



# Maximising the Benefit from a Smart Meter Roll-Out

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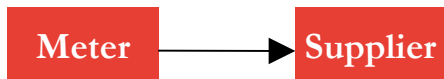
# Understanding the costs and benefits of smart metering

- What are the issues?
- Externalities – why does it not all happen “naturally”?
- Policy
  - maximise the benefits of a roll-out
  - minimise the costs
  - decide on the trade-offs between the two
- Conclusions for policy makers

# What is a smart meter?

Increasing sophistication

## One-way communication



- remote meter read
- accurate billing
- improved customer switching

## Two-way communication



- can display real-time tariff data and consumption
- remote limitation of load
- remote meter management (disconnection, switch between credit/prepayment)

## Real time capability



Quarter-/half-hourly

- introduction of real time tariffs (incl. display)
- no need to use profiles

Increasing cost

# What are the issues?

## External effects

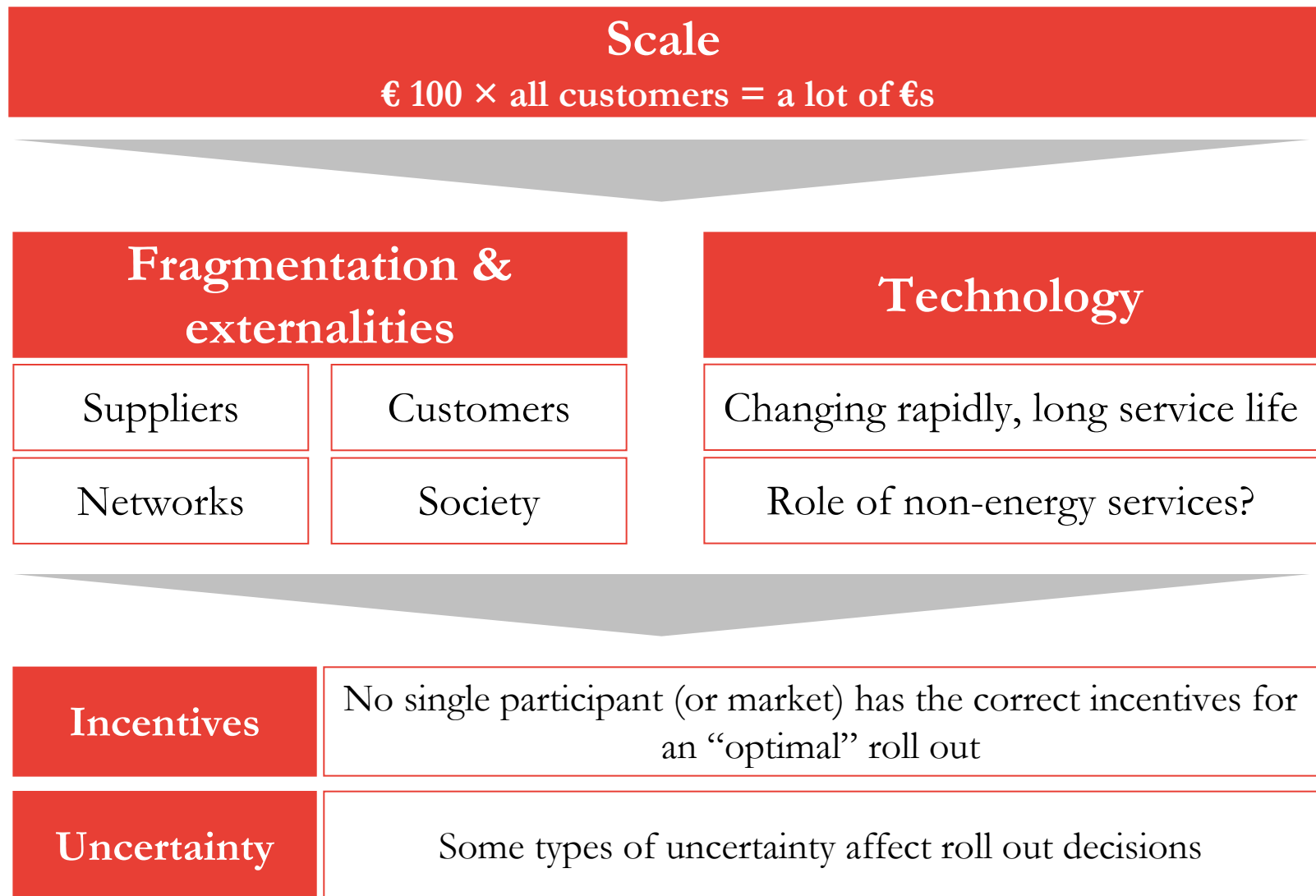
- Smart metering could have wider social benefits (e.g. for the environment)
- Private decision makers may not take all the benefits of smart metering into account
- The roll out of smart metering may be delayed or not happen at all

## Policy failures

But policy action does not guarantee we get it right – risks are

- Not setting the right **framework** for private decisions
- Mandating the introduction of smart metering in an inefficient and thereby too **costly** way
  - The benefits could be high but so could be the cost
  - If implementation is not efficient, the costs could outweigh the benefits

# What makes smart metering so difficult?



# Externalities

# Externalities – do beneficiaries and those incurring roll-out cost match?

	What to target?	Who will target?	UK estimate (Gross)
Supplier benefits	Operational savings Marketing opportunities	Suppliers	£4.8bn
“Green” benefits	Carbon savings through lower consumption	Government	£1.0bn
Customer benefits	Lower consumption New tariffs	Suppliers ???	£2.6bn
Network benefits	Avoided capacity Intelligent grid	Network operators	£1.1bn

Source: Frontier Economics Smart metering cost benefit analysis October 2007

Relative importance by country?

## When a fragmented industry meets a smart meter roll-out...

What are the costs and benefits?  
Who can deliver them?

### Network companies

- Lower costs through:
  - geographic roll-out
  - easier co-ordination of dual fuel
- But network benefits may not be the driver of smart meter case

### Suppliers

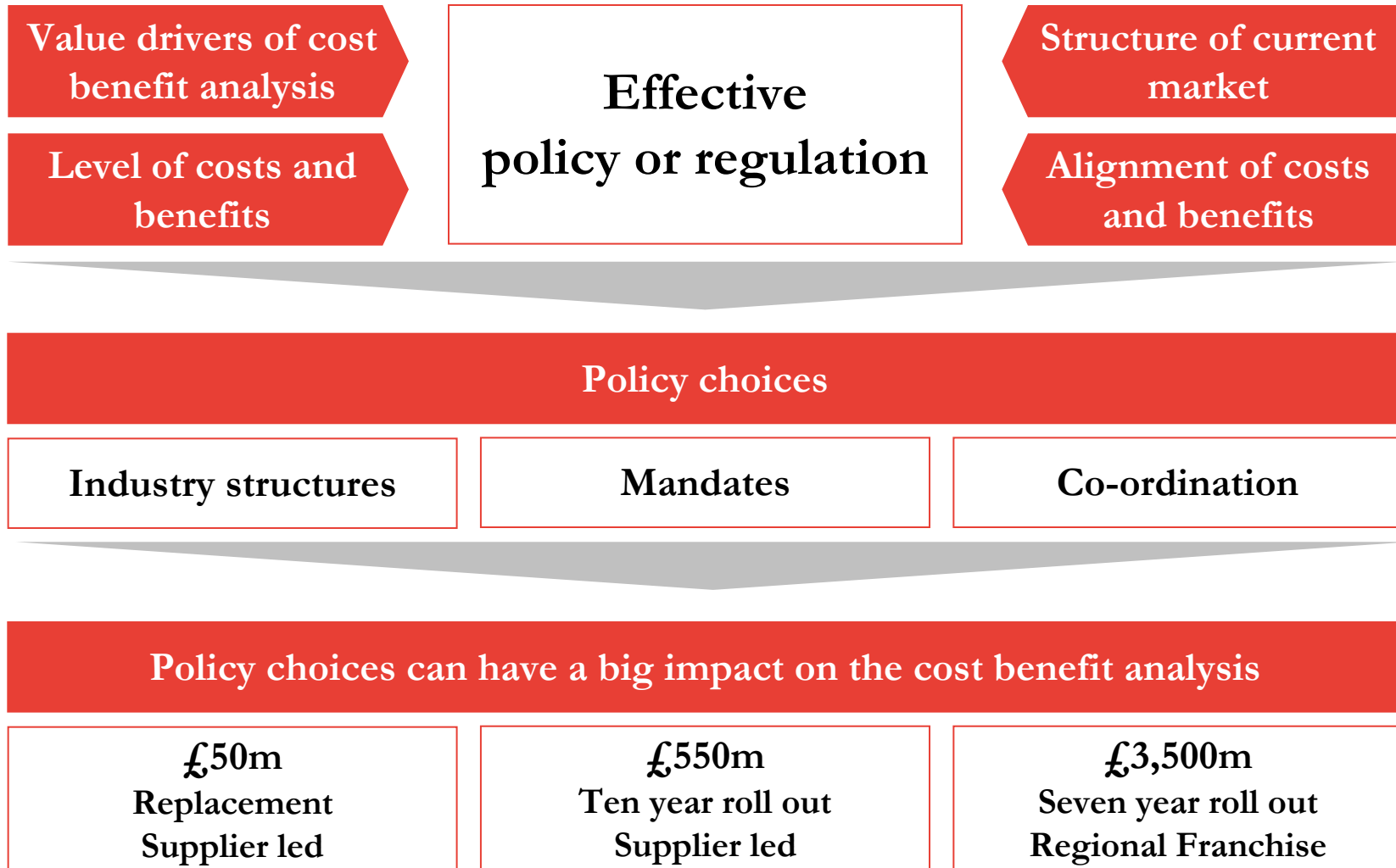
- Higher costs associated with uncoordinated roll-out
- But supplier benefits may be more important than network benefits

Who will/should drive the roll out?  
(may differ by country)



# Policy options

# What decisions to policy makers have to make?



Source: Frontier Economics Smart metering cost benefit analysis October 2007

# How to decide which policy to follow?

## Quantifying and evaluating

What is driving the business case for society?

## Understanding incentives

Who decides how to carry out the roll out?

- What order would they choose?
- What technology should they choose?

## Target benefits, with mitigation

### Industry structures

Do incentives justify changing structure?

Should existing meter providers carry out all new activities, e.g. comms?

### Mandates

What mandate is likely to be required?

Is an accelerated roll out justified and do benefits depend on roll out order?

### Co-ordination

Gas-elec network agreement

Link incentives between parties, e.g. suppliers determine roll out order if they pay

# The roll out choice can also help minimise costs

	Importance	Structural barriers
Purchase economies	Small – once minimum scale is reached	Fragmentation of players
Geographic installation	Medium - UK: c£0.5bn	Multiple players in single region
Dual fuel	High - UK: c£1.7bn	Different players for gas and electricity
Competition	???	Incumbent monopolies Closed standards

## Supply market

Metering is around 2-3% of supply costs, therefore try to:

- minimise the costs of new entry
- reduce the costs of changing supplier
- reduce the failure rates of change of supplier process

# Conclusion

# Conclusions

No single participant will face correct incentives to produce an optimal outcome

Understand incentives and where costs raised/benefits lost

Identify mitigation strategies  
(may differ by country)

## Related publications for download

- Frontier Economics (2006), Current prices, anybody? The costs and benefits of „smart“ electricity meters, Frontier Bulletin September 2006 (<http://www.frontier-economics.com/library/publications/frontier%20bulletin%20-%20current%20prices%20anybody.pdf>)
- Frontier Economics (2007), Smart metering, a report prepared for Centrica, October 2007 (<http://www.frontier-economics.com/library/publications/frontier%20paper%20-%20Centrica%20smart%20metering%20oct2007.pdf>)
- Frontier Economics (2008), Less is more? How to optimise a smart meter roll-out, Frontier Bulletin January 2008 (<http://www.frontier-economics.com/library/publications/Frontier%20bulletin%20-%20less%20is%20more%20stp.pdf>)
- Christoph Riechmann und Dan Roberts (2008), Die Einführung intelligenter Strom- und Gaszähler braucht eine intelligent Politik, Dow Jones Energy Weekly, Nr. 19/2008, S. 7-8 (<http://www.frontier-economics.com/library/publications/Frontier%20paper%20-%20Smart%20metering%20-%202008.pdf>)

