#### **TASK 01: Manual Test**

## Livia Bonifácio

#### **TEST NOTES**

I touched each of the functions below.

- Show (active) customers.
- Create new customers.
  - Travel active/no active.
  - Financial active/no active.
  - Insurance active/no active.
  - Back button.
- Edit existing customers.
  - Travel Change for finance and insurance, active/no active.
  - Insurance Change for finance and travel, active/no active.
  - Finance Change for insurance and travel, active/no active.
  - o Back button fill the fields and click Back.
- Delete existing customers.
  - Yes active/no active.
  - Not active/no active.
- Filter customers by industry.
  - Disabled
  - Travel
  - o Finance
  - Insurance
- Expand customer information in the list.
- The field projects can be only displayed but not edited.

## **BUGS FOUND**

- 1. **Filter**: Edit or create a customer with active status, the customer is displayed in the list of disabled customers.
- 2. **Create customer**: The customer can be added without a name.
- 3. **Edit customer**: The customer can be edit without a name.
- 4. **Travel customer**: After added a travel customer, the customer was registered without the industry name.

#### **BUG TICKET**

**Title:** #BUG1 Travel customer being registered without the industry type.

Priority: Hight

Reported by: Livia Bonifácio

**Description:** After registering a travel customer it is possible to see that the customer was registered in the list of customers, however, it was not registered with the type of industry, in this case, Travel.

**NOTE:** The issue occurs only with the travel industry.

**Environment:** Local

Area: Chrome | Version 84.0.4147.89

## Steps:

- 1. Access http://localhost:8080/
- 2. Click ADD CUSTOMER
- 3. Fill out the form, the customer can be active or not, for both, it is not working.
- 4. Click ADD.
- 5. The application goes to the customer list.

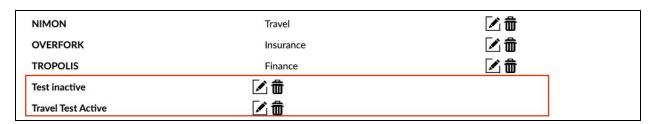
# **Expected result:**

A customer registered and displayed in the list with the type of industry selected during registration.

#### **Actual result:**

A registered and displayed customer without an industry name.

# Image:



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# **TASK 2: UX / Usability issues**

- In the create/edit customer form, there is no message for mandatory fields.
- No success messages are sent after registering or editing a customer.
- **Show (active) customers**: There is no filter for active customers or any information on the customer list informing the customer is active.
