

MASARYK UNIVERSITY  
FACULTY OF INFORMATICS



# **Techniques for measuring similarity of educational items**

BACHELOR'S THESIS

**Dominik Gmitterko**

Brno, Spring 2018



*This is where a copy of the official signed thesis assignment and a copy of the Statement of an Author is located in the printed version of the document.*



## **Declaration**

Hereby I declare that this paper is my original authorial work, which I have worked out on my own. All sources, references, and literature used or excerpted during elaboration of this work are properly cited and listed in complete reference to the due source.

Dominik Gmitterko

**Advisor:** Radek Pelánek



## **Acknowledgements**

These are the acknowledgements for my thesis, which can span multiple paragraphs.

# **Abstract**

This is the abstract of my thesis, which can span multiple paragraphs.



## Keywords

similarity, metrics, programming, keyword2, ...



# Contents

<b>Introduction</b>	<b>1</b>
<b>1 Similarity</b>	<b>3</b>
1.1 <i>Items</i> . . . . .	3
1.1.1 Measuring similarity . . . . .	4
1.1.2 Elements of standard pipeline . . . . .	5
1.2 <i>Why is similarity of items useful</i> . . . . .	5
1.3 <i>Used datasets</i> . . . . .	6
1.3.1 Umíme česky . . . . .	6
1.3.2 Basic statistics . . . . .	8
1.3.3 Simulated data . . . . .	8
<b>2 Evaluation</b>	<b>9</b>
2.1 <i>Visible Properties of projection</i> . . . . .	9
2.1.1 Computation of item similarity . . . . .	9
2.2 <i>Level regularity</i> . . . . .	12
2.2.1 Sparseness of performance matrix . . . . .	13
2.3 <i>Users similarity projection</i> . . . . .	13
2.4 <i>Different performance metrics</i> . . . . .	15
2.5 <i>Answer regularity</i> . . . . .	15
2.5.1 Simulation of default answer . . . . .	19
2.6 <i>User similarity</i> . . . . .	20
2.7 <i>Another contexts</i> . . . . .	21
<b>3 Conclusion</b>	<b>23</b>
3.1 <i>Limitations</i> . . . . .	23
<b>Index</b>	<b>25</b>
<b>A An appendix</b>	<b>25</b>



# Introduction

Tutoring systems are computer-based systems designed to introduce users into various domains. They usually have large amount of items which enables them to provide personalized experience. To maintain this large pool of items efficiently we need to be able to decide which items are useful and which are not.

Besides Introduction and Conclusion chapters, this thesis is structured into three additional chapters. First chapter talks in general about problem of measuring similarity of educational items, advantages of using similarity. It describes previous work and different proposed metrics for computing similarity. We also explains what different types of data we have available. Second chapter advances level deeper and describe observed problems specific to data we are using. Last chapter gives overview of many experiments that were concluded and summarizes results. ... lessons learned for other people.



# 1 Similarity

In this chapter we will talk in general about questions in learning systems, and computing their similarity. Most of the chapter focuses on explaining what kinds of data are available when comparing questions in tutoring systems and techniques to do so. Last section describes goals of the thesis.

A lot of research has been dedicated to similarity in many different fields computer science like bioinformatics (sequence alignment, similarity matrix of proteins), information retrieval (document similarity), plagiarism detection and many more.

One closely related area are recommender systems which differs from tutoring systems only slightly. Both areas are observing users and items. Main difference is that our main source of information is performance of users while solving specific item and recommender systems mostly use rating of the items. Which in fact are still only numbers so we can use same techniques. However different context bring different problems specific to each area.

One difference is that we can use some more data about items. There are item statements and solutions of students which can in some contexts give us additional useful information about items.

## 1.1 Items

In this work we use the term “items” which may refer to problems, questions, assignments in different systems. Item is single entry in educational system which users can answer to. Since many aspects of this work are generally applicable we decided to use this broad term. In some tutoring systems this can refer to simple choice from two options in another complex tasks which user solves in matter of minutes.

To further specify the context of our research, we will describe characteristics of items. Computing similarity may be performed by different metrics, but they all have to use data which are available about each item. Therefore we first describe sources of data that can be utilized for measuring similarity of items.

## 1. SIMILARITY

---

- **Item statement:** specification of the item for learner to solve, e.g., a natural language description of the task. Grid is also common choice for logic and programming problems.
- **Item solutions:** representation of solutions obtained from learners. Sample solution provided by author may be also available.
- **Learner's performance:** for example item solving times, correctness of answer, number of attempts needed.

Structure of both item statement and solutions differ greatly based tasks which tutoring system uses. However in general it is still possible to use some basic metrics despite of representation.

This description of item is broad enough to cover most of learning systems. In next chapters we will discuss more closely system which we used for evaluation of our results.

### 1.1.1 Measuring similarity

Following section is explaining general approach to measuring and using similarity of educational items.

In general we can compute similarity of the items in many ways. Items in our context are commonly represented as vectors of numeric values. For performance data this is vector of correctness or time from all users to given item. Question statement may also be represented as vector. One possible way is using bag of words.

When we have vectors for each item we can compare them to get similarity using some standard similarity measures like Pearson correlation coefficient, cosine similarity, Sokal measure or Euclidean distance.

Another possible way to measuring similarity is counting edits which would convert one item to another. This is called edit distance and there are standard ways of computing it for both strings and trees. So this covers another common group of information we can encounter.



### 1.1.2 Elements of standard pipeline

So we can wrap it up. There is a few data structures and few calculations involved in standard pipeline for computing similarity of educational items.

1. **Feature matrix** is matrix ( $\text{items} \times \text{features}$ ) containing source data. As we said previously this can represent any property of the items (e.g. item statement, users performance).
2. **Measuring similarity** may involve some similarity measure or edit distance. This step is used to compute similarity between all pairs of items. In other words, we transform feature matrix into similarity matrix.
3. **Similarity matrix** is matrix ( $\text{item} \times \text{item}$ ) where each value represents similarity of pair of items.
4. **Dimensionality reduction** is used to transform similarity matrix into projection. Techniques like PCA or t-SNE may be used for this.
5. **Projection** is more compact representation ( $\text{item} \times 2$ ) of similarity matrix used for visualizations for end users.

## 1.2 Why is similarity of items useful

As we mentioned previously key part of learning solving of educational items.

After defining metrics for measuring similarity of programming problems we can use them for different purposes in programming environments. First, most direct, usage is recommendation of problems for student to solve. We do not want to recommend very similar problems to those that were solved without any problems. However when student struggled system should recommend more of similar problems. Another possible usage is generating hints by selecting similar example from database of example source codes. Similarity of user solutions was used by [CITE Hosseini; Brusilovsky] for this purpose. Previous use cases were using problem similarity automatically inside

tutoring system. Another approach is to bringing human beings into the decision-making loop [CITE]. This approach provides authors of tutoring system with visualizations which should inform them what changes may be useful. Authors of systems can use this metrics for gaining insight of problem pool. It is possible to detect redundant problems, even tell which problems are missing. One way of achieving this is plotting problems to plane and displaying it to author. Large amount of problems close to each other suggests there is lot of similar problems. When there is some problem standing alone it suggests that author of system may want to add more of similar problems.

Last idea we are quite interested in is automatic construction of user interface. When we have large amount of problems without any present categorization we can use problem similarity to construct categories for student to select from. Even when system already has problems categorized author can use our metrics to verify that groups are formed correctly and refine them.

### 1.3 Used datasets

In our analysis we use both real data from educational system and simulated data. There is a reason why use both as only real-world data are useful for concluding any results. However evaluation of this data is often complicated as we do not know truth about many of their aspects. That's why we used simulated data for validating some of our conclusions.

#### 1.3.1 Umíme česky

Umíme česky is system for practice of Czech grammar. System contains multiple exercise types, but in our analysis we use only one exercise - simple "fill-in-the-blank" with two possible answers.

We focused only on "fill-in-the-blank" exercises but they can still be used to train many concepts of Czech grammar. All questions are divided into item-sets. Each item-set is contains items practicing different aspect of language, e.g., "Vyjmenovaná slova po B" or "Velká písmena: státy, oblasti". Items in item-sets are divided into levels. Where higher Levels are intended for solving by more experienced

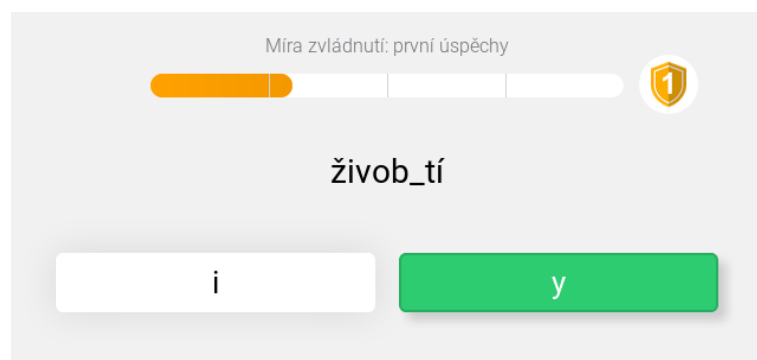


Figure 1.1: “fill-in-the-blank” example question

users as they contain more difficult questions. In general there are three difficulty levels but not all item-sets have all three of them. Some easy item-sets have only first level. On other hand there are item-sets which have all three levels or only higher levels.

Used dataset contains multiple sources of information about items. In “item statement” group it is statement of question with one missing spot and two possible answers to fill in there. We know which answer is correct and answers from all users. Then in performance group of information it is correctness of user answers and response time.

It is not possible to use response time directly. We need to normalize it in some clever way as raw response time is greatly affected by both length of questions and users reading speed. Also it is good idea to use logarithm of time instead of time itself. This is shown by [CIET]. Only then it would be useful to use data about response times. This is reason why we are using mostly correctness of user answers.

We choose this tutoring system because, as we explained before, we are solving problems which are most important for systems with large number of items. Also provided dataset has a large amount of users and answers which is great for stability of results.

## 1. SIMILARITY

---

### 1.3.2 Basic statistics

	Items	Users	Answers	Item-user answers
"Fill-in-blank"	6 037	46 128	10 421 521	7 264 763
One item-set	273	14 207	1 216 403	888 748

Last column contains unique item-user pair answers. This number differs from all logged answers as some users may have answered some item multiple times. However we use only one of the answers.

Last row contains statistics about one selected item-set which was most commonly used for analysis. This item-set has most answers therefore it is ideal for analysis as results are stable. We also confirmed behavior observed on this item-set on all other item-sets.

### 1.3.3 Simulated data

Result of simulation is performance matrix with  $n$  items as columns and  $u$  users as its rows. First we have to create items. For each item we choose its difficulty, skill required to solve this item. Difficulty is value drawn from normal distribution  $N(0, 1)$ .

After that we continued with construction of users. We generate skills for all users - matrix of  $u$  users and all used skills. Matrix also contains random values from normal distribution  $N(0,1)$ .

Next we simulate each user answering to each item. Whenever is random value higher than logistic function of difference of item difficulty and user skill user answers correctly. When it is not given answer is incorrect. User skill is one of skills which corresponds to skill required for given item.

We will talk more in depth about how we generated simulated data in next chapter when describing how we used them specifically. In all experiments using simulated data we altered this basic simulation in some way to achieve results corresponding to some attribute of real data.

## 2 Evaluation

it is hard to say anything about data when there is a lot of it we especially focused on systems which consist of TODO1000s of solvable items and even more users in cases like this it is not possible to look at data about each item individually possible with projection of many-dimensional data into 2 dimensions.

In general we want our projection to put similar items together. This can be achieved in many different ways. It is important to choose correct source of data and method of processing them prior to applying dimensionality reduction.

Figure 2.1 shows how common projection looks like. This particular projection shows 273 items of single concept from system. Each item is represented as one dot in the image and its proximity to others represents how similar they are.

### 2.1 Visible Properties of projection

we want to use results of calculated similarity and projections for managing item pool. That puts some constraints on how ideal results look like.

We want similar items to end as close to each other as possible. When using performance as data source this is especially items using same skill are projected near each other. E.g. figure ?? shows projection of questions about Czech language with highlighted a few similar words. This group consists of words which are based on single word with added suffix.

After looking at image you can notice some regularities.

#### 2.1.1 Computation of item similarity

To better understand how was this image created we have to understand how it is computed. We will describe it following section. This is default work-flow we used in most cases. Whenever we don't specify otherwise all projections were produced using this work-flow.

First step we have to do is converting raw logged information about user answers to **performance matrix**. This matrix consist of entries for

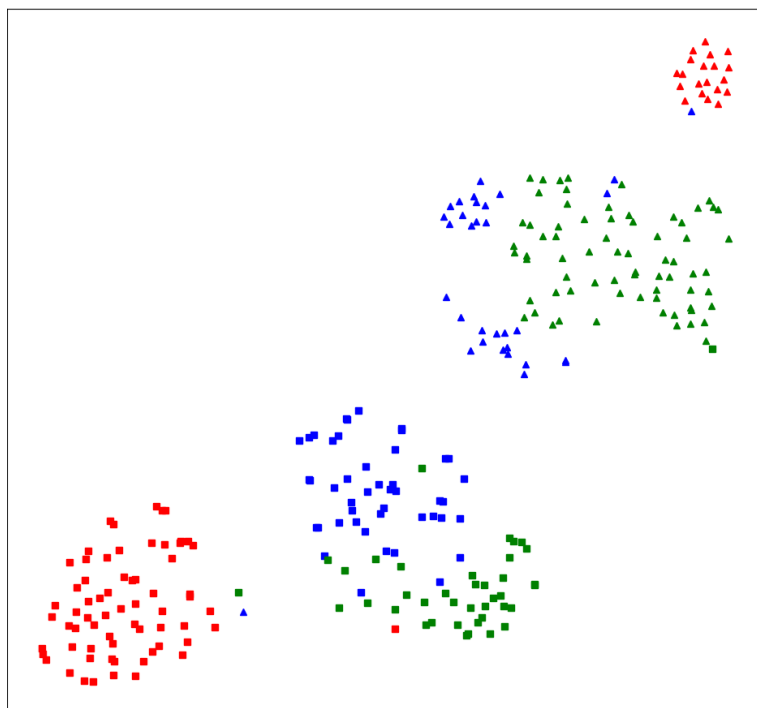


Figure 2.1: Basic projection of one knowledge component in Umíme česky

each user-item pair. Columns of the matrix are items in educational system and each row of the matrix contains data about single user's performance. In most cases we used correctness of first users answer to specific item as his performance. This means value 1.0 in case of correct answer and 0.0 for incorrect. Another possible choice is to incorporate user solving time into this value. TODO possible choices are described in article [CITE] Performance matrix is relatively sparse as it is not common for users to solve all the items in the system.

We tried using both first users answer and last in performance matrix. However there is no visible difference in resulting projection (same clusters are formed). This is clear when we compare first and last answers of users. There is only 5% difference between them. So at least with large number of items in system it does not really matter which one is chosen.

Next step is computing **similarity matrix**. Matrix  $S$  is square matrix where each position  $S_{ij}$  denotes similarity of items  $i$  and  $j$ . In our case similarity is computed as correlation of two columns  $i$  and  $j$  in performance matrix. This means we look only at users who solved both items  $i$  and  $j$  and compute Pearson correlation coefficient of their performance.

The last step is producing 2D **projection**. Similarity matrix may be used by computed directly for decision making. However this matrix still contains way too many values for human to interpret. As some of our goals are explaining data to users. We continue with dimensional reduction to produce more compact representation of data. This can be achieved by using any dimensional reduction technique.

We choose to use Principal component analysis (PCA) and there is several reasons for doing so. Result of PCA is deterministic. It produces same result for same input each time it is run. This is not true for TSNA which is technique using machine learning and gradient descent for finding some local extreme. Stable results are more suitable for understanding data as there is much less variation to results caused by algorithm. It is much easier to compare results when altering metrics used for computing item similarities.

First two principal components of PCA are then used for 2D visualizations.

We choose this specific work-flow as we think it is utilizing data about items which hold most information about their similarity. As

other possible choices are item statement and solutions provided by students they do not hold as much information. Item statements in our particular exercises consist only of few Czech words. Also student solution is only choice from two provided options. Item statement and solutions can be used more effectively in other contexts like programming, mathematics, physics, or chemistry.

This choice of work-flow is also relatively simple and easy to understand. It consist of few steps which can be studied separately and interchanged.

### 2.2 Level regularity

When you look back at figure 2.1 you can see that there are three colors of items. Most TODOknowledge components in system Umíme česky are spitted into multiple levels of difficulty. For this particular knowledge component there are three difficulty levels. First level is shown with red, second with green and third blue. This shows visible pattern in our data - each color (level) forms a distinct cluster. In following section we will try to explain factors that can affect resulting projections produced from real-world data.

Projected item-set is divided into three levels with 110, 86 and 77 items respectively.

As we mentioned before, only data about user performance (correctness of answers) are used when composing projections. And there is not a direct reason for this clusters of same levels to form as no information about belonging to particular level is presented to the algorithm.

Levels are not solved uniformly. It is not common for user to solve all three levels. Less experienced users tend to solve only first or first two levels. However typically older users solve only higher levels. Main cause for this is that system allows teachers to assign particular level of concepts as homework. Students then usually solve only this single level.

This phenomenon is not suitable for analysis of item similarity as it can cause misleading results. One particular example is when similar word are displayed far away from one another just because



they belong to different levels. This is visible for words “bič” and “bičík” in item set “Vyjmenovaná slova po B”.

### 2.2.1 Sparseness of performance matrix

In same way as we explained before in section ???. Only difference is that resulting performance matrix will now contain missing values. We wanted to recreate missing data in similar way that this occurs in real performance matrix. This is achieved by simulated users not solving all items. Each user starts with solving one level and then with some probability continues to another. So most users solve only one level, some users solve 2 levels and only few users solve all 3 levels. Order in which they answer levels is chosen at random as users are not required to continue chronologically. This is also visible in real data - there are users who solve only second or only highest difficulty level.

Results indicate that that structure of data can affect results only in really special cases. The only case where projection is divided into clusters is when there is absolutely no information between question in different levels. But this is not our case in real data as there are users solving multiple levels.

## 2.3 Users similarity projection

Instead we choose to analyse whether our data contains different groups of users. We are changing how we are looking at data. Up until now we used item-item similarity to calculate projection of items. Now we are going to be using user-user similarity.

It is worth mentioning we will work with larger matrices as this forced us to do some optimizations in code of our analysis. For example similarity matrix of items usually has size between  $100 \times 100$  and  $300 \times 300$ . As we are looking only on items from single knowledge component. However user similarity matrix is square matrix with size around  $10000 \times 10000$ . This is also reason why current recommender systems use item similarity instead of user similarity. CITE

First attempt on projecting users can be seen in figure ??.

## 2. EVALUATION

---

We say that user solved level when he answered at least 30 questions (which is 1/3 of questions for observed item set). Based on this we can divide users into 8 groups. We added color to each group so we can distinguish them in following plots easily.

Group	Color	Users count	User percent
none	black	4984	35
only 1st level	red	4375	31
only 2nd level	green	1285	9
only 3rd level	blue	1114	8
both 1th and 2nd	yellow	960	7
both 2nd and 3rd	cyan	224	2
both 1nd and 3rd	magenta	240	2
all levels	light gray	1025	7

We can see that all formed clusters of users contains in most cases users from single user group when we divide them by levels they solved. This brought us to more interesting discoveries. In general each level and each item has some mean performance. This is shown in figure ?? . Horizontal axis contains items sorted by level and mean performance. Vertical axis shows performance of each item. Given item sets have mean performance 94%, 86%, 71% for each level respectively.

After dividing users into 8 groups plot changes slightly. Some groups like “only 1st level” (its colored red and contains users who solved primarily first level and only few or none items from other levels) has much lower performance on other levels. We can conclude that users who tend to solve mostly first level are not as experienced as other users. On other hand users in group “both 2nd and 3rd” (cyan) are performing better than other users on all three levels.

At this point we have to return to simulation. We want to show that groups of users solving levels with different performance can cause forming of clusters of items from same level.

Answers are simulated pretty much same as in previous simulated experiments. We have 300 items divided into 3 levels. There is 3000 simulated users. Most of them solve levels with same skill but some

1/5 of users have smaller chance to solve second and third level. This is visible on item performance plot similar to one from real data.

Only changed variable was performance of some users for levels and this resulted in visible clusters in projection (figure ??).

From obtained information we can conclude that removing subnormal answers of users (few answers to other levels when they solved primarily one level) should remove clusters of levels.

But does it!?

## 2.4 Different performance metrics

We applied 4 different metrics for computing similarity matrix to verify that previous results aren't specific to single metric. Especially if it is true that similarity of items differ based on correct answer.

With boolean performance data, we can summarize performance of all users on items  $i$  and  $j$  just by using four values. Count of users who solved both questions  $i$  and  $j$ ... [TODO cite metrics]

Pearson and yule produce almost identical results - this confirms previous research. This means plots produce same distinct clusters of answers and total similarities. However Jaccard measurement differs in this aspect. Similarity of items is not greater in one group of questions (based on correct answer).

Different methods for computing similarity may measure different aspects of items. This can be seen when using Jaccard and Sokal metrics. Similarities provided by Jaccard metric differ greatly from other metrics. Resulting projection still shows same clusters of level and items are split based on correct answer but information is kept in another way than in correlation based metrics like Pearson.

On other hand Sokal is heavily depending on performance of items. Items with higher performance are much more similar than items with lower performance. This is causing packed cluster of first level (easy) and spread out cluster of items from third level (harder).

## 2.5 Answer regularity

clusters based correct answer (i/y) when there is no information about this in data used for computing similarity

## 2. EVALUATION

---

When exploring data, it may be useful to detect outsiders. It may be useful for multiple reasons [CITE]. In our particular case we declare item an outsider when it is not similar to any other items in item set. seems like a logical path to take.

In particular this means item with low sum of similarities to other items may be an outsider. This is where we encountered another regularity in data.

We can quantify whether this is present in all item-sets. We execute this by calculating quality of k-means clustering on items similarity compared to correct answers. Quality of clustering is evaluated using Rand index.

	min	median	max
delka-samohlasek-i	0.272173	0.572914	0.733154
delka-samohlasek-u	0.179007	0.218907	0.278768
koncovky-mi-my-ma	0.173923	0.378383	0.574999
koncovky-ovi-ovy	-0.022328	1	1
koncovky-podstatnych-jmen-muzsky-rod	0.460326	0.526986	0.652672
koncovky-podstatnych-jmen-stredni-rod	0.444935	0.859304	0.880381
koncovky-podstatnych-jmen-zensky-rod	0.358566	0.423671	0.501532
koncovky-pridavnych-jmen	0.431434	0.500458	0.558587
me-mne-samostatne-zajmeno-ja	-0.012182	0.289142	1
predlozky-s-z	0.31752	0.413021	0.455101
psani-be-bje	-0.009319	0.671716	1
psani-me-mne-ve-slove	0.646219	0.733133	0.733133
psani-nn-a-n	0.305013	0.409739	0.462562
psani-s-c-s-z	0.288553	0.353498	0.44766
psani-ve-vje	-0.013296	1	1
shoda-podmetu-s-prisudkem	0.189355	0.245732	0.306245
sklonovani-zajmen-jez-jenz-nimz-ji	-0.01751	0.121347	0.353978
slovesa-podminovaci-zvratna	0.06066	0.10416	0.173317
tvrde-a-mekke-souhlasky	0.135091	0.257167	0.832182
vyjmenovana-slova-po-b	0.385475	0.597867	0.637596
vyjmenovana-slova-po-l	0.575217	0.641585	0.837544
vyjmenovana-slova-po-m	0.478953	0.928013	0.943975
vyjmenovana-slova-po-p	0.641131	0.832391	0.88884
vyjmenovana-slova-po-s	0.373571	0.421781	0.446662
vyjmenovana-slova-po-v	0.483608	0.678045	0.722796
vyjmenovana-slova-po-z	0.528562	0.565708	0.657444

This statistic show that most of the item-sets have distinct clusters of answers and there is only few sets with obscure structure of answers.

## 2. EVALUATION

---

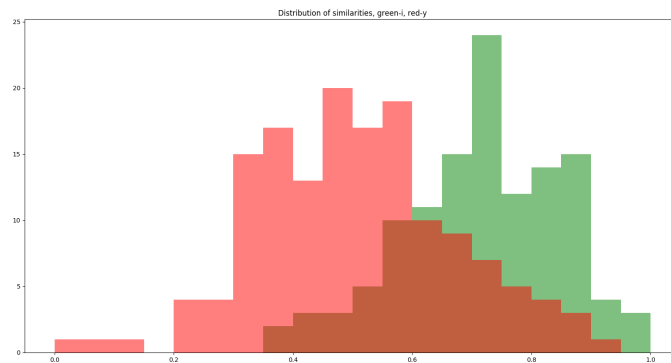


Figure 2.2: Histogram of similarities

Sum of similarities is sum of one column of similarity matrix which we produced in our workflow for computing projection.

This is not specific to only one problem set (which was used in previous images), almost all problem sets display similar pattern. However for some its more distinct than for others. (Sets consisting of items with many possible answers do not behave this way. But that is to be expected.)

Our next experiment was simulation of users preferring one answer in case they do not know what is the correct answer.

Answers are simulated for each user and question. There are no missing values. Answer is correct whenever random value is higher than logistic function of (users skill) - (difficulty of question). Half of questions has one correct answer and other half another answer. We used this to shift chance of answering correctly higher or lower (+0.1 for first answer and -0.1 for second).

Colors represent answer of each item (chance shifted up or down). There are formed visible clusters of same answers in result similar to real-wold data. Using two uncorrelated skills cause clusters in projection. (When using only single skill for all questions results does not change and they are not required for this simulation.)

pridavnych mien je to Y (v pravo)

This is not specific to only one category (which was used in previous images), many more categories display similar pattern. However for some its more distinct than for others. For some distribution of

similarities is same for all answers (psani-nn-a-n, vyjmenovana-slova-po-p,...).

I picked few witch have very distinct answers and looked whether it is answer on left or on right in user interface.

data?

We observed before that whole data set uses both answers the same but for single user this may not be true. There are even users who use only one answer as seen in following performance matrix. There is a line with all questions answered incorrectly for one answer and correctly for another.

We can filter this users out. Next three images show different levels of filtering. First uses no filtering at all (uses all users). Second and third image filter users by difference between performance on each answer. (So if users has same performance on question with both answers this value is 0.0 and when user uses only one of the answers (biggest possible difference) value is 1.0). Second image shows value of 0.3 (performance on one answer is 30third image uses value 6

When we use only half of users which have uniform answers there are no clusters of question with same answers. (Half of users because median is used as filtering value.)

We can look at histogram of difference between answers. For most of the users there is almost no difference but there are users with higher difference in performance between answers.

I look at difference between performance (amount of correctly answered questions) instead of usage of each answer because it is performance that affects calculated similarity of questions. However they should correlate somewhat. Another reason is that it is closer to simulated experiment so we can compare results directly.

When we simulated users we gave them all habit to use one answer more commonly. But not all users have this habit in real-wold data. However there is quite large amount of users who do.

This resolves first problem we encountered but does not explain other regularities in data.

### 2.5.1 Simulation of default answer

This next simulation is also using same core but is enhanced with further choosing correct answer for each item. This is used to offset

## 2. EVALUATION

---

logistic function higher or lower to simulate higher chance of succeeding in solving items with correct answer is the users preferred one. We think this is good enough solution to simulating users choosing one answer by default when they are unsure about answer.

This specific simulation is using two uncorrelated skills and two answers. They are distributed in a way that there is same amount of each combination ( $1/4$  of items). From previous work we know that uncorrelated skills will form distinct clusters. We included them in this simulation to better illustrate conditions of real data - as such clusters of levels exist there.

Projection of data simulated in this way has same properties as our real data. There are clusters (in this case caused by uncorrelated skills) which have items divided by correct answer.

We succeeded in simulating data with clusters of same answers and showing that this is case in our real data. However there is still one more thing to explain - clusters of questions with same levels. Following same approach we can try to filter out users with large difference in how successful they are with solving different levels.

We used histogram of differences (variance of solved levels) to choose some value for filtering of users. As more than half of users solves only one level median of differences is 0.0. So we choose one value just by looking at histogram. We can see in following figure that this doesn't really matter as filtering users in this way does not help with eliminating clusters of same levels.

### 2.6 User similarity

For explaining patterns of questions from same level we have to dig deeper and understand different groups of users. One particular way how to achieve this is using workflow similar to previous. Although there will be one difference, we will be using similarity of users instead of items. (item-item similarity matrix, user-user similarity matrix). This also means that we have to transpose performance matrix - so each column represents one user. Calculating correlation between all columns gives us user similarity matrix. There is no difference in projection step, only used matrix is interchanged.



We can try plotting this result directly using PCA. However we would notice that resulting image doesn't give us much information about users. Reason for this is that two principal components reflect some property of data that we know about and don't want to display. In particular users solving only one group are somewhat special. Columns representing users like this cannot be compared when they solved different levels - there is missing information about their correlation. PCA chooses this information with highest magnitude. In presented figure this corresponds to chosen components reflecting solving of first and third level. (third principal component is correlated with solving of second level)

As users who solve only one level cause this behaviour. And they don't give us information about similarity of items in different levels we choose to exclude these users. After doing so we end up with projection similar to figure xx.

There are two visible clusters of users. Further analysis shows that difference between groups of users is caused by ?

## 2.7 Another contexts



### 3 Conclusion

We can conclude some recommendations. While trying to explain patterns in our particular used data we run into multiple situations which can repeat even when explaining some different data using similar techniques.

Technique we used for calculating projections is quite common in area of Adaptive learning and recommender systems. CITE.

Following section will summarize recommendations useful for explaining results

it is useful to look at both item and user similarity - some patterns in data can be results of habits of users. - we are using unsupervised learning like techniques - we obtain some results but it is hard to explain why they are like they are.. one possibility how to explain results is using simulations - we explained one possible way of simulating performance matrix - data come from users so identifying groups of users who behave same may be useful - we think most common groups which can be visible in data coming from online tutoring system are eager users and trolls - Main group of users tend to answer to questions in some regular pattern based on their knowledge while trolls follow different pattern (for example use same answer on all questions) - looking at total similarity of items - typically correlates with first dimension of PCA - variance of performance entries of items

#### 3.1 Limitations

- only one exercise - only performance was used for computing similarity of items, other sources of data were ignored .. as we thought there results here are most unexpected .. however there may arise other problems when using different sources of data - we used only correctness of answers and ignore response time. It makes sense in studied tutoring system but may be important in other systems.



## **A An appendix**

Here you can insert the appendices of your thesis.

