FeedbackForm

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1 Results

1.1 Completion rate

Participant	Task1	Task2	Task3	Task4	Task5	Task6	Task7	Task8
Completion rate								

Participant	Task9	Task10	Task11	Task12	Task13	Task14	Task15
Completion rate							

1.2 Task ratings

After the completion of each task, participants rated the ease or difficult of completing the task for three factors:

- It was easy to find my way to this information from the homepage.

- As I was searching for this information, I was able to keep track of where I was in the website.

- I was able to accurately predict which section of the website contained this information.

The 5-point rating scale ranged from 1 (Strongly disagree) to 5 (Strongly agree). Agree ratings are the agree and strongly agree ratings combined with a mean agreement ratings of ¿ 4.0 considered as the user agrees that the information was easy to find, that they could keep track of their location and predict the section to find the information.

1.2.1 Ease in Finding Information

[Describe the results for this rating variable. Begin with the highest mean rating tasks followed by the lowest mean rating tasks.]

1.2.2 Keeping Track of Location in Site

[Describe the results for this rating variable. Begin with the highest mean rating tasks followed by the lowest mean rating tasks.]

1.2.3 Predicting Information Section

[Describe the results for this rating variable. Begin with the highest mean rating tasks followed by the lowest mean rating tasks.]

Task	Ease in Finding Information	Keeping Track of Location in Site	Predicting Information	Total
Task1				
Task2				
Task3				
Task4				
Task5				
Task6				
Task7				
Task8				
Task9				
Task10				
Task11				
Task12				
Task13				
Task14				
Task15				

1.3 Post-Task Overall Questionnaire

1.3.1 Liked Most

The following comments capture what the participants liked most: [insert liked most comments here]

1.3.2 Liked Least

The following comments capture what the participants liked the least: [insert liked least comments here]

1.3.3 Recommendations for Improvement

[insert recommendations here]

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Mean Rating	Percent Agree
Thought Website was easy to use							
Would use website frequently							
Found it difficult to keep track of where they were in website							
Thought most people would learn to use website quickly							
Can get information quickly							
Homepage's content makes me want to explore site							
Site's content would keep me coming back							
Website is well organized							