

LISA M. HOLMQUIST

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<https://lisaholmquist.github.io/Portfolio>

SUMMARY

Motivated UX designer with a background in marketing and customer communication. Experience in team management and portfolio management. Thrives in environments that encourage analytical thinking and creative problem-solving. Passionate about high-quality user interactions and experiences.

TECHNICAL SKILLS

Design: Figma and Miro

UI/UX: User-Centric Design Research, Visual Prototyping & Wireframing, User Interface Development

Other: Excel, HTML, CSS, Javascript, and Clip Studio

PROJECTS

Humane Society of New York site redesign |

https://lisaholmquist.github.io/Portfolio/work_tab/HSNY_case_study/HSNY.html

Role: Project Manager, UX Researcher, UI Designer

Amazon Prime Video redesign |

https://lisaholmquist.github.io/Portfolio/work_tab/AmazonPrime_case_study/index.html

Role: Project Manager, UX Designer, UI Designer

US Department of Education site redesign |

https://lisaholmquist.github.io/Portfolio/work_tab/GovSite_case_study/USDoE.html

Role: UX Designer, UI Designer

EDUCATION

Columbia Engineering UX Design Bootcamp, Remote
Certificate

Utah State University, Logan, UT
Associates Degree of Science

GPA: 3.65

EXPERIENCE

Freelance , Remote

February 2021 -February 2022

2D Character Animator

- Consult with clients to ensure the best quality animations and align visual images
- Manage time according to task lists and deadlines
- Set prices and bill clients after completed animations are delivered

Olive Garden, Logan, UT**Server**

October 2019 - September 2020

- Served an average of 3 tables at a time ensuring exemplary customer satisfaction and service
- Organized orders and recognized needs before they were asked in order to ensure perfect customer satisfaction
- Analyze customer behaviors and identify problems to be solved

Conservice, Logan, UT**Billing Manager**

November 2018 - August 2019

- Managed a portfolio for utility billing of 15 different properties
- Customer service representative for residents and property managers for 1 week every month
- Ensured all billing was delivered on time and accurately

The Elements Restaurant, Logan, UT**Server and Line Cook**

April 2018 - November 2018

- Served an average of 6 tables at a time
- Coordinate and collaborate with team members to ensure high quality

Conservice, Logan UT**Assistant Team Lead**

February 2017 - April 2018

- Managed a team of 5 data processing team members
- Worked with other assistant team leads and team leads to meet deadlines
- Trained new team members to ensure success