**Email**

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| From: Peta  To: Alex Schmidt  Subj: Need Your Support: Why Expanding the Tablet Rollout is Risky  Hey Alex,  I really appreciate all the thought and effort you’ve put into the tablet project. Your concerns about expanding the rollout beyond the bar area really stuck with me, so I wanted to reach out and see if you’d be open to pushing back on Omar’s request with me.  He wants to expand the rollout to **all dining areas**, not just the bar. I get that he’s focused on maximizing revenue, but I think moving too fast could create real risks for both **staff morale and customer experience**—which I know are important to you.   Specifically:   * **Staff Overload & Burnout** – You’ve worked hard to rebuild staff morale and improve service. Expanding too soon could overwhelm both FOH and BOH teams, leading to burnout and service disruptions. * **Customer Satisfaction & Risk Management** – A full-scale rollout could cause **service delays, tech issues, and guest frustration**. If things go wrong, it’ll be much harder to recover. Keeping it to the bar area for now lets us **fine-tune everything before making a bigger move**.   I think your voice would carry a lot of weight in this conversation, and having you on board could really help keep us on track. Would you be open to helping me make the case to Omar and Deanna? Let’s strategize on how to approach this.  Let me know what you think—I’d really appreciate your support.  **Best,** Peta |