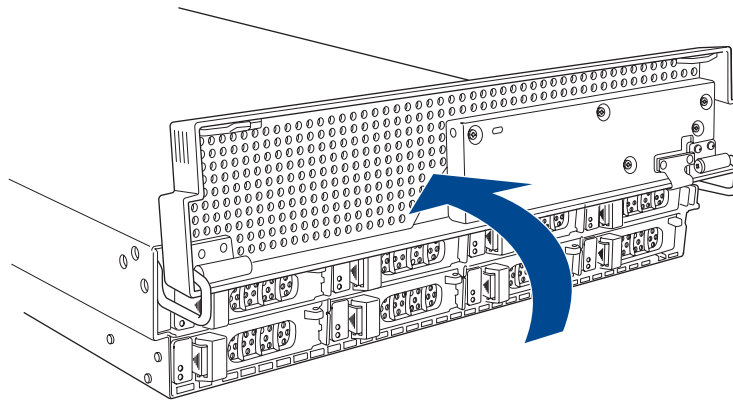# Replacing Disk Drives

The Snap Server 18000 ships with eight disk drives.

Opening the Front Bezel

The bezel of the Snap Server 18000 is secured to the chassis by screws attached to extendable hinges. This design allows you to pull the bezel away from from the chasis and lift it out of the way to expose the disk drive slots.

1 Standing in front of the server, grasp the sides of the bezel with your fingertips and pull the bezel away from the chassis.
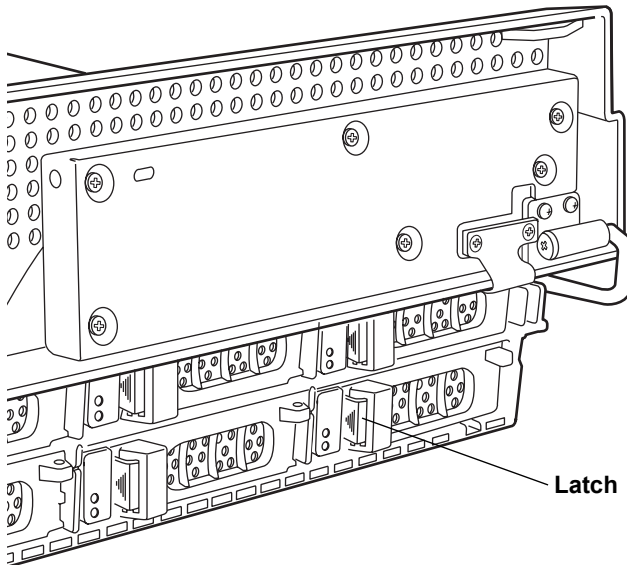

2 Flip the bezel up to expose the disk drive slots.

Removing and Replacing a Failed Disk Drive

Two LEDs—indicating power status and disk activity—appear on the bezel as well as on the front left of each drive carriage.

1 Check the LEDs on the drive to verify that you are removing the failed disk drive. A failed drive is indicated when the bottom LED is not lit and the top LED is solid amber.

2 On the closed handle of the failed disk drive, press the latch. The handle snaps open.

Latch

3 Remove the failed disk drive by pulling its handle.

4 Release the latch on the new disk drive and open its handle. The handle must be open for you to insert the disk drive all the way into its bay.

Tip In these instructions, a new disk drive is one that has never been installed in a Snap Appliance NAS server before.

5 Insert the new disk drive into the empty drive bay, pushing it all the way forward before you close the handle.

Closing the Front Bezel

1 Grasp the sides of the bezel with your fingertips.

2 Flip the bezel down and slide it toward the chassis.