

# Elizabeth Salako

Front End Developer | IT

[Elizabethsalako.dev](https://elizabethsalako.dev)

Meriden, CT

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## ABOUT ME

Graduate student with one year of Web Development and IT understanding of developing responsive interfaces and websites check out my portfolio at [elizabethsalako.dev](https://elizabethsalako.dev). Excellent skills in HTML5, CSS3, JavaScript, SQL, Bootstrap 5, User Interface, and Customer Service. I'm becoming more familiar with Document Object Method, Git, Python, and Java. I have experience interning at the Meriden City Hall IT Department and my community college technology center. While interning at the Meriden City Hall, I cooperated with the IT team and interns to help with projects, traveling to various areas in Meriden to help clients install computer monitors, troubleshoot, configure the software, and cable management, and develop a project idea to help to train clients in basic computing, office 365, and adobe pdf by recommending more straightforward step by step training websites. At Middlesex Community College, I assist in helping staff members and students professionally schedule apartments, help troubleshoot, help create brochures for the college, gain knowledge on assist clients over the phone, and learn and fix broken devices.

## EDUCATION —

2020 - 2023

Middlesex Community  
College, Middletown, CT

**Associate Degree, A.S.  
in Computer  
Information  
Technology**

Francis T. Maloney High  
School, Meriden, CT

## EXPERIENCE

*10/2022 – 12/2022*

Intern • Information Technology Department • Meriden  
City Hall

- Cooperate with Interns and IT staff on projects.

## High School Diploma

GPA 3.9

With Honors and

Distinction of 25 credits

### Relevant Coursework

- Web Design – 1 year
- JavaScript – 2 years
- Java - 1 year
- Technical Writing – 1 year
- Database Applications

## KEY SKILLS

- HTML5 / CSS3
- JavaScript
- Bootstrap 5
- Java
- SQL
- Python
- UI/UX Design
- Git
- Windows OS
- MacOS
- DOM

- Support the City Hall IT team and other departments with hardware and software maintenance.
- Repair and recycle types of equipment.
- Learning to manage emails and tickets using OSTicket system.
- Traveled to various areas for clients to assist in installing computer monitors, configuring the software, adjusting pc settings, learning to test ethernet cables, and cable management.
- Research and identify emerging technologies, hardware, and software to provide recommendations for my team for improvements.
- Knowledge in Imaging, configuring, and deploying PC devices.
- Assist with IT inventories.
- Knowledge in supporting and maintaining video conferencing with testing and troubleshooting.

*09/2022 – 10/2022*

Intern • Technology • Middlesex Community College

- Assist students, faculty, and staff with outstanding services in booking appointments and responding to emails.
- Researching and identifying emerging hardware and software technologies.

- VMWare
  - Customer Service
  - Team Oriented
  - Basic Computing
  - Troubleshooting
  - Imaging
  - Testing
  - Excellent Communication
- Providing my skills in using Microsoft Word, Excel, and Adobe Photoshop to make brochures and posters.
  - Create a welcoming environment for all students, faculty, and staff.
  - Assist with Troubleshooting.
  - Knowledge in help desk when learning to assist clients.