

CoolTShirts

Learn SQL from Scratch Lisa Warkentin March 5, 2019

Overview of CoolTShirts

There were 8 different Campaigns that ran in 6 unique Sources.

Most sources ran only one Campaign with Google and email being the only ones to run two Campaigns.

```
SELECT COUNT (DISTINCT utm_campaign)
FROM page_visits;

SELECT COUNT (DISTINCT utm_source)
FROM page_visits;

SELECT DISTINCT utm_campaign, utm_source
FROM page_visits;
```

Overview of CoolTShirts

CoolTShirts has four pages on their website:

- The landing page
- The shopping cart
- The checkout
- The purchase page

SELECT DISTINCT page_name
FROM page visits;

Analysis

Only four campaigns were responsible for first-touches. The top three get about 30% of first-touches each with Google a mere 10%. Combined, they only account for 5% of all last-touches associated with purchases. So it is clear that the campaign that influences first-touch is not the same campaign that triggers last-touch and ultimately a purchase. But they are still important because without that first-touch, there would be no last-touch (and purchase). The typical path to purchase seems to read one of the top three campaigns and then purchase later while reading email or checking Facebook and being hit with a reminder ad to purchase.

Source	Campaign	Number of First- touches		
Medium	Interview with the CoolTShirts	622		
New York Times	Getting to Know CoolTShirts	612		
Buzzfeed	Ten Crazy CoolTShirts Facts	576		
Google	CoolTShirts search	169		

First-touches

```
WITH first touch AS (
    SELECT user id,
        MIN(timestamp) as first touch at
    FROM page visits
    GROUP BY user id),
ft attr AS (
    SELECT ft.user id,
    ft.first touch at,
    pv.utm source,
    pv.utm campaign
FROM first touch ft
JOIN page visits pv
    ON ft.user id = pv.user id
    AND ft.first touch at = pv.timestamp)
SELECT ft attr.utm source,
   ft attr.utm campaign,
   COUNT (*)
FROM ft attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

None of the top 3 last-touches were the same as any of the first touches with Facebook and email accounting for 57% of last-touches. These correspond with 78% of purchases!

Source	Campaign	Number of Last-touches
Email	Weekly Newsletter	447
Facebook	Re-targeting ad	443
Email	Re-targeting campaign	245
New York Times	Getting to Know CoolTShirts	232
Buzzfeed	Ten Crazy CoolTShirts Facts	190
Medium	Interview with the CoolTShirts	184
Google	Paid search	178
Google	CoolTShirts search	60

Last-touches

```
WITH last touch AS (
    SELECT user id,
        MAX(timestamp) as last touch at
    FROM page visits
   GROUP BY user id),
lt attr AS (
    SELECT lt.user id,
   lt.last touch at,
   pv.utm source,
   pv.utm campaign
FROM last touch lt
JOIN page visits pv
   ON lt.user id = pv.user id
   AND lt.last touch at = pv.timestamp)
SELECT lt attr.utm source,
    lt attr.utm campaign,
   COUNT (*)
FROM lt attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

How many visitors make a purchase?

361 Visitors made purchases. 63% were related to last-touches with the Weekly newsletter (email) and the re-targeting ad on Facebook.

Source	Campaign	Number of Last-touches
Email	Weekly Newsletter	115
Facebook	Re-targeting ad	113
Email	Re-targeting campaign	54
Google	Paid search	52
Buzzfeed	Ten Crazy CoolTShirts Facts	9
New York Times	Getting to Know CoolTShirts	9
Medium	Interview with the CoolTShirts	7
Google	CoolTShirts search	2

```
SELECT COUNT (DISTINCT user id)
FROM page visits
WHERE page name = '4 - purchase'
GROUP BY page name;
WITH last touch AS (
    SELECT user id,
        MAX(timestamp) as last touch at
    FROM page visits
    WHERE page name = '4 - purchase'
    GROUP BY user id),
lt attr AS (
    SELECT lt.user id,
   lt.last touch at,
   pv.utm source,
    pv.utm campaign
FROM last touch lt
JOIN page visits pv
    ON lt.user id = pv.user id
   AND lt.last touch at = pv.timestamp)
SELECT 1t attr.utm source,
     It attr.utm campaign,
     COUNT (*)
FROM lt attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

Recommendation

CoolTShirts should invest in these five campaigns:

- Interview with CoolTShirts founder/Medium
 - 31% of first touches
- Getting to know CoolTShirts/NYTimes
 - 31% of first touches
- Ten Crazy CoolTShirts Facts/Buzzfeed
 - 29 % of first touches
- Weekly newsletter/email
 - 23% of last-touches and 32% of purchases
- Re-targeting ad/Facebook
 - o 22% of last-touches and 31% of purchases

Calculations

ft_attr.utm_source	ft_attr.utm_campaign	COUNT (*)	First to	ouches resi	ılting purch	ase in same campaign			
medium	interview-with-cool-tshirts-founder	622	31%		1	.%			
nytimes	getting-to-know-cool-tshirts	612	31%		1	.%			
buzzfeed	ten-crazy-cool-tshirts-facts	576	29%		2	2%			
google	cool-tshirts-search	169	9%		1	.%			
		1979							
lt_attr.utm_source	lt_attr.utm_campaign	COUNT (*)		La It_attr.	utm_source	lt_attr.utm_camp	paign	COUNT (*)	
email	weekly-newsletter	447	23%		email	weekly-newslet	tter	115	32%
facebook	retargetting-ad	443	22%	fa	ebook	retargetting-a	ad	113	31%
email	retargetting-campaign	245	12%		email	retargetting-cam	paign	54	15%
nytimes	getting-to-know-cool-tshirts	232	12%	g	oogle	paid-search		52	14%
buzzfeed	ten-crazy-cool-tshirts-facts	190	10%	bı	zzfeed	ten-crazy-cool-tshir	ts-facts	9	2%
medium	interview-with-cool-tshirts-founder	184	9%	n	/times	getting-to-know-cod	ol-tshirts	9	2%
google	paid-search	178	9%	m	edium	interview-with-cool-tshi	irts-founder	7	2%
google	cool-tshirts-search	60	3%	g	oogle	cool-tshirts-sea	arch	2	1%
		1979				Total		361	

Calculations

lt_attr.utm_source	lt_attr.utm_campaign	COUNT (*)	
email	weekly-newsletter	115	32%
facebook	retargetting-ad	113	31%
email	retargetting-campaign	54	15%
google	paid-search	52	14%
buzzfeed	ten-crazy-cool-tshirts-facts	9	2%
nytimes	getting-to-know-cool-tshirts	9	2%
medium	interview-with-cool-tshirts-founder	7	2%
google	cool-tshirts-search	2	1%
	Total	361	