



LIYA SEBASTIAN

Experienced Data analyst with a successful track record of problem-solving, enhancing customer satisfaction, and driving operational improvements. With one year of industry experience, I have consistently implemented cost-saving measures that have positively impacted profits.

Location

Thrissur, Kerala

Phone

+91 8156846325

Email

liyasebastian2406@gmail.com

Skills

- MYSQL
- C
- HTML
- CSS
- PYTHON

Applications

- Service Now
- PostMan
- Actimise
- JIRA

Experience

2021 - 2022

Tata Consultancy Services LTD, Data Analyst

- Develop strong troubleshooting skills to diagnose and resolve application and database-related issues efficiently.
- Provided technical support for applications, including diagnosing and resolving issues related to functionality, performance, and usability.
- Utilized advanced SQL querying skills to analyze database issues, identify root causes, and optimize database performance.
- Collaborated with cross-functional teams, including developers, system administrators, and end-users, to troubleshoot and resolve complex issues.
- Consistently met project deadlines and exceeded client expectations

Education

APJ Abdul Kalam Technological University - Masters of Computer Application
Present, S1 SGPA 7.73

University of Calicut - Bachelor of Computer Application
2017-2020, 58.6%

Higher Secondary School - St Joseph's CGHS, Grade 72%

SSLC - St Joseph's CGHS, Grade 84%

Projects Hands On

Domain: Banking, Implementing REST APIs, Techstack used(Javascript)