

Bug Report

2024



Tester Name

LIRON ROZEN

AliExpress Bug Report

Tester Name: Liron Rozen

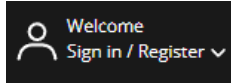
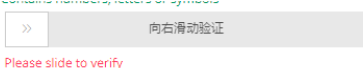
1.BUG REPORT: Web

Severity: Low

TITLE: Pasting the entire 4-digit verification code into one cubicle text box.

DESCREPTION: During the registration phase, the user can paste the entire 4-digit code (that he received from the mail) into one cubical text box (out of 4 cubical text box).

STEPS:

1. Open Google Chrome browser.
2. Enter the URL: <https://www.aliexpress.com/>
3. Hover the sign in / Register icon on top.
4. Click on Register.
5. Fill email: (kowego7743@konican.com) click next.
6. Set Password: 12345678 and click register.
7. Swipe right to verify
8. Check email from AliExpress for 4-digit code and copy it.
9. Open browser again from last checkpoint on "verify your mail" tab.
10. Paste the 4-digit over the first cubicle and click "Verify email".

EXPECTED RESULTS: A popup will show with warning or error - notify that "The user can't type 4 letters in one text box" or "The code is not correct".

ACTUL RESULTS: Verification complete.

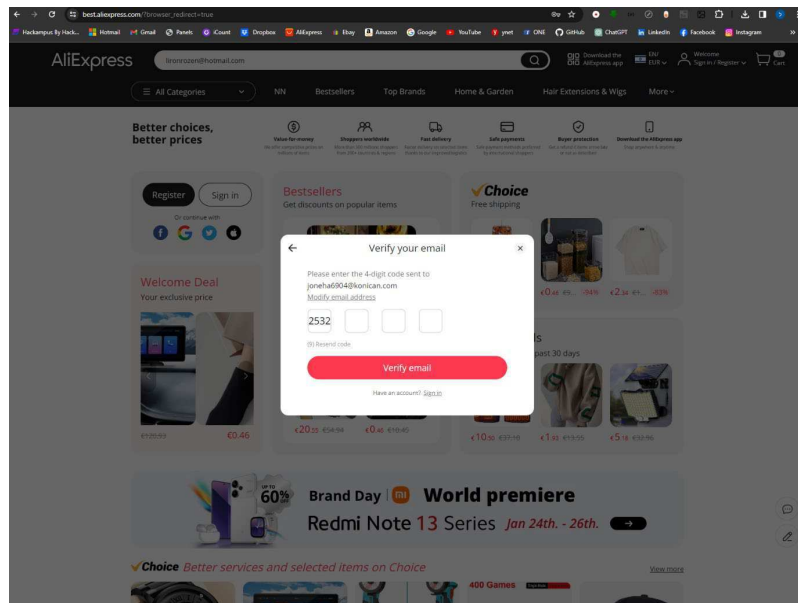
NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit).

Checked on DevTools, and all 4 cubicles share identical input codes, indicating a potential issue with the verification inputs' uniqueness or functionality.

```
#batman-dialog-wrap > div > div > div.nfm-batman-verify > input:nth-child(1)
#batman-dialog-wrap > div > div > div.nfm-batman-verify > input:nth-child(2)
#batman-dialog-wrap > div > div > div.nfm-batman-verify > input:nth-child(3)
#batman-dialog-wrap > div > div > div.nfm-batman-verify > input:nth-child(4)
```

*ADDING ATTACHMENTS:

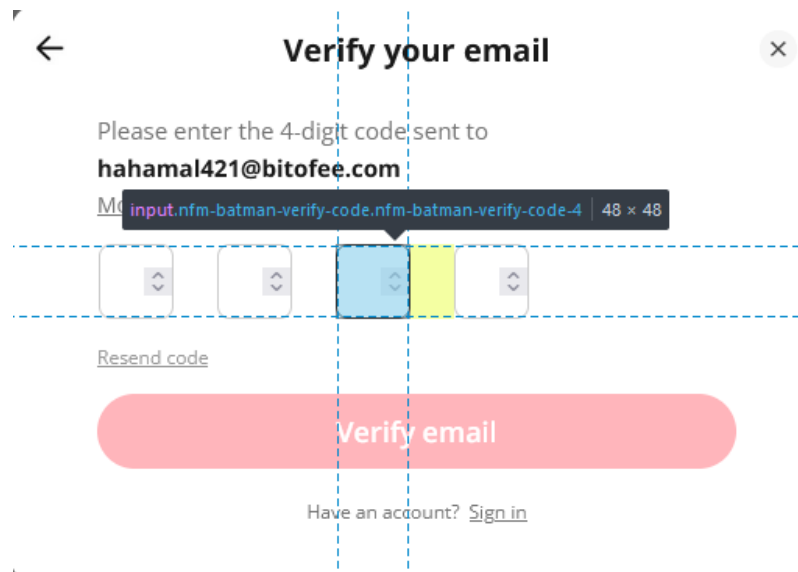
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2.BUG REPORT: Web

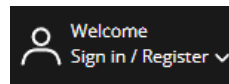
Severity: Low

TITLE: “Settings” tab isn't accessible from home page

DESCREPTION: When trying to enter settings from the main website page, the setting option doesn't show on the main menu drop. (it appears on my orders tab).

STEPS:

1. Open Google Chrome browser.
2. Enter the Url: <https://www.aliexpress.com/>
3. Hover the sign in / Register icon on top.
4. Click on Sign in. (kowego7743@konican.com), password: 12345678
5. Hover the sign in / Register icon on top again.

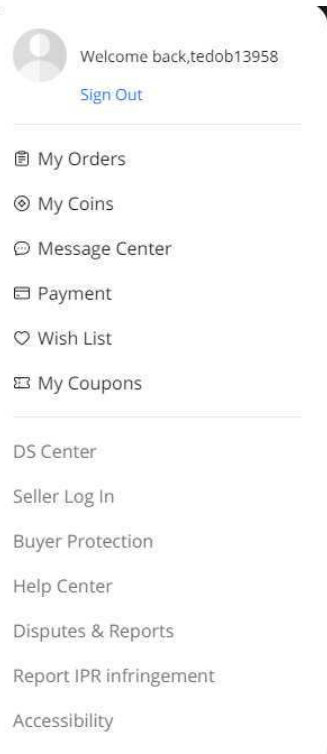


EXPECTED RESULTS: Settings tab or menu will show.

ACTUL RESULTS: The settings tab is in “my orders” tab.

NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit)

***ADDING ATTACHMENTS:**



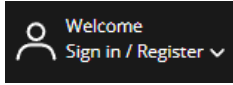
3.BUG REPORT: Web

Severity: Low

TITLE: In "Shipping Address" a user can enter invalid information on all text box (including mandatory)

DESCREPTION: When trying to add a new shipping address, the user can enter invalid information including mandatory fields (city and address) and save them.

STEPS:

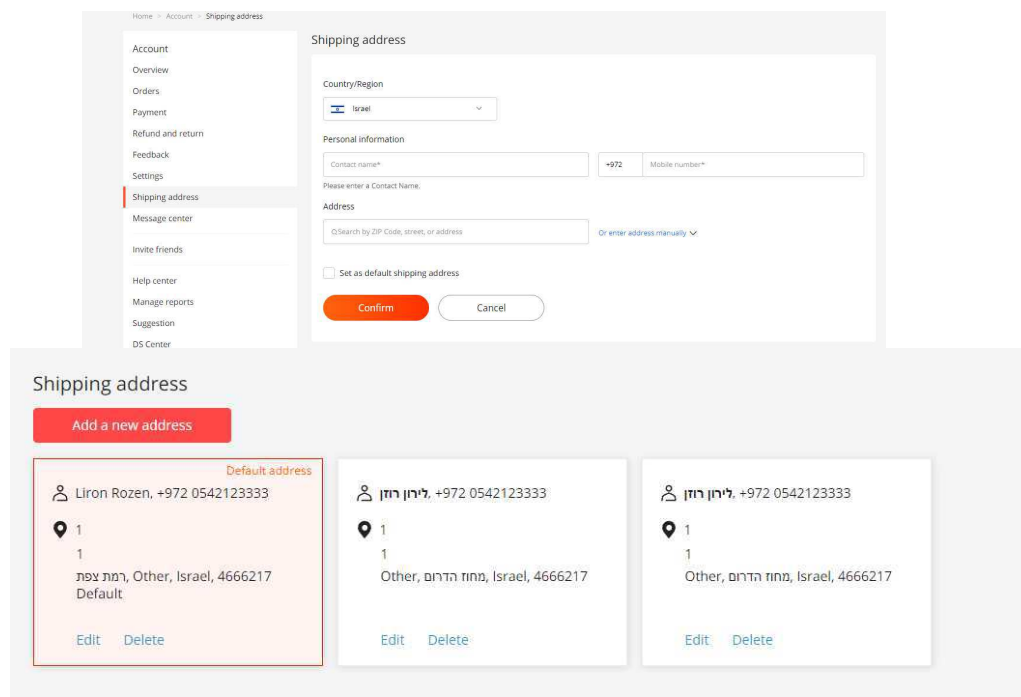
1. Open Google Chrome browser.
2. Enter the Url: <https://www.aliexpress.com/>
3. Hover the sign in / Register icon on top. 
4. Click on Sign in. (kowego7743@konican.com), password: 12345678
5. Click on "My orders".
6. Click on "Shipping address" on the left side.
7. Fill contact name: liron, mobile 0505..., *address: 1 street: 1, zip code: 6221769
8. Press Confirm.

EXPECTED RESULTS: A pop up will show "unexpected error"

ACTUL RESULTS: Shipping address has been saved.

NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit)

***ADDING ATTACHMENTS:**



The screenshot displays the 'Shipping address' management page on AliExpress. The left sidebar contains a navigation menu with options like Account, Overview, Orders, Payment, Refund and return, Feedback, Settings, Shipping address (highlighted), Message center, Invite friends, Help center, Manage reports, Suggestion, and DS Center. The main content area is titled 'Shipping address' and includes a form for adding a new address. The form has fields for 'Country/Region' (set to Israel), 'Personal information' (Contact name, Mobile number), and 'Address' (with a search bar and a 'Please enter a Contact Name' prompt). There are 'Confirm' and 'Cancel' buttons at the bottom of the form. Below the form, a section titled 'Shipping address' shows a list of saved addresses. The first address is highlighted with a red border and labeled 'Default address'. It belongs to 'Liron Rozen, +972 0542123333' and is located at '1, 1, Other, רמת צפת, Israel, 4666217'. The other two addresses are identical but not highlighted.

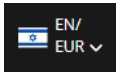
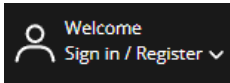
4.BUG REPORT: Web

Severity: **Low**

TITLE: Spelling error on Hebrew language: "התחילו צ'ט:"

DESCREPTION: wrong spelling in the "message center" When switching language to Hebrew

STEPS:

1. Open Google Chrome browser.
2. Enter the Url: <https://www.aliexpress.com/>
3. Switch to Hebrew language on 
4. Hover the sign in / Register icon on top. 
5. Click on Sign in. (kowego7743@konican.com), password: 12345678
6. Click on "My orders".
7. Click on "message center" on the left side.

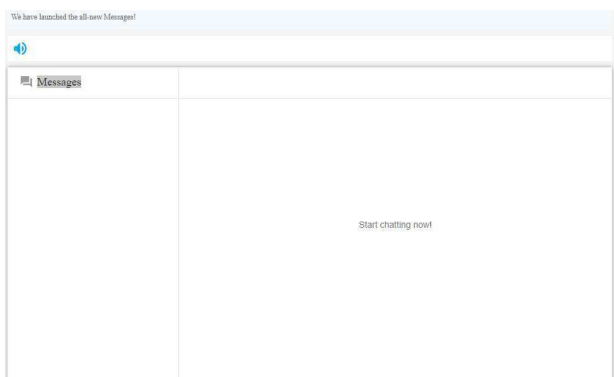
EXPECTED RESULTS: all spelling in message box is correct.

ACTUL RESULTS: Wrong Hebrew spelling in message box: "התחילו צ'ט:"

NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit)

***ADDING ATTACHMENTS:**

Selector path: #root > div > div.im > div > span > div.message-view > div.message-view-content > div > p



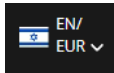
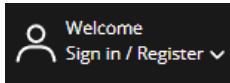
5. BUG REPORT: Web

Severity: Low

TITLE: Translation mode not functional correctly on different pages

DESCRIPTION: while you changing the language to Hebrew some pages will still remain on English language.

STEPS:

1. Open Google Chrome browser.
2. Enter the Url: <https://www.aliexpress.com/>
3. Switch to Hebrew language on 
4. Hover the sign in / Register icon on top. 
5. Click on Sign in. (kowego7743@konican.com), password: 12345678
6. Click on "DS Center".

EXPECTED RESULTS: All spelling in message box is correct.

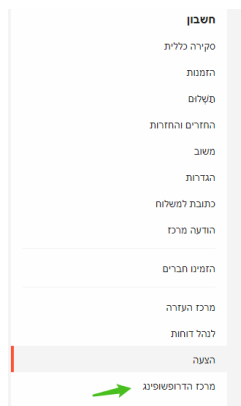
ACTUAL RESULTS: Wrong Hebrew spelling in message box.

NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit)

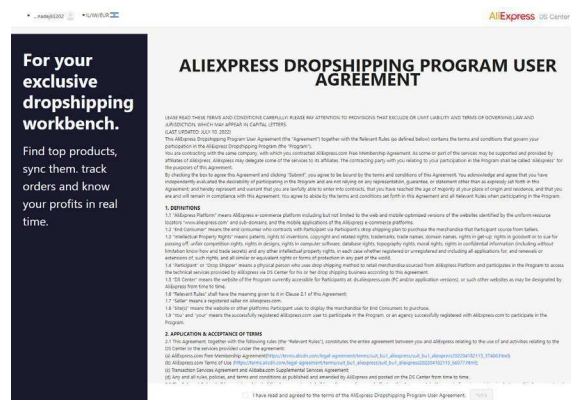
*ADDING ATTACHMENTS:





Selector path: #ice-container > div > div > header > div.ant-row.ant-row-middle.css-zz5tiz > a > div

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For your exclusive dropshipping workbench.

ALIEXPRESS DROPPING PROGRAM USER AGREEMENT

PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY PLEASE PAY ATTENTION TO PROVISIONS THAT EXCLUDE OR LIMIT LIABILITY AND TERMS OF GOVERNING LAW AND JURISDICTION, WHICH MAY APPEAR IN CAPITAL LETTERS.

(LAST UPDATED: JULY 10, 2022)

This AliExpress Dropping Program Agreement (the "Agreement") together with the Relevant Rules (as defined below) constitutes the terms and conditions that govern your participation in the AliExpress Dropping Program (the "Program").

You are contracting with the same company, with which you contacted AliExpress, as some or part of the services may be supported and provided by affiliates of AliExpress. AliExpress may delegate some of the services to its affiliates. The contracting party with you relating to your participation in the Program shall be called "AliExpress" for the purposes of this Agreement.

By checking the box to agree this Agreement and clicking "Submit", you agree to be bound by the terms and conditions of this Agreement. You acknowledge and agree that you have independently evaluated the desirability of participating in the Program and are not relying on any representation, guarantee, or statement other than as expressly set forth in this Agreement; and hereby represent and warrant that you are lawfully able to enter into contracts, that you have reached the age of majority at your place of origin and residence, and that you are and will remain in compliance with this Agreement. You agree to abide by the terms and conditions set forth in this Agreement and all Relevant Rules when participating in the Program.

1. DEFINITIONS

- "AliExpress Platform" means AliExpress e-commerce platform including but not limited to the web and mobile-optimized versions of the websites identified by the uniform resource locators "www.aliexpress.com" and sub-domains, and the mobile applications of the AliExpress e-commerce platforms.
- "End Consumer" means the end user who contracts with Participant via Participant's drop shipping plan to purchase the merchandise that Participant source from Sellers.
- "Intellectual Property Rights" means patents, rights to inventions, copyright and related rights, trademarks, trade names, domain names, rights in get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database rights, topography rights, moral rights, rights in confidential information (including without limitation know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for, and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world.
- "Participant" or "Drop Shipper" means a physical person who uses drop shipping method to retail merchandise sourced from AliExpress Platform and participates in the Program to access the technical services provided by AliExpress via DS Center for his or her drop shipping business according to this Agreement.
- "DS Center" means the website of the Program currently accessible for Participant at: ds.aliexpress.com (PC and/or application version), or such other websites as may be designated by AliExpress from time to time.
- "Relevant Rules" shall have the meaning given to it in Clause 2.1 of this Agreement;
- "Seller" means a registered seller on aliexpress.com;
- "Selling" means the website or other platforms Participant uses to display the merchandise for End Consumers to purchase.
- "You" and "your" means the successfully registered AliExpress.com user to participate in the Program, or an agency successfully registered with AliExpress.com to participate in the

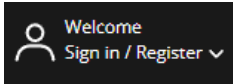

7.BUG REPORT: Web

Severity:Low

TITLE: The user can upload unsupported files and fill incorrect email on "add new suggestion" tab.

DESCREPTION: The user is able to upload files that are not supported by PNG or JPEG while a message appears that files are supported only in PNG and JPEG

STEPS:

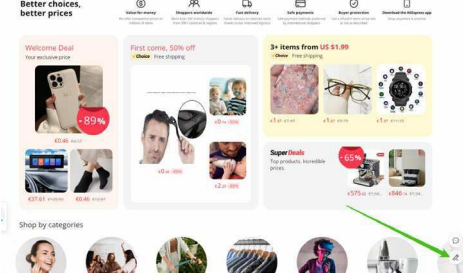
1. Open Google Chrome browser.
2. Enter the Url: <https://www.aliexpress.com/>
3. Hover the sign in / Register icon on top. 
4. Click on Sign in. (kowego7743@konican.com), password: 12345678
5. Click on the pencil icon 
6. On "Add new suggestion" choose: "Report a bug" , fill the test box: random 10 Words, mail: w@w.com, upload 2 different files like: PDF and TXT.
7. Press Submit

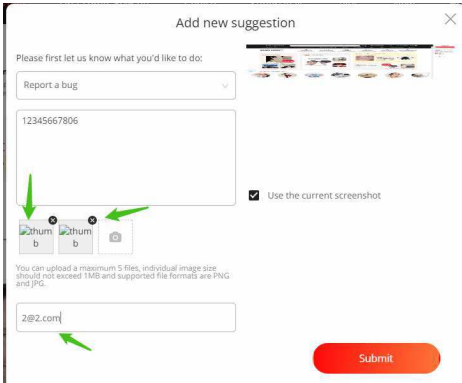
EXPECTED RESULTS: By clicking submit a popup will show "unexpected error".

ACTUL RESULTS: By clicking submit the user request is sent and navigating to the main page.

NOTES: Google Chrome, Version 121.0.6167.85 (Official Build) (64-bit)

***ADDING ATTACHMENTS:**

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8.BUG REPORT: **MOBILE**

Severity :Medium

TITLE: When changing the shipping address, the user can update any incorrect addresses

DESCREPTION: In the shipping address update section, users can add or update incorrect addresses including: fields marked with an asterisk (*) and the system will save the change.

STEPS:

1. Open the App store on the iPhone mobile
2. Download the AliExpress app
3. Open the app
4. Click on "Sign in or register" on top left
5. Enter manually (kowego7743@konican.com), password: 12345678 click next.
6. Press on Setting icon 
7. Click on "Shipping address"
8. Press "Add new address"
9. Fill contact name: liron, mobile 0999999996..., *address: 1 street: 1, zip code: 6221769
10. Press Save.

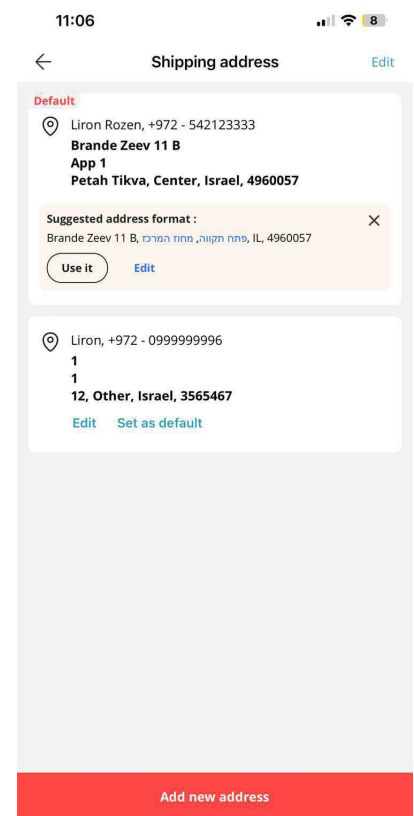
EXPECTED RESULTS: warning popup will show: "Fill the fields before saving".

ACTUL RESULTS: New shipping address has been saved.

NOTES: iPhone 12 Pro Max, iOS version 17.2.1.

AliExpress mobile version 8.88.0

***ADDING ATTACHMENTS:**




9.BUG REPORT: MOBILE

Severity: Medium

TITLE: When entering more than 500 characters in the search box, the app crashes.

DESCRIPTION: When you enter more than 500 characters in the search box, the application crashes.

STEPS:

1. Open the AliExpress app
2. Click on “Home” tab down below
3. Type more than 500 characters in the search box (All character types)
4. Press search 

EXPECTED RESULTS: Pop up will show with warning or something went wrong.

ACTUL RESULTS: The app crashes and sending back the text to the user.

NOTES: iPhone 12 Pro Max, iOS version 17.2.1.

AliExpress mobile version 8.88.0

In the WEB version the system returns to the user alert message “Sorry, we have detected unusual traffic from your network”.

***ADDING ATTACHMENTS:**




10.BUG REPORT: MOBILE

Severity: Low

TITLE: On "Currency", a small and non-functional vertical text hovers on the side of the screen.

DESCREPTION: On the "Currency" section, a non-functional vertical text hovers along the side of the screen, providing a visual element without interactive functionality. The text remains static and does not respond to user clicks.

STEPS:

1. Open the AliExpress app
2. Click on "Account" tab down below
3. Press on Setting icon 
4. On settings press "Currency"

EXPECTED RESULTS: When we enter the currencies tab, we will not expect to see unrelated text.

ACTUL RESULTS: Text unrelated to the currencies tab appears on the user's screen

NOTES: iPhone 12 Pro Max, iOS version 17.2.1.

AliExpress mobile version 8.88.0

***ADDING ATTACHMENTS:**

