

Liz Bilashaka



QA Specialist | ISTQB Test Automation Engineer | Scrum Master

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I'm an ISTQB certified tester at both the foundation and test automation engineer levels. I hold Professional Scrum Master 1 and 2 certifications. My career objective is to leverage my extensive expertise as a dedicated software tester and quality assurance specialist to drive consistent and organized practices, ensuring the achievement of company objectives. I thrive in high-pressure environments, excelling at adapting to new challenges to enhance the organizational brand. I aim to contribute my exceptional interpersonal and collaboration skills to foster a dynamic, goal-driven team environment. Together, we'll create exceptional results and exceed our organizational goals.

Work History

May 2023 – Present

Test Analyst

Foster Moore, Auckland, New Zealand

- Prepare test scripts: manual and automated in accordance with client specifications.
- Perform functional testing across different test levels: component, integration system and acceptance to ensure high-quality releases.
- Execute test plans, monitor test execution, and ensure that sufficient testing is carried out prior to go-live.
- Carry out other testing tasks as agreed with the Project Test Lead or Test Manager

**November 2021 –
April 2023**

Software Tester

GameZovah, Auckland, New Zealand

- Write and optimize test cases to maximize success of functional and non-functional software testing with consistent, thorough approaches.
- Assessed software bugs and compiled findings along with suggested resolutions for development team members.
- Supported test review, defect control and configuration management within delivery pipeline.
- Defined and identified test cases for new application development.
- Optimized test cases to maximize success of manual software testing.
- API testing

- Verified acceptance by developing and implementing automated and manual application features and regression tests.
- Collaborated with QA team to test software quality through manual and automated testing.
- Wrote and optimized test cases to maximize success of manual software testing with consistent, thorough approaches.
- Coordinated work with various teams to solve problems and improve efficiency for software testing and automation.
- Assisted team with development of web-based applications in Agile environment.

**March 2022 –
September 2022**

Customer Service Advisor

Xplor Technologies, Auckland, New Zealand

- Aiding clients and companies with billing enquire
- Assist customers in making payment plans through analyzing their financial circumstances
- Updating customer information in the company database
- Performing administrative tasks as assigned by the Supervisor
- Follow up with customer accounts to ensure overdue accounts are cleared
- Follow up on correspondence between customers and companies to ensure that both parties are on the same page
- Managed over 50 customer calls per day.

**November 2020 –
January 2021**

Platform Success Manager

Digital Oracles, Manchester, United Kingdom

- Competitor analysis - keep the competitor analysis updated, in terms of funding received, team size, products
- Created a line of communication with investor and startups to ensure great customer satisfaction
- Oversaw BETA launch of the platform
- Create an internal weekly dashboard analyzing the speed of growth of startups, success rate of startups, overall feedback, number of perks available, number of resources and tools, revenue coming from revs and tools, revenue coming from investors
- Create an Investor update analyzing the number of deals performed, Assets under management, Industries, and business models (B2B, B2C, SaaS, e-commerce, etc.)
- Analyze lists of accelerators and demo the platform to them
- Deliver content for the online platform

**January 2016 –
September 2019**

Business Analyst

AHBS, Auckland, New Zealand

- Conducted interviews with key business users to collect information on business processes and user requirements.
- Improved business direction by prioritizing customers and implementing changes based on collected feedback.
- Analyzed key aspects of the business to evaluate factors driving results and summarized them into presentations.
- Delivered analysis of market, sales and consumer trend impact on long and short-term strategies.
- Interacted with internal customers to understand and translate business needs into requirements and project scope.
- Generated business intelligence reports to inform strategic decision-making.
- Assessed business requirements to forecast annual budgetary operational costs.
- Applied honed problem-solving skills to analyze and resolve issues impacting business operations and goal achievement.
- Analyzed open orders, backlog, and sales data to provide the sales team with insights.

**June 2014 –
November 2015**

Sales Assistant

AHBS, Auckland

- Assisted customers with prompt and polite support in person and via telephone.
- Used consultative sales techniques to understand customer needs and recommend relevant products and services.
- Entered, coded and processed vendor invoices and helped track expenses for capitalizations.
- Collaborated with sales and marketing teams to establish an accurate representation of products marketed to customers.
- Composed routine correspondence and prepared reports or replies to requests for information within areas of responsibility.
- Maintained current knowledge of evolving changes in the marketplace.
- Drove store revenue by offering customers accessories and related purchases to complete selections.
- Attended monthly sales meetings and quarterly sales training.

Technical skills

HTML5	CSS3	JavaScript	Scrum	Manual testing
Technical Writing	Testing plans	Bug tracking	Test implementation	Defect monitoring
Manual test case	Postman	Regression Testing	Test Planning	Agile Environments
Debugging	Cross-Platform Testing	Project Management	Jira	Selenium
Automation experience	BPM	SQL and databases	Quality assurance	SDLC

Education

2022-12 - 2023-01	ISTQB Certified Tester Foundation Level <i>Skillsoft - Online</i>
2022-05 - 2022-10	Front End Developer <i>Skillsoft - Online</i>
2022-02 - 2022-11	Bachelor of Business (1st Honors): Information Systems <i>Auckland University of Technology - Auckland, AUK</i>
2019-02 - 2021-11	Bachelor of Business: Information Systems <i>Auckland University of Technology - Auckland, AUK</i>

Additional Skills

Ability to work under pressure	Strong interpersonal skills	Excellent communication skills
Team player	Fast Learner	Attention to detail
Able to learn and adapt to new technology	Strong oral and written skills	Excellent in working in a multicultural environment

Referee

Provided upon request