



## QUALITY, HEALTH, SAFETY, SECURITY & ENVIRONMENTAL (QHSSE) POLICY

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Applus Velosi operates an Integrated Management System (IMS) certified to ISO 9001, ISO 14001, OHSAS 18001 & TS ISO 29001 by certifying body accredited to ISO 17021 by an IAF signatory.



## "A COMMITMENT TO EXCELLENCE"

## **Quality, Health, Safety, Security & the Environment**

Applus Velosi are specialists in engineering QA/QC activities within the energy sector, with services ranging from independent quality management & consultancy, quality control services such as third party inspection & expediting as well as fulfilling clients' needs through our certification, asset integrity management & technical recruitment & manpower services.

We are committed to excelling in all areas; providing our services to exacting standards & focusing on reaching the highest levels of customer satisfaction whilst ensuring the safety and wellbeing of both our personnel and the environment.

A great importance is placed on ensuring appropriate Quality, Health, Safety, Security & Environmental processes are in place that ensure compliance to the appropriate governing standards as well as applicable legislative, regulatory & customer-based requirements. As such, Applus Velosi has a number of documented procedures in place to assist with fulfilling such requirements.

Our commitment to continual improvement is demonstrated through group level targets & objectives that are set annually in line with Applus Velosi's strategic aims and direction, which all offices strive to meet. This helps to increase the focus on key areas such as customer satisfaction and development of staff competencies, which in turn will lead to a better level of service for our clients.

Applus Velosi is dedicated to providing the necessary leadership and commitment to the functioning IMS to ensure its effective operation within the organisation. This commitment is emphasised by the personal endorsement of every policy by the Chief Executive Officer. As such, the necessary time and resources shall be made available at group and country level to assist each local office to use the IMS for its intended purposes; to drive operational and strategic excellence throughout the group.

## In line with this commitment to Quality, Health, Safety, Security & the Environment, Applus Velosi shall act to:

- Have a systematic approach to QHSSE management to ensure compliance with the legislation applicable to the country of operations as well as any other stipulated requirements as demanded by the scope of work provided.
- Prioritise the preventive approach as opposed to the corrective approach when developing processes to ensure our employees' health and safety.
- Minimise the organisation's environmental impact by monitoring environment aspects in order to reduce both pollution & usage of depleting resources.
- Ensure the health & safety of employees, contractors & interested parties that fall under the organisation's duty of care through proper planning & communication. This includes regular review & mitigation of associated risks & hazards.
- Sustain a leadership and commitment with our human staff; fostering team work and the participation of employees at all company levels to create an atmosphere in which employees can combine both their personal and professional lives whilst developing their professional skills & potential



- Providing direction, training & supervision to enable staff to meet their obligation to provide the highest quality of service in line with both international standards & customer requirements.
- Safeguarding the security & well-being of its equipment & personnel as well as ensuring the security of information possessed by Applus Velosi; particularly those deemed of a sensitive or confidential nature.
- Developing, testing & maintaining effective emergency plans in conjunction with the relevant authorities & emergency services.
- Making available appropriate resources to achieve objectives which are fixed in line with this policy.
- Ensure that competence of all personnel (including sub-contractors) is managed effectively in accordance to both internal & client-based requirements.
- ⊕ Ensure that each local office assesses its strategic business risks and opportunities.
- The Promote and support social initiatives which might lead to cultural development and to an improvement of social conditions.
- Promote simple Global Golden rules of QHSSE & ensure achievement of set objectives every year.
- Individually & collectively comply with the requirements of the Integrated Management System (IMS).
- Ensure implementation & continual improvement by effective monitoring & regular audits by competent internal auditors.
- Place the highest focus on to customer feedback (including complaints) and where necessary, evolve operational practices to ensure customer satisfaction is met on an ongoing basis.
- That all associated risks involved with changes to the organisation are managed appropriately to minimise the impact on operational activity.

Such is Applus Velosi's commitment to the adherence to this policy that it shall make this available to all interested and concerned parties upon request and through the Applus Velosi website.

Ramon Fernandez Armas CEO of Applus Velosi Date: 05-Oct-2015