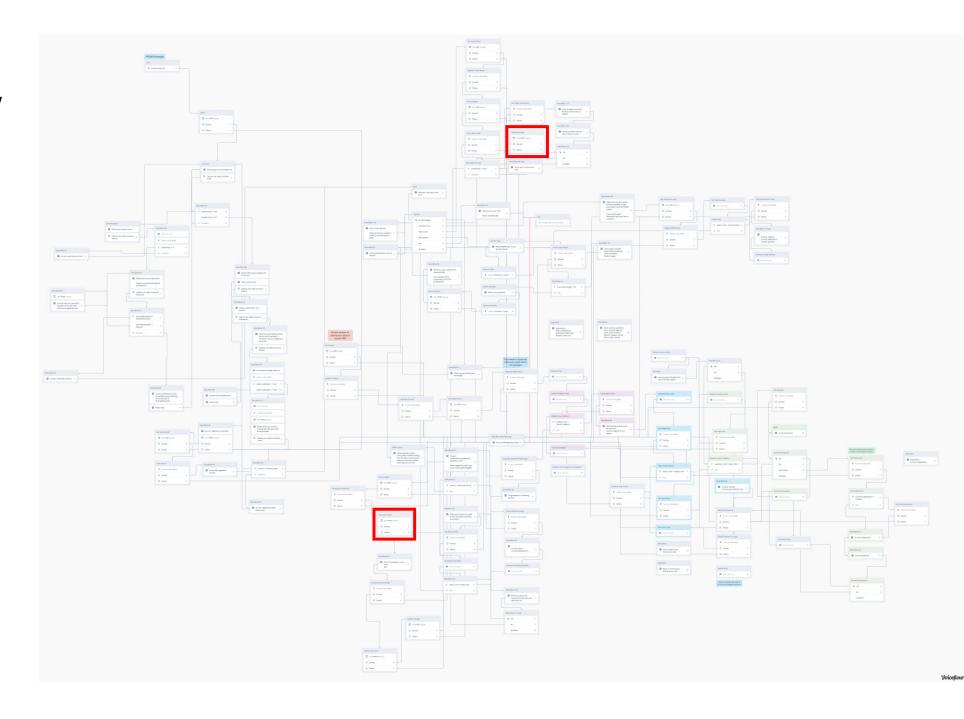
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Databases

Questions

- Questions questions on the Pridar standard
- Subject broad subject of the question (such as "Design")
- Topic specific topic of the question (such as "User KPIs")
- Explanation optional explanation/context for difficult questions

Resources

- Topic specific topic within the Pridar standard (must match above)
- Explanation general explanation/context of the topic
- Resources useful links to help users research the topic

QA

- Topic concise issue or subject matter of the question
- Question user's question
- User user's email
- Answer space to record response (needs to be emailed to user when complete)

Notes:

Changing column names doesn't affect their question ID.
Always double check with the form itself, or a GET request.

Deleted submissions may still show up in API requests, but with their "status" field as "DELETED". Check and filter these results out when reading Jotform API responses.

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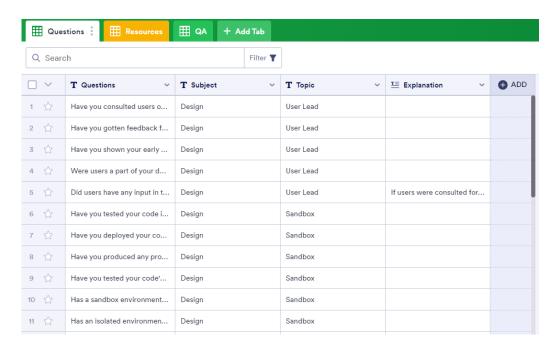
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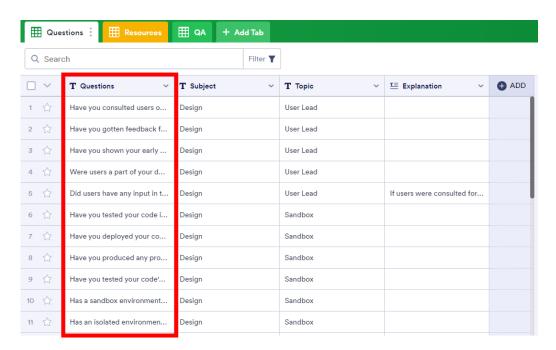
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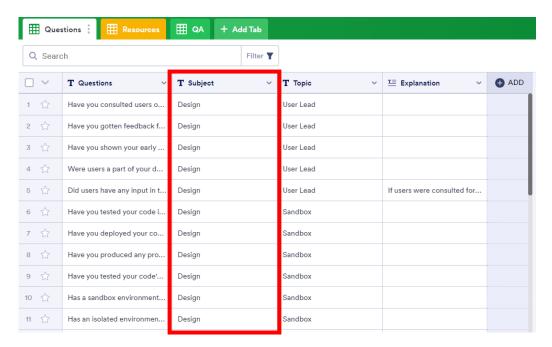
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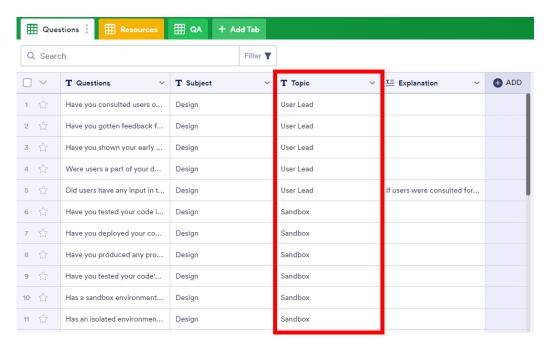
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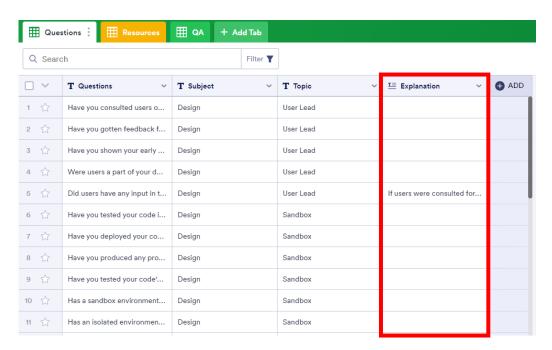
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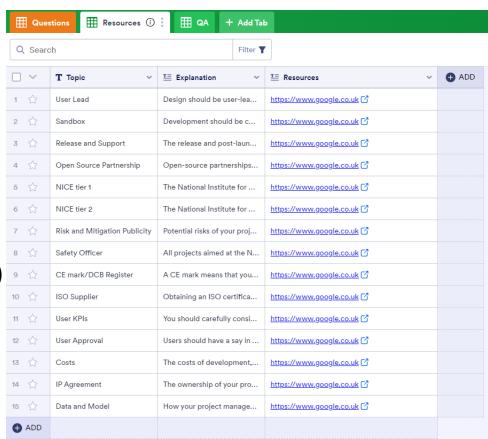
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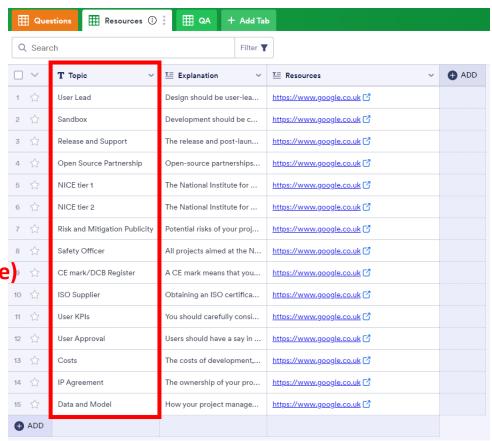
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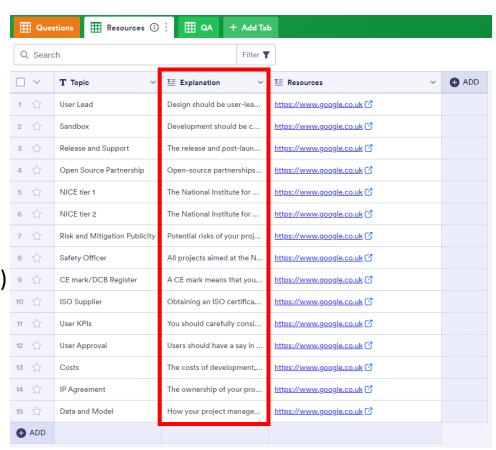
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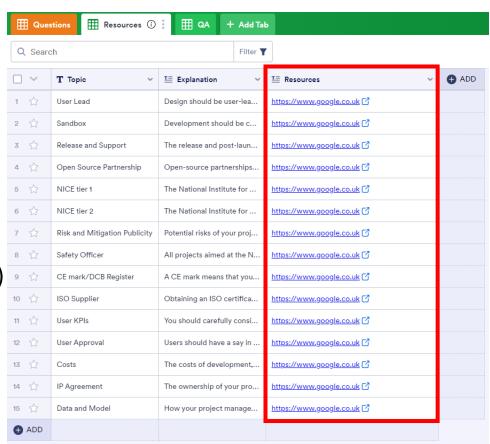
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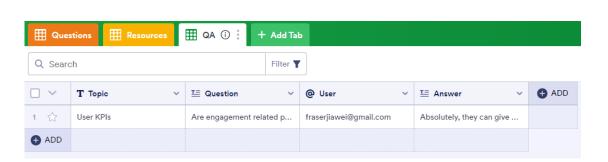
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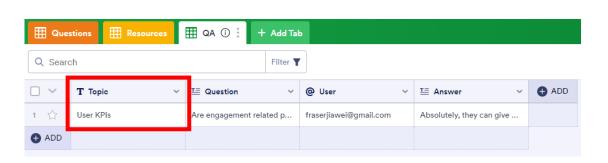
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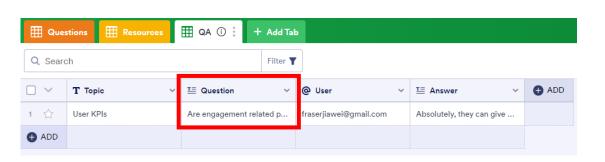
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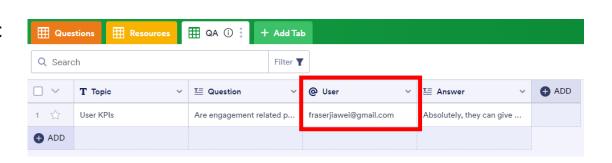
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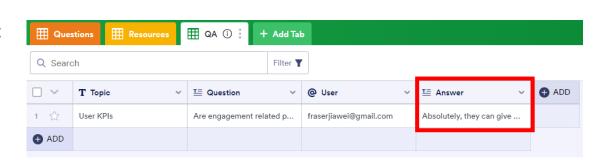
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Credentials

- Account_Name user's name
- Password user's password
- Email user's email
- Score user's most recent scores (empty for new accounts)

Averages

- Scores array of average scores for each topic
- Number number of submissions in average (affects individual's weight)

Notes:

If any changes are made to the number of topics, average scores array must be updated to reflect the new size.

Remember to give the new topic an average score.

The number of submissions should be at least 50.

This will give 1% deviations in the most extreme cases (100% and 0% scores being submitted).

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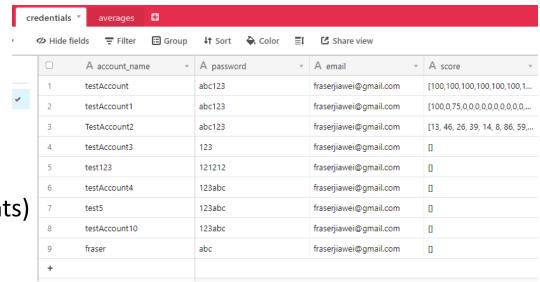
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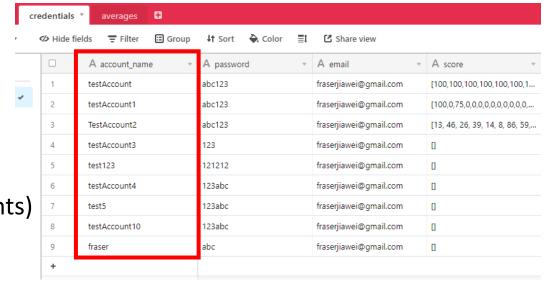


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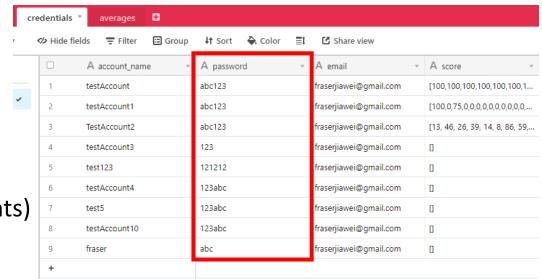


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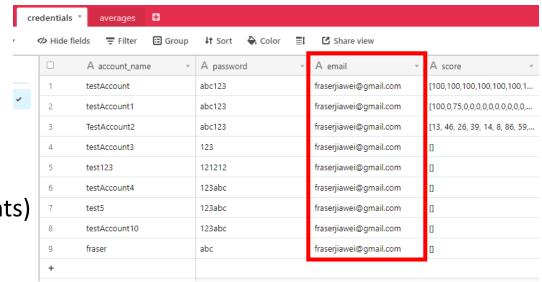
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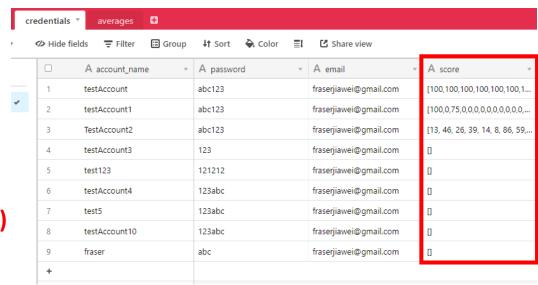
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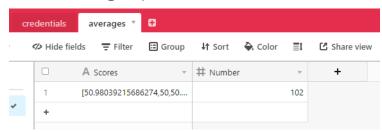
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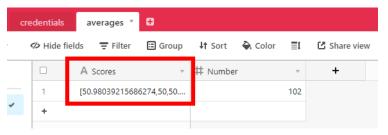
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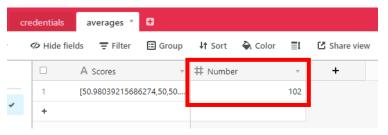
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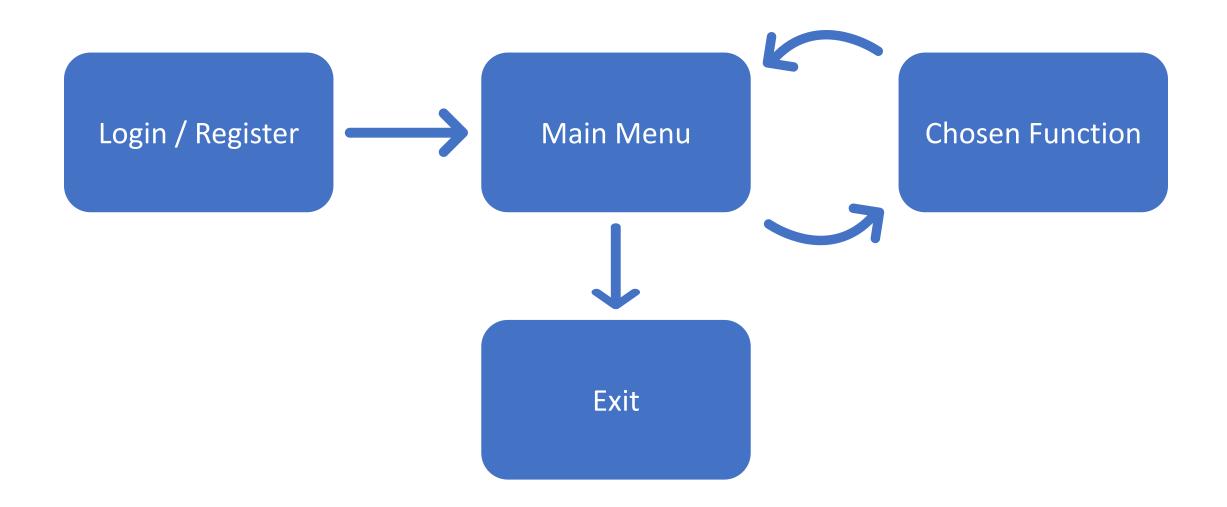
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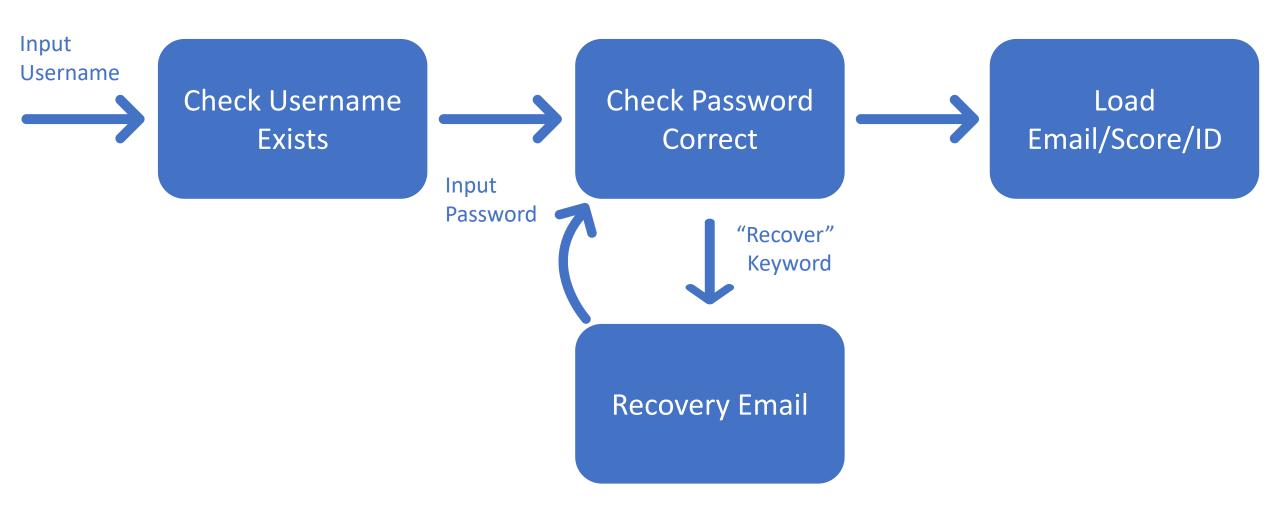


Algorithms

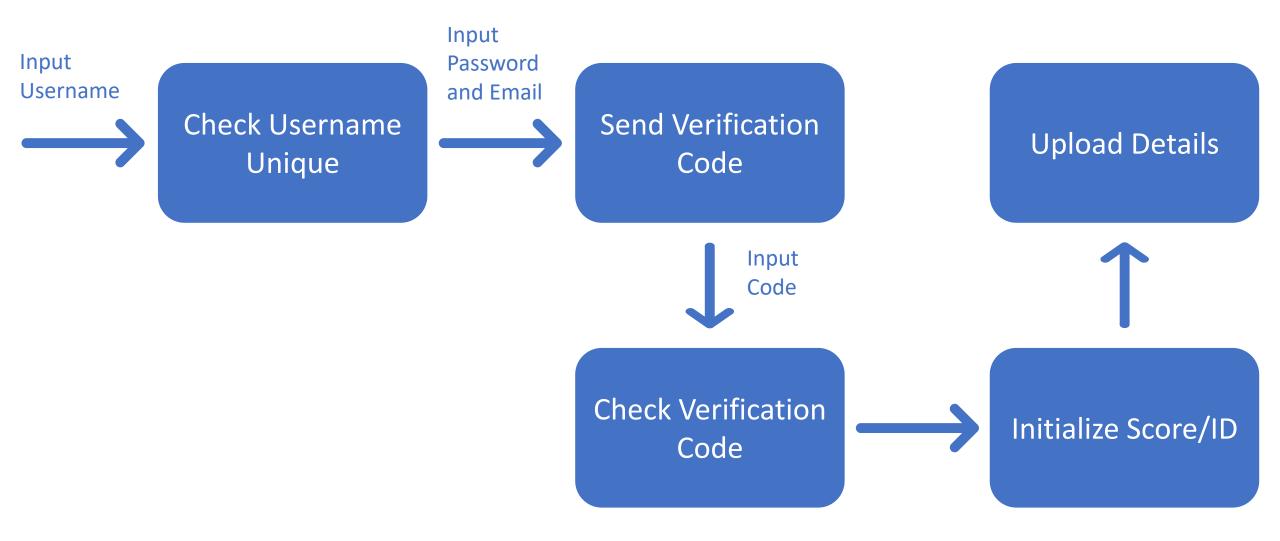
System



Login



Register



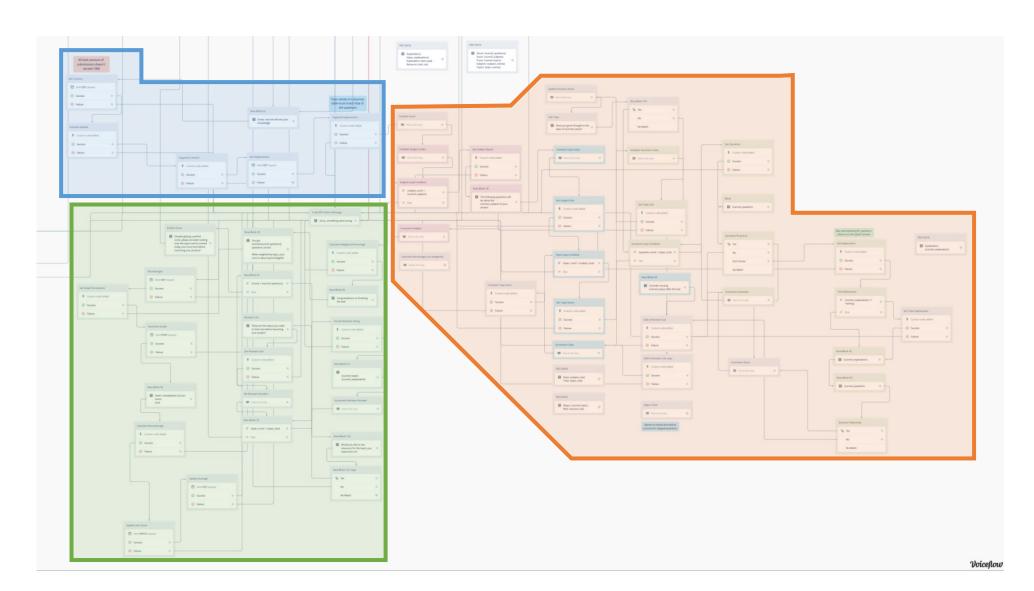
Test Overview

Retrieve/Organise data

Main question loop

Post-test results

Test



Test Data



Jotform Data

Organise questions by subject and topic

Organise subject references

"all_data[subject][topic]"

"topic_explanations[topic][data]"

Question Loop

Iterate Subject

- Check subject number
- Get subject name
- Get subject size

Iterate Topic

- Check topic number
- Get topic name
- Get topic size
- Ask user to test



Topic Score = 0



YES

Ask question



Topic Score + 0

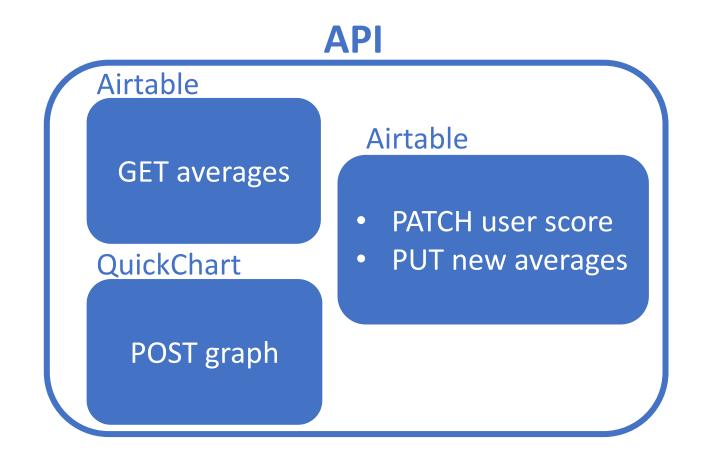
Explain

Revise Topic Later

Ask Question Y/N

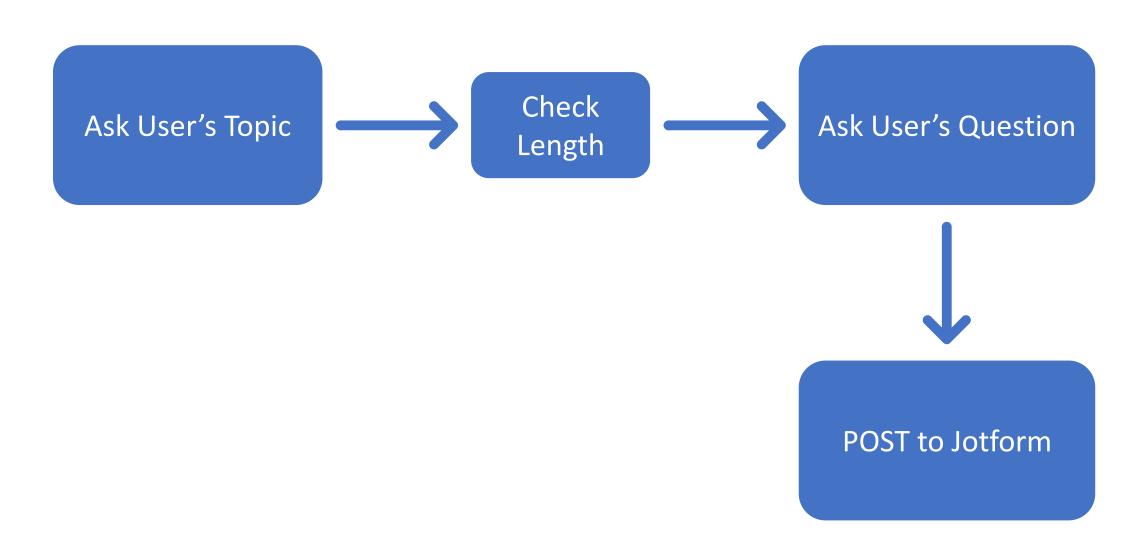
Post-Test

Calculate Score (weighted)

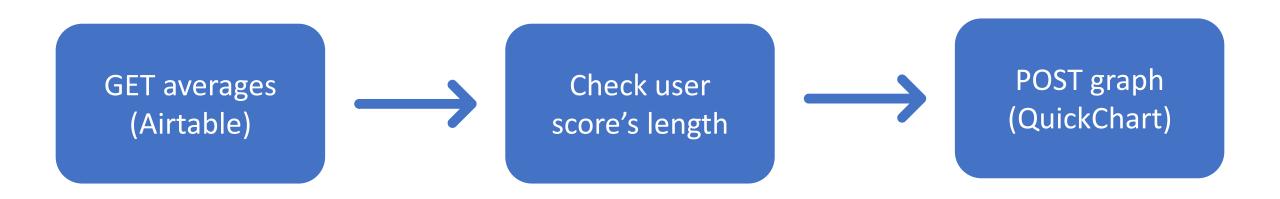


Display
Revision
Resources
(Optional)

QA



View Scores



View Resources



Integrations

Airtable

- Retrieve and update user account details (due to Jotform restrictions)
- Retrieve and update score averages

Sendgrid

- Email users for verification
- Email users for password recovery

Jotform

- Retrieve all information relating to the Pridar standard
- Post user queries

Quickchart

Generate visualizations of user data

Voiceflow (via Telegram)

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Quickchart

Generate visualizations of user data

Voiceflow (via Telegram)

Airtable

- Retrieve and update user account details (due to Jotform restrictions)
- Retrieve and update score averages

Sendgrid

- Email users for verification
- Email users for password recovery

Jotform

- Retrieve all information relating to the Pridar standard
- Post user queries

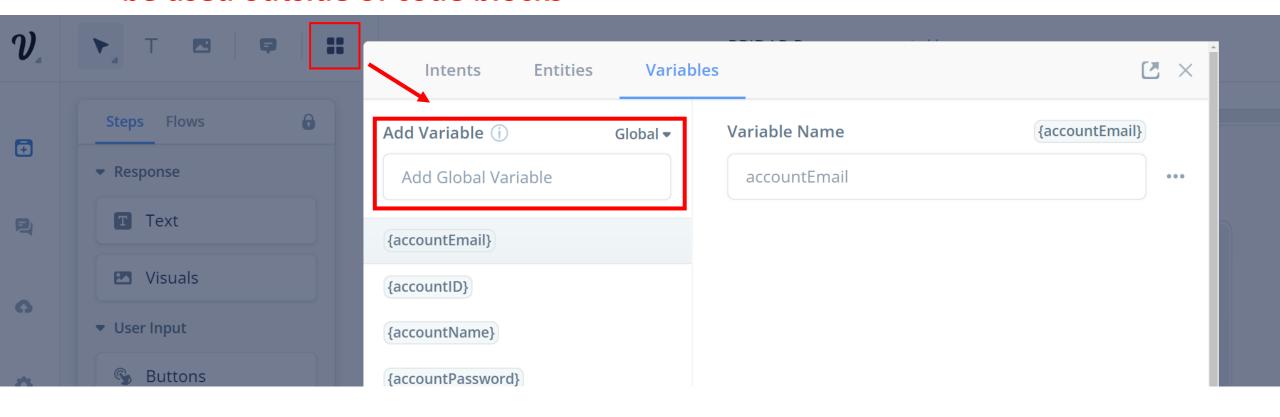
Quickchart

Generate visualizations of user data

Voiceflow (via Telegram)

- Variables in Voiceflow must be added globally to be used outside of code blocks
- Variables in Voiceflow are accessed via {variable_name}, even in API bodies and parameters (the code block is the only place they may be called by name without braces)
- All API responses are in JSON format
- All data sent through these APIs should be in JSON format
- Use "JSON.stringify(variable_name)" to convert variables to JSON format
- Use "JSON.parse(variable_name)" to parse JSON into appropriate Javascript types

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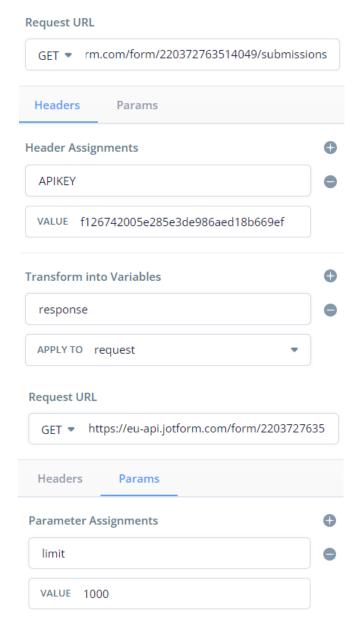
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Jotform API

GET Request

- Add form ID in request url and specify "/submissions"
- API key to authorise requests
- Store response in variable
- Set parameter "limit" to 1000
- Specify columns by question ID (obtained in Jotform)

"request.content[x].answers[n].answer"

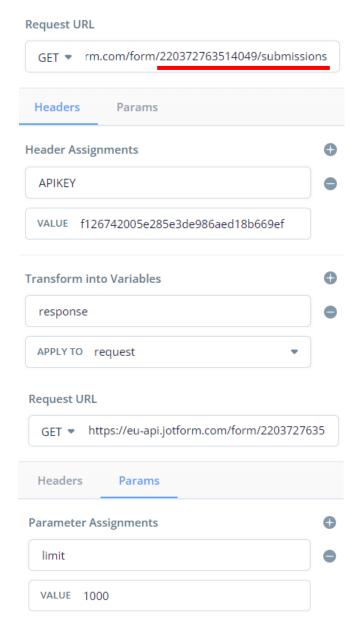


Response:

```
"id": "5202970564526659949",
"form id": "220372763514049",
"ip": "92.0.35.254",
"updated at": "2022-02-16 06:00:03".
   "name": "heading",
    "text": "Resources",
    "type": "control head"
    "hackRecipients": "No",
    "name": "submit2",
    "text": "Submit",
    "type": "control button"
    "text": "Topic".
    "type": "control textbox",
    "answer": "Data and Model"
    "name": "explanation",
    "text": "Explanation",
    "type": "control textarea",
     "answer": "How your project manages data should be planned in detail, considering scale and
    "name": "resources",
    "text": "Resources",
    "type": "control textarea",
    "answer": "https://www.google.co.uk"
```

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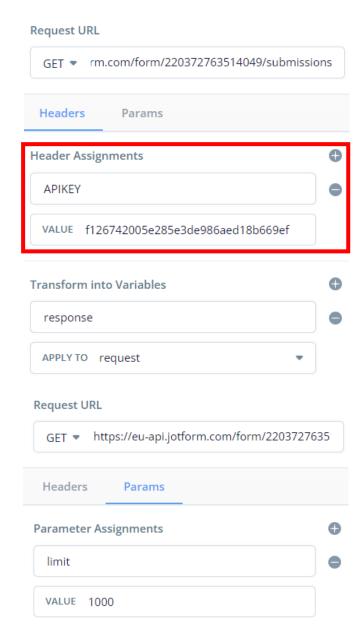
"request.content[x].answers[n].answer"



```
"id": "5202970564526659949",
"form id": "220372763514049",
"ip": "92.0.35.254",
"updated at": "2022-02-16 06:00:03".
   "name": "heading",
   "text": "Resources",
    "type": "control head"
    "hackRecipients": "No",
    "name": "submit2",
    "text": "Submit",
    "type": "control button"
    "text": "Topic",
    "type": "control textbox",
    "answer": "Data and Model"
    "name": "explanation",
    "text": "Explanation",
    "type": "control textarea",
     "answer": "How your project manages data should be planned in detail, considering scale and
    "name": "resources",
    "text": "Resources",
    "type": "control_textarea",
    "answer": "https://www.google.co.uk"
```

- Add form ID in request url and specify "/submissions"
- API key to authorise requests
- Store response in variable
- Set parameter "limit" to 1000
- Specify columns by question ID (obtained in Jotform)

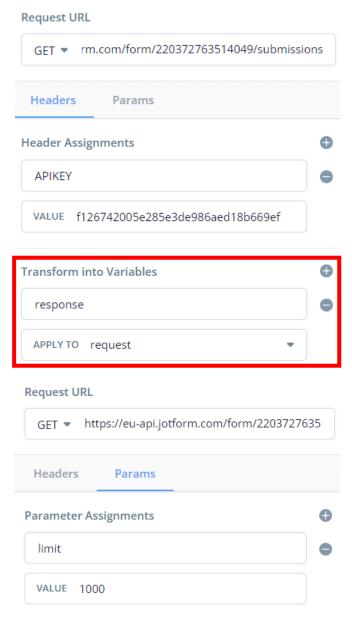
"request.content[x].answers[n].answer"



```
"id": "5202970564526659949",
"form id": "220372763514049",
"ip": "92.0.35.254",
"status": "CUSTOM",
"flag": "0",
"updated at": "2022-02-16 06:00:03".
   "name": "heading",
    "text": "Resources",
    "type": "control head"
    "hackRecipients": "No",
    "name": "submit2",
    "text": "Submit",
    "type": "control button"
    "text": "Topic",
    "type": "control textbox",
    "answer": "Data and Model"
    "name": "explanation",
    "text": "Explanation",
    "type": "control textarea",
     "answer": "How your project manages data should be planned in detail, considering scale and
    "name": "resources",
    "text": "Resources",
    "type": "control textarea",
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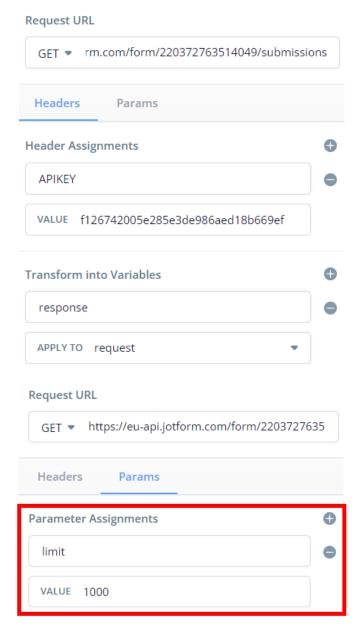
"request.content[x].answers[n].answer"



```
"id": "5202970564526659949",
"form id": "220372763514049",
"ip": "92.0.35.254",
"updated at": "2022-02-16 06:00:03".
   "name": "heading",
    "text": "Resources",
    "type": "control head"
    "hackRecipients": "No",
    "name": "submit2",
    "text": "Submit",
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    "name": "explanation",
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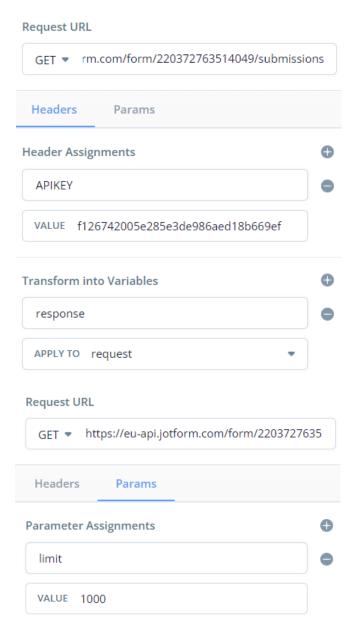
"request.content[x].answers[n].answer"



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"id": "5202970564526659949",
"form id": "220372763514049",
"ip": "92.0.35.254",
"updated at": "2022-02-16 06:00:03".
   "name": "heading",
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    "hackRecipients": "No",
    "name": "submit2",
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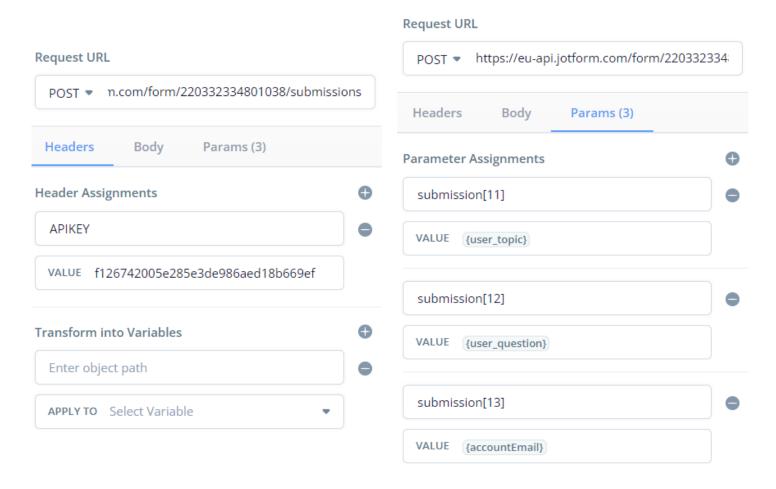
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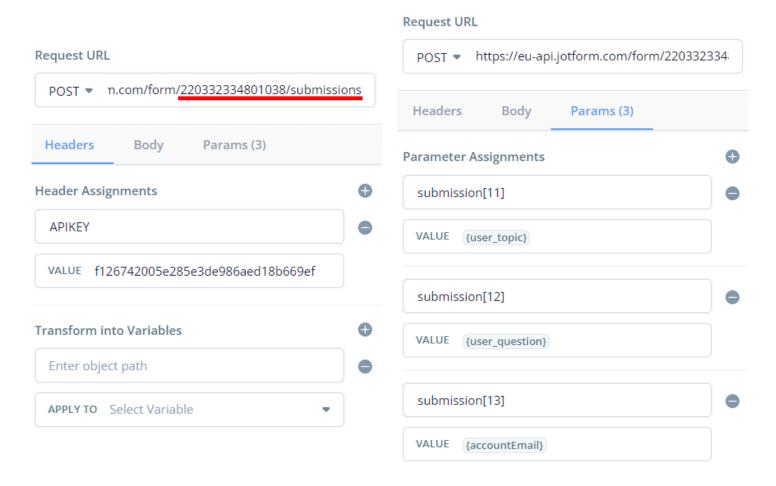




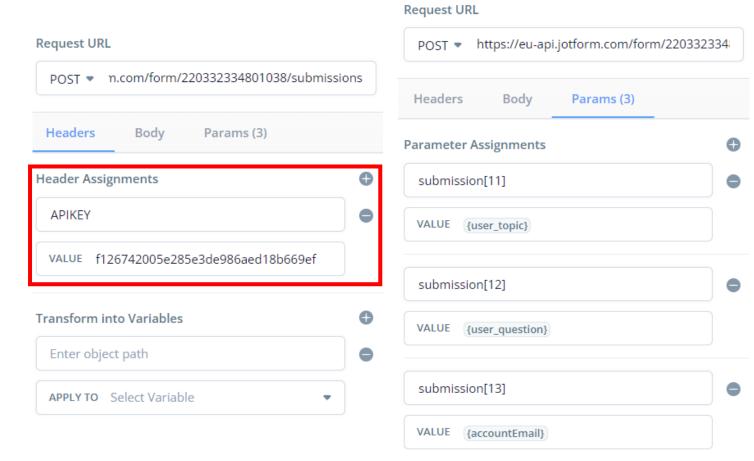
- Add form ID in request url and specify "/submissions"
- API key to authorise requests
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- Add parameter for each column submission



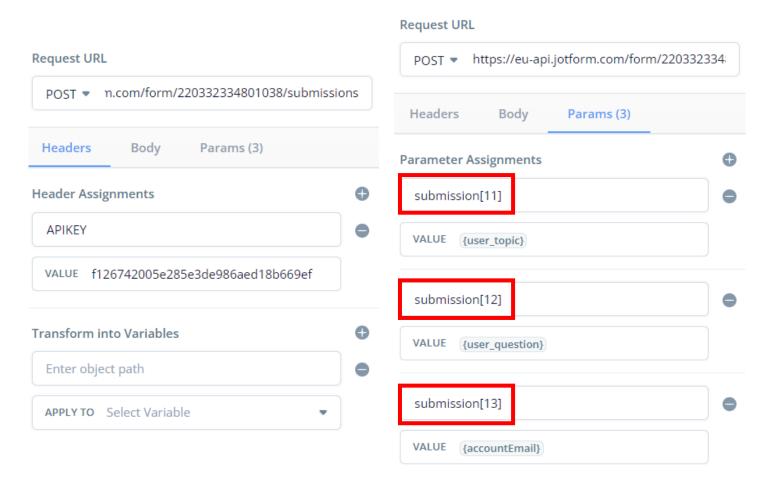
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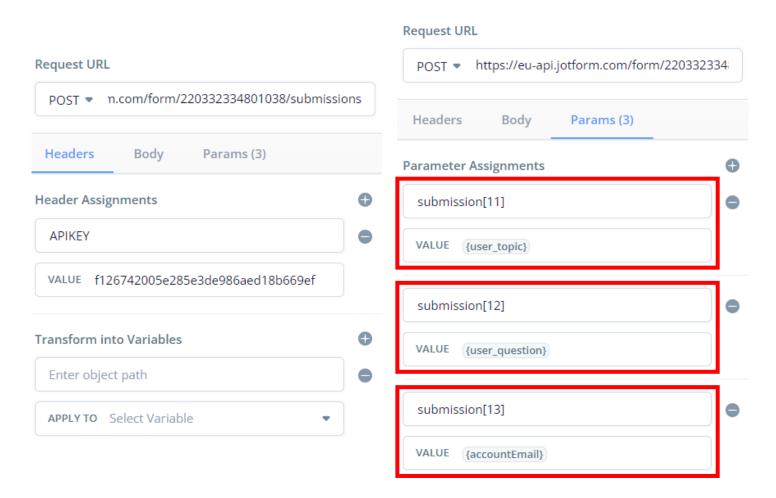
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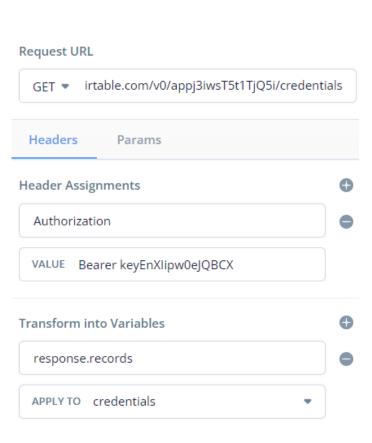


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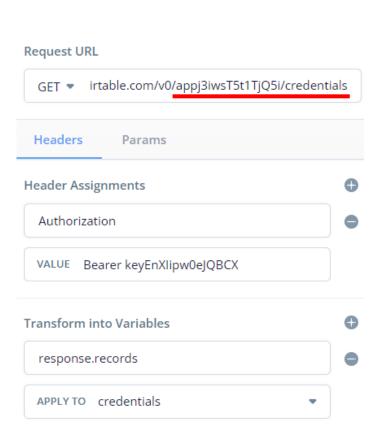
Airtable API

- Add base ID and table name in request url
- API key to authorize requests, add "Bearer" before key "Bearer key123xyz"
- Store response in variable
- Specify columns by name
- Note: returns data 100 records at a time, requires pagination and offsets to read further



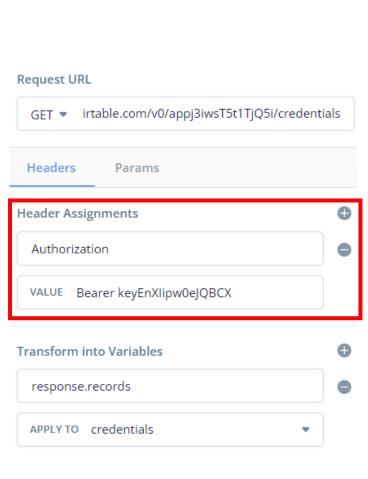
```
"records": [
   "id": "rec4PKj4v2RakY7jl",
      "account name": "testAccount4",
      "password": "123abc",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-02-10T03:09:10.000Z"
   "id": "rec77x6V2yENCH58N",
   "fields": {
      "account name": "testAccount10",
      "password": "123abc",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-03-02T20:38:43.000Z"
   "id": "recBnnARbmRMHvNvV",
   "fields": {
      "account_name": "fraser",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-03-07T22:29:02.000Z"
   "id": "recGcdnukayzroZvl",
      "account_name": "test5",
      "password": "123abc",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-02-10T04:27:31.000Z"
   "id": "recJwJIkH8YCs71nh",
   "fields": {
      "account name": "testAccount3",
      "password": "123",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-01-25T13:35:38.000Z"
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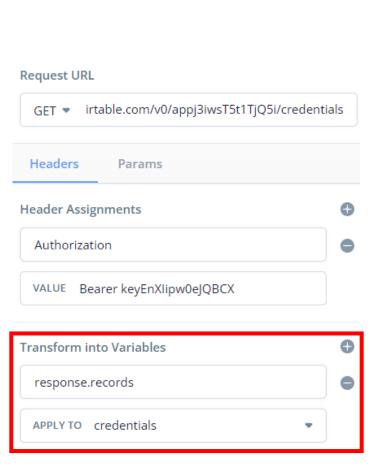
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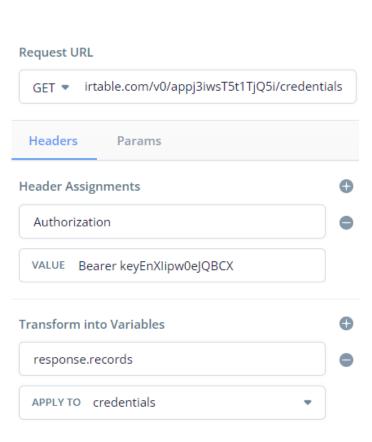
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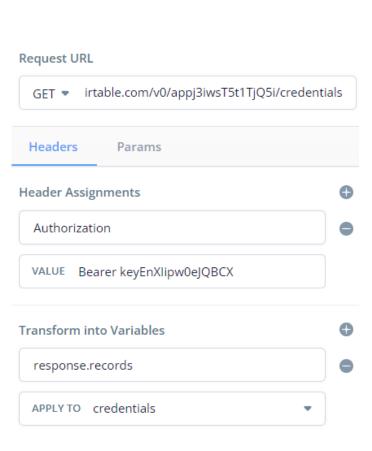
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   "id": "rec4PKj4v2RakY7jl",
     "account name": "testAccount4",
      "password": "123abc",
      "email": "fraserjiawei@gmail.com",
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   "fields": {
      "account name": "testAccount10",
      "password": "123abc".
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   "id": "recJwJIkH8YCs71nh",
      "account name": "testAccount3",
      "password": "123",
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- Store response in variable
- Specify columns by name
- Note: returns data 100 records at a time, requires pagination and offsets to read further



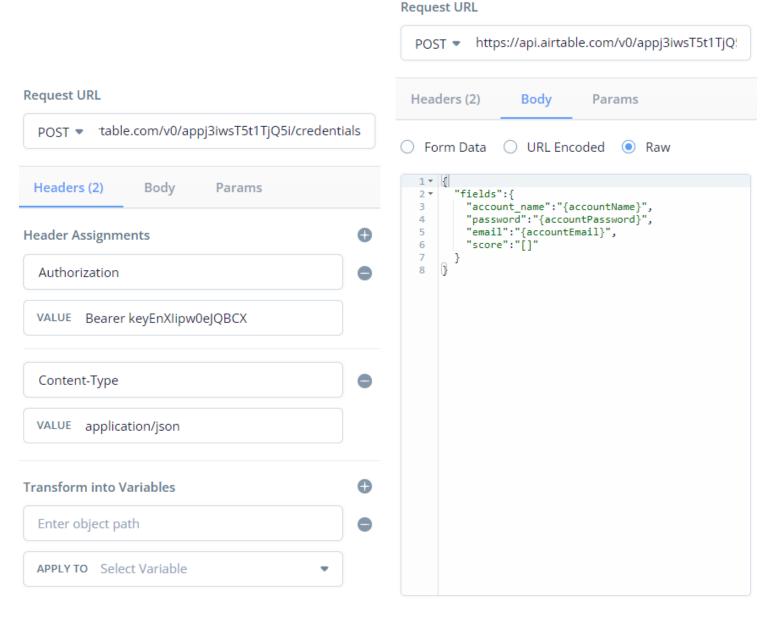
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  "account name": "testAccount4",
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  "email": "fraserjiawei@gmail.com",
"createdTime": "2022-02-10T03:09:10.000Z"
"id": "rec77x6V2yENCH58N",
"fields": {
  "account name": "testAccount10",
  "password": "123abc",
  "email": "fraserjiawei@gmail.com",
"createdTime": "2022-03-02T20:38:43.000Z"
"id": "recBnnARbmRMHvNvV",
"fields": {
  "account_name": "fraser",
  "email": "fraserjiawei@gmail.com",
"createdTime": "2022-03-07T22:29:02.000Z"
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  "password": "123abc",
  "email": "fraserjiawei@gmail.com",
"createdTime": "2022-02-10T04:27:31.000Z
"id": "recJwJIkH8YCs71nh",
"fields": {
  "account name": "testAccount3",
  "password": "123",
  "email": "fraserjiawei@gmail.com",
"createdTime": "2022-01-25T13:35:38.000Z"
```

- Add base ID and table name in request url
- API key to authorize requests, add "Bearer" before key "Bearer key123xyz"
- Store response in variable
- Specify columns by name
- Note: returns data 100 records at a time, requires pagination and offsets to read further

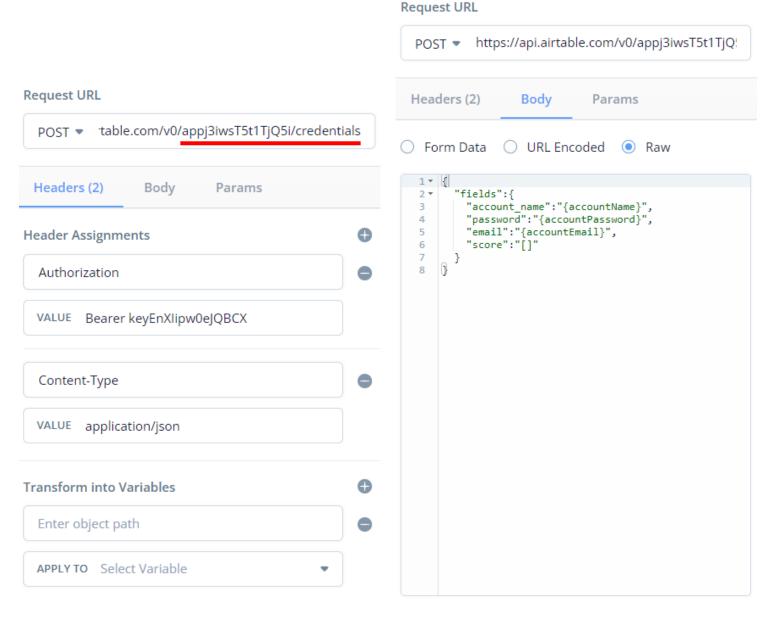


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   "id": "rec4PKj4v2RakY7jl",
      "account name": "testAccount4",
      "password": "123abc",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-02-10T03:09:10.000Z"
   "id": "rec77x6V2yENCH58N",
   "fields": {
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      "password": "123abc",
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   "id": "recGcdnukayzroZvl",
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      "email": "fraserjiawei@gmail.com",
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   "id": "recJwJIkH8YCs71nh",
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      "account name": "testAccount3",
      "password": "123",
      "email": "fraserjiawei@gmail.com",
   "createdTime": "2022-01-25T13:35:38.000Z"
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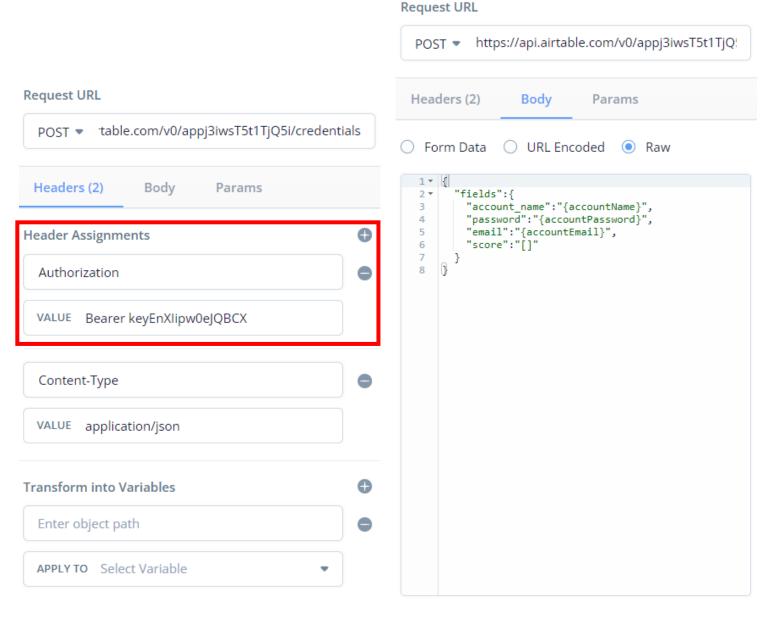
- Add table ID and table name in request url
- API key to authorize requests, add "Bearer" before key "Bearer key123xyz"
- Add "Content-Type" header with value "application/json"
- Add content in url body with raw formatting
- JSON object "fields" containing each column name and its value



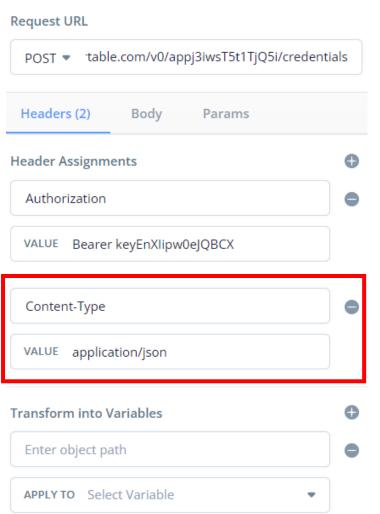
- Add table ID and table name in request url
- API key to authorize requests, add "Bearer" before key "Bearer key123xyz"
- Add "Content-Type" header with value "application/json"
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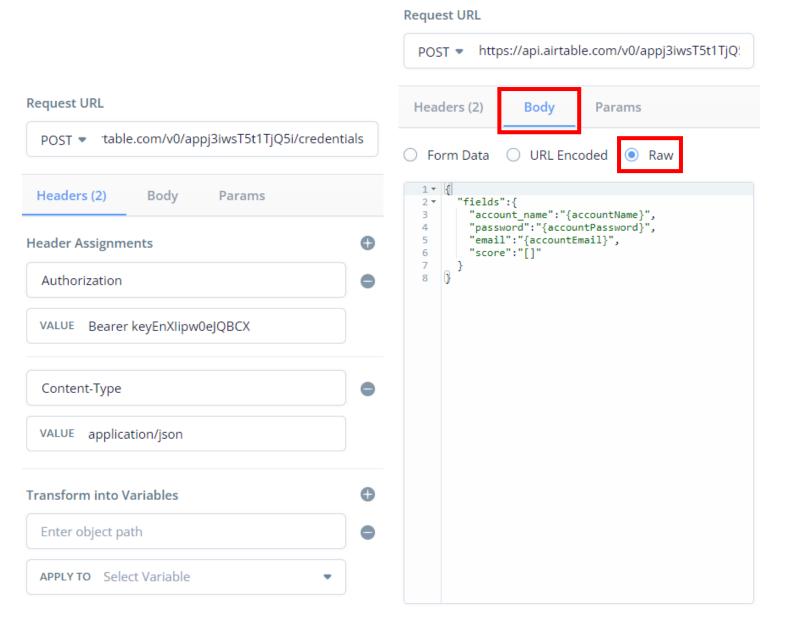


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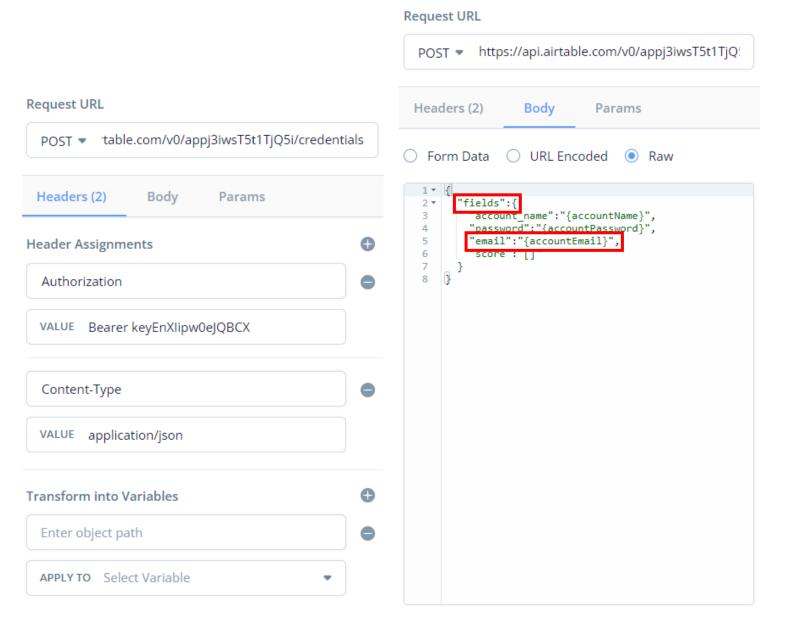


Request URL https://api.airtable.com/v0/appj3iwsT5t1TjQ! Headers (2) Body **Params** URL Encoded Raw Form Data "fields":{ "account name":"{accountName}", "password": "{accountPassword}", "email":"{accountEmail}", "score":"[]" 8

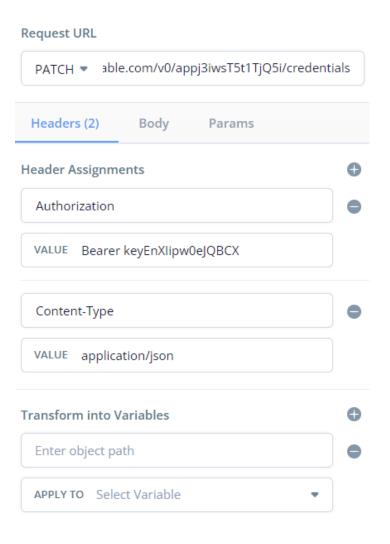
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- Add "Content-Type" header with value "application/json"
- Add content in url body with raw formatting
- JSON object "fields" containing each column name and its value



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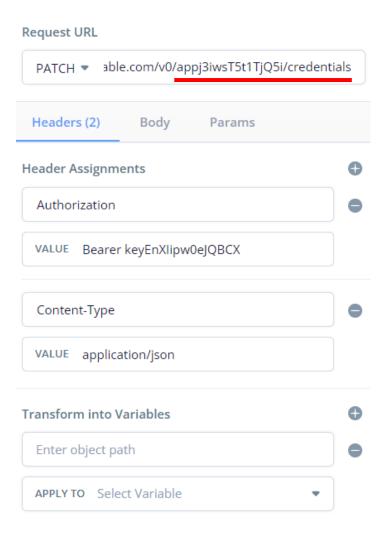


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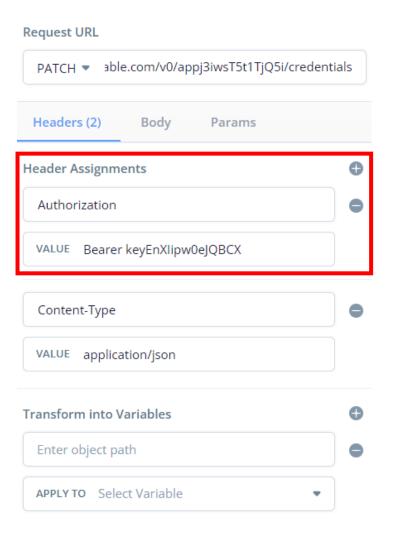
Request URL PATCH ▼ https://api.airtable.com/v0/appj3iwsT5t1Tj(Headers (2) Body Params URL Encoded Raw Form Data "records": ["id": {accountID}, "fields": "score": {user_data}

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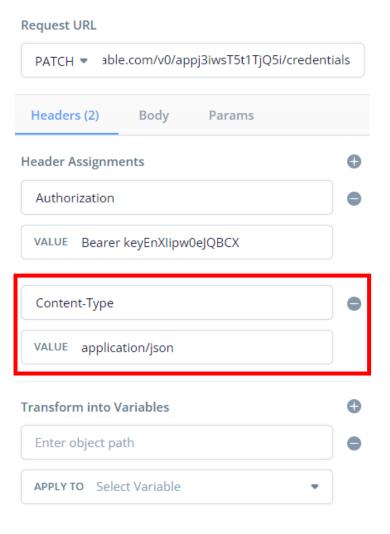
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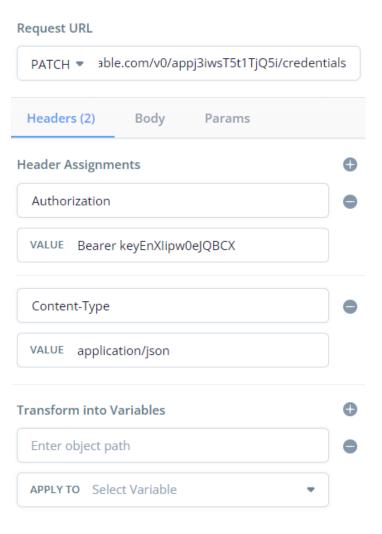
Request URL

```
PATCH • https://api.airtable.com/v0/appj3iwsT5t1Tj(
 Headers (2)
                  Body
                             Params

    URL Encoded
    Raw

Form Data
        "records": [
        "id": {accountID},
        "fields":
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```

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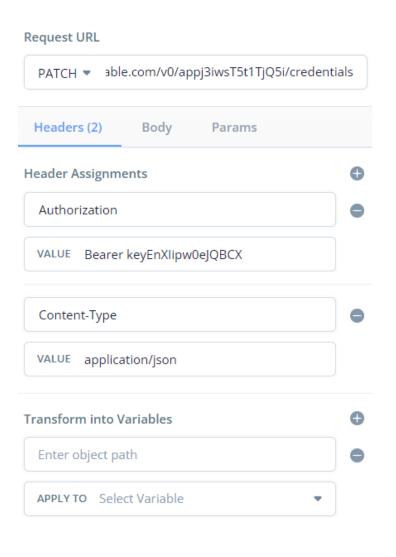


Request URL PATCH ▼ https://api.airtable.com/v0/appj3iwsT5t1Tj(Headers (2) Body Params O Form Data O LIRI Encoded ® Raw

```
    URL Encoded

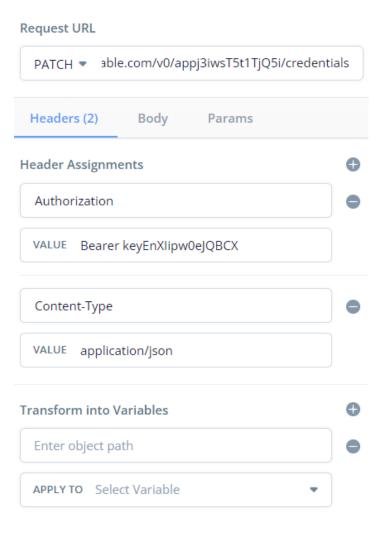
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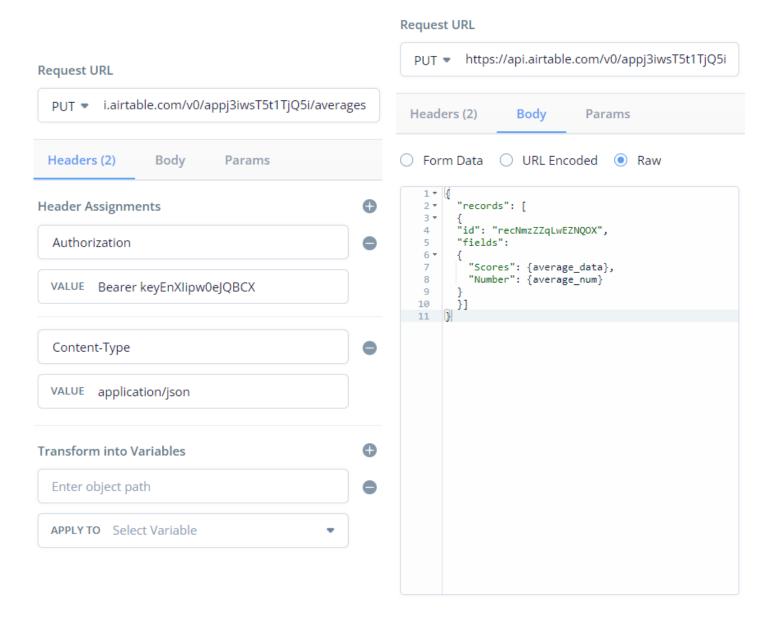
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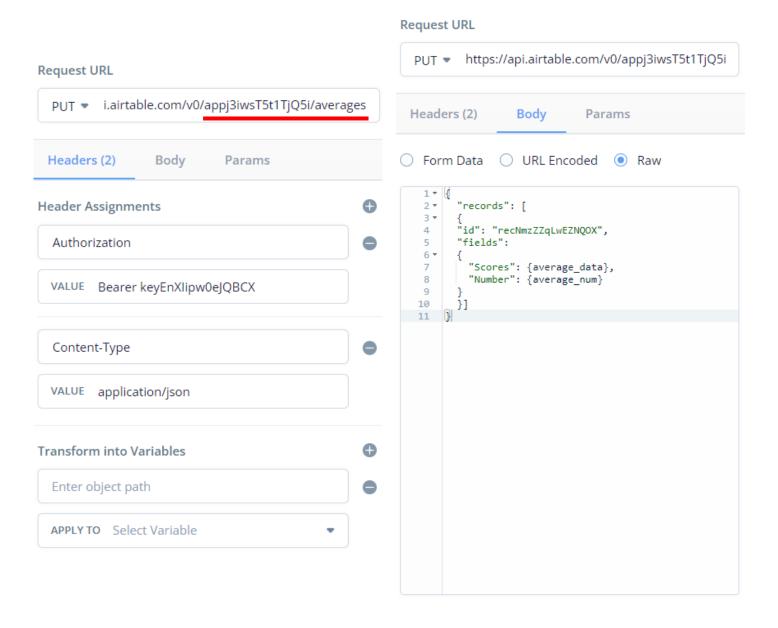


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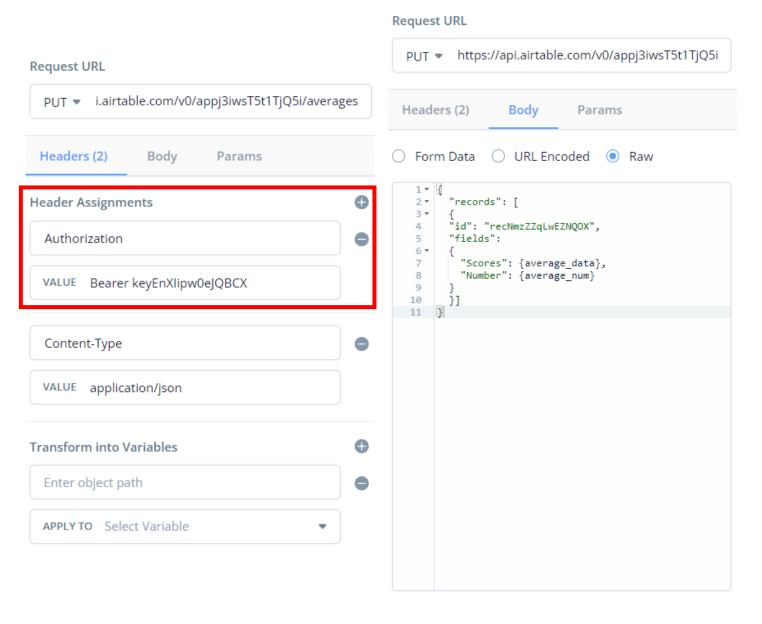
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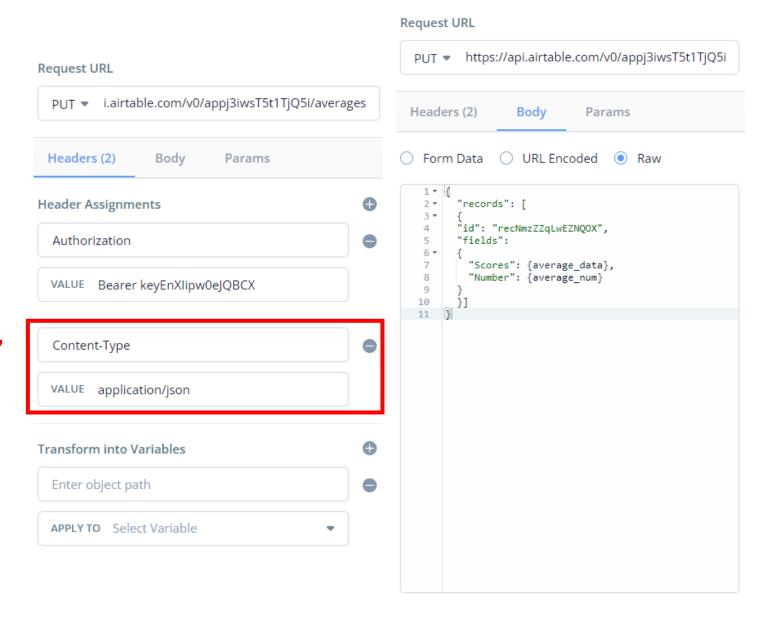
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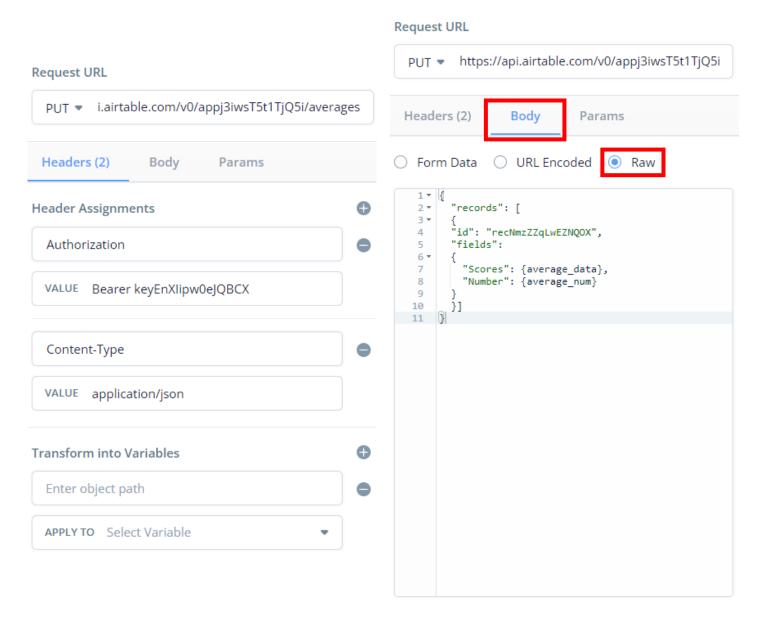
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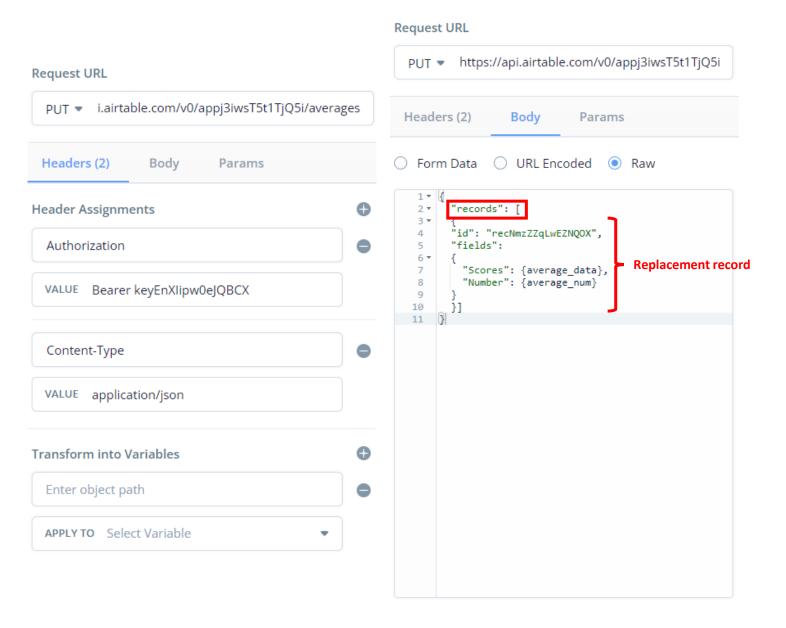
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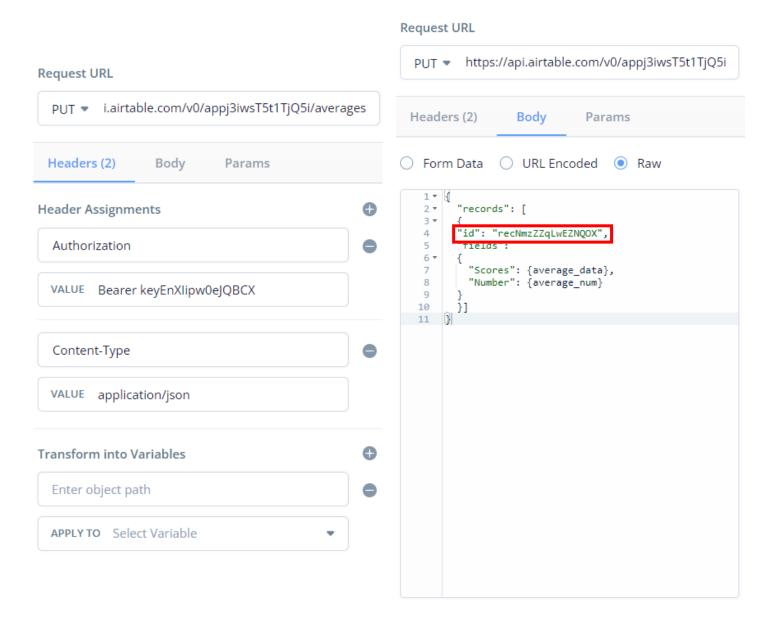


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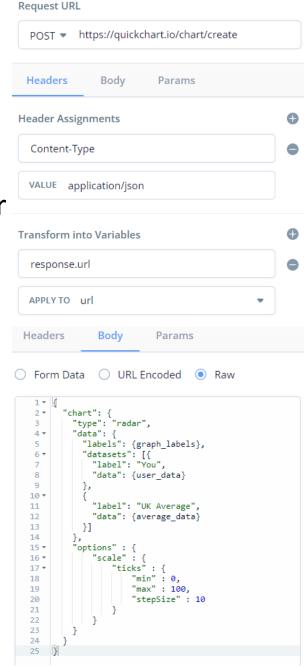
PUT Request

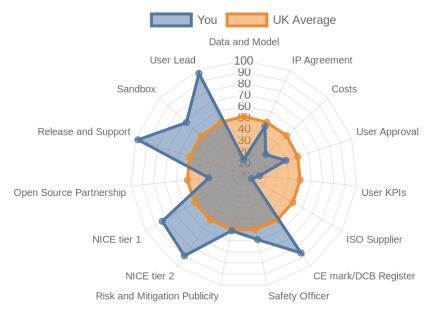
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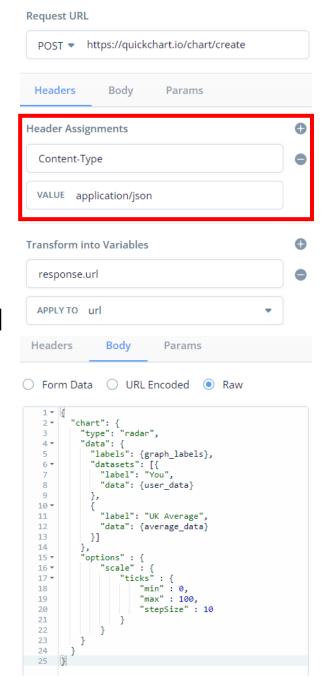
QuickChart API

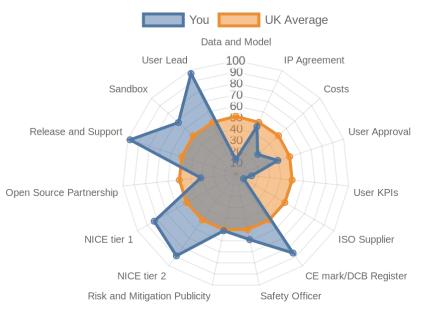
- Add "Content-Type" header with value "application/json"
- Specify the graph in the url body with raw formatting
- Save "response.url" to variable
- Upon clicking the url, the graph begins to be rendered
- Note: may not show instantly for complicated graphs





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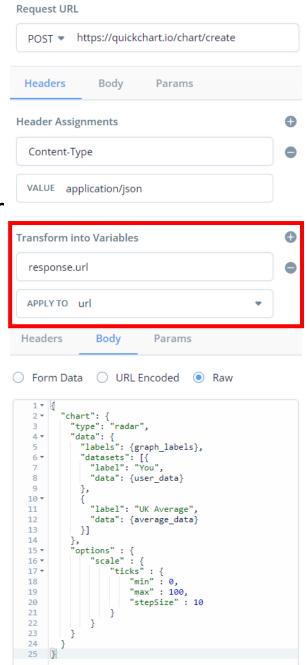


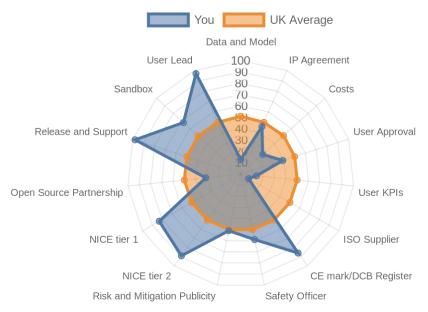


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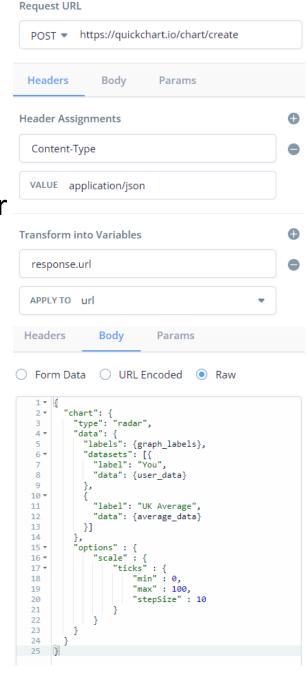


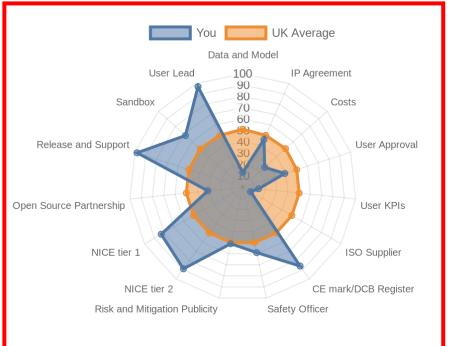
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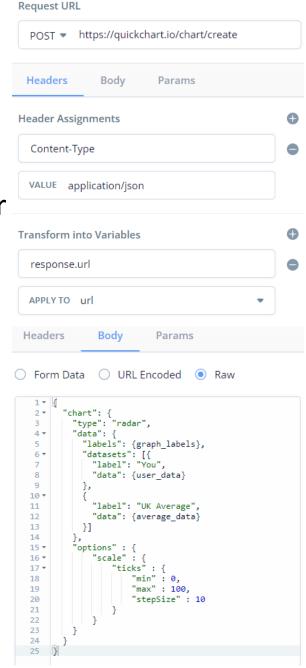


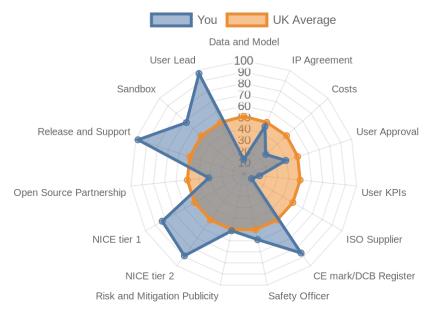
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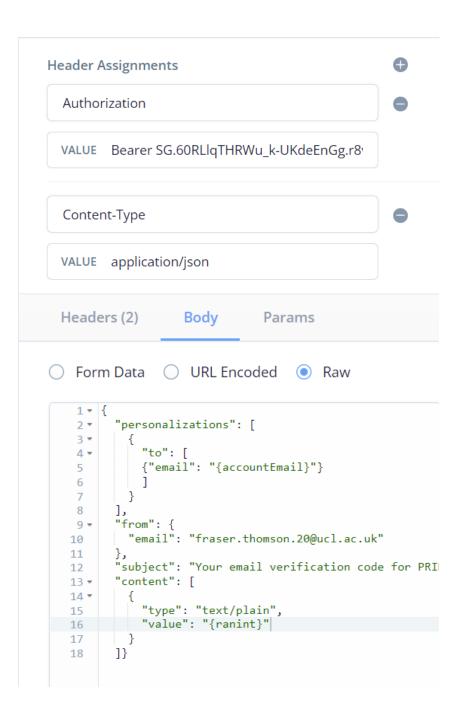
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Sendgrid API

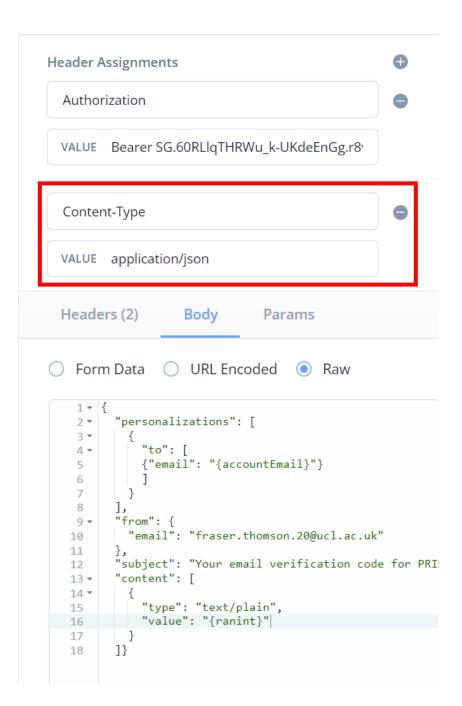
- Authorization header with private key as value
- Content-Type header with application/json as value
- Body contains sender and recipient email addresses, as well as subject and content of email



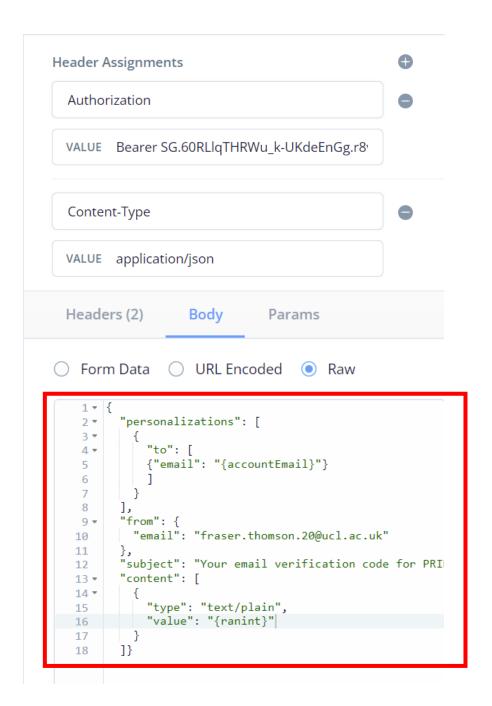
- Authorization header with private key as value
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Telegram Deployment

Voiceflow API

- POST requests to Voiceflow require secret key and special ID for every user to track state
- Body of the POST request cointains the action type (text,choice etc.) and the payload.
- Launch method posts request with action type "launch" to retrieve messages upon launching the chatbot
- Sendmsg method posts request with corresponding action type and the payload

```
import telebot
import requests
BOT_API_KEY = "5290147239:AAHO5Xle7HJBhoc6Gkyj_usedttJqfLYSjs"
VF API KEY = "VF.DM.6201623cd72337001b7129d3.9a90ShF03cbAhamm"
bot = telebot.TeleBot(BOT API KEY)
request body = ""
choice = False
choices = []
response = ""
def launch(message):
    body = {"action": {"type": "launch"}}
    response = requests.post(
        f"https://general-runtime.voiceflow.com/state/user/"+str(message.chat.id)+"/interact",
        json=body,
        headers={"Authorization": VF_API_KEY},
   return response.json()
def sendMsg(message):
    global request body
    if request body == "":
        request body = {"action": {"type": "text", "payload":message.text}}
    response = requests.post(
        f"https://general-runtime.voiceflow.com/state/user/"+str(message.chat.id)+"/interact",
        json=request body,
        headers={"Authorization": VF API KEY},
    return response.json()
```

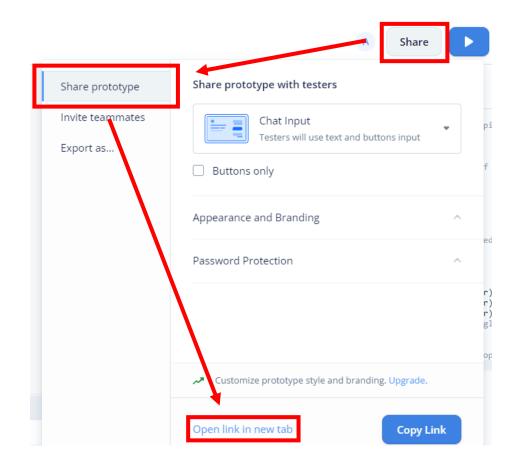
Telegram Deployment

- Uses the telebot library to handle API calls
- TeleBot object created using secret key generated
- Bot.polling() method allows the bot to continuously listen for new messages from user
- Start method is called when user uses the start command in telegram, calls the launch method and outputs the response to the user
- All other messages are passed through handle_message method where the sendMsg method is called with user's input, depending on the response type different action is taken
- Upon type "text" the reponse is outputted to the user
- Upon type "choice" the choices are stored and displayed to the user, the choice flag is set to true so that the next user response is set as choice type in the voiceflow API call
- Upon type "end" the conversation is terminated.

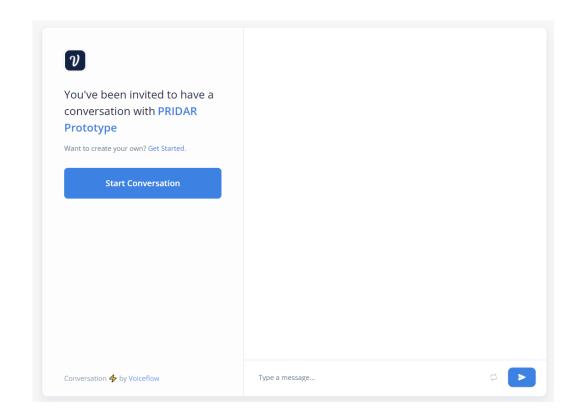
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mport telebot
import requests
BOT API KEY = "5290147239:AAHO5Xle7HJBhoc6Gkyj usedttJqfLYSjs"
VF API KEY = "VF.DM.6201623cd72337001b7129d3.9a90ShF03cbAhamm"
bot = telebot.TeleBot(BOT API KEY)
request body = ""
choice = False
choices = []
response = ""
     @bot.message handler(commands=["start"])
     def start(message):
         response = launch(message)
         bot.send message(message.chat.id,response[-1]["payload"]["message"])
     @bot.message handler()
     def handle message(message):
         global choice
         global choices
         global request body
         global response
         if choice:
             for c in choices:
                 if c["name"] == message.text:
                     request body = c
         response = sendMsg(message)
         choice = False
         choices = []
         request body = "'
         for resp in response:
             if resp["type"] == "text":
                 bot.send_message(message.chat.id,resp["payload"]["message"])
             elif resp["type"] == "choice":
                 choice = True
                 for choice in resp["payload"]["buttons"]:
                     choices.append(choice)
                     bot.send message(message.chat.id,choice["name"])
             elif resp["type"] == "end":
                 bot.send message(message.chat.id, "Thanks for using our chatbot.")
     bot.polling()
```

- Share prototype as a link
- Traverse down desired path until either hitting an error or natural end of program (closing or refreshing halfway won't work)
- Open "Transcripts" tab
- Make sure "Debug Messages" is ticked

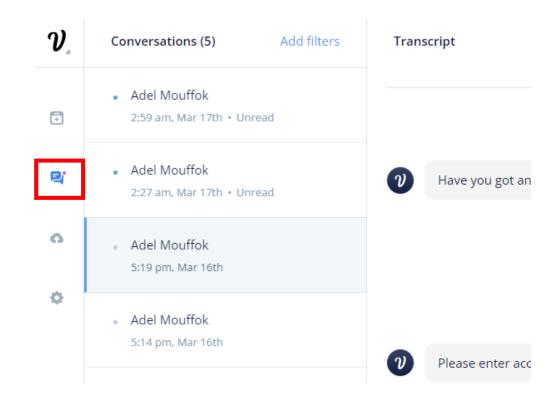
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