Release and Sprint Plans

Team Number 52

| Student Number | Team Member Name |
|----------------|--------------------|
| n8893900 | Alvin Maluto |
| n9158219 | Meera Lallu |
| n9196625 | Kia Are |
| n9171207 | Keith Lo |
| n9188207 | Michael Smallcombe |
| n9165029 | Greg Mills |

Tutor:

Afsaneh Bahmani

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1.0

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Release Plan

Release 1

Delivery date: 22 September 2016 Total Story Points: 18

Release One will contain deliverables that set up the primary functionality of the package delivery service. This release focuses on developing the initial databases, and the functions that initially populate the database tables with information. These include Account management, customer ordering, order overview, contact information and the added feature of allowing multiple packages per delivery.

Account Management

The Account Management feature assigns roles and access permissions of staff and customers.

| Story ID | Story Title | Story Points |
|----------|--------------------------------|--------------|
| S3 | Assign Staff Access Privileges | 2 |
| S32 | Create User Account | 2 |
| S10 | Edit Account Details | 2 |
| S15 | Encrypted Passwords | 1 |
| | Story Point Sub-Total: | 7 |

Customer Ordering

This feature allows customers to place orders either through the web application or over the phone to ensure that On the spot can send a package to it's customer. This feature allows the business to

| Story ID | Story Title: | Story Points |
|----------|-------------------|--------------|
| S7 | Online Order Form | 2 |
| S18 | Phone Order Form | 1 |

| Story Point Sub-Total: | 3 |
|------------------------|---|
|------------------------|---|

Order Overview

Each order will have a significant amount of specific information, and providing methods to store and view this data could be useful for various stakeholders and other components of the system.

| Story ID | Story Title | Story Points |
|----------|--------------------------|--------------|
| S16 | View Order Information | 1 |
| S6 | Update Order Information | 2 |
| | Story Point Sub-Total: | 3 |

Contact Information

Provide customers with contact information.

| Story ID | Story Title | Story Points |
|----------|------------------------|--------------|
| S24 | Contact Details | 1 |
| | Story Point Sub-Total: | 1 |

Multiple Package Orders

Provide customers with contact information.

| Story ID | Story Title | Story Points |
|------------------------|---------------------------------------|--------------|
| S13 | Assign Multiple Packages per Order | 1 |
| S1 | View Individual Package Information | 1 |
| S17 | Update Individual Package Information | 2 |
| Story Point Sub-Total: | | 4 |

Release 2

Delivery date: 20 October 2016 Total Story Points: 17

Release 2 will focus providing ways to view, edit and connect the information stored within the databases as well as extra miscellaneous functionality. These include delivery coordination, driver updates, Security and Customer records.

Delivery Coordination

This feature is to assign the delivery of multiple orders from the warehouse to a designated driver to maximise the efficiency of outgoing deliveries for a given delivery run. This reduces cost and time required for delivery.

| Story ID | Story Title | Story Points |
|----------|-------------------------|--------------|
| S4 | Assign Order Deliveries | 2 |
| S25 | Delivery Itinerary | 2 |
| | Story Point Sub-Total: | 4 |

Driver Updates

This feature is to give drivers an interface to update order information as they complete delivery milestones.

| Story ID | Story Title | Story Points |
|----------|-------------------------|--------------|
| S34 | Order Milestone Updates | 4 |
| | Story Point Sub-Total: | 4 |

Customer Records

By recording and displaying customer information, various stakeholders can use this to facilitate further actions e.g. Confirming that a customer paid the correct amount of money.

| Story ID | Story Title | Story Points |
|----------|--------------------------|--------------|
| S12 | Record Customer Payments | 2 |
| S2 | View Payment Information | 1 |
| | Story Point Sub-Total: | 3 |

Notifications

When deliveries achieve certain milestones the customer will both receive notifications and be able to look online to learn of their delivery status.

| Story ID | Story Title | Story Points |
|----------|-----------------------------|--------------|
| S26 | Order Status Tracking | 1 |
| S9 | Receive Email Notifications | 4 |
| | Story Point Sub-Total: | 6 |

Release 3

Delivery date: To Be Negotiated

Total Story Points:

9

Security

The system should have basic level of online security to prevent information theft, and malicious use of resources.

| Story ID | Story Title | Story Points |
|----------|-------------------------------|--------------|
| S11 | Human Verification | 2 |
| S5 | Database Information Security | 4 |
| | Story Point Sub-Total: | 8 |

Customer Feedback

Customers can provide feedback on business processes to help the company address problem areas.

| Story ID Story Title | | Story Points |
|----------------------|------------------------|--------------|
| S28 | Customer Feedback | 1 |
| | Story Point Sub-Total: | 1 |

Release 4

Delivery date: To Be Negotiated

Total Story Points:

6

Loyalty Program

Coordinators should have the capabilities to offer customers special rates and priority upgrades to help maintain customer loyalty.

| Story ID Story Title | | Story Points |
|----------------------|------------------------|--------------|
| S23 | Special Offers | 2 |
| | Story Point Sub-Total: | 2 |

Technical Support

The system should have special features added to give technical administration persons greater control over various aspects of the project.

| Story ID | Story ID Story Title | |
|----------|------------------------|---|
| S14 | Technical Support | 4 |
| | Story Point Sub-Total: | 4 |

Delivery Schedule

| Week 6 | Week 7 | Week 8 | Week 9 | Week 10 | Week 11 | Week 12 | Week 13 |
|---------------------------|--------|---------------------------------------|--------|-----------|---------|---------|---------|
| Sprint 1 (25/08 to 08/09) | | ' ' ' ' ' ' ' ' ' ' | | • | | (0/10) | |
| Release 1 - 22/09 | | | | Release 2 | - 20/10 | | |

Estimated Velocity: 8

Sprint Plan

Sprint 1

Total Story Points: 10 Total Hours: 42 Estimated

Current Velocity: = Estimated Velocity (10)

Account Management

Story 3: Assign Staff Access Privileges

| Task ID | Task Description | Estimate | Taken |
|----------------|--|-------------------|-------|
| T1 | Design web page UI to allow managers to create user accounts with staff roles. | 2 | |
| T2 | Write test cases | 2 | |
| Т3 | Design and construct database table storing user information. | 1 | |
| T4 | Write code to update database with information entered in UI. | 1 | |
| | Code client/server verification. | 1 | |
| T5 | Verify Story (Acceptance Tests) | 1 | |
| Story Points:2 | | Total Hours: 8 | |

Story 32: Create User Account

| Task ID | Task Description | Estimate | Taken |
|------------|--|----------|-------|
| Т6 | Design registration form and web page for customer registrations | 2 | |
| T7 | Write test cases | 2 | |
| Т8 | Write client form and server verification code | 2 | |
| Т9 | Write code to update user information tables to | 1 | |

| | accept | | |
|-----------------|--|-------------------|--|
| T10 | Update UI to notify user of account creation | 1 | |
| T11 | Verify Story (Acceptance Tests) | 1 | |
| Story Points: 2 | | Total Hours: 9 | |

Story 10: Edit Account Details

| Task ID | Task Description | Estimate | Taken |
|-----------------|--|-------------------|-------|
| | Create web UI to allow give account holders the ability to edit account details. | 2 | |
| | Write test cases | 2 | |
| | Write code to modify database on form submission. | 1 | |
| | Write Client and Server verification. | 1 | |
| | Verify Story (Acceptance Tests) | 1 | |
| Story Points: 2 | | Total Hours: 7 | |

Story 15: Encrypt Passwords

| Task ID | Task Description | Estimate | Taken |
|-----------------|---|--------------|-------|
| | Write code to encrypt user passwords | 1 | |
| | Write code to verify encrypted versions of login passwords match encrypted user passwords | 1 | |
| | Verify Story (Acceptance Tests) | 1 | |
| Story Points: 1 | | Total Hours: | |

Customer Ordering

Story 7: Online Order Form

| Task ID | Task Description | Estimate | Taken |
|-----------------|---|-------------------|-------|
| | Create Order Page with a Form containing Order Information Fields | 2 | |
| | Write test cases | 2 | |
| | Design and Construct Order Information database Tables | 1 | |
| | Write server/client verification code. | 1 | |
| | Update database with form information | 1 | |
| | Setup UI notification system for order received | 1 | |
| | Verify Story (Acceptance Tests) | 1 | |
| Story Points: 2 | | Total Hours: 9 | |

Story 18: Phone Order Form

| Task ID | Task Description | Estimate | Taken |
|-----------------|---|-------------------|-------|
| | Create a staff only version order page similar to the customer online order, except that a user different to the currently logged in user can be specified as the customer. | 1 | |
| | Write test cases. | 1 | |
| | Write code to update database with form information. | 1 | |
| | Write server/client verification. | 1 | |
| | Verify Story (Acceptance Tests) | 1 | |
| Story Points: 1 | | Total Hours: 5 | |