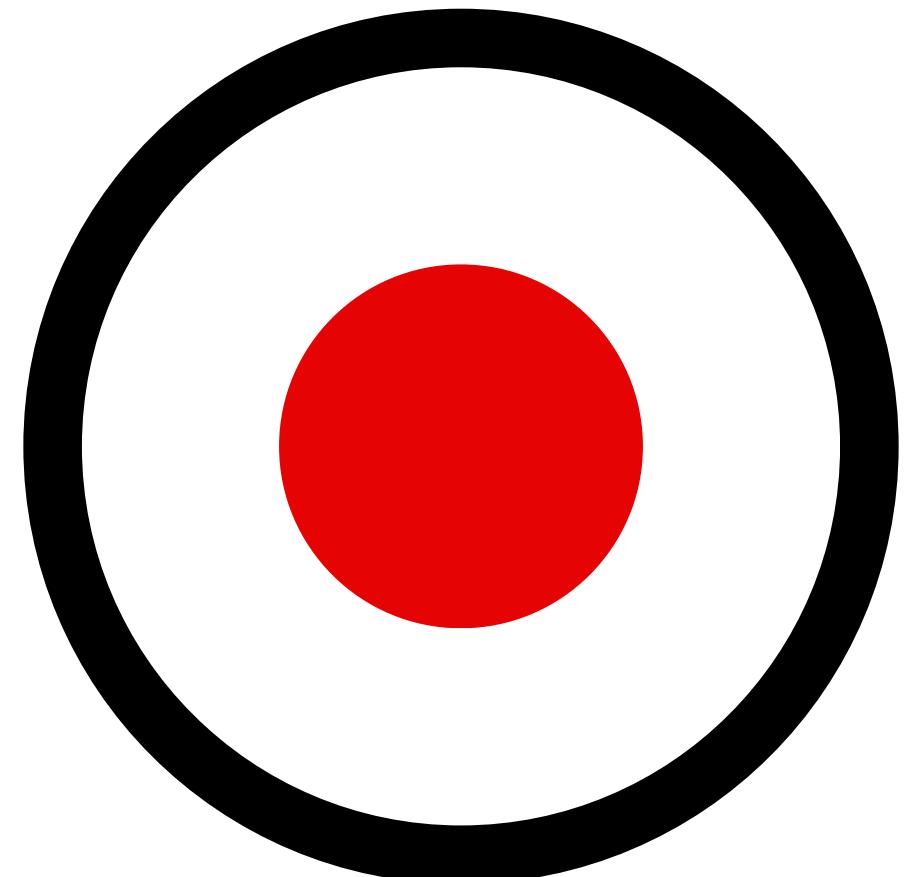


פרויקט בדיקות מובייל



ליור בורוק | מרינה צוקרפין

# תוכן עניינים



- דף פתיחה
- תוכן עניינים
- צוות בודקים
- על המוצר
- פירוט טכני
- ניתוח מתחרים
- אסטרטגיית הבדיקות
- מפתח אפליקציה
- תייחום הבדיקות
- לוח זמנים
- ניהול סיכון
- הגדרת חומרת תקלה
- מחזור חי' תקלה
- תנאי כניסה
- תנאי יציאה (תיכון)
- תנאי יציאה (ברגע האמת)
- קритריון היציאה בזמן אמת
- נתוניים סטטיסטיים
- תקלות לדוגמא
- מסקנות ומלצות
- דף סיום

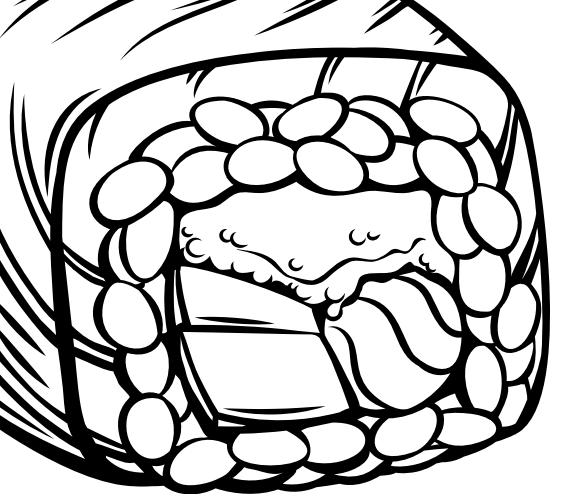
# צוות הבודקים

**מרינה צוקרפיין**  
בודקת תוכנה וראש צוות



**ליאור בורוק**  
בודק תוכנה





# What is Tamopo?

## על המוצר

### תיאור המערכת

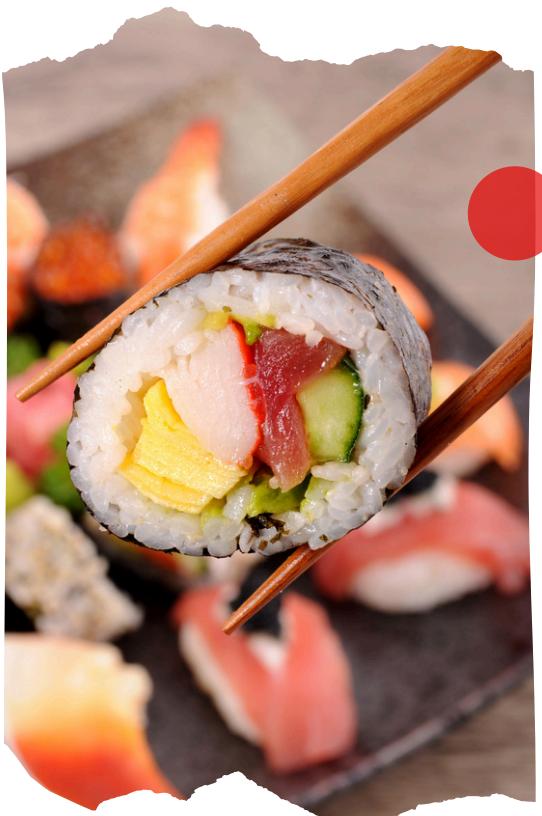
מערכת זו הינה האפליקציה הרשמית של מסעדת Tamopo.  
באמצעותה ניתן לעין בתפריט המגוון הכלול מנות אסיאתיות, להזמין משלוחים 'שירות הבית' או לבצע הזמנה לאיסוף עצמי.

### קהל היעד

חובבי המטבח האסיאתי.



# פירות טכני



## 1. מערכת זו עולתה לאויר ב- 2021

**2.** כתובת הסניפים  
טמפopo, ראשון לציון, לישנסקי 9  
טמפopo, בת ים, בן גוריון 65

**3.** כתובת אתר אינטרנט  
<https://tampopo.co.il/>

**3.** מפתחי האפליקציה



- עדכן גרסה אחרון  
3.0.11 - גרסה מס' 2024
- 1.0 - גרסה מס' 2021  
3.0.2 - גרסה מס' 2022  
3.0.5 - גרסה מס' 2022  
3.0.6 - גרסה מס' 2023  
3.0.6.1 - גרסה מס' 2023  
3.0.10 - גרסה מס' 2023

### תאמיות:

iPhone - גרסת 12.4 iOS ואילר.  
iPad touch - גרסת 12.4 iOS ואילר.  
Mac - גרסת macOS 11.0 ואילר ו-Mac עם שבב M1 Apple Vision 1.0 ואילר.  
Android - גרסת 7.0 ואילר.

הורדות ב App Store  
1K+ הורדות ב Play Store

ציון ב App Store ★★★★★ (3 דירוגים)  
ציון ב Play Store ★★★★★ (14 דירוגים)

# מלחרים עיקריים בענף



מסעדה אסייתית בישראל שמתמחה במטבח היפני, בדגש על חוויה סושי אינטימית ומוקפדת.

- עלתה לאויב 08.02.21
- עודכנה לאחרונה 25.08.24
- כמות הורדות +1K
- ציון ★★★★☆ 9 דירוגים

(אפליקציה חדשה)



רשת מסעדות אסיאתיות פופולרית בישראל, שמתמחה בעיקר במטבח היפני, עם דגש על סושי, לצד מנות נוספות מהמטבחים האסייתיים השונים כמו נודלס, מוקפצים, מרקים, ומנות דגים.

- עלתה לאויב 07.09.24
- עודכנה לאחרונה 14.09.24
- כמות הורדות 10K+
- ציון ★★★★☆ 18 דירוגים



רשת מסעדות אסיאתיות פופולרית בישראל. הרשת מציעה תפריט מגוון שմבוסס על מטבחים אסייתיים שונים, כולל מאכלים מהמטבח היפני, התאיילנדי, הסיני והוייאטנמי.

- עלתה לאויב 06.07.15
- עודכנה לאחרונה 15.08.24
- כמות הורדות 10K+
- ציון ★★★★☆ 128 דירוגים

**tabit**

**tabit**

**como**

# ויסות אסטרטגיית בדיקות

## מפת אתר ועכ נושאים

- **בנייה מפת אתר מפורטת.**
- **חילוץ עכ נושאים** על בסיס מפת האפליקציה וניתוח המערכת.
- **סידור עכ נושאים** לפי כלל העמודים והאזורים השונים במערכת.
- **כתיבת תסritis בדיקה** במערכת Monday.

## בדיקות חוקרות

- **בדיקות חוקרות (Exploratory Testing)** עקב חוסר באפין.
- **בדיקה E2E** בסיסית לוויידי אופן פעולה תקין של הזמנת מנעה.
- **התמקדות באזורי החשובים** במערכת כגון: הרשמה, התחברות, תשלום, תהליך רכישה מההתחלה ועד סופה.

## התקנת האפליקציה ופגישה ראשונה

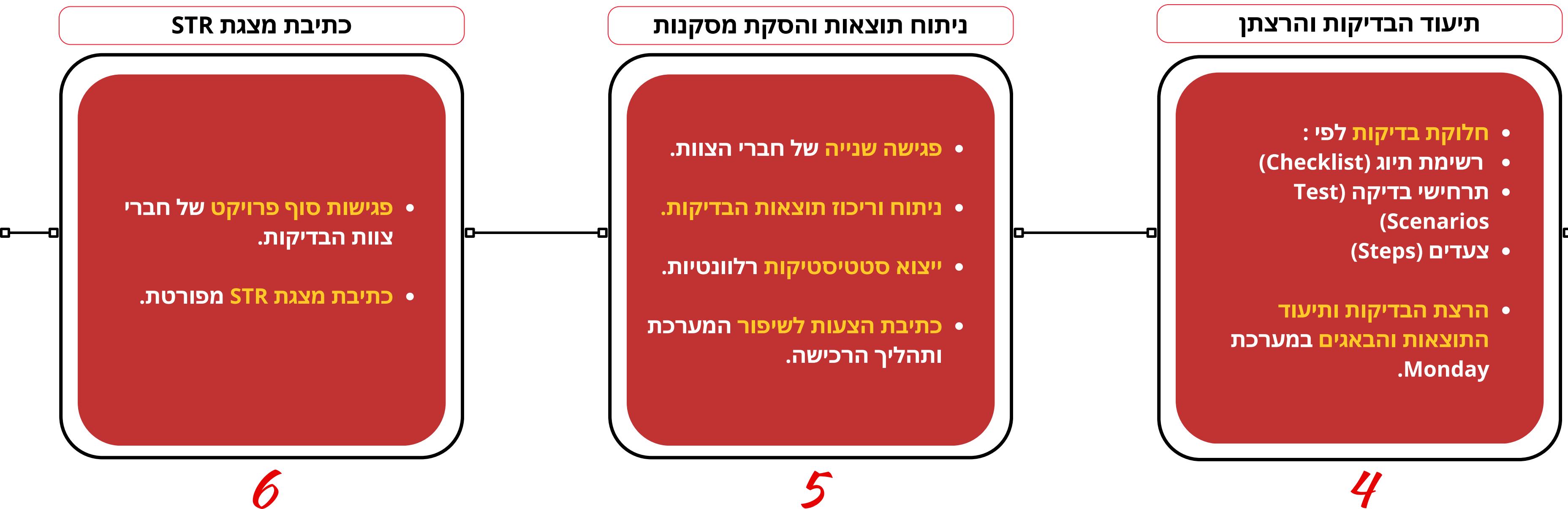
- **פגישה ראשונה** של חברי הצוות ותוכנן לוח זמינים לפROYKT.
- **התקנת האפליקציה** במכשירי הפלפון של צוות הבודקים: Samsung Galaxy S23 Ultra Iphone 15 Max Pro
- **חלוקת הבדיקות לפי אזורים** חשובים בין חברי הצוות.
- **ביצוע בדיקת שפויות (Sanity).**

3

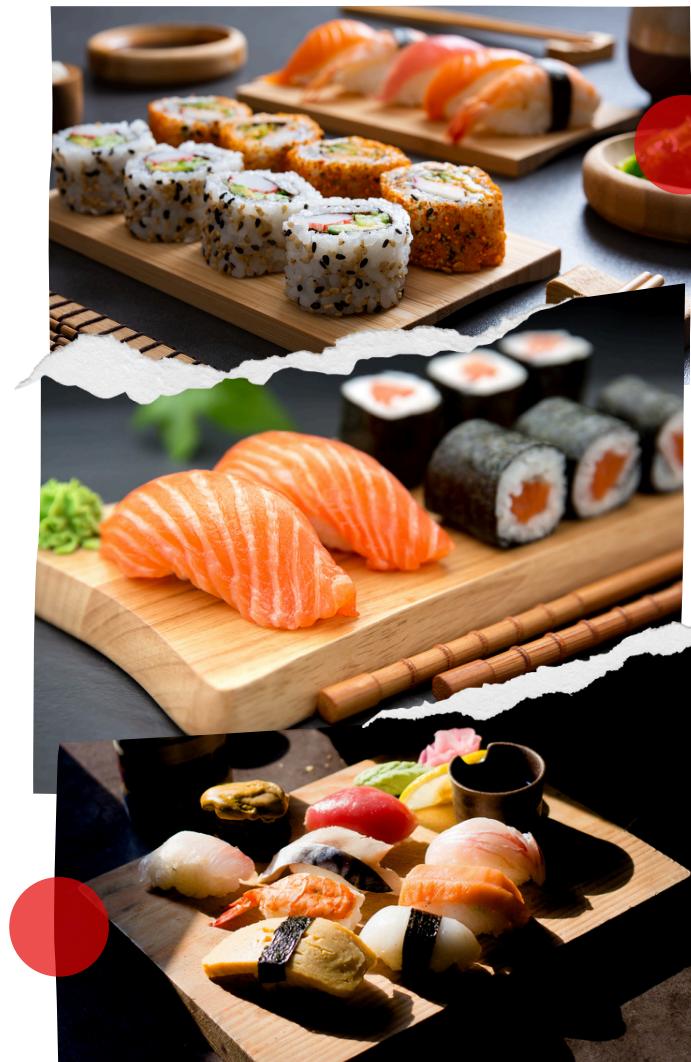
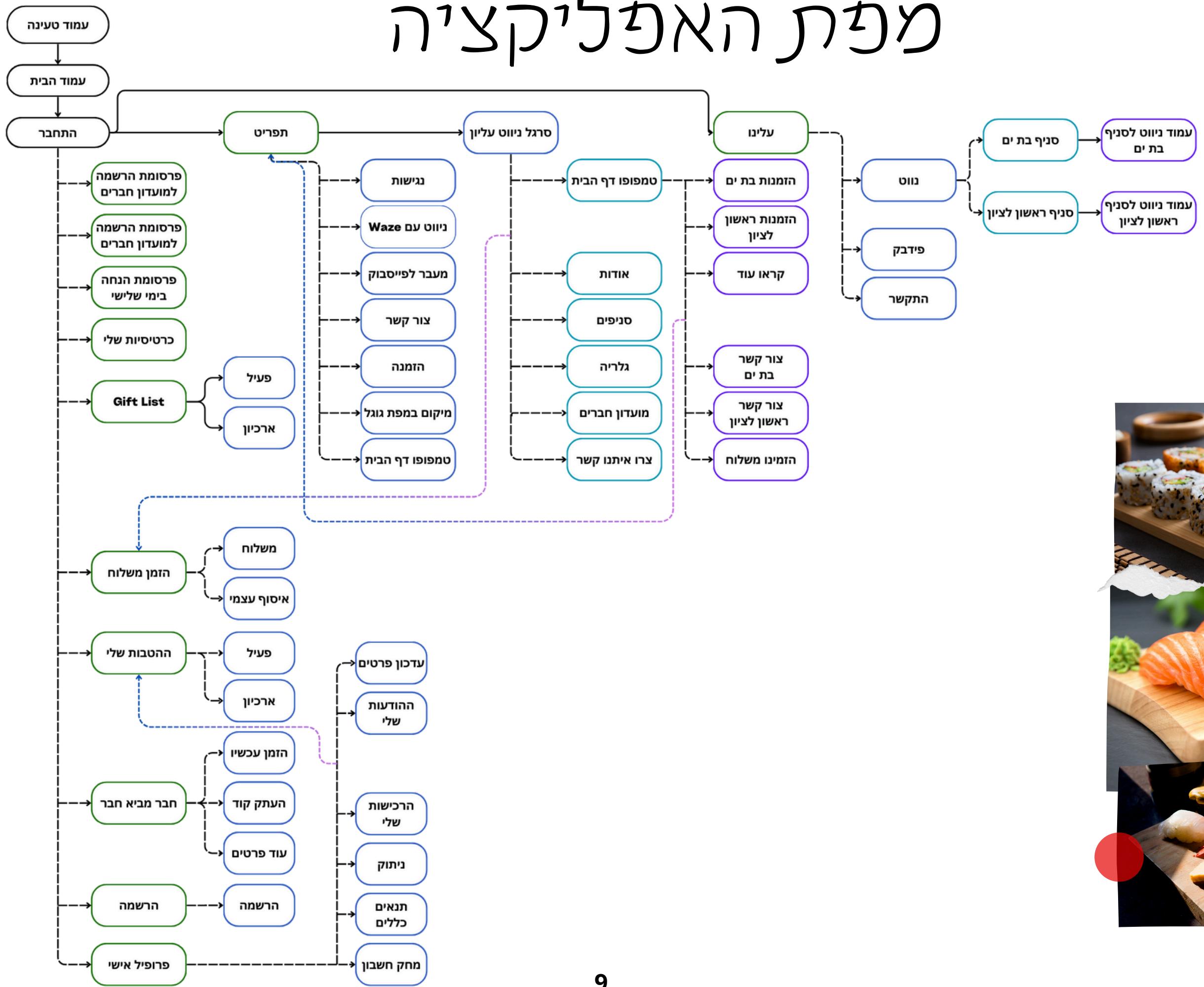
2

1

# ויסות אסטרטגיית בדיקות



# מפתח האפליקציה



# תheimot הבדיקה

מאחר והבדיקות בוצעו מצד הלוקח בלבד, הייתה חסירה גישה לביצוע חלק מסווגי הבדיקות, כגון בדיקות עומסים ויכולת תגובה מהירותים. הבדיקות התמקדו בעיקר בבדיקות חיוניות כמו בדיקות פונקציונליות (ובנוסף, לצורך הבטחת חווית משתמש תקינה).

## בדיקות שלא בוצעו

- **ביצועים** (performance)
- **עומס** (Load)
- **תחזקה** (Maintenance)
- **ביצועים** (Performance)
- **בדיקות זיכרון** (Memory Testing)
- **בדיקות צrichtת סוללה** (Battery Testing)
- **בדיקות רשת** (Network Testing)
- **מסך** (Interface)

## בדיקות שבוצעו

- **מסך גרפי** (GUI) (Functionality)
- **פונקציונליות** (Usability)
- **שימושיות** (Accessibility)
- **גמישות** (Validation)
- **אימות** (Authorization)
- **הရשות** (Internationalization)
- **בין לאומיות** (Survival and Recovery)
- **הפרעות** (Interruptions)
- **בדיקות התקינה/עדכון** (Installation/Update)
- **בדיקות מחיקה** (Uninstallation)
- **בדיקות מקצה לקצה** (E2E)

# לוח זמנים

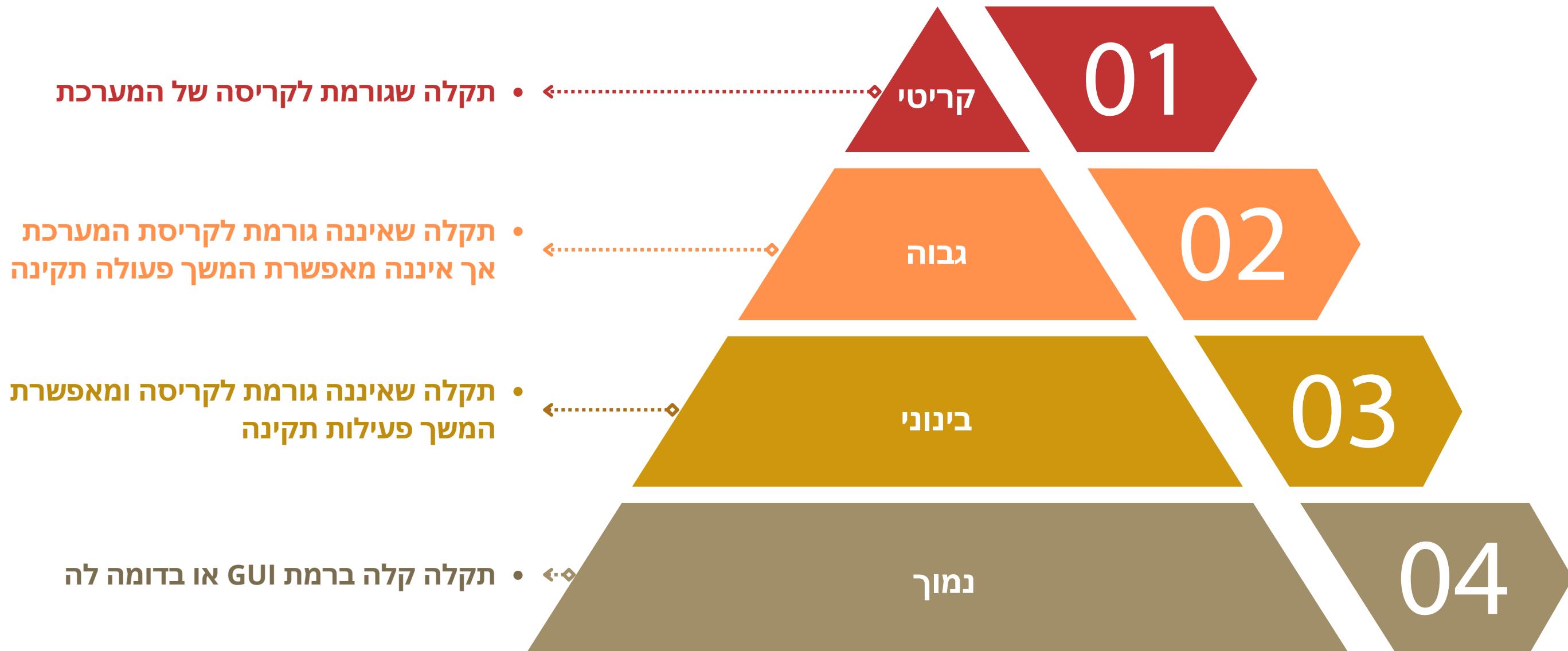
מאחר והבדיקות בוצעו מצד הלוקוח בלבד, הייתה חסירה גישה לביצוע חלק מסווגי הבדיקות, כגון בדיקות עומסים ויכולת תגבורת השרתים. הבדיקות התמקדו בעיקר בבדיקות חינוכיות כמו בדיקות פונקציונליות (ובנוסף, לצורך הבטחת חווית משתמש תקינה).

| אוקטובר-24 | | נובמבר-24 | | | | | | | | | | | | | | | | | | דצמבר-24 | | | | | | | | | | январь-25 | | | | | | | | | | פברואר-25 | | | | | | | | | | מרץ-25 | | | | | | | | | | אפריל-25 | | | | | | | | | | מאי-25 | | | | | | | | | | יוני-25 | | | | | | | | | | יולי-25 | | | | | | | | | | אוגוסט-25 | | | | | | | | | | ספטמבר-25 | | | | | | | | | | אוקטובר-25 | | | | | | | | | | נובמבר-25 | | | | | | | | | | דצמבר-25 | | | | | | | | | | январי-26 | | | | | | | | | | פברואר-26 | | | | | | | | | | מרץ-26 | | | | | | | | | | אפריל-26 | | | | | | | | | | מאי-26 | | | | | | | | | | יוני-26 | | | | | | | | | | יולי-26 | | | | | | | | | | אוגוסט-26 | | | | | | | | | | ספטמבר-26 | | | | | | | | | | אוקטובר-26 | | | | | | | | | | נובמבר-26 | | | | | | | | | | דצמבר-26 | | | | | | | | | | январי-27 | | | | | | | | | | פברואר-27 | | | | | | | | | | מרץ-27 | | | | | | | | | | אפריל-27 | | | | | | | | | | מאי-27 | | | | | | | | | | יוני-27 | | | | | | | | | | יולי-27 | | | | | | | | | | אוגוסט-27 | | | | | | | | | | ספטמבר-27 | | | | | | | | | | אוקטובר-27 | | | | | | | | | | נובמבר-27 | | | | | | | | | | דצמבר-27 | | | | | | | | | | январי-28 | | | | | | | | | | פברואר-28 | | | | | | | | | | מרץ-28 | | | | | | | | | | אפריל-28 | | | | | | | | | | מאי-28 | | | | | | | | | | יוני-28 | | | | | | | | | | יולי-28 | | | | | | | | | | אוגוסט-28 | | | | | | | | | | ספטמבר-28 | | | | | | | | | | אוקטובר-28 | | | | | | | | | | נובמבר-28 | | | | | | | | | | דצמבר-28 | | | | | | | | | | январי-29 | | | | | | | | | | פברואר-29 | | | | | | | | | | מרץ-29 | | | | | | | | | | אפריל-29 | | | | | | | | | | מאי-29 | | | | | | | | | | יוני-29 | | | | | | | | | | יולי-29 | | | | | | | | | | אוגוסט-29 | | | | | | | | | | ספטמבר-29 | | | | | | | | | | אוקטובר-29 | | | | | | | | | | נובמבר-29 | | | | | | | | | | דצמבר-29 | | | | | | | | | | январי-30 | | | | | | | | | | פברואר-30 | | | | | | | | | | מרץ-30 | | | | | | | | | | אפריל-30 | | | | | | | | | | מאי-30 | | | | | | | | | | יוני-30 | | | | | | | | | | יולי-30 | | | | | | | | | | אוגוסט-30 | | | | | | | | | | ספטמבר-30 | | | | | | | | | | אוקטובר-30 | | | | | | | | | | נובמבר-30 | | | | | | | | | | דצמבר-30 | | | | | | | | | | январי-31 | | | | | | | | | | פברואר-31 | | | | | | | | | | מרץ-31 | | | | | | | | | | אפריל-31 | | | | | | | | | | מאי-31 | | | | | | | | | | יוני-31 | | | | | | | | | | יולי-31 | | | | | | | | | | אוגוסט-31 | | | | | | | | | | ספטמבר-31 | | | | | | | | | | אוקטובר-31 | | | | | | | | | | נובמבר-31 | | | | | | | | | | דצמבר-31 | | | | | | | | | | январי-32 | | | | | | | | | | פברואר-32 | | | | | | | | | | מרץ-32 | | | | | | | | | | אפריל-32 | | | | | | | | | | מאי-32 | | | | | | | | | | יוני-32 | | | | | | | | | | יולי-32 | | | | | | | | | | אוגוסט-32 | | | | | | | | | | ספטמבר-32 | | | | | | | | | | אוקטובר-32 | | | | | | | | | | נובמבר-32 | | | | | | | | | | דצמבר-32 | | | | | | | | | | январי-33 | | | | | | | | | | פברואר-33 | | | | | | | | | | מרץ-33 | | | | | | | | | | אפריל-33 | | | | | | | | | | מאי-33 | | | | | | | | | | יוני-33 | | | | | | | | | | יולי-33 | | | | | | | | | | אוגוסט-33 | | | | | | | | | | ספטמבר-33 | | | | | | | | | | אוקטובר-33 | | | | | | | | | | נובמבר-33 | | | | | | | | | | דצמבר-33 | | | | | | | | | | январי-34 | | | | | | | | | | פברואר-34 | | | | | | | | | | מרץ-34 | | | | | | | | | | אפריל-34 | | | | | | | | | | מאי-34 | | | | | | | | | | יוני-34 | | | | | | | | | | יולי-34 | | | | | | | | | | אוגוסט-34 | | | | | | | | | | ספטמבר-34 | | | | | | | | | | אוקטובר-34 | | | | | | | | | | נובמבר-34 | | | | | | | | | | דצמבר-34 | | | | | | | | | | январי-35 | | | | | | | | | | פברואר-35 | | | | | | | | | | מרץ-35 | | | | | | | | | | אפריל-35 | | | | | | | | | | מאי-35 | | | | | | | | | | יוני-35 | | | | | | | | | | יולי-35 | | | | | | | | | | אוגוסט-35 | | | | | | | | | | ספטמבר-35 | | | | | | | | | | אוקטובר-35 | | | | | | | | | | נובמבר-35 | | | | | | | | | | דצמבר-35 | | | | | | | | | | январי-36 | | | | | | | | | | פברואר-36 | | | | | | | | | | מרץ-36 | | | | | | | | | | אפריל-36 | | | | | | | | | | מאי-36 | | | | | | | | | | יוני-36 | | | | | | | | | | יולי-36 | | | | | | | | | | אוגוסט-36 | | | | | | | | | | ספטמבר-36 | | | | | | | | | | אוקטובר-36 | | | | | | | | | | נובמבר-36 | | | | | | | | | | דצמבר-36 | | | | | | | | | | январי-37 | | | | | | | | | | פברואר-37 | | | | | | | | | | מרץ-37 | | | | | | | | | | אפריל-37 | | | | | | | | | | מאי-37 | | | | | | | | | | יוני-37 | | | | | | | | | | יולי-37 | | | | | | | | | | אוגוסט-37 | | | | | | | | | | ספטמבר-37 | | | | | | | | | | אוקטובר-37 | | | | | | | | | | נובמבר-37 | | | | | | | | | | דצמבר-37 | | | | | | | | | | январי-38 | | | | | | | | | | פברואר-38 | | | | | | | | | | מרץ-38 | | | | | | | | | | אפריל-38 | | | | | | | | | | מאי-38 | | | | | | | | | | יוני-38 | | | | | | | | | | יולי-38 | | | | | | | | | | אוגוסט-38 | | | | | | | | | | ספטמבר-38 | | | | | | | | | | אוקטובר-38 | | | | | | | | | | נובמבר-38 | | | | | | | | | | דצמבר-38 | | | | | | | | | | январי-39 | | | | | | | | | | פברואר-39 | | | | | | | | | | מרץ-39 | | | | | | | | | | אפריל-39 | | | | | | | | | | מאי-39 | | | | | | | | | | יוני-39 | | | | | | | | | | יולי-39 | | | | | | | | | | אוגוסט-39 | | | | | | | | | | ספטמבר-39 | | | | | | | | | | אוקטובר-39 | | | | | | | | | | נובמבר-39 | | | | | | | | | | דצמבר-39 | | | | | | | | | | январי-40 | | | | | | | | | | פברואר-40 | | | | | | | | | | מרץ-40 | | | | | | | | | | אפריל-40 | | | | | | | | | | מאי-40 | | | | | | | | | | יוני-40 | | | | | | | | | | יולי-40 | | | | | | | | | | אוגוסט-40 | | | | | | | | | | ספטמבר-40 | | | | | | | | | | אוקטובר-40 | | | | | | | | | | נובמבר-40 | | | | | | | | | | דצמבר-40 | | | | | | | | | | январי-41 | | | | | | | | | | פברואר-41 | | | | | | | | | | מרץ-41 | | | | | | | | | | אפריל-41 | | | | | | | | | | מאי-41 | | | | | | | | | | יוני-41 | | | | | | | | | | יולי-41 | | | | | | | | | | אוגוסט-41 | | | | | | | | | | ספטמבר-41 | | | | | | | | | | אוקטובר-41 | | | | | | | | | | נובמבר-41 | | | | | | | | | | דצמבר-41 | | | | | | | | | | январי-42 | | | | | | | | | | פברואר-42 | | | | | | | | | | מרץ-42 | | | | | | | | | | אפריל-42 | | | | | | | | | | מאי-42 | | | | | | | | | | יוני-42 | | | | | | | | | | יולי-42 | | | | | | | | | | אוגוסט-42 | | | | | | | | | | ספטמבר-42 | | | | | | | | | | אוקטובר-42 | | | | | | | | | | נובמבר-42 | | | | | | | | | | דצמבר-42 | | | | | | | | | | январי-43 | | | | | | | | | | פברואר-43 | | | | | | | | | | מרץ-43 | | | | | | | | | | אפריל-43 | | | | | | | | | | מאי-43 | | | | | | | | | | יוני-43 | | | | | | | | | | יולי-43 | | | | | | | | | | אוגוסט-43 | | | | | | | | | | ספטמבר-43 | | | | | | | | | | אוקטובר-43 | | | | | | | | | | נובמבר-43 | | | | | | | | | | דצמבר-43 | | | | | | | | | | январי-44 | | | | | | | | | | פברואר-44 | | | | | | | | | | מרץ-44 | | | | | | | | | | אפריל-44 | | | | | | | | | | מאי-44 | | | | | | | | | | יוני-44 | | | | | | | | | | יולי-44 | | | | | | | | | | אוגוסט-44 | | | | | | | | | | ספטמבר-44 | | | | | | | | | | אוקטובר-44 | | 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| ספטמבר-47 | | | | | | | | | | אוקטובר-47 | | | | | | | | | | נובמבר-47 | | | | | | | | | | דצמבר-47 | | | | | | | | | | январי-48 | | | | | | | | | | פברואר-48 | | | | | | | | | | מרץ-48 | | | | | | | | | | אפריל-48 | | | | | | | | | | מאי-48 | | | | | | | | | | יוני-48 | | | | | | | | | | יולי-48 | | | | | | | | | | אוגוסט-48 | | | | | | | | | | ספטמבר-48 | | | | | | | | | | אוקטובר-48 | | | | | | | | | | נובמבר-48 | | | | | | | | | | דצמבר-48 | | | | | | | | | | январי-49 | | | | | | | | | | פברואר-49 | | | | | | | | | | מרץ-49 | | | | | | | | | | אפריל-49 | | | | | | | | | | מאי-49 | | | | | | | | | | יוני-49 | | | | | | | | | | יולי-49 | | | | | | | | | | אוגוסט-49 | | | | | | | | | | ספטמבר-49 | | | | | | | | | | אוקטובר-49 | | | | | | | | | | נובמבר-49 | | | | | | | | | | דצמבר-49 | | | | | | | | | | январי-50 | | | | | | | | | | פברואר-50 | | | | | | | | | | מרץ-50 | | | | | | | | | | אפריל-50 | | | | | | | | | | מאי-50 | | | | | | | | | | יוני-50 | | | | | | | | | | יולי-50 | | | | | | | | | | אוגוסט-50 | | | | | | | | | | ספטמבר-50 | | | | | | | | | | אוקטובר-50 | | | | | | | | | | נובמבר-50 | | | | | | | | | | דצמבר-50 | | | | | | | | | | январי-51 | | | | | | | | | | פברואר-51 | | | | | | | | | | מרץ-51 | | | | | | | | | | אפריל-51 | | | | | | | | | | מאי-51 | | | | | | | | | | יוני-51 | | | | | | | | | | יולי-51 | | | | | | | | | | אוגוסט-51 | | | | | | | | | | ספטמבר-51 | | | | | | | | | | אוקטובר-51 | | | | | | | | | | נובמבר-51 | | | | | | | | | | דצמבר-51 | | | | | | | | | | январי-52 | | | | | | | | | | פברואר-52 | | | | | | | | | | מרץ-52 | | | | | | | | | | אפריל-52 | | | | | | | | | | מאי-52 | | | | | | | | | | יוני-52 | | | | | | | | | | יולי-52 | | | | | | | | | | אוגוסט-52 | | | | | | | | | | ספטמבר-52 | | | | | | | | | | אוקטובר-52 | | | | | | | | | | נובמבר-52 | | | | | | | | | | דצמבר-52 | | | | | | | | | | январי-53 | | | | | | | | | | פברואר-53 | | | | | | | | | | מרץ-53 | | | | | | | | | | אפריל-53 | | | | | | | | | | מאי-53 | | | | | | | | | | יוני-53 | | | | | | | | | | יולי-53 | | | | | | | | | | אוגוסט-53 | | | | | | | | | | ספטמבר-53 | | | | | | | | | | אוקטובר-53 | | | | | | | | | | נובמבר-53 | | | | | | | | | | דצמבר-53 | | | | | | | | | | январי-54 | | | | | | | | | | פברואר-54 | | | | | | | | | | מרץ-54 | | | | | | | | | | אפריל-54 | | | | | | | | | | מאי-54 | | | | | | | | | | יוני-54 | | | | | | | | | | יולי-54 | | | | | | | | | | אוגוסט-54 | | | | | | | | | | ספטמבר-54 | | | | | | | | | | אוקטובר-54 | | | | | | | | | | נובמבר-54 | | | | | | | | | | דצמבר-54 | | | | | | | | | | январי-55 | | | | | | | | | | פברואר-55 | | | | | | | | | | מרץ-55 | | | | | | | | | | אפריל-55 | | | | | | | | | | מאי-55 | | | | | | | | | | יוני-55 | | | | | | | | | | יולי-55 | | | | | | | | | | אוגוסט-55 | | | | | | | | | | ספטמבר-55 | | | | | | | | | | אוקטובר-55 | | | | | | | | | | נובמבר-55 | | | | | | | | | | דצמבר-55 | | | | | | | | | | январי-56 | | | | | | | | | | פברואר-56 | | | | | | | | | | מרץ-56 | | | | | | | | | | אפריל-56 | | | | | | | | | | מאי-56 | | | | | | | | | | יוני-56 | | | | | | | | | | יולי-56 | | | | | | | | | | אוגוסט-56 | | | | | | | | | | ספטמבר-56 | | | | | | | | | | אוקטובר-56 | | | | | | | | | | נובמבר-56 | | | | | | | | | | דצמבר-56 | | | | | | | | | | январי-57 | | | | | | | | | | פברואר-57 | | | | | | | | | | מרץ-57 | | | | | | | | | | אפריל-57 | | | | | | | | | | מאי-57 | | | | | | | | | | יוני-57 | | | | | | | | | | יולי-57 | | | | | | | | | | אוגוסט-57 | | | | | | | | | | ספטמבר-57 | | | | | | | | | | אוקטובר-57 | | | | | | | | | | נובמבר-57 | | | | | | | | | | דצמבר-57 | | | | | | | | | | январי-58 | | | | | | | | | | פברואר-58 | | | | | | | | | | מרץ-58 | | | | | | | | | | אפריל-58 | | | | | | | | | | מאי-58 | | | | | | | | | | יוני-58 | | | | | | | | | | יולי-58 | | | | | | | | | | אוגוסט-58 | | | | | | | | | | ספטמבר-58 | | | | | | | | | | אוקטובר-58 | | | | | | | | | | נובמבר-58 | | | | | | | | | | דצמבר-58 | | | | | | | | | | январי-59 | | | | | | | | | | פברואר-59 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| | | январי-62 | | | | | | | | | | פברואר-62 | | | | | | | | | | מרץ-62 | | | | | | | | | | אפריל-62 | | | | | | | | | | מאי-62 | | | | | | | | | | יוני-62 | | | | | | | | | | יולי-62 | | | | | | | | | | אוגוסט-62 | | | | | | | | | | ספטמבר-62 | | | | | | | | | | אוקטובר-62 | | | | | | | | | | נובמבר-62 | | | | | | | | | | דצמבר-62 | | | | | | | | | | январי-63 | | | | | | | | | | פברואר-63 | | | | | | | | | | מרץ-63 | | | | | | | | | | אפריל-63 | | | | | | | | | | מאי-63 | | | | | | | | | | יוני-63 | | | | | | | | | | יולי-63 | | | | | | | | | | אוגוסט-63 | | | | | | | | | | ספטמבר-63 | | | | | | | | | | אוקטובר-63 | | | | | | | | | | נובמבר-63 | | | | | | | | | | דצמבר-63 | | | | | | | | | | январי-64 | | | | | | | | | | פברואר-64 | | | | | | | | | | מרץ-64 | | | | | | | | | | אפריל-64 | | | | | | | | | | מאי-64 | | | | | | | | | | יוני-64 | | | | | | | | | | יולי-64 | | | | | | | | | | אוגוסט-64 | | | | | | | | | | ספטמבר-64 | | | | | | | | | | אוקטובר-64 | | | | | | | | | | 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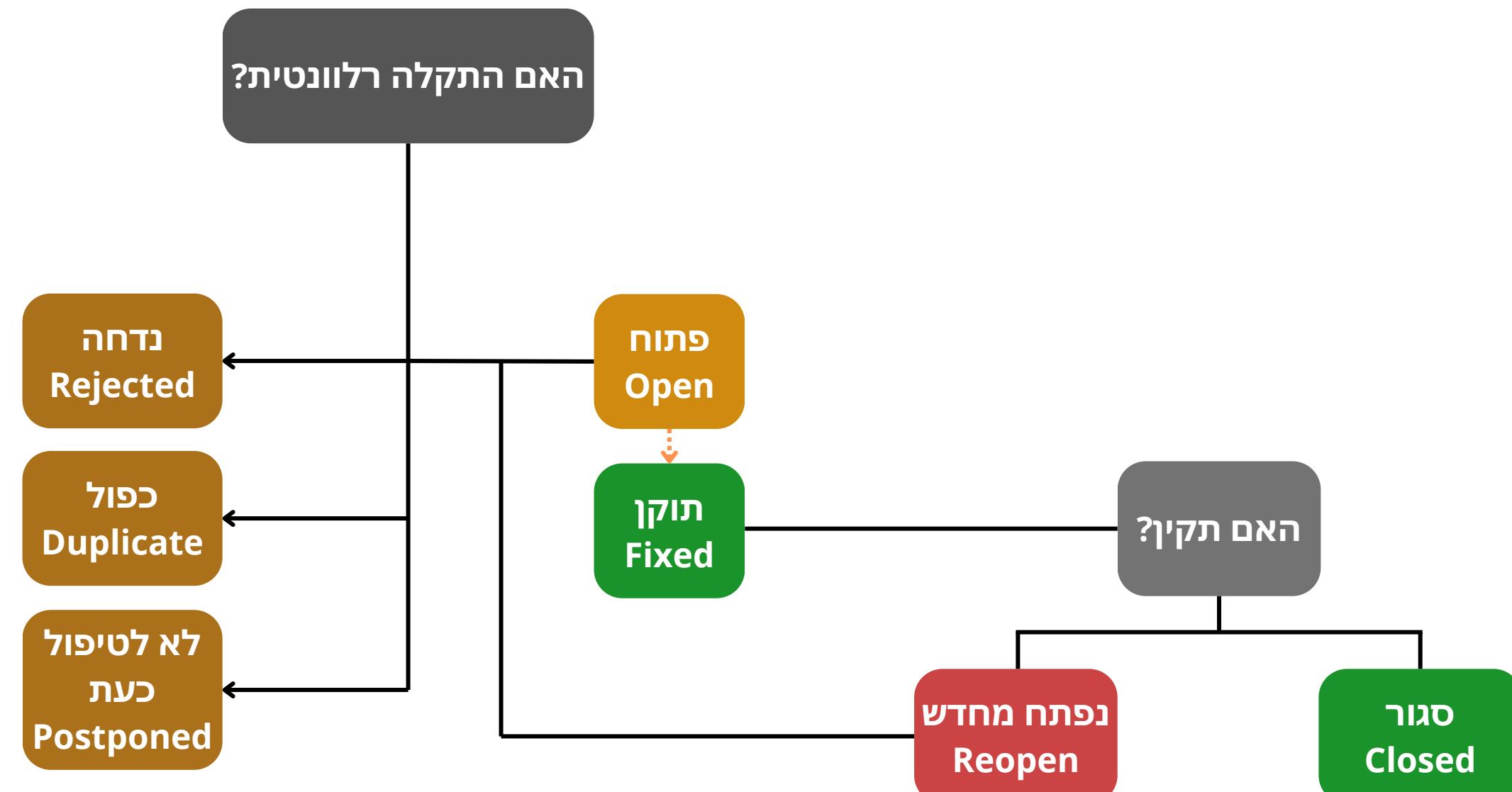
# ריהול סיכון ו INCIDENT

האם התרחש	אחראי	טיאור	פעילות	טיאור הנזק	רמת סיון	נזק	סיכון	סיכום/AIRPORT
✓	בודק/R'ץ	מעקב אחר רמת העומס של חברי הצוות	קבלת	עומס לא צפוי במהלך ביצוע הפרויקט עלול לגרום לעיכוב	5	5	1	עומס כללי
X	בודק/R'ץ	מעקב אחר המצב הביטחוני ושינויו לווחות הזמינים בהתאם	ניתור	בעת ביצוע הפרויקט מתנהלת מלחמה ועיכוב עלול להתרחש	3.8	4	0.95	מלחמה
✓	בודק/R'ץ	מעקב אחר זמינותות חברי הצוות וחלוקת תפקידים משתנה תוך כדי תנועה	ניתור	אי זמינות מלאה של אחד או יותר מחברי הצוות מסיבות שונות	3.2	4	0.8	אי זמינות מלאה
X	בודק	הכנת מחשבים נוספים לעבודה ממושכת	אידור	בעיה טכנית באחד המחשבים או בראשת האינטרנט	2.1	3	0.7	בעיות טכניות
X	בודק/R'ץ	שמירה על בריאות מלאה בזמן ביצוע הפרויקט במידה האפשרית	אידור	מחלה של אחד או יותר מחברי הצוות	1.6	4	0.4	מחלה

# סיווג התקלות ורמת התקלה



# מחזור חיי תקלה



# תלאי כויסה

## **השלמת תיעוד**

כל המסמכים הרלוונטיים (דרישות, מסמכי בדיקות, תרחישי בדיקות) הושלמו ואושרו.

## **התקנה מלאה של המערכת**

המערכת או האפליקציה מותקנת במלואה והגרסה העדכנית ביותר נמצאת לשימוש.

## **زمינות צוות**

כל חברי הצוות זמינים לתחילת הבדיקות.

## **אין בלוקרים**

אין באגים קריטיים ("BLOCKER BUGS") אשר מונעים התחלת בדיקות.

# תכען תנא יציאה

## הרצת מסרים

הרצת 100% ממסרים הבדיקה

## חוק ה 80/20

לפחות 80% מסר הבדיקות עברו בהצלחה

## תוצאות חיוביות עבור תרחישי בדיקה קרייטיים

כל התרחישים הקרייטיים והפונקציונליים עברו בהצלחה

## תיעוד בדיקות הושלים

כל תוצאות הבדיקות והדו"חות הנדרשים הושלמו

## סיווג לפי רמות חומרה

0 באגים קרייטיים

0 ברמת חומרה גבוהה

לא יותר מ 4 באגים ברמת חומרה בינונית

לא יותר מ 8 באגים ברמת חומרה נמוכה

# תלאי יציאה ברגע האמת



## הערכת תסרייטים

הורצו 100% מטסרייטי הבדיקה

## חוק ה 80/20

עברו יותר מ 80% מהבדיקות (84.8%)

**תוצאות חיוביות עבור תרחישים בדיקה קרייטיים**  
כל התרחישים הקרייטיים והפונקציונליים עברו בהצלחה

## תיעוד בדיקות הושלם

כל תוצאות הבדיקות והדו"חות הנדרשים הושלמו

## סיכום לפי רמות חומרה

0 באגים קרייטיים

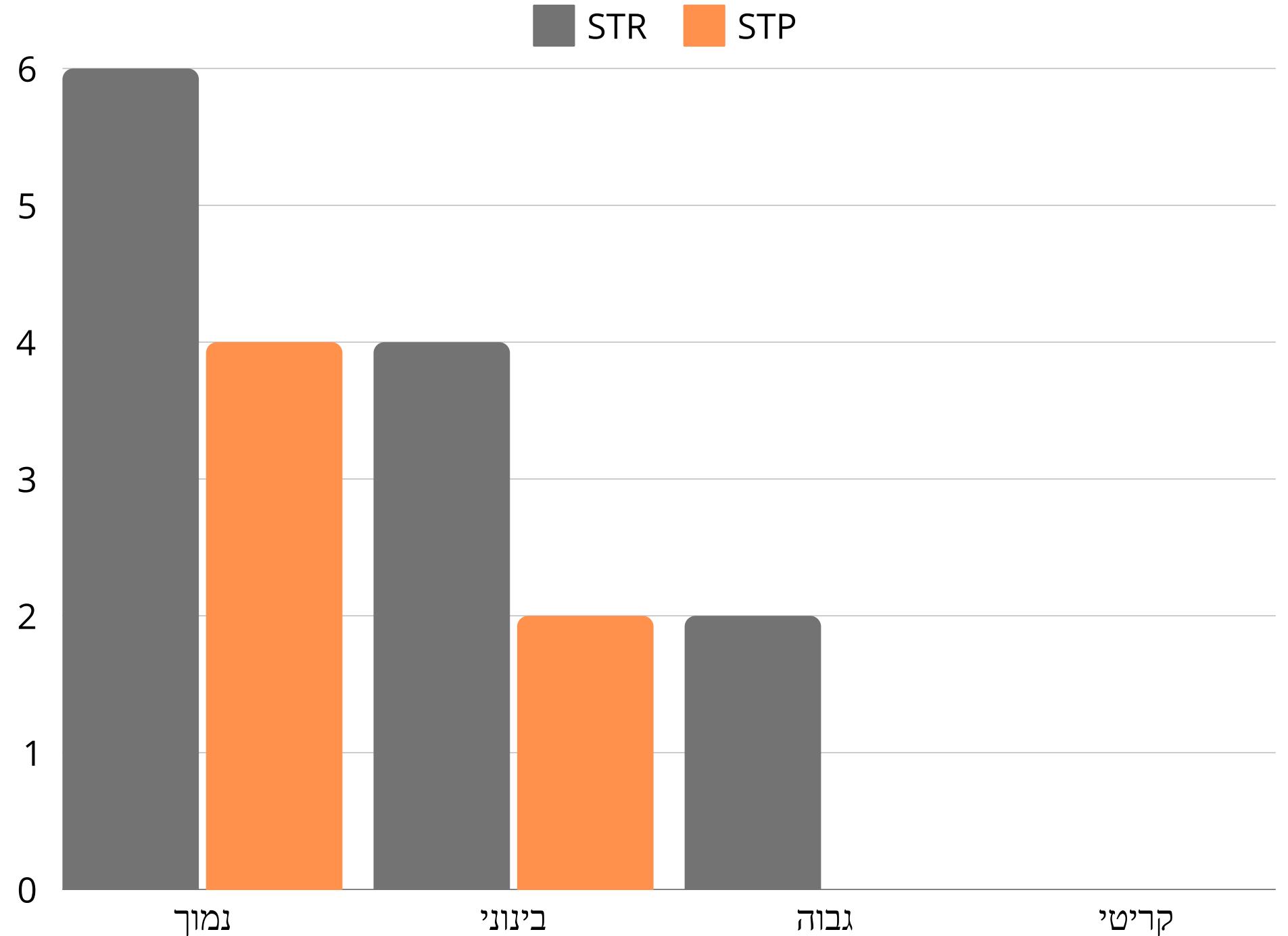
2 ברמת חומרה גבוהה

4 ברמת חומרה בינונית

6 באגים ברמת חומרה נמוכה

# קריטריון היציאה בזמן אמת

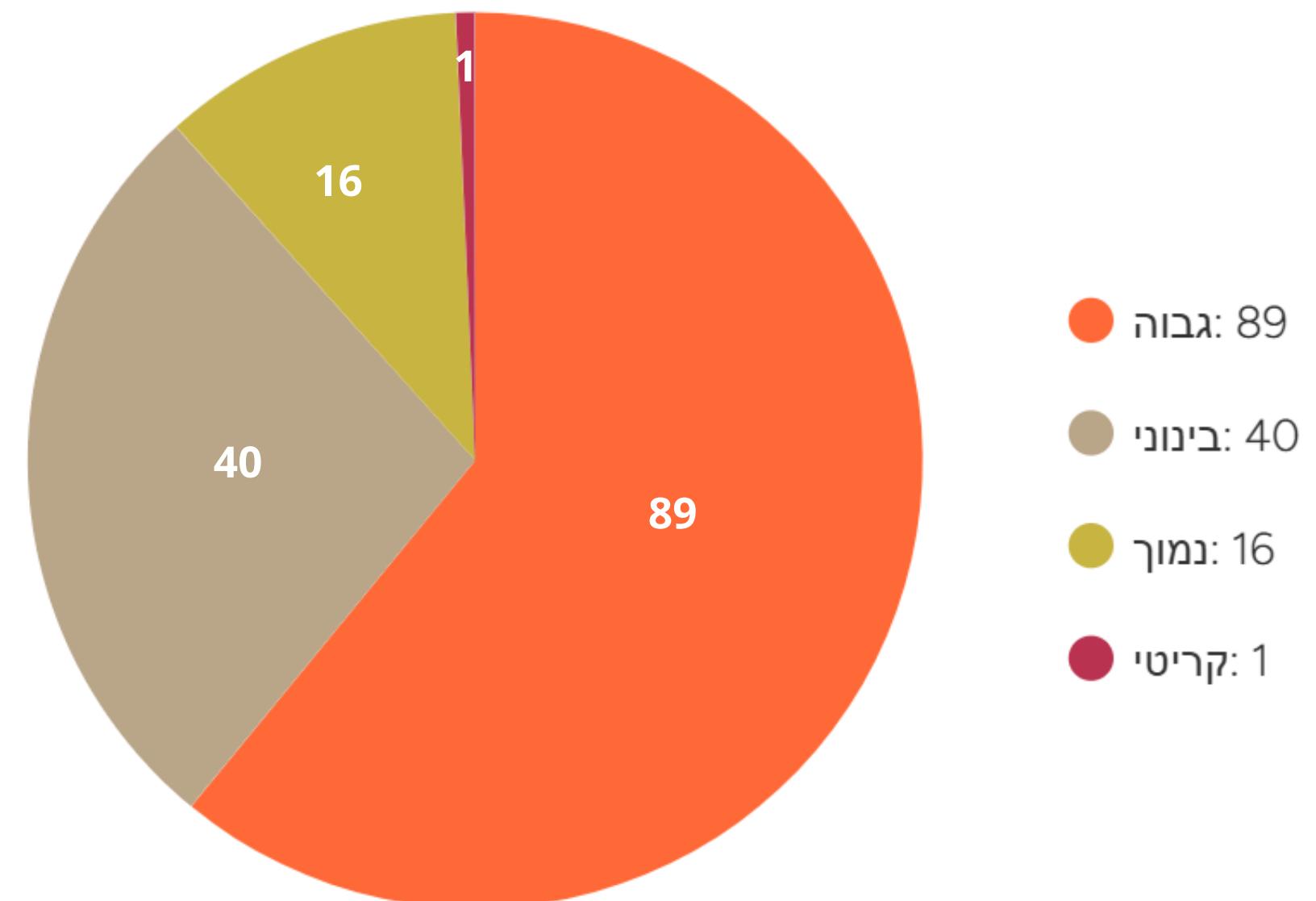
התוצאות המוצגות בטבלה ובגרף מבוססות על בדיקות שבוצעו במערכת הפעלה אנדרואיד



רמת חומרה	STR	STP
קרייטי	0	0
גבוהה	2	0
בינונית	4	>2
نمוכה	6	>4
אחוז תסרייטי הבדיקה שהורצו	כל התסריטים הורצו 100%	כל התסריטים הורצו 100%

# הזרם סטטיסטי

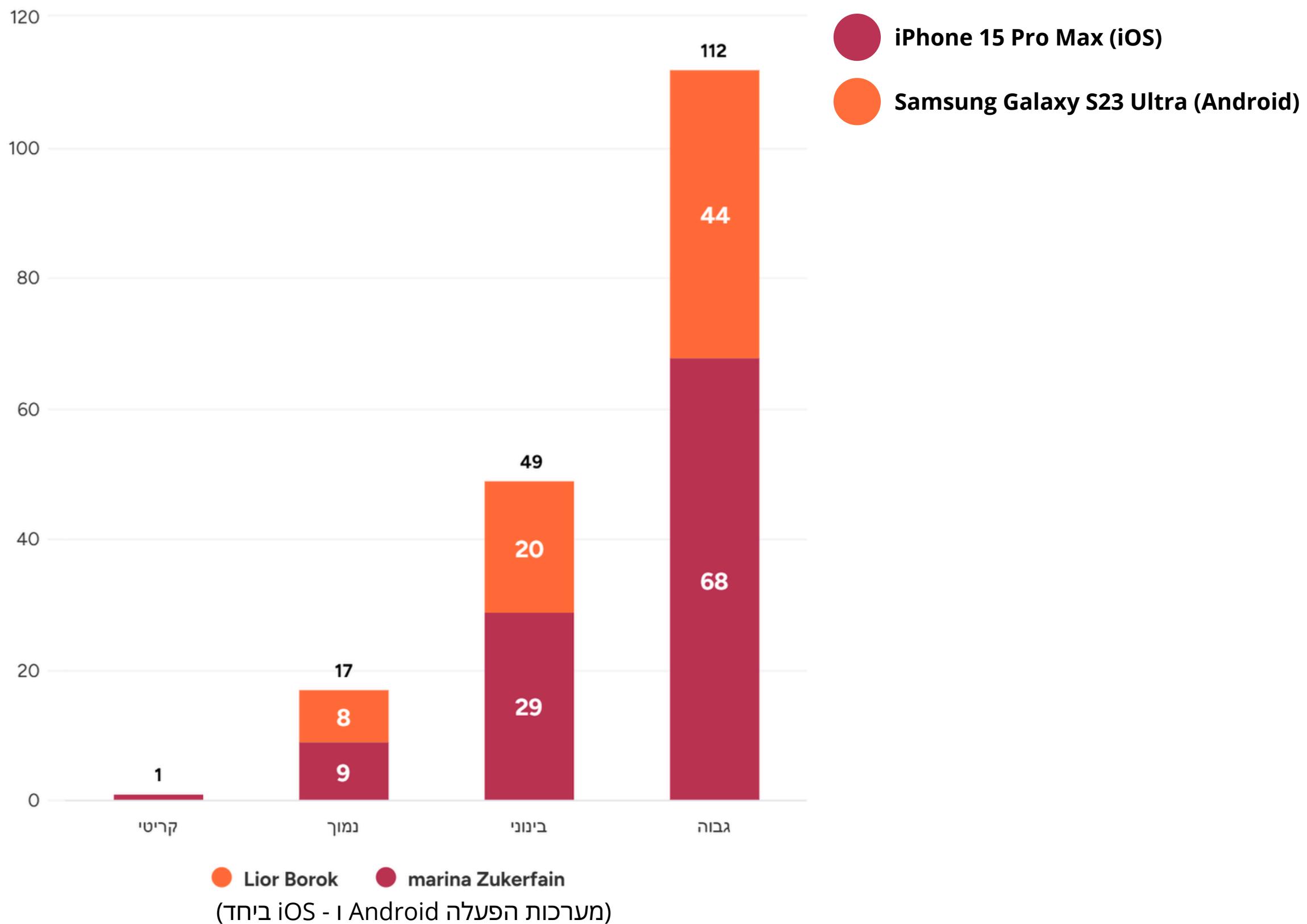
## מספר הבדיקות לפי רמת חומרה



(מערכות הפעלה Android ו-SO ביחד)

# רתוות סטטיסטי

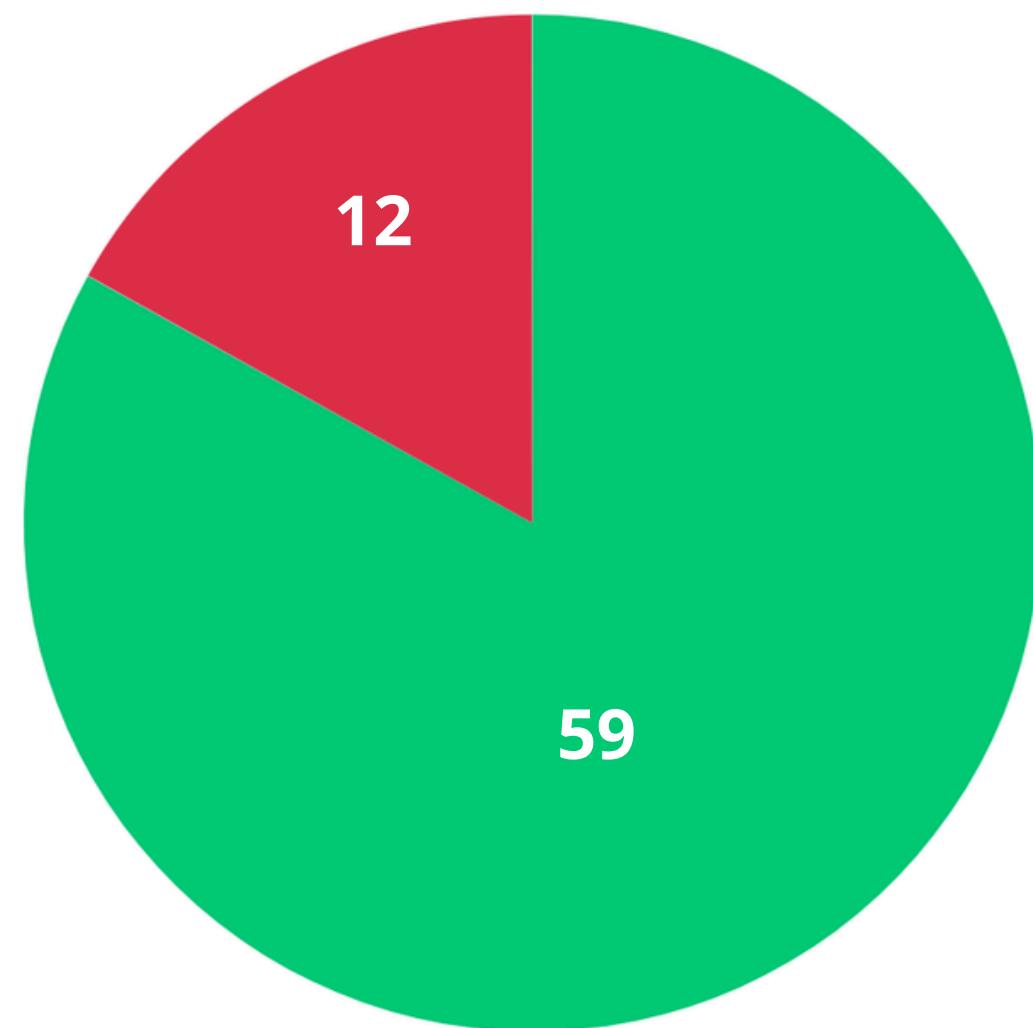
## רמת חומרת הבדיקה ביחס לבודק ומערכת הפעלה



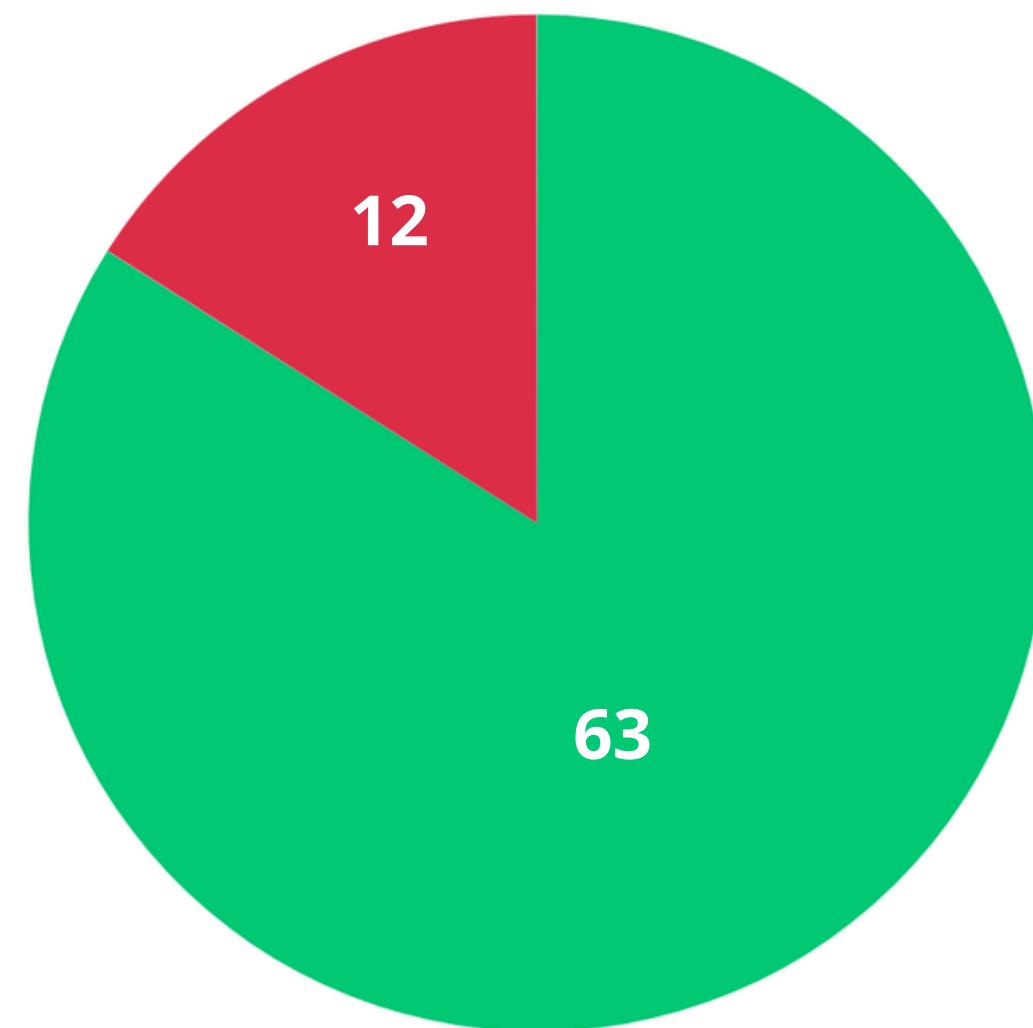
# הזרם סטטיסטי

## תוצאות הבדיקות

Android



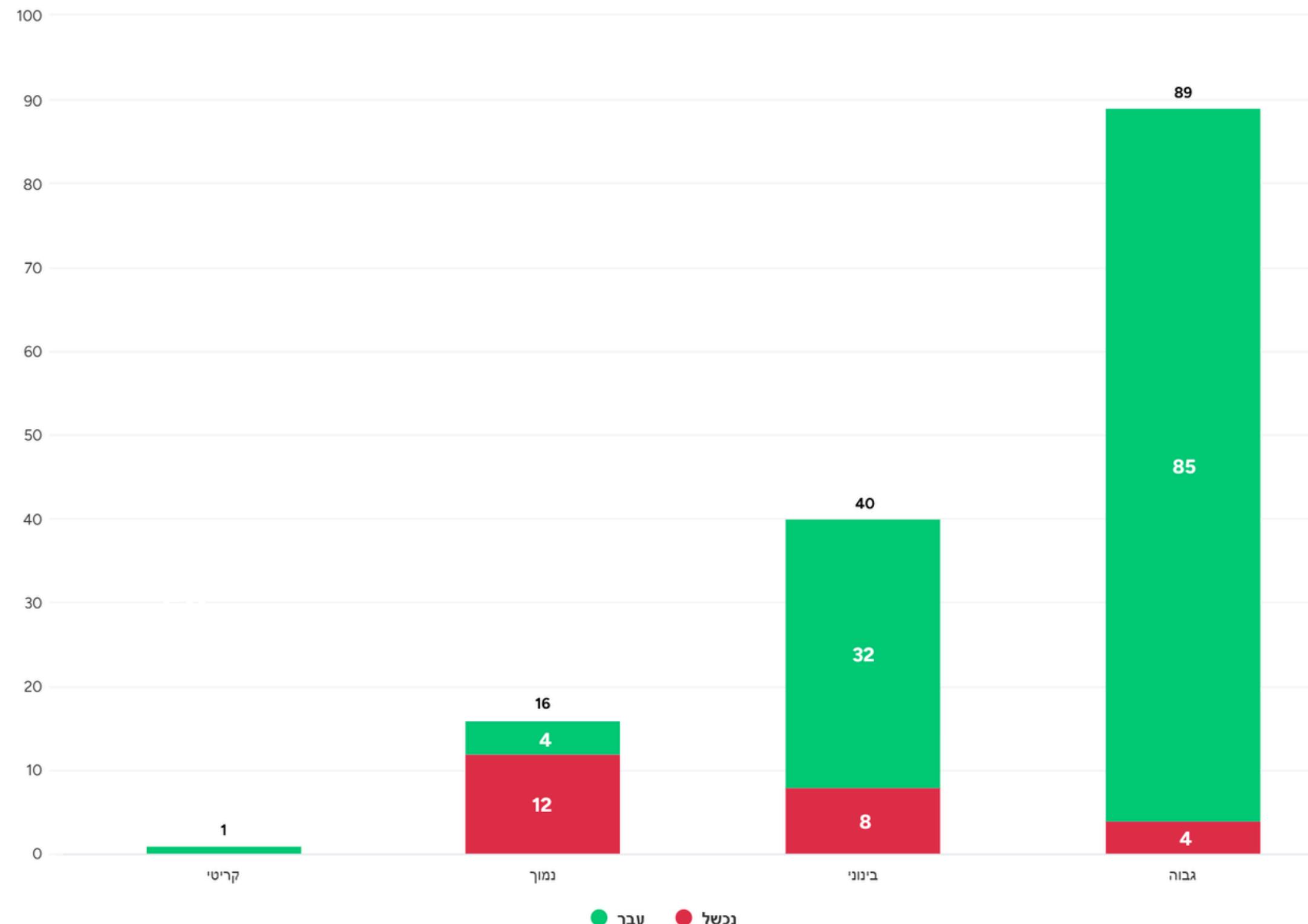
iOS



(בקבות זמינות מכשיר עם מערכת ההפעלה OS, בוצעו בדיקות נוספות על גבי מכשיר זה)

# הוּאַפְּרִים סְטָטִיסְטִיָּם

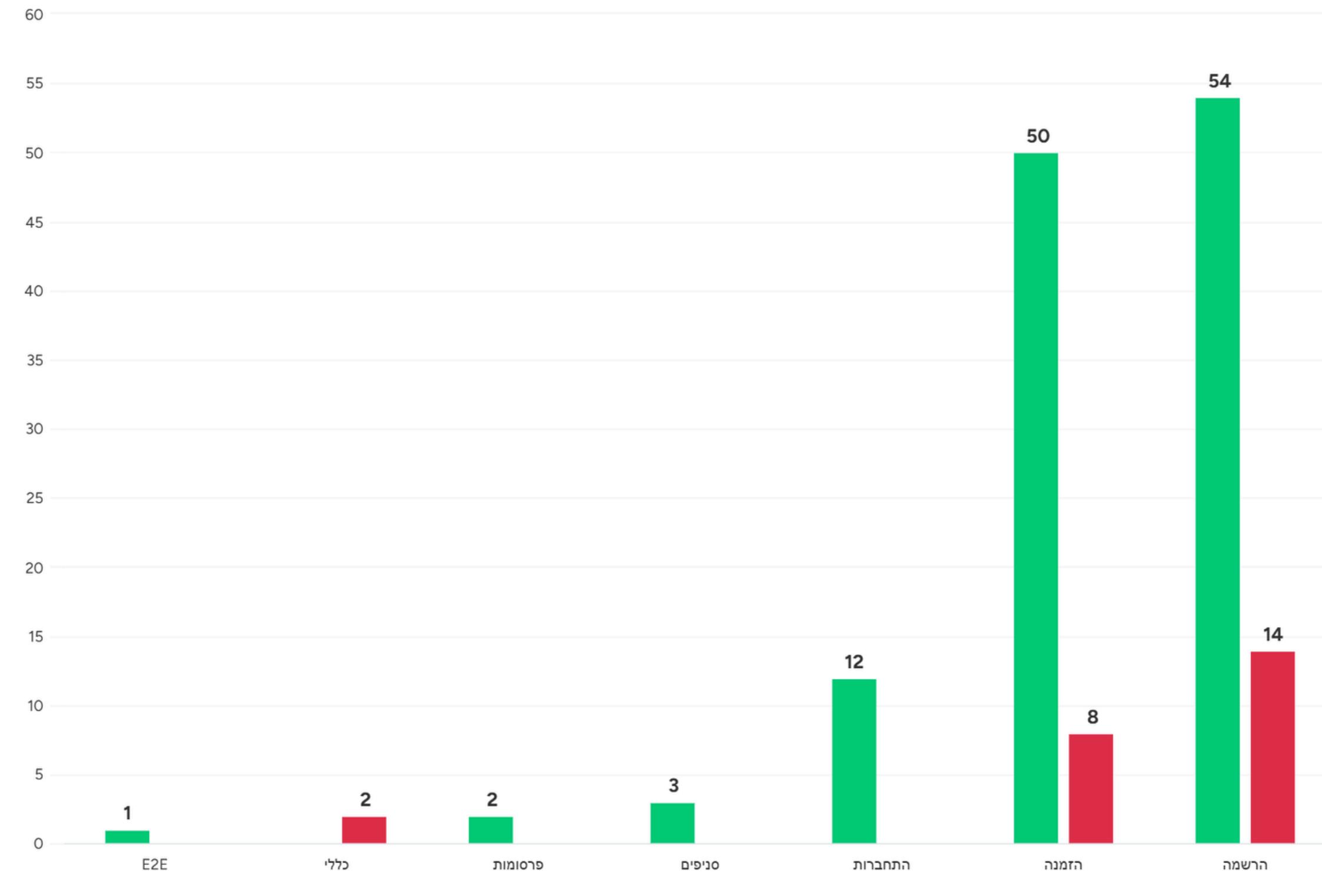
## סטטוס הבדיקה לפי רמת החומרה



(מערכות הפעלה Android ו- iOS בלבד)

# רתוות סטטיסטי

## סטטוס תקלה לפי איזור באפליקציה

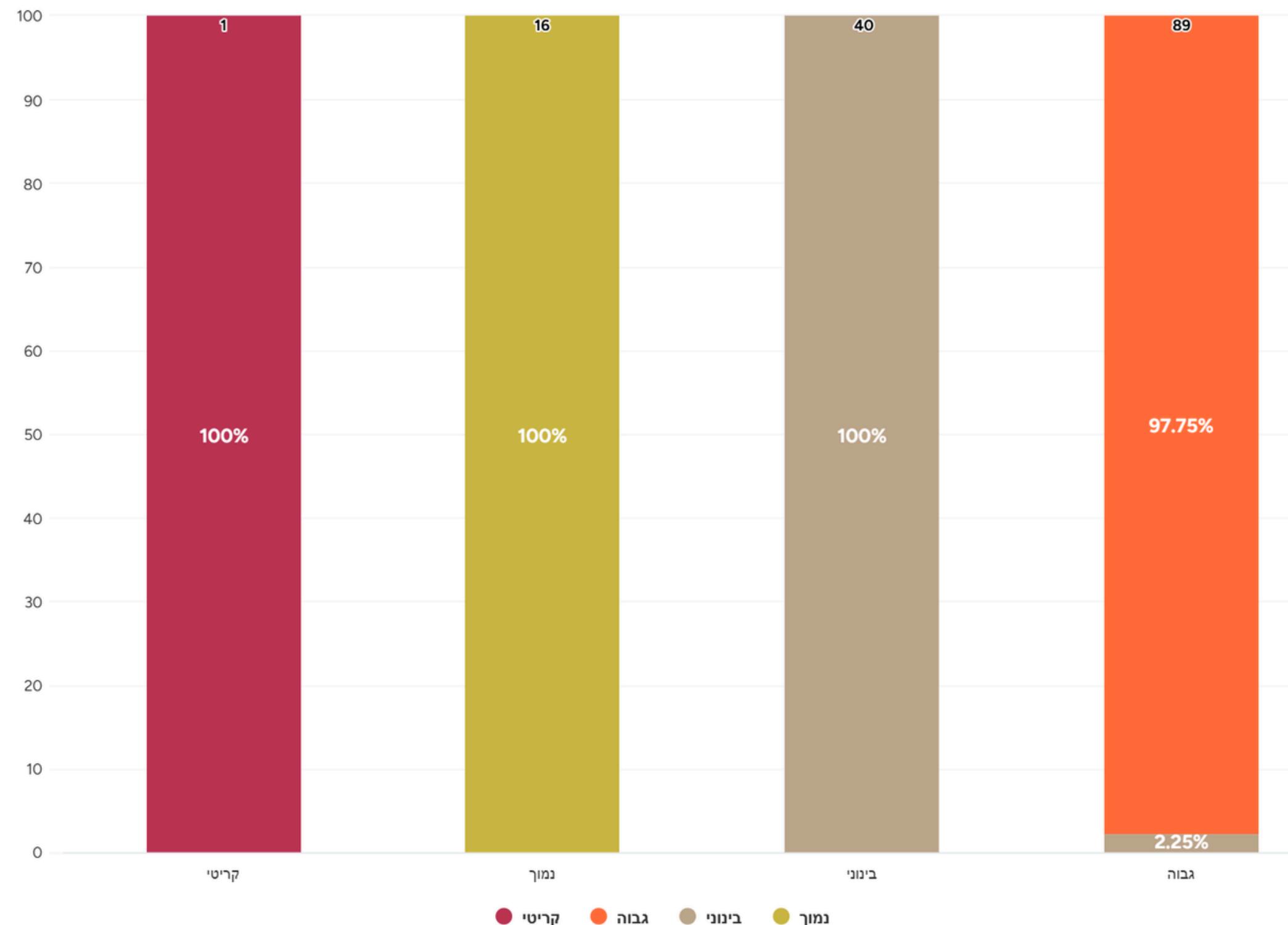


עバー ● נכשל ○

(מערכות הפעלה Android ו-SOS בלבד)

# רתוות סטטיסטי

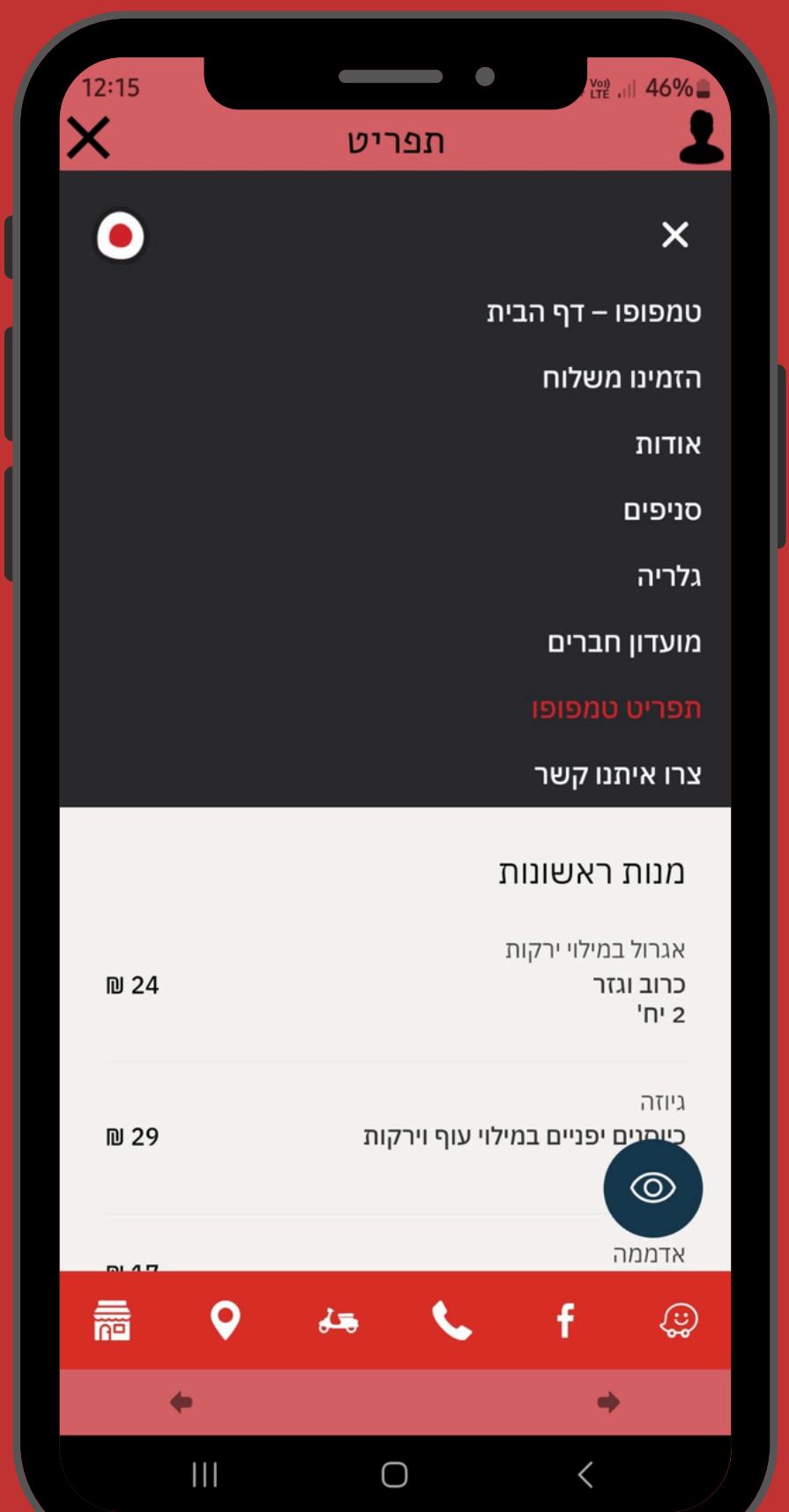
## רמת חומרת התקלה ביחס לעדיפות תיקון



(מערכות הפעלה Android ו-SO בלבד)

# תקלה לדוגמא

כללי



Samsung Galaxy S23 Ultra  
iPhone 15 pro Max

**Android**  
**iOS**

חוויות השימוש באפליקציה לא מובנת.

כפי שניתן לראות במפת האתר (עמוד 9 במצגת) המערכת מסודרת בצורה מובן. ניתן להגיע לעמודים שונים בדרךים  
שונות ו מגוונות, ודרך הניווט יוצרת בלבול אצל המשתמש.

1

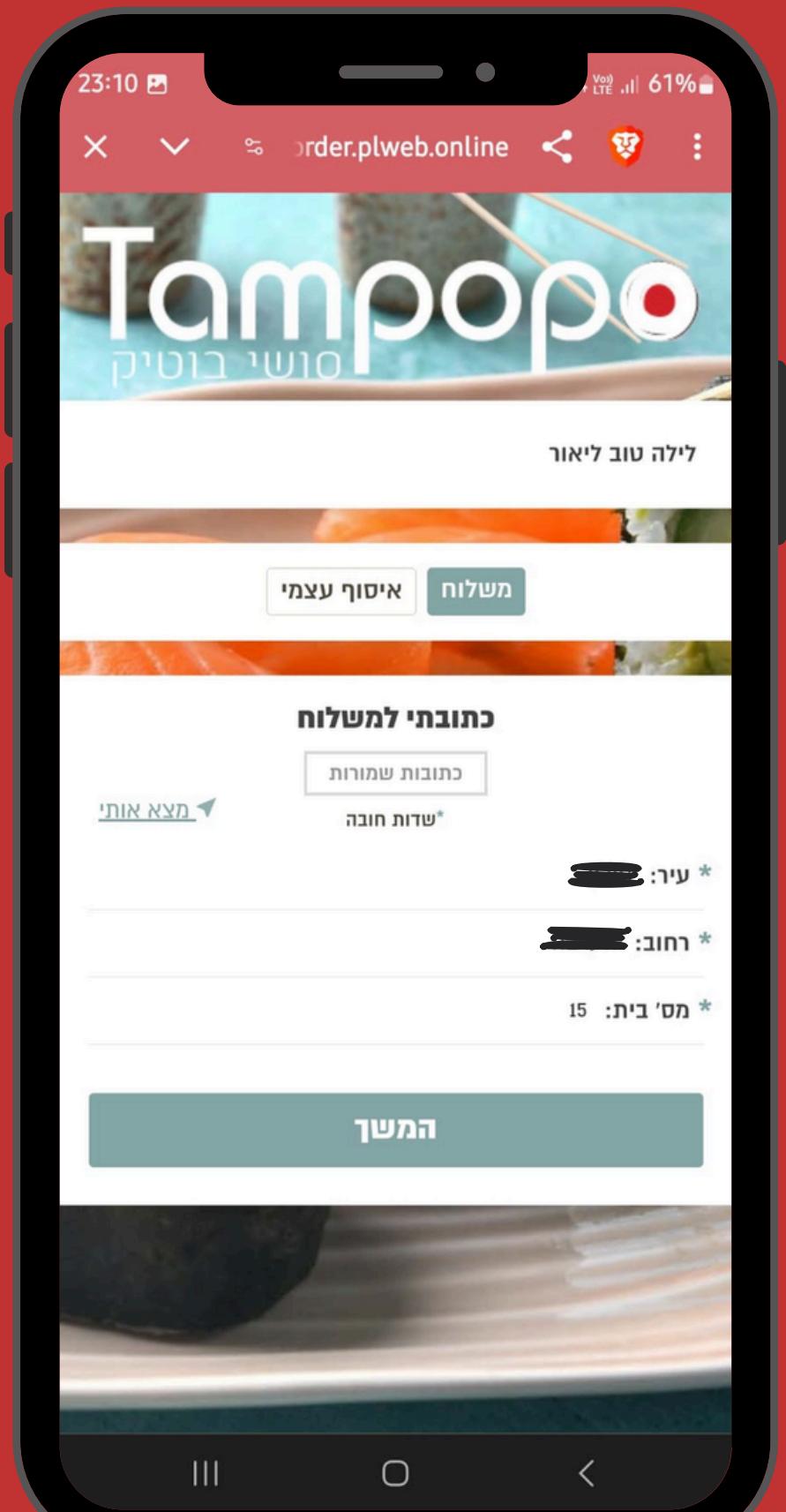
## רמת חומרה גבוהה

רמת החומרה שנבחרה לתקלה זו היא גבוהה מכיוון שהניסיונות במערכת  
אין אפשרות המשך פעילות תקינה. ברגע שהמשתמש מתבלבל  
ומסתבר - המסעדה הפסידה לך פוטנציאלי.

ID : A000 / i000

# תקלה לדוגמא

עמוד הזמנה



Samsung Galaxy S23 Ultra  
iPhone 15 pro Max

**Android**  
**iOS**

בעמוד הזמנה ישנה אפשרות למילוי שדות כתובות  
למשלוח בצורה אוטומטית על ידי לחיצה על "מצא אותו"  
ושימוש ב GPS למציאת הכתובת. התקלה הינה שהכתובת  
לא מדויקת ولكن במידה והליך לא בתשומת לב מלאה  
המשלוח יגיע לכתובת הלא נכונה.

2

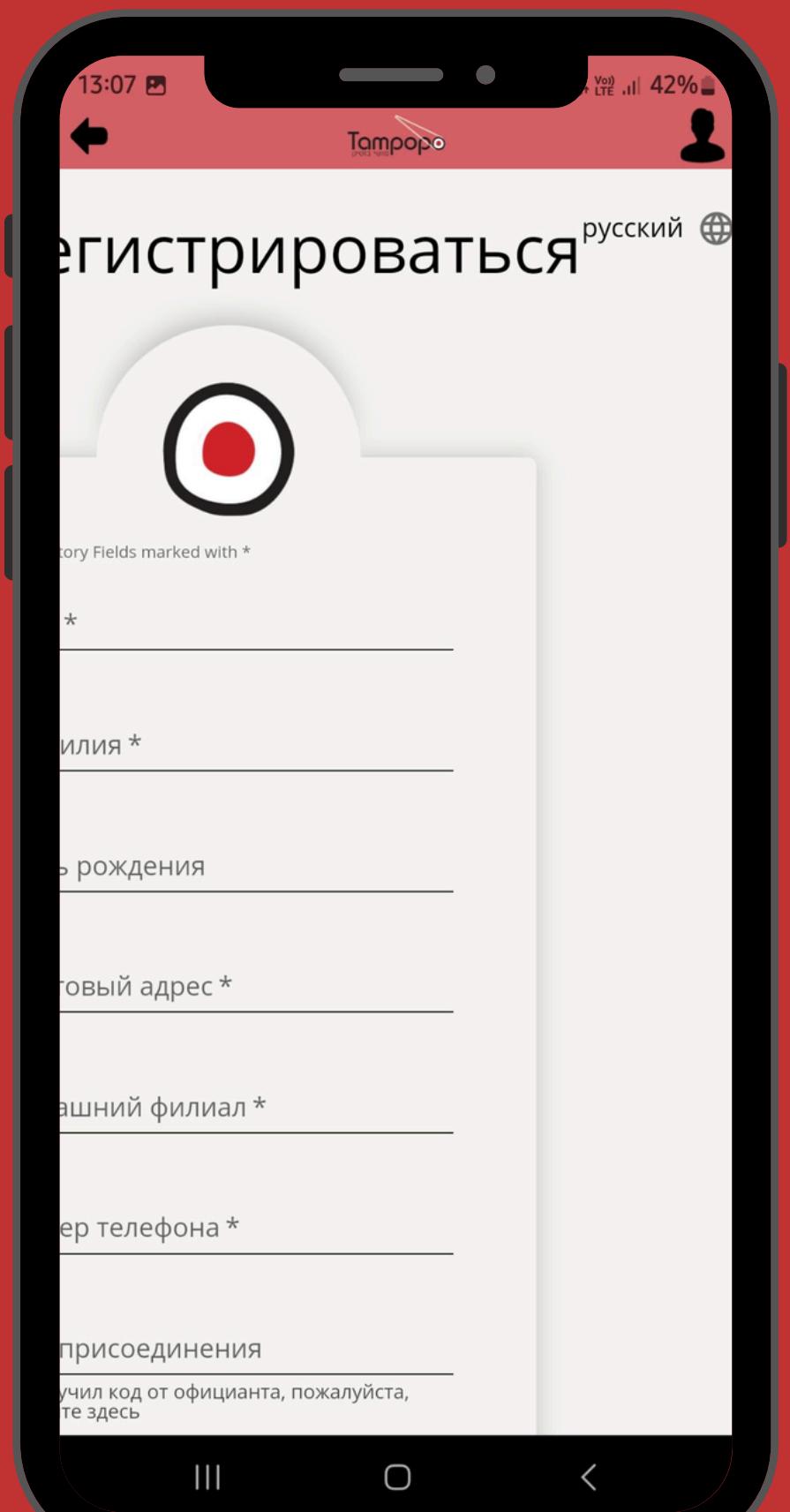
## רמת חומרה נמוכה

רמת החומרה שנבחרה לתקלה זו היא נמוכה מכיוון שהכתובת אינה  
מדויקת אך היא קרובה מאוד לכתובת המדויקת. מס' הבית אינו נכון  
אך ניתן לראות זאת וلتזקן בקהלות. הסיכוי שלקוח יבצע הזמנה ללא  
וידעו הכתובת הינו נמוך.

ID : A044 / i044

# תקלה לדוגמא

עמוד הרשמה



Samsung Galaxy S23 Ultra  
iPhone 15 pro Max

**Android**  
**iOS**

בעמוד הרשמה כאשר בוחרים בשפה הרוסית, ישנה תקלת GUI חמורה. המסר זו שמאלה ולא ניתן לקרוא את דף המילוי. רק לאחר לחיצה על אחת מהשדות הדף מתישר.

3

## רמת חומרה ביןונית

רמת החומרה שנבחרה לתקלה זו היא ביןונית מכיוון שהויה תקלה שאינה גורמת לקריסת המערכת וכן מאפשרת המשך פעילות תקינה של המערכת אך רק לאחר לחיצה על שדה מילוי.

ID : A044 / i044

# מסקנות והמלצות



Stop!



היקף התקלות קטן יחסית, אך יש מספר התקלות משמעותית שדורשות עצרת פעולה של האפליקציה ולאחר מכן תכנון ותיקון התקלות.

שדרוג סרגל הבניוט יוביל לשיפור ממשמעותי בחווית המשתמש ויעול תהיליך ההזמנה. ניתן ללמידה מהרשת המתחרה Japanika שהצליחה להוציא לאור אפליקציה חדשה ומסודרת.

# לינה הולו-קשבה

