Liya Besintu

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EDUCATION

CHARLESTON SOUTHERN UNIVERSITY   North Charleston, SC
Bachelor of Science in Computer Science   Expected May 2027
Cumulative GPA: 3.7; Dean's List 2023 - 2024, 2024 - 2025
Relevant Coursework: Procedural Programming, Object-Oriented Programming , Applied Networking, Calculus I

WORK EXPERIENCE

Charleston Southern University   North Charleston, SC
Math Tutor   September 2025 –Present
- Provide individual and group tutoring for math courses including College Algebra and Pre Calculus
- Break down complex mathematical concepts into clear, manageable steps tailored to each student's learning style.
- Support academic success by reinforcing foundational skills and building student confidence.

Charleston Southern University   North Charleston, SC
Presidential / Campus Ambassador   August 2024 –Present
- Promoted the university and the program it offers to prospective students and interested people.
- Created a warm environment for incoming students during events like Accepted Students Weekend and First Look.
- Represented the school by incorporating its values and mission to others.

Charleston Southern University   North Charleston, SC
Resident Assistant   August 2024 –Present
- Created a positive living environment for residents by organizing social events.
- Used technical skills to accurately document incidents that happened and communicated with the university resident life office to resolve the issue.
- Resolved different conflicts with residents creating a safe living place for them.

Chick-fil-A, Charleston Southern University   North Charleston, SC
Shift Lead   August 2023 –Present
- Provided a warm and friendly greeting to customers, promoting a positive customer service experience and resolving any issues or complaints.
- Provided leadership and trained more than 10 new employees.
- Enhanced customer satisfaction by answering inquiries about Chick-fil-A's menu items and demonstrating initiative in providing information.

SKILLS

Technical Skills: HTML/CSS, Basic C++, Java, Basic SQL, Microsoft Office (Powerpoint, Excel), Canva, Adobe Creative (Photoshop, Illustrator), Oracle SQL, Basic SQL Queries, Relational Database Concepts
Languages: Fluent in Amharic, and English
Soft Skills: Leadership, Strong Communication, Teamwork, Organization, and Planning

PROJECTS AND VOLUNTEER EXPERIENCE

BSO President   July 2025 - Present
Board of Student Organazations
- Lead meetings, coordinate campus-wide student events, and collaborate with organization leaders.
- Manage communication between clubs and university administration to support student engagement.
- Oversee event planning, scheduling, and marketing to increase participation in student life activities.

DIGITAL MEDIA MANAGER   Jan 2024 - Present
Women in STEM Club
- Developed engaging content to promote women in STEM, and to increase awareness and participation in the club.
- Collaborated with team members and partners to organize events and tours around the campus's technological and science sites.
- Managed social media accounts including events scheduling and community engagement.

EMR Web Development   2020 - 2022
- Researched the system used in Ethiopian hospitals to store patients' files
- Designed and created a sample EMR (Electrical Medical Record System) website that can be used to store patient's history