

# Elizabethtown Community Hospital

TRUSTED LOCAL CARE. A NETWORK OF EXPERTISE.



The only federally-designated Critical Access Hospital north of Albany, New York, and east of Lake Ontario, Elizabethtown Community Hospital (ECH) brings the best of community and academic medicine together, giving our patients access to leading-edge technology, advanced treatment options and the highest level of compassionate care.

## KEY INITIATIVES:

**Workforce Development:** We are further investing in programs and partnerships to respond to the widespread recruitment and retention issues facing health care organizations. At ECH we are:

- Expanding the Dr. Herbert Savel Education Fund to provide financial assistance to employees pursuing advanced degrees and certifications in health care-related fields.
- Partnering with North Country Community College to welcome RN and LPN students for clinical rotations.
- Developing financial assistance for students in our Paramedic Education Program, which provides hands-on clinical training. In its first three years, the program graduated more than 40 students who have gone on to serve in 10 Northern New York counties.

**Keeping Care Close to Home:** We are supporting and growing specialty services to reduce the need to travel for care. Our Ticonderoga campus features a 24-hour emergency department; outpatient center with state-of-the-art imaging; laboratory; physical, occupational and speech therapy; and specialty physician services.

**Delivering High-Value Primary Care:** Recruitment for additional primary care providers at our six health centers further strengthens our Primary Care team. We are also preparing to roll out a new care delivery model, starting with our Crown Point Health Center. By eliminating unnecessary tests, treatments and procedures, we improve care quality and patient outcomes, while reducing the costs.

**Community Health Improvement:** We partner with health care organizations across Essex County to focus on healthy eating, food security and mental health initiatives. Our food pantry, the Community Cupboard, promotes access to healthy food. Our Diabetes Education and Support Program encourages healthy eating habits and helps address chronic disease. Provider education and training increase awareness of local resources for substance use disorders and to expand our medication assisted treatment program.

## BY THE NUMBERS:

ELIZABETHTOWN COMMUNITY HOSPITAL HAS

**58,895**

PATIENT CARE ENCOUNTERS

at our hospital and clinics, including 12,970 emergency room visits

SERVING MORE THAN

**4,545**

PEOPLE in our region.

WE PROVIDE

**25** ACUTE CARE BEDS

AS WELL AS

**22** CARE & SERVICE PROGRAMS

located in our region.

**39** PROVIDERS SERVE OUR PATIENTS:

24 physicians and 15 advanced practice providers.

WE EMPLOY

**351** PEOPLE IN TOTAL.

# University of Vermont Health Network

TRUSTED LOCAL CARE. A NETWORK OF EXPERTISE.

The University of Vermont Health Network is an integrated, academic rural health system serving a region of more than 1 million people across Vermont and northern New York. With a mission-driven commitment to providing quality care as close to home as possible, we work in essential partnership with the University of Vermont's Larner College of Medicine and College of Nursing and Health Sciences to bring the best in care and treatment to our patients, informed by innovation and research.

## KEY INITIATIVES:

**Innovative Approaches to Patient Access:** Our Network is committed to improving the experience of our patients and access to care through innovation, including e-health services that reduce wait times for specialty care and allow provider-to-provider consultation across the region when patients require quick access to specialty care.

**Electronic Health Records:** Patients and our health care providers are supported with an electronic health record system that provides 24/7 access to patient health records wherever they go for care in our Network. Our digital patient portal, MyChart, provides convenient, real-time access to health information and test results along with the ability to message providers, make appointments, renew medications and pay bills.

**Workforce Development:** Amid a national shortage for health care professionals, our health system is innovating our approach to recruitment to focus on the front line roles we need the most, as well as offering a contemporary hybrid, remote and on-site approach to work to expand our candidate pool and increase employee satisfaction. We also are actively engaged in and pursuing new partnerships to enrich the training, growth and development opportunities we can offer our workforce for meaningful work in roles that we need to fill.

**Overcoming Financial Challenges:** Along with hospitals and health care organizations across the country, we face significant financial and operational challenges coming out of the pandemic. Teams across our health system are focusing on recovery efforts to accelerate our progress to improve patient access, promote innovative workforce development programs and leverage technological advancements to deliver care and attract talented employees, while minimizing impacts to patients.

**Ongoing Commitment to DEI:** Our Network is committed to embedding diversity, equity and inclusion in everything we do by establishing processes to advance health equity, promote cultural awareness and humility, identify opportunities to better support our diverse workforce and collaborate with others to foster health, well-being and inclusive, sustainable economies in the communities we serve.



## The UVM Health Network is comprised of:

- An anchor academic medical center, five community hospitals and a children's hospital
- More than 350 outpatient sites
- A multispecialty physicians group
- Skilled nursing facilities
- Home health and hospice partner serving residents of Chittenden and Grand Isle counties

## Our network by the numbers:

**13,973** total people employed, including 1,457 physicians and 539 advanced practice providers.

**235** care and service programs

**1,633** licensed inpatient beds, with 1,176 Acute Care beds and 457 Long Term Care beds.

**2.1M** patient care encounters, including 163,805 emergency visits.



LEARN MORE AT [UVMHEALTHIMPACT.ORG](http://UVMHEALTHIMPACT.ORG)