ACCEPTABILITY OF REPAIRTECH

(adapted from ISO 9126-1 by McCall (1997))

Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of Respondent (optional): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Sex: \_\_ Male \_\_ Female

Office: \_\_\_\_\_\_\_

Position/Designation:\_\_\_\_\_\_\_\_\_\_\_

Direction: Please evaluate/rate the following items to determine the acceptability of the by checking the corresponding box using the scale below:

5 – Excellent 4 – Very Good 3 – Good 2 – Fair 1 – Poor

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Functionality** | | 5 | 4 | 3 | 2 | 1 |
| 1 | Suitability – The functions of the system are appropriate. |  |  |  |  |  |
| 2 | Accuracy – The system’s results are accurate. |  |  |  |  |  |
| 3 | Compliance – It adheres to existing standards and policies. |  |  |  |  |  |
| 4 | Security – It prevents unauthorized access. |  |  |  |  |  |
| **Reliability** | |  |  |  |  |  |
| 1 | Maturity – There is minimal frequency of software faults/failures. |  |  |  |  |  |
| 2 | Fault Tolerance – The system has capability of handling system errors. |  |  |  |  |  |
| 3 | Recoverability – System’s performance is re-establishing from failure. |  |  |  |  |  |
| **Usability** | |  |  |  |  |  |
| 1 | Understandability – Concepts are easily recognized. |  |  |  |  |  |
| 2 | Learnability – The system’s functions are easy to learn |  |  |  |  |  |
| 3 | Operability – The system is easy to use or operate. |  |  |  |  |  |
| **Efficiency** | |  |  |  |  |  |
| 1 | Time Behavior – There is fast response time of the system. |  |  |  |  |  |
| 2 | Resource Behavior – Resources used for system performance are accessible. |  |  |  |  |  |
| **Maintainability** | |  |  |  |  |  |
| 1 | Analyzability – Failure causes can easily be identified |  |  |  |  |  |
| 2 | Stability – Components can be easily modified |  |  |  |  |  |
| **Portability** | |  |  |  |  |  |
| 1 | Adaptability – Specification changes are done easily. |  |  |  |  |  |

Comments:

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This is the end of the survey questionnaire. Thank you very much for your time and generous cooperation.

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Respondent’s Signature